

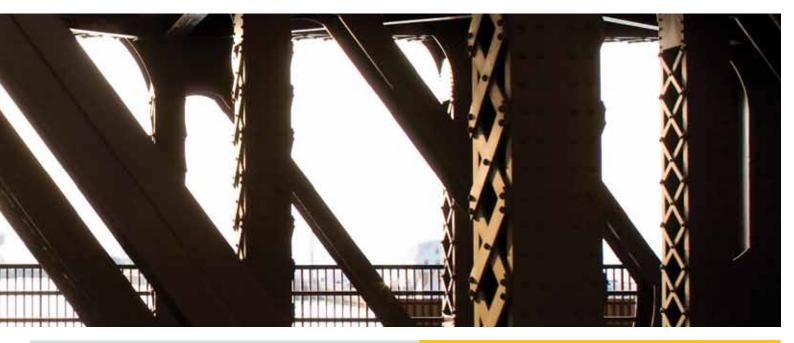
# RATIONALE



In architecture and structural engineering, a truss is a framework of rafters, posts and struts comprising one or more triangular units that are interconnected. Commonly used to support roofs, bridges and numerous other structures, trusses are invaluable in providing support and stability.

The triangle used in a truss is not only the simplest geometric figure known to man, but also, the most stable and strongest. The interwoven patterns in a truss denote unification, reliability, strength and resilience.

In the same manner, this is the perfect representation of the group's work ethics and ambitions for a stronger, more stable future. By working together as ONE FAMILY, we provide security and protection to all Malaysians. MAA is Malaysian; we understand Malaysians better.

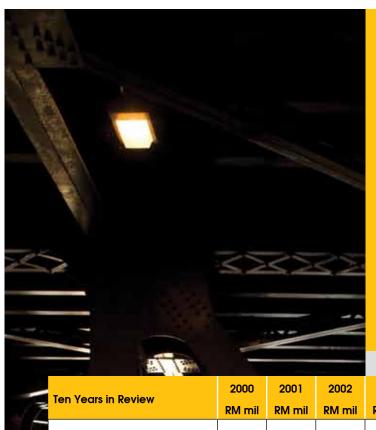


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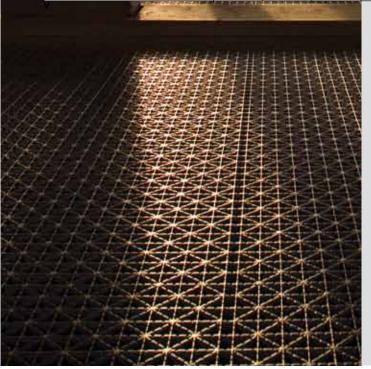
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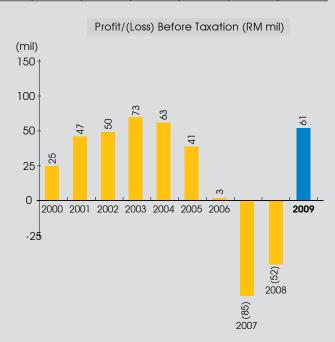
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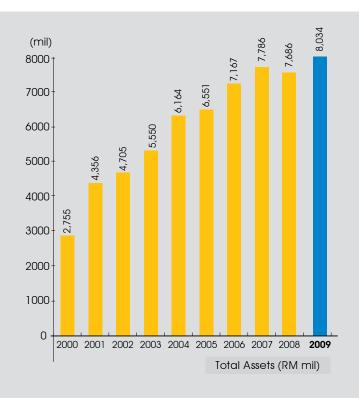
# FINANCIAL HIGHLIGHTS

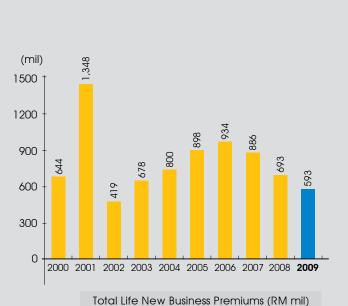
There are a second										
Ten Years in Review	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
Ten reals in Review	RM mil									
Profit/(loss) Before Taxation	25	47	50	73	63	41	3	(85)	(52)	61
Total Assets	2,755	4,356	4,705	5,550	6,164	6,551	7,167	7,786	7,686	8,034
Gross Premium Income - Life Insurance Division	1,059	1,781	857	1,146	1,290	1,423	1,448	1,460	1,278	1,095
Total Life New Business Premiums	644	1,348	419	678	800	898	934	886	693	593
Gross Premium Income - General Insurance Division	302	347	433	460	407	460	453	460	437	558

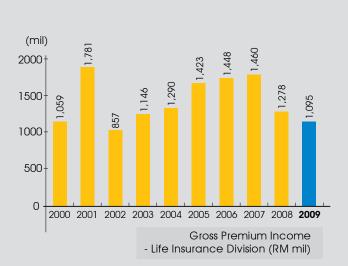


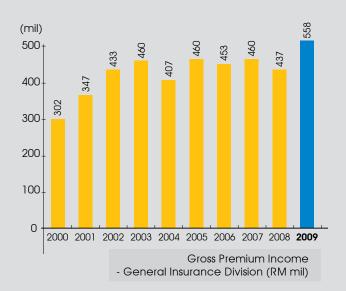


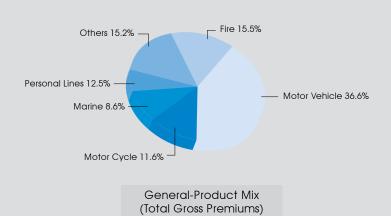
## FINANCIAL HIGHLIGHTS











## MAA REGIONAL NETWORK





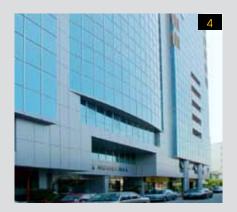
Menara MAA Kuala Lumpur

# MAA BUILDINGS (continued)













































- 1. Menara MAA Kota Kinabalu
- 2. Menara MAA Kuching
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- 7. Wisma MAA Manjung
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- 9. Wisma MAA Gurun
- 10. Wisma MAA Miri
- 11. Wisma MAA Segamat

- 12. Wisma MAA Kangar
- 13. Wisma MAA Kluang
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- 18. Wisma MAA Klang
- 19. Wisma MAA Batu Pahat
- 20. Wisma MAA Kuala Terengganu
- 21. Wisma MAA Tawau
- 22. Wisma MAA Muar

#### Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah

**Executive Chairman** 



Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah, aged 49, a Malaysian, has been a Director since its inception in November 1998. He was appointed as the Group Managing Director/Chief Executive Officer in 1999. He was re-designated as Executive Chairman of the Company on 28 August 2008. He currently holds the position of Chairman of Mycron Steel Berhad ("MSB") and Executive Chairman of Melewar Industrial Group Berhad ("MIG").

Tunku Dato' Ya'acob graduated with a Bachelor of Science (Hons) Degree in Economics and Accounting from City University, London. An accountant by training, he is a Fellow of the Institute of Chartered Accountants in England & Wales and a member of the Malaysian Institute of Accountants.

Tunku Dato' Ya'acob started his career as an Auditor with Price Waterhouse in London from 1982 to 1985 and subsequently, employed by the same firm in Kuala Lumpur from 1986 to 1987. Tunku Dato' Ya'acob joined Malaysian Assurance Alliance Berhad ("MAA") in 1987 and has been heading the MAA Holdings Berhad ("MAAH") Group of Companies since 1999.

Currently, Tunku Dato' Ya'acob is a Board Member of MIG, MSB, M3nergy Berhad, Melewar Group Berhad, Khyra Legacy Berhad, Gindalbie Metals Ltd (listed on the Australian Stock Exchange), Maveric Ltd (listed on the Singapore Stock Exchange) and Ithmaar Bank B.S.C. (listed on the Bahrain Stock Exchange) and several private limited companies. His shareholding in the Company is disclosed in page 207 of the Annual Report.

He is also Chairman of the Board of Trustees for MAA Medicare Kidney Charity Fund and The Budimas Charitable Foundation.

Tunku Dato' Ya'acob also sits on the board of several trade associations, specifically, the Federation of Public Listed Companies Bhd (FPLC) as Vice President and the Federation of Investment Managers Malaysia (FIMM) as President.

Tunku Dato' Ya'acob does not have any personal interest in any business arrangements involving the Company.

Tunku Dato' Ya'acob does not have any conflict of interest with the Company and he has had no convictions for any offences within the past 10 years.

#### **Muhamad Umar Swift**

Chief Executive Officer/Group Managing Director



Encik Muhamad Umar Swift, aged 45, is a permanent resident, was appointed to the Board on 7 September 2006.

Encik Umar started his career with Price Waterhouse as a Chartered Accountant in January 1986. He has more than 15 years experience in the areas of banking and financial services. He began his career in the banking industry in November 1992 as Manager, Corporate Finance in Bank of Singapore (Australia) Limited. He then went on to hold numerous positions within the industry before joining Gas Malaysia Sdn Bhd in January 1996 as General Manager, Corporate Finance. A year later, he was promoted to Chief Executive Officer of Gas Malaysia. Encik Umar left Gas Malaysia in January 2002 to become a Practice Leader for the Utilities Business of Deloitte Consulting in Malaysia. In April 2004, he joined Maybank as Executive Vice President – Head, Enterprise Financial Services Group. In May 2006, Encik Umar left Maybank and joined the Company as Deputy Chief Executive Officer.

Encik Umar graduated with a Bachelor of Economics from Monash University, Clayton, Australia in December 1985 and is an Associate of the Institute of Chartered Accountants in Australia, a member of AASA Certified Practicing Accountant, a Fellow of the Taxation Institute of Australia, as well as a Fellow of the Financial Services Institute of Australasia (FINSIA) in Australia. He is also a Chartered Accountant with the Malaysian Institute of Accountants and a Registered Financial Planner.

Currently, Encik Umar is a Board Member of MAA, MAAKL Mutual Bhd, MAA Takaful Berhad ("MAAT") and Columbus Capital Pty Limited. He was appointed as the Acting Chief Executive Officer of MAA in August 2007 and appointed as Chief Executive Officer of MAA in August 2008.

Encik Umar also serves in the following trade associations; National Insurance Association of Malaysia (NIAM) as Member of Executive Committee and Chairman of Sihat Standing Committee, Life Insurance Association of Malaysia (LIAM) as Member of Management Committee, Member of Regulation/Enforcement (Disciplinary) Committee and Chairman of LIAM's Industry Promotion Committee.

Encik Umar is also a Member of the Board of Trustees for MAA Medicare Kidney Charity Fund.

Encik Umar does not have any personal interest in any business arrangements involving the Company.

Encik Umar does not have any family relationship with any Director and/or major shareholder of MAAH. He also does not have any shareholding in the Company and he has had no convictions for any offences within the past 10 years.

#### Yeo Took Keat

Group Chief Operating Officer Executive Director

Mr Yeo Took Keat, aged 52, a Malaysian, was appointed to the Board on 24 February 2005.

Mr Yeo has vast experience in accounting and finance having served in various capacities in insurance companies and audit firm upon completing his studies in 1980. He joined MAA in 1986 and has held several positions, the last of which was as Senior Vice President – Finance & Administration before his transfer to MAAH in May 2002 as the Group Chief Operating Officer.

Mr Yeo is a Fellow of The Association of Chartered Certified Accountants, United Kingdom and a Member of the Malaysian Institute of Accountants. He is also an Executive Committee member of the FPLC and has contributed to the Working Groups on accounting standards led by the Malaysian Accounting Standards Board.

Presently, Mr Yeo holds several directorships in other public companies, namely, MAA, MAA Bancwell Trustee Berhad and MAAKL Mutual Bhd. He also serves on the Boards of several private limited companies in the MAAH Group.

Mr Yeo does not have any personal interest in any business arrangements involving the Company.

Mr Yeo does not have any family relationship with any Director and/or major shareholder of MAAH and he has had no convictions for any offences within the past 10 years. His shareholdings in the Company is disclosed in page 207 of the Annual Report.



# Major General Datuk Lai Chung Wah (Rtd)

Independent Non-Executive Director Chairman of Audit Committee Member of Remuneration Committee Member of Nomination Committee Member of Risk Management Committee



Major General Datuk Lai Chung Wah (Rtd), aged 77, a Malaysian, was appointed to the Board on 8 June 1999.

General Datuk Lai's directorships in other public companies in the MAAH Group are in MAAKL Mutual Bhd and MAA Bancwell Trustee Berhad. He is also a Board Member of a private limited company, Wira Securities Services Sdn Bhd.

General Datuk Lai served the Malaysian Armed Forces in general and the Army in particular for 35 years (1952 – 1987) and retired with the rank of Major General. He is a graduate of the Royal Military Academy Sandhurst, United Kingdom in 1955 and the Command & Staff College, Quetta, Pakistan in 1963. He was awarded a Diploma by the Armed Forces Defence College, Malaysia.

General Datuk Lai does not have any personal interest in any business arrangements involving the Company.

General Datuk Lai does not have any family relationship with any Director and/or major shareholder of MAAH. He also does not have any shareholding in the Company and he has had no convictions for any offences within the past 10 years.

#### Dato' Iskandar Michael bin Abdullah

Independent Non-Executive Director Chairman of Nomination Committee Member of Risk Management Committee Member of Audit Committee Member of Remuneration Committee



Dato' Iskandar Michael bin Abdullah, aged 65, a Malaysian, was appointed to the Board on 30 April 2001.

Dato' Michael is a Board Member of MAA Bancwell Trustee Berhad, a public company in the MAAH Group. He is also a Board Member of several private limited companies.

Dato' Michael is the senior partner of the law firm of Balendran Chong with office in Kuantan. He specialises in conveyancing and corporate law. He was born in Perak and did his schooling in St. Michael's Institution Ipoh. He is a Barrister-at-Law of Inner Temple, Inns of Court of London. Since 1969, he has been practising law in Kuantan and was the Chairman of the Pahang Bar from 1985 to 1987

Dato' Michael does not have any personal interest in any business arrangements involving the Company.

Dato' Michael does not have any family relationship with any Director and/or major shareholder of MAAH. He also does not have any shareholding in the Company and he has had no convictions for any offences within the past 10 years.

## General Dato' Sri Hj Suleiman

bin Mahmud RMAF (Rtd)

Independent Non-Executive Director Chairman of Risk Management Committee Chairman of Remuneration Committee Member of Audit Committee Member of Nomination Committee

General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd), aged 63, a Malaysian, was appointed to the Board on 18 May 2005.

General Dato' Sri Suleiman is a graduate of the Royal New Zealand Air Force Command and Staff College and the United States Air Force, Air War College. He holds a Master of Science Degree in Operational Research and Systems Analysis, and a Post Graduate Diploma in Business Administration, both from the University of Aston, United Kingdom. He has been appointed as an Honorary Fellow of the Malaysian Institute of Logistics.

General Dato' Sri Suleiman currently serves on the Boards of MAA, a wholly-owned subsidiary of MAAH and MLABS Systems Berhad. He also holds directorships in several private limited companies.

General Dato' Sri Suleiman retired from the Royal Malaysian Air Force in March 2003 after serving more than 38 years. Besides being a pilot, he had held several command positions at various levels in the Air Force. He had also served in several positions in the Department of the Air Force and the Armed Forces Headquarters. He then rose to become the Chief of Air Force before his retirement.

General Dato' Sri Suleiman does not have any personal interest in any business arrangements involving the Company.

General Dato' Sri Suleiman does not have any family relationship with any Director and/or major shareholder of MAAH. He also does not have any shareholding in the Company and he has had no convictions for any offences within the past 10 years.



Datuk Razman, aged 70, a Malaysian, was appointed to the Board on 1 July 2006.

Datuk Razman completed his early secondary education in Australia and on completion, studied Accounting and Banking where he became a member of the Australian Institute of Bankers.

Upon his return to Malaysia, Datuk Razman joined Standard Chartered Bank Malaysia Berhad ("SCB") as an Officer Trainee in 1967. Throughout his 34 years of banking experience in Standard Chartered Bank Malaysia Berhad, he served with the bank's offices in London, Europe, Hong Kong and Singapore. In 1994, he was appointed as the Executive Director/Deputy Chief Executive of Standard Chartered Bank until his retirement in June 1999.

In the same month in 1999, Datuk Razman was appointed as Chairman of MBf Finance Berhad by Bank Negara Malaysia until January 2002 when the finance company was sold to Arab-Malaysian Group.

Datuk Razman is currently the Deputy Chairman of the Sunway Group of Companies and his current directorships in other public companies include Multi-Purpose Holdings Berhad, Ranhill Berhad, Sunway City Berhad, SILK Holdings Berhad, Berjaya Land Berhad, MAA and MAAT.

Datuk Razman does not have any personal interest in any business arrangements involving the Company.

Datuk Razman does not have any family relationship with any Directors and/or major shareholder of MAAH and he has had no convictions for any offences within the past 10 years. His shareholdings in the Company is disclosed in page 207 of the Annual Report.

#### Datuk Razman Md Hashim

Independent Non-Executive Director Member of Audit Committee



#### Tan Sri Ahmad bin Mohd Don

Independent Non-Executive Director Member of Risk Management Committee



Tan Sri Ahmad Mohd Don, aged 62, a Malaysian, was appointed to the Board on 13 October 2006.

Tan Sri Ahmad is a Summa cum Laude graduate in Economics and Business from the University of Wales, Aberystwyth, United Kingdom. He is also a Fellow of the Institute of Chartered Accountants in England and Wales and a Member of the Malaysian Institute of Certified Public Accountants.

Tan Sri Ahmad has extensive experience in finance and banking, having worked in various capacities with Pernas Securities Sdn Bhd, Permodalan Nasional Berhad and Malayan Banking Berhad. He served as the Group Managing Director and Chief Executive Officer of Malayan Banking Berhad from 1991 to 1994. In May 1994, Tan Sri Ahmad was appointed as the Governor of Bank Negara Malaysia for a period of three years and in May 1997, he was re-appointed for a further period of three years. He resigned in August 1998. Tan Sri Ahmad currently serves on the Boards of KAF Investment Bank Berhad, J.P. Morgan Chase Bank Berhad, Hing Yiap Group Berhad, United Malacca Berhad, Hap Seng Plantations Holdings Berhad and MAAKL Mutual Bhd. Tan Sri Ahmad is also the Independent Non-Executive Chairman of MAA and MAAT.

Tan Sri Ahmad does not have any personal interest in any business arrangements involving the Company.

Tan Sri Ahmad does not have any family relationship with any Director and/or major shareholder of MAAH and he has had no convictions for any offences within the past 10 years. His shareholdings in the Company is disclosed in page 207 of the Annual Report.

#### Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah

Non-Independent Non-Executive Director



Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah, aged 48, a Malaysian, was appointed to the Board on 10 January 2007.

Tunku Yahaya is the brother to Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah, the Executive Chairman of the Company. Therefore, Tunku Yahaya is an indirect substantial shareholder by virtue of his relationship with Tunku Dato' Ya'acob who controls Khyra Legacy Berhad, the ultimate substantial shareholder of the Company. His shareholding in the Company is disclosed in page 207 of the Annual Report.

Tunku Yahaya graduated in 1983 with a Bachelor of Science (Hons) degree in Economics and Accountancy from the City University, London. That year in London, he joined Peat Marwick Mitchell & Co. In 1986, he obtained his Master of Science in Economics from Birkbeck College, University of London.

Upon returning to Malaysia in 1986, he joined the advertising company, MZC-Saatchi & Saatchi. In 1988, he joined the management of the refurbished Central Market (KL) as Executive Director. In 1994, he was appointed to put into operation and manage the television station, Metro Vision as Managing Director. In 1997, he started the music recording label, Melewar Parallax Sdn Bhd.

He currently sits on the Boards of MIG, Mithril Berhad, Melewar Group Berhad, The Melewar Corporation Berhad and other several private limited companies.

Tunku Yahaya does not have any personal interest in any business arrangements involving the Company.

Tunku Yahaya does not have any conflict of interest with the Company and has had no convictions for any offences within the past 10 years.

## BOARD OF DIRECTORS'

PROFILE (continued

Dr Zaha Rina, aged 48, a Malaysian, was appointed to the Board on 1 November 2007.

Dr Zaha Rina received her BA (Hons) Accounting and Finance from Leeds UK, her MBA from Hull UK and holds a Doctorate in Business Administration, focusing on capital markets research and specialising in derivatives, Hull UK. International Centre for Leadership in Finance (ICLIF) Harvard Business School and Columbia Business School in July 2005.

Dr Zaha Rina was Consultant to Financial Technologies Middle East based in Bahrain for the set up of Bahrain Financial Exchange (BFX) launched in January 2009. Prior to this Dr Zaha Rina was with Royal Bank of Scotland Group in Singapore from August 2007 to May 2008. Dr Zaha Rina has more than 19 years experience in the financial, commodities and securities industry and the development of the Malaysian Capital Market which includes managing a futures broking company and was CEO of RHB Securities San Bhd which is one of the larger stock broking firms in Malaysia from 2004 to 2006. RHB is the 3rd largest Financial Services Group in Malaysia. She has previous Board appointments at the Commodity and Monetary Exchange of Malaysia (COMMEX) from 1993 to 1996, then as the Chief Operating Officer (COO) of Kuala Lumpur and Financial Futures Exchange (KLOFFE) in 2001.

Dr Zaha Rina was instrumental in the merger of COMMEX and KLOFFE which ultimately led to the creation of Malaysian Derivatives Exchange (MDEX) and the subsequent appointment as COO of MDEX in June 2001. Dr Zaha Rina was then appointed Head of Exchanges, managing the operations of KLSE, MESDAQ, MDEX and Labuan International Financial Exchanges (LFX) in September 2003 prior to KLSE's (now known as Bursa Malaysia Securities Berhad) demutualisation. Dr Zaha Rina is also a regular speaker at many international conferences and forums.

Dr Zaha Rina is also a Director of MAA, MAAT and MAA International Assurance Ltd and EON Capital Berhad. She also holds directorships in several private limited companies. She is a Member of Global Board of Advisers for XBRL, Member of eXtensible Business Reporting Language, Board of Trustee for Malaysian AIDS Foundation and Divemaster with National Association of Underwater Instructors (NAUI).

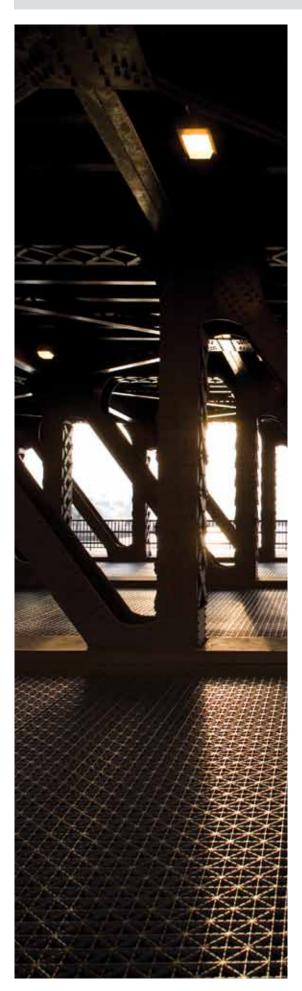
Dr Zaha Rina does not have any personal interest in any business arrangements involving the Company.

Dr Zaha Rina does not have any family relationship with any Director and/or major shareholder of MAAH. She also does not have any shareholding in the Company and she has had no convictions for any offences within the past 10 years.

#### Dr Zaha Rina Zahari

Independent Non-Executive Director





#### **BOARD OF DIRECTORS**

Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah Muhamad Umar Swift Yeo Took Keat Major General Datuk Lai Chung Wah (Rtd) Dato' Iskandar Michael bin Abdullah General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd) Datuk Razman Md Hashim Tan Sri Ahmad bin Mohd Don Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah Dr Zaha Rina Zahari

#### **SECRETARIES**

Yeo Took Keat (MIA No. 3308) Lily Yin Kam May (MAICSA No. 0878038)

#### **AUDITORS**

PricewaterhouseCoopers Chartered Accountants

#### **REGISTERED OFFICE**

Suite 20.03, 20th Floor, Menara MAA 12, Jalan Dewan Bahasa 50460 Kuala Lumpur

Telephone No: 03-2141 3060 Facsimile No: 03-2141 3061

#### PRINCIPAL PLACE OF BUSINESS

23rd Floor, Menara MAA 12, Jalan Dewan Bahasa 50460 Kuala Lumpur

Telephone No: 03-2146 8300 Facsimile No: 03-2142 5489

#### **SHARE REGISTRAR**

TRACE MANAGEMENT SERVICES SDN BHD Suite 20.03, 20th Floor, Menara MAA 12, Jalan Dewan Bahasa 50460 Kuala Lumpur

Telephone No: 03-2141 3060 Facsimile No: 03-2141 3061

#### PANEL OF REINSURERS

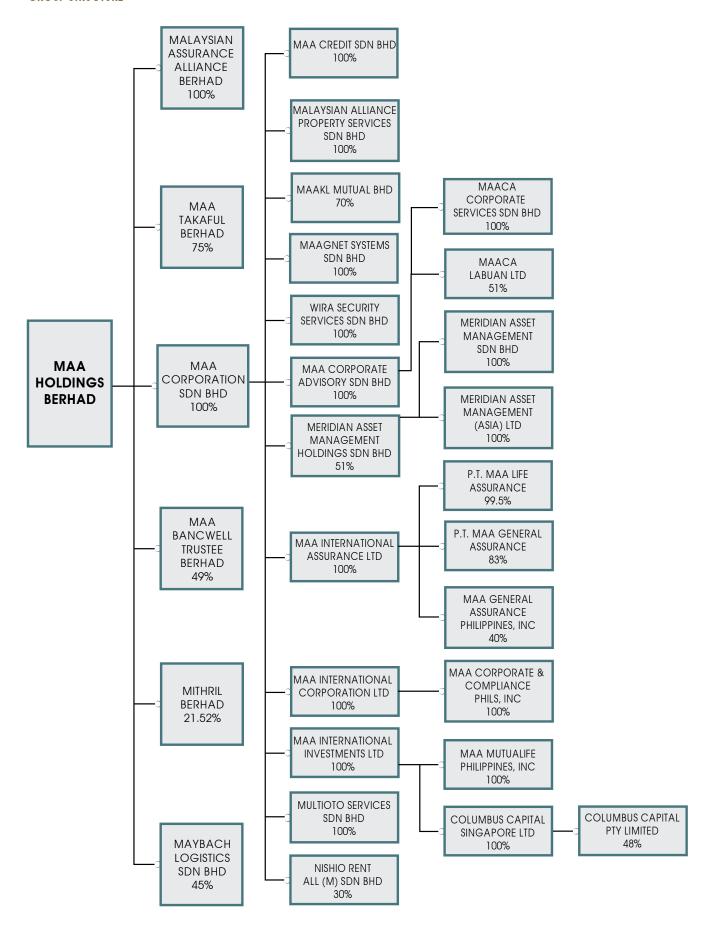
#### **General Insurance**

	Rating		Rating
Hannover Ruckversicherung AG, Malaysian Branch Suite 31-1, 31st Floor, Wisma UOA II, 21, Jalan Pinang, 50450 Kuala Lumpur	AA- (S&P)	Taiping Reinsurance Co Ltd, Labuan Branch c/o ETIQA Offshore Insurance (L) Ltd, Level 11(B), Block 4, Office Tower, Financial Park Labuan Complex, Jalan Merdeka, 87000 W.P. Labuan	A- (S&P)
Munich Reinsurance Company, Malaysian Branch Suite 13.1, Level 13, Menara IMC, 8, Jalan Sultan Ismail, 50250, Kuala Lumpur	AA- (S&P)	Mitsui Sumitomo Reinsurance Ltd, Labuan Branch Level 13, Main Office Tower, Financial Park Labuan, Jalan Merdeka,	AA (S&P)
Sirius International Insurance Corporation (PUBL), Labuan Branch c/o ETIQA Offshore Insurance (L) Ltd, Level 11(B), Block 4, Office Tower, Financial Park Labuan Complex,	A- (S&P)	87000 W.P. Labuan. Marketing Office: Lot 14(A), 14th Floor, UBN Tower, 10 Jalan P. Ramlee, 50250 Kuala Lumpur	
Jalan Merdeka, 87000 W.P. Labuan. Management Office: 24, Raffles Place, #10-01/02, Clifford Centre, Singapore 048621		Caisse Centrale de Reassurance, Labuan Branch c/o ETIQA Offshore Insurance (L) Ltd, Level 11(B), Block 4, Office Tower, Financial Park Labuan Complex, Jalan Merdeka, 87000 W.P. Labuan	AAA (S&P)
Malaysian Reinsurance Berhad 12th Floor, Bangunan Malaysian Re, No 17, Lorong Dungun, Damansara Heights, 50490 Kuala Lumpur	A- (AM Best)	B.E.S.T. Reinsurance - Far East Regional Office, Suite 3A, Level 8, Block 3A, Plaza Sentral, Jalan Stesen Sentral 5, Kuala Lumpur Sentral,	A- (AM Best)
Labuan Reinsurance (L) Limited Level 4 (B), Main Office Tower, Financial Park Labuan, Jalan Merdeka, 87000 W.P. Labuan	A- (AM Best)	50470 Kuala Lumpur  MAA International Assurance Ltd 21st Floor, Menara MAA, 12, Jln Dewan Bahasa, 50450 Kuala Lumpur	N/A
Everest Reinsurance Company, Singapore 20 Cecil Street, #08-06, Equity Plaza, Singapore 049705	A+ (S&P)	<b>Asia Capital Reinsurance Malaysia Sdn Bhd</b> Unit A-12A-8, Level 12A Menara UOA Bangsar,	A- (AM Best)
Paris Re Asia Pacific Pte Ltd, (Labuan Branch) c/o Labuan Insurance Management Service Ltd, Lot 3, 2nd Floor, Lazenda Phase 3 Shophouse, Off Jalan OKK Abdullah, 87000 W.P. Labuan	A+ (S&P)	5, Jalan Bangsar Utama 1, 59000 Kuala Lumpur	

#### Life Insurance

	Rating		Rating
Malaysian Life Reinsurance Group Berhad 3B/21-3, Block 3B, Level 21, Plaza Sentral, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur	AA- (S&P)	Cologne Reinsurance Company plc. 9, Temasek Boulevard, Suntec Tower 2, #10-01, Singapore 038989,	AA+ (S&P)
Scor Global Life SE, Singapore Branch 143, Cecil Street, #20-04 GB Building, Singapore 069542	A (S&P)	Hannover Ruckversicherung AG, Malaysian Branch Suite 31-1, 31st Floor, Wisma UOA II, 21, Jln Pinang, 50450 Kuala Lumpur	AA- (S&P)
Munich Reinsurance Company, Singapore Branch 20, Collyer Quay, #13-01 Tung Centre, Singapore 049319	AA- (S&P)	MAA International Assurance Ltd 21st Floor, Menara MAA, 12, Jln Dewan Bahasa, 50460 Kuala Lumpur	N/A

#### **GROUP STRUCTURE**





**NOTICE IS HEREBY GIVEN** that the **TWELFTH ANNUAL GENERAL MEETING** of the Company will be held at The Auditorium, Podium 1, Menara MAA, 12, Jalan Dewan Bahasa, 50460 Kuala Lumpur on Monday, 28 June 2010 at 10.00 a.m. for the following purposes:-

AS ORDINARY BUSINESS Res				
(1)		eive the Audited Financial Statements for the year ended 31 December 2009 together e Reports of the Directors and the Auditors thereon.		
(2)		prove the payment of Directors' fees amounting to RM315,000.00 for the period from July ntil the forthcoming Annual General Meeting to be held in 2011 to be payable quarterly ars.	1	
(3)		elect the following Directors who are retiring in accordance with Article 73 of the any's Articles of Association and who, being eligible, offer themselves for re-election:-		
	(i) (ii)	Tunku Datoʻ Yaʻacob bin Tunku Tan Sri Abdullah Mr Yeo Took Keat	2	
	(iii)	Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah	4	
(4)		lect the following Directors who are retiring pursuant to Section 129(6) of the Companies 765 to hold office until the conclusion of the next Annual General Meeting:-		
	(i) (ii)	Major General Datuk Lai Chung Wah (Rtd) Datuk Razman Md Hashim bin Che Din Md Hashim	5 6	
(5)		appoint Messrs PricewaterhouseCoopers as Auditors of the Company and to authorise ectors to fix their remuneration.	7	
AS SPECI	IAL BUSI	NESS		

(6) To consider and, if thought fit, to pass the following resolution as Ordinary Resolution:-

#### **ORDINARY RESOLUTION**

(a) Proposed Renewal of Existing Shareholders' Mandate and Proposed New Shareholders'
Mandate for Recurrent Related Party Transactions of a Revenue or Trading Nature ("RRPTs")

8

"THAT the mandate granted by the shareholders of the Company on 29 May 2009 pursuant to Paragraph 10.09 of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, authorising the Company and its subsidiaries ("the MAAH Group") to enter into the recurrent related party transactions of a revenue or trading nature which are necessary for the MAAH Group's day-to-day operations as set out in Section 3 (i) of the Circular to Shareholders dated 4 June 2010 ("the Circular") with the related parties mentioned therein, be and is hereby renewed, AND THAT mandate be and is hereby granted by the shareholders of the Company to apply to the new recurrent related party transactions of a revenue or trading nature as set out in Section 3 (ii) of the Circular with new related parties mentioned therein, provided that:-

- (a) the transactions are in the ordinary course of business and are on terms which are not more favourable to the related parties than those generally available to the public and on terms not to the detriment of the minority shareholders of the Company;
- (b) disclosure will be made in the annual report providing the breakdown of the aggregate value of the transactions conducted pursuant to the mandate during the financial year, amongst others, based on the following information:
  - i) the type of the RRPTs made;
  - the names of the related parties involved in each type of the RRPTs made and their relationship with the Company.

## NOTICE OF TWELFTH

ANNUAL GENERAL MEETING (continued)

AND THAT, authority conferred by such renewed and granted mandate shall continue to be in force (unless revoked or varied by the Company in general meeting), until

- (a) the conclusion of the next Annual General Meeting ("AGM") of the Company following the forthcoming AGM at which time it will lapse, unless by a resolution passed at that meeting or Extraordinary General Meeting whereby the authority is renewed; or
- (b) the expiration of the period within which the next AGM after the date it is required to be held pursuant to Section 143(1) of the Companies Act, 1965 ("the Act") but shall not extend to such extension as may be allowed pursuant to Section 143(2) of the Act; or
- (c) revoked or varied by resolution passed by the shareholders in general meeting;

whichever is earlier.

AND THAT the Directors of the Company be authorised to complete and do all such acts and things (including executing such documents as may be required) as they may consider expedient or necessary to give effect to the transactions contemplated and/or authorised by this Ordinary Resolution."

By Order of the Board

YEO TOOK KEAT (MIA NO. 3308) LILY YIN KAM MAY (MAICSA NO. 0878038) Company Secretaries

Kuala Lumpur Dated : 4 June 2010

#### **NOTES:-**

- 1. Applicable to shares held through a nominee account.
- 2. A member entitled to attend and vote at a meeting of the Company is entitled to appoint not more than two (2) proxies to attend and vote in his/her stead. A proxy may but need not be a member of the Company, and the provision of Section 149(1)(b) of the Companies Act, 1965 shall not apply to the Company.
- 3. Where a member appoints two (2) proxies, the appointment shall be invalid unless he/she specifies the proportion of his/her shareholdings to be represented by each proxy.
- 4. A member of the Company who is an authorised nominee as defined under the Securities Industry (Central Depositories) Act 1991, may appoint one (1) proxy in respect of each securities account.
- 5. The instrument appointing a proxy, shall be in writing under the hand of the appointer or his attorney duly authorised in writing, and in the case of a corporation, either under seal or under hand of an officer or attorney duly authorised.
- 6. The instrument appointing a proxy must be deposited at the Company's Registered Office, Suite 20.03, 20th Floor, Menara MAA, No. 12, Jalan Dewan Bahasa, 50460 Kuala Lumpur, not less than 48 hours before the time appointed for holding the meeting or any adjournment thereof.
- 7. Any alteration in the form of proxy must be initialed.
- 8. Form of Proxy sent through facsimile transmission shall not be accepted.
- 9. For the purpose of determining a member who shall be entitled to attend this 12th AGM, the Company shall be requesting Bursa Malaysia Depository Sdn Bhd in accordance with Article 51(b), 51(c) and 51(d) of the Company's Articles of Association and Section 34(1) of the Securities Industry (Central Depositories) Act, 1991 to issue a General Meeting Record of Depositors as at 23 June 2010. Only a depositor whose name appears on the Record of Depositors as at 23 June 2010 shall be entitled to attend the said meeting or appoint proxy(ies) to attend and/or vote on his/her behalf.
- 10. Explanatory notes to Special Business of the Agenda 6:-
  - (a) Proposed Renewal of Existing Shareholders' Mandate and Proposed New Shareholders' Mandate for Recurrent Related Party Transactions of a Revenue or Trading Nature ("RRPTs")

The Proposed Resolution 8, if passed, will empower the Company to conduct recurrent related party transactions of a revenue or trading nature which are necessary for the Group's day-to-day operations, and will eliminate the need to convene separate general meetings from time to time to seek shareholders' approval. This will substantially reduce administrative time, inconvenience and expenses associated with the convening of such meetings, without compromising the corporate objectives of the Group or adversely affecting the business opportunities available to the Group.

The detailed information on Recurrent Related Party Transactions is set out in the Circular dated 4 June 2010 which is despatched together with this Annual Report.

#### PENYATA PENGERUSI



Bagi pihak Lembaga Pengarah, saya dengan sukacitanya membentangkan Laporan Tahunan dan Akaun Kumpulan bagi tahun berakhir 31 Disember 2009.

#### **SUASANA OPERASI**

Tahun yang dilaporkan amat mencabar bagi sektor perkhidmatan kewangan kerana krisis kewangan yang melanda telah mengakibatkan kemelesetan di kebanyakan ekonomi global utama pada 2008. Ekonomi Malaysia tidak terlepas daripada kegawatan ekonomi global pada tahun fiskal yang dilaporkan. Meskipun berlaku penyusutan yang mendadak dalam setengah tahun pertama, ekonomi pulih pada setengah tahun kedua mencatatkan penyusutan hanya 1.7% pada tahun 2009. (2008: pertumbuhan 4.6%). Pemulihan tersebut merupakan hasil pelaksanaan segera rangsangan fiskal dan langkah pelonggaran polisi kewangan oleh kerajaan Malaysia dan Bank Negara Malaysia.

Sektor perkhidmatan (termasuk sub-sektor insurans) menyokong ekonomi keseluruhan dalam 2009. Dalam industri insurans, keduadua segmen perniagaan hayat dan am terjejas oleh aktiviti ekonomi yang lemah dan pengurangan dalam jualan kenderaan motor pada setengah tahun pertama. Walaubagaimanapun, keadaan kedua-dua segmen bertambah baik dalam setengah tahun kedua, selari dengan pemulihan ekonomi.

Pada 2009, jumlah premium/caruman bersih pengendali insurans dan takaful meningkat sebanyak 8.2% (2008: 2.4%), didorong terutamanya oleh segmen hayat biasa bagi sektor hayat dan takaful keluarga dan peningkatan besar dalam semua kelas perniagaan sektor am (termasuk takaful am). Premium/caruman perniagaan baru bagi perniagaan hayat dan takaful keluarga mencatatkan kenaikan 5.4% kepada RM9,942.2 juta (2008: RM9,429.8 juta) bertunjangkan pertumbuhan dalam produk hayat biasa. Premium kasar langsung bagi perniagaan insurans am (termasuk takaful am) meningkat sebanyak 12.0% kepada RM12,792.4 juta (2008: RM11,417.3 juta) dipacu oleh pertumbuhan dalam perniagaan kebakaran dan motor serta permintaan yang lebih meluas bagi insurans am, kecuali perniagaan marin, penerbangan dan transit, semua risiko kontraktor dan kejuruteraan, yang terjejas akibat persekitaran perniagaan yang kurang menggalakkan dalam sektor eksport dan pembinaan.

#### **TINJAUAN PRESTASI**

Bagi tahun yang dilaporkan, hasil operasi Kumpulan merosot sebanyak 1.7% kepada RM2,181.8 juta (2008: RM2,219.0 juta). Di bawah perniagaan insurans konvensional, Bahagian Insurans Hayat mencatatkan premium kasar berjumlah RM1,095.0 juta (2008: RM1,277.9 juta) manakala Bahagian Insurans Am pula meraih premium kasar berjumlah RM558.4 juta (2008: RM436.8 juta), dengan RM476.1 juta (2008: RM372.1 juta) diperolehi daripada operasi yang dihentikan. Operasi dihentikan Bahagian Insurans Am merupakan Perniagaan Insurans Am MAA yang diklasifikasikan untuk mematuhi FRS 5: Aset Bukan Semasa Yang Dipegang Untuk Jualan dan Operasi Dihentikan selepas pengumuman dibuat oleh Syarikat, seperti yang dinyatakan dalam nota 47(a) laporan ini. Di bawah perniagaan takaful, Bahagian Takaful Keluarga dan Takaful Am masing-masing mencatatkan caruman kasar lebih tinggi berjumlah RM84.7 juta (2008: RM76.1 juta) dan RM72.7 juta (2008: RM33.9 juta).

Kumpulan berjaya meningkatkan prestasi dengan meraih keuntungan selepas cukai sebanyak RM52.8 juta pada tahun yang dilaporkan (2008: kerugian selepas cukai RM70.0 juta). Dana Insurans Am mencatatkan keuntungan sebelum cukai RM34.0 juta (2008: kerugian sebelum cukai RM3.1 juta), dengan operasi berterusan mengalami kerugian sebelum cukai RM3.5 juta (2008: kerugian sebelum cukai RM5.5 juta) manakala operasi dihentikan mencatatkan keuntungan sebelum cukai RM37.5 juta (2008: kerugian sebelum cukai RM17.6 juta). Dana Pemegang Saham pula memperolehi keuntungan sebelum cukai RM22.9 juta (2008: kerugian sebelum cukai RM63.0 juta). Dana Insurans Hayat melaporkan keuntungan sebelum cukai RM2.1 juta (2008: keuntungan sebelum cukai RM33.8 juta), yang diraih sepenuhnya daripada anak syarikat insurans luar negara dan Labuan. Tiada pindahan dibuat daripada Dana Insurans Hayat tempatan. Di bawah perniagaan takaful, Dana Takaful Keluarga mencatatkan keuntungan sebelum cukai RM1.7 juta (2008: Sifar).

Keuntungan Dana Pemegang Saham diperolehi terutamanya kerana masuk kira semula kerugian nilai saksama berjumlah RM46.7 juta (2008: kerugian nilai saksama RM22.6 juta) daripada urus niaga swap kadar faedah, yang disebabkan oleh keadaan pasaran bon perbandaran Amerika Syarikat yang lebih baik dalam tahun semasa. Untuk mengurangkan pendedahan kepada sebarang ketidaktentuan dalam swap kadar faedah, urus niaga tersebut telah ditamatkan oleh Syarikat pada Disember 2009.



Pada 31 Disember 2009, jumlah aset Kumpulan mencecah RM8.0 bilion, tambahan 3.9% berbanding RM7.7 bilion pada 2008. Secara keseluruhan, Pendapatan Sesaham ("EPS") meningkat kepada 17.3 sen pada 2009 berbanding kerugian 22.8 sen pada 2008.

#### TINJAUAN OPERASI PERNIAGAAN

Bagi tahun yang dilaporkan, Kumpulan meneruskan tumpuan terhadap empat (4) operasi teras, iaitu Operasi Insurans Hayat Malaysia, Operasi Insurans Am Malaysia, Operasi Unit Amanah Malaysia dan Operasi Antarabangsa, selain tambahan perniagaan takaful baru yang kini memasuki tahun ketiga operasi. Butiran mengenai prestasinya dibincangkan secara berasingan pada halaman yang dilampirkan.

#### **PELABURAN**

Pada tahun yang dilaporkan, jumlah pendapatan pelaburan, keuntungan atau kerugian bersih daripada jualan pelaburan dan perubahan nilai saksama portfolio pelaburan Kumpulan secara keseluruhannya adalah RM525.8 juta (2008: kerugian bersih RM79.0 juta)

Pada tahun yang dilaporkan, IKKL telah meningkat 45.2% (2008: kejatuhan 39.3%) kerana kegawatan global kian pulih dan seiring dengan peningkatan pasaran serantau lain. Pada 2008, disebabkan kejatuhan pasaran ekuiti Malaysia, Kumpulan telah mengubah strategi pelaburan untuk mengimbangkan semula portfolio pelaburan dengan bertukar daripada portfolio ekuiti kepada sekuriti pendapatan tetap dalam sekuriti kerajaan risiko rendah, kertas Cagamas dan bon korporat gred pelaburan dalam industri terpilih, dengan matlamat melindungi modal dan mengurangkan risiko pelaburan. Penjualan portfolio ekuiti untuk mengekang kemerosotan nilai pelaburan pada 2008 telah menyebabkan Kumpulan mengalami kerugian daripada penjualan sekuriti ekuiti disebut harga. Memandangkan pasaran saham Malaysia semakin kukuh pada 2009, Kumpulan berjaya meraih keuntungan nilai saksama bersih berjumlah RM179.1 juta (2008: kerugian nilai saksama bersih RM254.5 juta) daripada portfolio pelaburan ekuiti.

Meninjau ke hadapan, Kumpulan akan sentiasa mengkaji semula dan mengubah strategi dan campuran portfolio pelaburan berasaskan perubahan dalam persekitaran pelaburan untuk memberikan manfaat dalam bentuk perlindungan modal, keuntungan dan pendapatan konsisten bagi memenuhi komitmen kepada para pelanggan.

#### PERUNTUKAN PINJAMAN

Pada akhir Disember 2009, nilai dibawa bagi pinjaman tidak berbayar berjumlah RM383.7 juta (2008: RM450.5 juta), merangkumi 4.8% (2008: 5.9%) daripada jumlah aset Kumpulan. Pinjaman tidak berbayar bersih juga dikurangkan sebanyak 14.8% kerana lebih tumpuan diberikan terhadap usaha mengutip semula hutang dan tumpuan usaha pemulihan yang dijalankan.

#### DIVIDEN

Bagi tahun berakhir 31 Disember 2009, Lembaga Pengarah tidak mengesyorkan pembayaran dividen untuk mengekalkan tahap modal bagi memenuhi keperluan operasi Kumpulan pada masa kini dan masa depan.

#### MAKLUMAT TERKINI TENTANG CADANGAN KORPORAT SEMASA

Kumpulan dengan sukacitanya mengemukakan maklumat terkini berikut:

a) Pada 10 November 2008, Syarikat mengumumkan bahawa memorandum persefahaman ("MoU") yang tidak mengikat telah ditandatangani antara MAA dan AMG Insurance Berhad ("AMG") untuk memeterai cadangan pengambilalihan Perniagaan Insurans Am MAA oleh AMG pada harga yang ditetapkan berjumlah RM274.8 juta (tertakluk kepada pelarasan), dan pemerolehan kepentingan 4.9% dalam MAA Takaful Berhad ("MAA Takaful") untuk pertimbangan berjumlah RM16.2 juta, iaitu bersamaan RM3.30 sesaham (secara kolektif "Urus Niaga Cadangan").

#### PENYATA PENGERUSI

(bersambung)



Urus Niaga Cadangan tersebut tertakluk kepada kelulusan yang diperolehi daripada badan berikut:

- (i) Bank Negara Malaysia ("BNM") bagi skim pemindahan di bawah perjanjian pemindahan perniagaan;
- (ii) Kementerian Kewangan, berasaskan cadangan BNM, menurut Akta Insurans 1996;
- (iii) Jawatankuasa Pelaburan Asing (jika perlu);
- (iv) Suruhanjaya Sekuriti ("SC") (jika perlu);
- (v) Mahkamah Tinggi Malaysia bagi mengesahkan skim pemindahan tersebut; dan
- (vi) Pemegang Saham Syarikat.

Pada 26 Februari 2009, Syarikat mengumumkan bahawa MAA dan juga AMG sedang berusaha untuk menyempurnakan perjanjian pemindahan perniagaan ("BTA") berhubung dengan cadangan penjualan Perniagaan Insurans Am MAA sebelum perjanjian tersebut dikemukakan kepada BNM untuk kelulusan.

Pada 24 April 2009, Syarikat mengumumkan bahawa harga yang ditetapkan telah diubah kepada RM254.83 juta (tertakluk kepada pelarasan) dan permohonan telah dikemukakan kepada BNM untuk mendapatkan kelulusan bagi cadangan penjualan Perniagaan Insurans Am MAA kepada AMG ("Cadangan Penjualan"). Pelaksanaan BTA tertakluk kepada kelulusan BNM dan ia masih dalam pertimbangan. Syarikat dan MAA juga telah memberikan lanjutan tempoh eksklusif MoU selama 120 hari kepada AMG.

Pada 27 April 2009, Syarikat telah mengemukakan permohonan kepada SC mengenai Cadangan Penjualan tersebut.

Pada 21 Julai 2009, Syarikat mengumumkan bahawa SC meluluskan Cadangan Penjualan menerusi surat bertarikh 20 Julai 2009 (yang diterima pada 21 Julai 2009). Bagaimanapun, Cadangan Penjualan masih tertakluk kepada kelulusan BNM dan Pemegang Saham Syarikat.

Pada 17 November 2009, Syarikat mengumumkan bahawa selepas rundingan lanjut, harga ditetapkan telah diubah kepada RM180 juta (tertakluk kepada pelarasan). Harga yang ditetapkan dipersetujui selepas mengambil kira nilai Perniagaan Insurans Am secara berasingan tanpa perjanjian kerjasama strategik bagi perniagaan takaful dengan MAA Takaful. Keuntungan bagi tahun kewangan berakhir 31 Disember 2009 dan sebelum tarikh penyempurnaan jualan Perniagaan Insurans Am akan diperolehi oleh MAA.

Permohonan berkaitan dengan pindaan terma dan syarat Cadangan Penjualan dikemukakan kepada BNM untuk diluluskan. Pada 6 Januari 2010, Syarikat mengumumkan bahawa BNM, menerusi surat bertarikh 5 Januari 2010 memberikan kelulusan bagi Cadangan Penjualan tersebut menurut Seksyen 130 Akta Insurans 1996. Pada 12 Februari 2010, Syarikat seterusnya mengumumkan bahawa SC telah meluluskan harga indikatif yang ditetapkan berjumlah RM180 juta (tertakluk kepada pelarasan) untuk Cadangan Penjualan tersebut menerusi surat bertarikh 10 Februari 2010.

b) Pada 29 April 2010, Syarikat mengumumkan bahawa MAA telah mendapat kelulusan daripada BNM bagi MAA mengambil langkah yang diperlukan untuk memenuhi nisbah kecukupan modal sasaran minimum yang perlu dikekalkan oleh semua penanggung insurans di bawah Rangka Kerja RBC.

#### TANGGUNGJAWAB SOSIAL KORPORAT

Kumpulan terus komited kepada usaha menjadi warga korporat yang bertanggungjawab dan prihatin. Untuk tujuan ini, Kumpulan telah menubuhkan Dana Amal Buah Pinggang MAA-Medicare pada 1994 dengan matlamat menyediakan rawatan dialisis buah pinggang pada kos yang lebih rendah. Dalam beberapa tahun kebelakangan ini, Kumpulan telah meluaskan rangkaian kepada dua belas (12) pusat dialisis buah pinggang untuk memenuhi keperluan semakin ramai pesakit baru terhadap perkhidmatan perubatan subsidi tersebut.

Kumpulan juga telah meletakkan Yayasan Kebajikan Budimas di bawah naungannya, dengan matlamat menyediakan perkhidmatan kebajikan kepada kanak-kanak kurang bernasib baik dan fakir miskin. Buat masa ini, Yayasan telah mengambil sepuluh (10) rumah kebajikan bagi kanak-kanak kurang bernasib baik dan anak yatim sebagai rumah angkat dengan memberikan sokongan kewangan berterusan.

Akhir sekali, Kumpulan akan terus memperuntukkan sumber untuk menyokong objektif Kumpulan meluaskan lagi aktiviti kebajikan pada tahun-tahun akan datang untuk memenuhi tanggungjawab sosial korporatnya.

Maklumat lanjut mengenai Tanggungjawab Sosial Korporat dibincangkan secara berasingan dalam halaman yang dilampirkan.



#### RANGKA KERJA MODAL BERASASKAN RISIKO INDUSTRI INSURANS TEMPATAN

Pada tahun yang dilaporkan, BNM melaksanakan Rangka Kerja Modal Berasaskan Risiko ("RBC") bagi penanggung insurans yang berkuat kuasa bagi tempoh tahunan bermula pada atau selepas 1 Januari 2009. RBC memerlukan penanggung insurans mengekalkan tahap kecukupan modal sejajar dengan profil risikonya. Rangka kerja baru ini telah mengubah persekitaran perniagaan penanggung insurans menguruskan risiko dan pelaburan untuk mencapai tahap pemadanan aset-liabiliti yang lebih baik bagi dana insurans pada masa mendatang.

Untuk memenuhi syarat yang ditetapkan di bawah Rangka Kerja RBC, anak syarikat insurans tempatan Kumpulan, MAA telah mengguna pakai dasar perakaunan baru untuk menilai liabiliti insurans seperti yang dikhususkan di bawah Rangka Kerja RBC. Sejak dua (2) tahun lepas, MAA telah berbincang dengan BNM tentang rancangan untuk memenuhi keperluan kecukupan modal di bawah RBC dan seterusnya mengemukakan rancangan pengurusan modal kepada BNM. MAA mendapatkan kelulusan daripada BNM untuk rancangan pengurusan modalnya seperti yang dibincangkan dalam Nota 2(a) kepada penyata kewangan.

Selaras dengan penyatuan di dalam industri insurans baru-baru ini, penggabungan dan pengambilalihan semakin relevan bagi syarikat insurans yang mahu menjadi peneraju di pasaran yang serba kompetitif. Dalam hal ini, Syarikat akan mengambil langkah strategik untuk mencari rakan niaga yang sesuai bagi perniagaan insurans hayat MAA. Rakan strategik bagi perniagaan insurans hayat akan membolehkan penyuntikan modal tambahan kepada dana hayat bagi mengukuhkan kedudukan MAA untuk bersaing dalam pasaran yang semakin kompetitif. Perkembangan lanjut mengenai isu ini akan diumumkan berasaskan perkembangan kegiatan penggabungan dan pengambilalihan yang dijalankan.

#### **PROSPEK**

Bank Negara Malaysia ("BNM") melaporkan dalam Laporan Tahunan 2009, bahawa selaras dengan pemulihan ekonomi global pada suku keempat, ekonomi Malaysia telah pulih daripada krisis global dan mencatatkan pertumbuhan positif 4.5% dalam tempoh yang sama. Tambahan lagi, ekonomi Malaysia dijangka terus mencatatkan pertumbuhan positif pada 2010 dengan pertumbuhan diunjurkan sebanyak 4.5% - 5.5%, walaupun pemulihan ekonomi dijangka berlaku secara beransur-ansur dan tidak sekata.

Kumpulan meramalkan bahawa persekitaran operasi dalam sektor perkhidmatan kewangan tetap mencabar dan kompetitif, termasuk meraih pulangan pelaburan yang memuaskan dalam keadaan ekonomi yang tidak menentu untuk melindungi modal, mengekalkan keuntungan dan memenuhi komitmen kepada pelanggan.

Namun begitu, Kumpulan akan meneruskan usaha untuk menilai, melaksanakan dan memantau rancangan tindakan pengurusan dan juga pelan pengurusan modal MAA serta penggabungan dan pengambilalihan dana insurans hayat untuk memastikan kami mempunyai tahap modal mencukupi dan mampu menguruskan risiko dengan baik, termasuk meningkatkan kualiti aset. Di samping itu, produk dan perkhidmatan perlu kekal inovatif dan berdaya saing untuk memenuhi keperluan pelanggan semasa dan juga pelanggan sasaran.

#### PENGIKTIRAFAN DAN PENGHARGAAN

Bagi pihak Lembaga Pengarah, saya mengucapkan terima kasih kepada pihak pengurusan dan kakitangan di atas komitmen, dedikasi dan sumbangan yang berterusan dalam menjamin pertumbuhan dan kejayaan berterusan Kumpulan.

Saya juga mahu mengambil kesempatan ini untuk merakamkan penghargaan kami kepada pihak berkuasa kawal selia di atas panduan dan sokongan yang berterusan, dan kepada para pelanggan, ejen, rakan perniagaan dan serta para pemegang saham yang dihargai di atas sokongan, keyakinan dan kepercayaan yang diletakkan terhadap kami.

Akhir kata, saya ingin mengucapkan terima kasih kepada para ahli Lembaga Pengarah di atas kepimpinan dan sumbangan kepada Kumpulan.

#### TUNKU DATO' YA'ACOB BIN TUNKU TAN SRI ABDULLAH

Pengerusi Eksekutif

## TINJAUAN OPERASI





#### TINJAUAN INSURANS HAYAT MALAYSIA

Bahagian Insurans Hayat mencatatkan pendapatan premium berjumlah RM1.1 bilion (2008: RM1.2 bilion), menurun sebanyak 8.3% terutamanya kerana kemerosotan dalam premium tahun pertama dan produk premium tunggal, secara khususnya Pelan Endowmen Dividen Tetap ("FDE") dan produk berkaitan pelaburan.

Bahagian Insurans Hayat juga mencatatkan pendapatan operasi lain bersih RM42.4 juta (2008: perbelanjaan operasi lain bersih RM239.5 juta) terutamanya kerana peningkatan nilai saksama pelaburan yang disebut harga berjumlah RM60.5 juta (2008: kerugian nilai saksama RM84.2 juta) berikutan prestasi lebih baik dalam pasaran saham.

Pada 2009, tiada pemindahan dibuat daripada Dana Insurans Hayat kepada Dana Pemegang Saham.

Pada tempoh yang mendatang, MAA akan memberi tumpuan kepada pertumbuhan hasil menerusi inovasi produk dan meluaskan pengedaran dengan melantik dan mengekalkan ejen yang berkualiti. Untuk kekal kompetitif, MAA akan melancarkan pelan berkaitan pelaburan inovatif yang memenuhi keperluan pelanggan dalam persekitaran ekonomi semasa sambil memenuhi keperluan bagi perlindungan peribadi dan tabungan. Tidak kurang pentingnya, MAA akan terus memberikan penekanan utama terhadap pengambilan ejen, latihan dan pengekalan perniagaan untuk meningkatkan tahap profesionalisme dan pengetahuan ejen, meningkatkan produktiviti jualan dan pada masa yang sama menambahkan tenaga jualan.

#### TINJAUAN INSURANS AM MALAYSIA

Bahagian Insurans Am mencatatkan peningkatan premium kasar ditaja jamin sebanyak 27.9% kepada RM476.1 juta (2008: RM372.1 juta).

Kedua-dua premium motor dan bukan motor masing-masing meningkat sebanyak 34.4% kepada RM264.5 juta (2008: RM196.8 juta) dan 20.7% kepada RM211.6 juta (2008: RM175.3 juta).

Pada tahun yang dilaporkan, nisbah tuntutan merosot kepada 68.9% (2008: 73.6%). Pengurangan tersebut dicapai hasil tindakan strategik berterusan yang diambil sejak beberapa tahun lepas untuk keluar daripada perniagaan yang tidak menguntungkan. Selain nisbah tuntutan lebih baik, Bahagian ini melaporkan pendapatan operasi lain bersih yang lebih tinggi berjumlah RM16.9 juta (2008: perbelanjaan operasi lain bersih RM33.1 juta) disebabkan terutamanya peningkatan nilai saksama pelaburan yang disebut harga sebanyak RM15.8 juta (2008: kerugian nilai saksama RM26.5 juta) yang diperolehi berasaskan prestasi lebih baik dalam pasaran saham.

Peningkatan nilai saksama pelaburan disebut harga telah membolehkan Bahagian Insurans Am memulihkan prestasi dengan keuntungan sebelum cukai RM37.5 juta pada 2009 berbanding kerugian sebelum cukai RM17.6 juta pada 2008.

#### TINJAUAN INSURANS TAKAFUL MALAYSIA

MAA Takaful memulakan operasi pada Julai 2007.

Pada 2009, Takaful Keluarga mencatatkan caruman kasar berjumlah RM84.7 juta (2008: RM76.1 juta) terutamanya daripada produk berkaitan pelaburan, manakala Takaful Am mencatatkan caruman kasar RM72.7 juta (2008: RM33.9 juta), sebahagian besarnya daripada insurans kebakaran dan kelas insurans bukan motor.

Pada tahun operasi penuh ketiganya, Dana Pemegang Saham MAA Takaful mencatatkan keuntungan sebelum zakat dan cukai berjumlah RM3.0 juta (2008: kerugian sebelum cukai RM2.3 juta). Sementara itu, Dana Takaful Am mengalami kerugian sebelum cukai lebih rendah sebanyak RM2.5 juta (2008: RM7.8 juta).

Dana Takaful Keluarga mencatatkan lebihan tidak diperuntukkan berjumlah RM3.6 juta (2008: RM0.9 juta) selepas menolak pemindahan lebihan sebanyak RM1.6 juta (2008: sifar) kepada Dana Pemegang Saham. Di bawah Seksyen 16(3) Akta Takaful 1984, Lembaga Pengarah MAA Takaful telah meluluskan pengagihan lebihan Dana Takaful Keluarga berjumlah RM3.3 juta, seperti yang dicadangkan oleh syarikat aktuari yang dilantik. Pengagihan akan dikongsi secara saksama oleh syarikat (sebagai pengendali) dan peserta menurut dasar pengagihan lebihan MAA Takaful.

Kami berbangga untuk mengumumkan bahawa pada November 2009 MAA Takaful telah menerima anugerah "Produk Takaful Paling Cemerlang" bagi produk Takafulink di Majlis Anugerah Kewangan Islam Kuala Lumpur Keenam 2009. Produk tersebut mendapat sambutan menggalakkan daripada para pelanggan sebagai pelan perlindungan yang mempunyai ciri pelaburan/tabunaan.

# TINJAUAN OPERASI PERNIAGAAN (bersambung)

Memasuki tahun ketiga operasi, MAA Takaful telah merumuskan strategi untuk mengoptimumkan proses dan sistem dalaman, sambil memperluas tawaran produk untuk memastikan pelanggan dapat memanfaatkan perkhidmatan yang cekap dan produk yang unggul. MAA Takaful akan terus memperkenalkan program latihan menyeluruh untuk tenaga agensi dalam usaha menaikkan tahap profesionalisme dan produktiviti mereka.

Walaupun menghadapi keadaan ekonomi semasa yang mencabar dan persaingan pasaran yang sengit, MAA Takaful akan terus berusaha untuk melancarkan produk inovatif baru, meluaskan asas pelanggan, merekrut tenaga agensi yang berkualiti dan produktif dan membina saluran pengedaran baru.

#### TINJAUAN UNIT AMANAH MALAYSIA

Pada 2009, industri unit amanah Malaysia mencatatkan pertumbuhan dengan Nilai Aset Bersih ("NAB") dana di bawah pengurusan meningkat 42.6% kepada RM191.7 bilion (2008: RM134.4 bilion). Sementara itu, nilai aset di bawah pengurusan pengurus dana pula bertambah sebanyak 39.9% pada 2009 berbanding penyusutan 15.7% pada 2008.

MAAKL Mutual Bhd ("MAAKL"), syarikat pengurusan unit amanah Kumpulan melancarkan dana baru iaitu Dana Ekuiti Amerika Syarikat MAAKL pada tahun yang dilaporkan dengan jumlah saiz dana awal permulaan 600 juta unit, menjadikan secara keseluruhannya dua puluh empat (24) dana yang diuruskan.

NAB dana unit amanah di bawah pengurusan MAAKL pada akhir Disember 2009 berjumlah RM1.6 bilion (2008: RM1.1 bilion), menandakan peningkatan 45.5% berikutan pemulihan kukuh pasaran saham pada tahun yang dilaporkan, sejajar dengan prestasi industri unit amanah.

Pada tahun yang dilaporkan, MAAKL terus memberikan sumbangan positif kepada keputusan Kumpulan, walaupun keuntungan sebelum cukainya lebih rendah pada RM1.1 juta (2008: RM1.7 juta).

Dalam usahanya untuk meluaskan rangkaian pengedaran, MAAKL telah mengikat perjanjian pengedaran dengan HwangDBS Investment Management Bhd ("HwangDBS") dan OSK-UOB Unit Trust Management Bhd ("OSK-UOB") pada 2008, di mana MAAKL akan mengedarkan enam dan tujuh dana masing-masing daripada HwangDBS dan OSK-UOB. Sejumlah 13 dana ini akan diedarkan secara khusus oleh penasihat unit amanah MAAKL. Dengan penambahan dana HwangDBS dan OSK-UOB, MAAKL buat masa ini menawarkan pilihan meluas sebanyak 37 dana untuk membolehkan para pemegang unit mempelbagaikan pelaburan mereka dalam kelas aset yang sepadan dengan profil risiko dan objektif pelaburan mereka.

Setakat akhir Disember 2009, MAAKL mempunyai seramai 1,175 ejen (2008: 1,070 ejen). Dalam usaha berterusannya untuk memberikan ejen dan pemegang unit dengan peralatan terkini untuk merancang, memantau dan menguruskan prestasi pelaburan unit amanah dari mana-mana, pada bila-bila masa menerusi Internet, MAAKL telah menambah baik perisian perancangannya yang memenangi anugerah, iaitu MAAKL Home Office dengan pelancaran versi ketiga pada tahun ini.

Strategi proaktif pihak pengurusan untuk membina dan mengukuhkan infrastruktur, tenaga agensi dan rangkaian pengedaran akan membantu memantapkan lagi kedudukan MAAKL untuk terus berkembang sejajar dengan pemulihan keadaan pelaburan pasaran.

#### TINJAUAN OPERASI ANTARABANGSA

MAA International Assurance Ltd ("MAAIA"), bahagian insurans dan pelaburan luar pesisir Kumpulan yang berpangkalan di Labuan, mencatatkan pendapatan premium kasar lebih tinggi berjumlah RM77.9 juta (2008: RM73.0 juta). Syarikat mengalami kerugian sebelum cukai lebih rendah berjumlah RM1.8 juta (2008: kerugian RM11.7 juta). Kerugian pada 2008 disebabkan terutamanya oleh kerugian penjualan 34% kepentingan saham dalam anak syarikat insurans di Indonesia kepada pemegang saham minoriti di bawah perjanjian pemegang saham minoriti, pada pertimbangan berjumlah RM6.1 juta.

Buat tahun kelima berturut-turut, kedua-dua perniagaan insurans am di Indonesia dan Filipina memberikan sumbangan positif kepada keputusan Kumpulan, manakala perniagaan insurans hayat di Indonesia juga mencatatkan keuntungan buat tahun kelima.

Perniagaan unit amanah Kumpulan di Filipina berjaya melaporkan keuntungan pada 2009, prestasi lebih baik berbanding kerugian pada 2008. Keuntungan diperolehi terutamanya menerusi keuntungan tukaran asing belum direalisasi atas modal awal yang dilaburkan ke dalam dana Euro dan Dolar akibat peningkatan nilai Peso berbanding Euro dan Dolar. Industri unit amanah di Filipina telah dikuasai terutamanya oleh bank dan peserta utama lain yang telah membina asas modal mereka. Dengan sumber yang terhad, Kumpulan gagal bertapak kukuh dalam sektor unit amanah di Filipina. Sejak 2008, Kumpulan telah mengurangkan skala operasi perniagaan unit amanah di Filipina untuk menampung kos dan mengekalkan daya maju perniagaan. Oleh yang demikian, Kumpulan sedang mencari pihak berminat untuk mengambil alih pelaburan dalam perniagaan unit amanah di Filipina.

Syarikat sekutu Kumpulan, Columbus Capital Pty Ltd ("CCAU") kembali pulih untuk mencatatkan keuntungan pada 2009 daripada kerugian pada 2008. Keuntungan dicapai terutamanya daripada peningkatan nilai saksama sebanyak AUD4.4 juta (2008: kerugian nilai saksama AUD8.2 juta) bagi urus niaga swap kadar faedah, berikutan penggunaan kaedah perakaunan nilai saksama di mana instrumen kewangan di luar lembaran imbangan dinilai dan diiktiraf dengan sewajarnya dalam akaun. CCAU memulakan operasi pada 2006 untuk menjalankan perniagaan pinjaman perumahan runcit dan persekuritian di Australia. Pinjaman perumahan pakej CCAU tidak menanggung risiko kredit kerana pinjaman dilindungi insurans S&P (syarikat insurans bertaraf AA).

#### CHAIRMAN'S STATEMENT



On behalf of the Board of Directors, I am pleased to present the Annual Report and Accounts of the Group for the year ended 31 December 2009.

#### **OPERATING ENVIRONMENT**

It has been an extremely challenging time for the financial services sector during the year under review since the financial crisis hit the shore and brought recession to many major economies globally in 2008. The Malaysian economy has not been spared from the global weakened economic conditions during the fiscal year. Despite a sharp contraction in the first half of the year, the economy recovered in the second half to record a contraction of only 1.7% in 2009 (2008: expansion of 4.6%). The recovery was the result of swift implementation of the fiscal stimulus and monetary policy easing measures by the Malaysian government and Bank Negara Malaysia.

The services sector (including the insurance sub-sector) provided support to the overall economy in 2009. In the insurance industry, both the life and general business segments were affected by the weak economic activity and the decline in motor vehicles sales in the first half of the year. However, both segments improved in the second half, in tandem with the economic recovery.

In 2009, total net premiums/contributions of the insurance and takaful operators grew by 8.2% (2008: 2.4%), driven mainly by the ordinary life segment for the life and family takaful sectors, and a broad-based increase in all classes of business for the general (including general takaful) sector. New business premiums/contributions for life and family takaful businesses recorded an increase of 5.4% to RM9,942.2 million (2008: RM9,429.8 million) driven by growth in the ordinary life products. The gross direct premiums for the general insurance business (including general takaful) increased by 12.0% to RM12,792.4 million (2008: RM11,417.3 million) driven by growth in fire and motor businesses with broad-based increases in demand for general coverage, except marine, aviation and transit business, contractors' all risks and engineering sectors which were affected by the business environment in the export and construction sectors.

#### **PERFORMANCE REVIEW**

For the year under review, the Group's total operating revenue decreased by 1.7% to RM2,181.8 million (2008: RM2,219.0 million). Under the conventional insurance business, the Life Insurance Division recorded a total gross premium of RM1,095.0 million (2008: RM1,277.9 million) whereas the General Insurance Division registered a total gross premium of RM558.4 million (2008: RM436.8 million), of which an amount of RM476.1 million (2008: RM372.1 million) was from the discontinued operations. The discontinued operations of the General Insurance Division represent the General Insurance Business of MAA classified as such to comply with FRS 5: Non-Current Assets Held For Sales and Discontinued Operations following announcement by the Company as disclosed in note 47(a) of this report. Under the takaful business, both the Family Takaful Division and General Takaful Division registered higher gross contribution of RM84.7 million (2008: RM76.1 million) and RM72.7 million (2008: RM33.9 million) respectively.

The Group recorded improvement with a profit after taxation of RM52.8 million for the current year under review (2008: loss after taxation of RM70.0 million). The General Insurance Fund recorded a profit before taxation of RM34.0 million (2008: loss before taxation of RM33.1 million), of which the continuing operations registered a loss before taxation of RM3.5 million (2008: loss before taxation of RM5.5 million) whereas the discontinued operations registered a profit before taxation of RM37.5 million (2008: loss before taxation of RM17.6 million). The Shareholders' Fund recorded a profit before taxation of RM22.9 million (2008: loss before taxation of RM63.0 million). The Life Insurance Fund registered a profit before taxation of RM2.1 million (2008: profit before taxation of RM33.8 million), wholly from the overseas and Labuan insurance subsidiary companies. No transfer is made from the local Life Insurance Fund. Under the takaful business, the Family Takaful Fund also registered a profit before taxation of RM1.7 million (2008: Nii).

The profit in Shareholders' Fund was due mainly to reversal of fair value loss of RM46.7 million (2008: fair value loss of RM22.6 million) from an interest rate swap transaction, resulting from improvement in the market condition of the US municipal bond during the current year. In order to mitigate the exposure to any further volatility in the interest rate swap, the transaction was terminated by the Company in December 2009.

As at 31 December 2009, the Group's total assets stood at RM8.0 billion, an increase of 3.9% over 2008 of RM7.7 billion. Overall, Earnings Per Share ("EPS") improved to 17.3 sen in 2009 from a loss of 22.8 sen in 2008.



#### **BUSINESS OPERATIONS REVIEW**

For the year under review, the Group continued to remain focused in four (4) core operations, namely Malaysian Life Insurance Operations, Malaysian General Insurance Operations, Malaysian Unit Trust Operations and the International Operations, and the addition of new takaful business currently in its third year of full operations. Details of their performance are separately discussed in the attached pages.

#### **INVESTMENTS**

During the year under review, net total of the Group's investment income, gain or loss from realisation of investments and fair value changes of the investment portfolios amounted to RM525.8 million (2008: net loss of RM79.0 million)

During the year under review, the KLCI's 45.2% gain (2008: decline of 39.3%) is in line with recovery from the global recession and improvement in other regional markets. In 2008, in light of the bearish Malaysian equities market, the Group had realigned the investment strategy to rebalance the investment portfolios by shifting from equity portfolio to fixed-income securities in low-risk government securities, Cagamas papers and investment grade corporate bonds in selected industry, with the aim to protect capital and minimise investment risk. The downsizing of the equity portfolio to cushion the value of this investment from deterioration during 2008 has resulted in the Group recording loss from realisation of quoted equity securities. With the improved Malaysian stock market in 2009, the Group's has recorded a net fair value gain of RM179.1 million (2008: net fair value loss of RM254.5 million) on equity investment portfolio.

Moving forward the Group will constantly review and revise its strategies and investment portfolio-mix in light of changes in the investment environment to ensure that it achieves the benefits of capital preservation, profitability and consistent income flows to meeting commitments to customers.

#### **LOAN PROVISIONS**

As at end December 2009, total carrying amount of non-performing loans stood at RM383.7 million (2008: RM450.5 million), comprising 4.8% (2008: 5.9%) of the Group's total assets. The improvement of 14.8% in net non-performing loans was the result of stronger debt collection and on-going focus recovery exercise undertaken.

#### **DIVIDENDS**

For the year ended 31 December 2009, the Board of Directors does not recommend the payment of dividend, in view of the need to preserve capital to meet the Group's on-going and future operating requirements.

#### **UPDATES ON RECENT CORPORATE PROPOSALS**

The Group is pleased to provide the following updates:

a) On 10 November 2008, the Company announced the entering into a non-binding memorandum of understanding ("MoU") between MAA and AMG Insurance Berhad ("AMG") to formalise discussions on the proposed acquisition by AMG of the General Insurance Business of MAA at a headline price of RM274.8 million (subject to adjustments), and the acquisition of a 4.9% stake in MAA Takaful Berhad ("MAA Takaful") for a total consideration of RM16.2 million, equivalent to RM3.30 per share (collectively "Proposed Transactions").

The Proposed Transactions is subject to the approvals being obtained from the following:

- (i) Bank Negara Malaysia ("BNM") for the scheme of transfer under the business transfer agreement;
- (ii) Minister of Finance, based on the recommendation of BNM, pursuant to the Insurance Act, 1996;
- (iii) Foreign Investment Committee (if required);
- (iv) Securities Commission ("SC") (if required);
- (v) Malaysian High Court for the confirmation of scheme of transfer; and
- (vi) Shareholders of the Company.

## CHAIRMAN'S STATEMENT

(continued)



On 26 February 2009, the Company announced that both MAA and AMG were working towards finalising a business transfer agreement ("BTA") in relation to the proposed disposal of the General Insurance Business of MAA prior to the submission of the said agreement to BNM for approval.

On 24 April 2009, the Company announced that the headline price was revised to RM254.83 million (subject to adjustments) and an application to BNM seeking its approval for the proposed disposal of General Insurance Business of MAA to AMG ("the Proposed Disposal") was submitted. The execution of the BTA was subject to BNM's approval which is currently pending. The Company and MAA had also granted AMG an extension of 120 days to the exclusivity period under the MOU.

On 27 April 2009, the Company had submitted an application to the SC on the Proposed Disposal.

On 21 July 2009, the Company announced that the SC approved the Proposed Disposal via its letter dated 20 July 2009 (which was received on 21 July 2009). However, the Proposed Disposal was still subject to the approval from BNM and Shareholders of the Company.

On 17 November 2009, the Company announced that after further negotiations the headline price was revised to RM180 million (subject to adjustments). The revised headline price was arrived at after taking into consideration the standalone value of the General Insurance Business without a strategic cooperation arrangement on the takaful business with MAA Takaful. The profit for the financial year ended 31 December 2009 and prior to the completion date of the General Insurance Business will be accrued to MAA.

An application in respect of the revised terms on the Proposed Disposal was submitted to BNM for approval. On 6 January 2010, the Company announced that BNM had via its letter dated 5 January 2010 granted its approval on the Proposed Disposal pursuant to Section 130 of the Insurance Act, 1996. On 12 February 2010, the Company further announced that the SC has approved the revised indicative headline price of RM180 million (subject to adjustments) for the Proposed Disposal via its letter dated 10 February 2010.

b) On 29 April 2010, the Company annouced that MAA had received approval from BNM for MAA to undertake the necessary measures to meet the minimum supervisory target level to capital adequacy ratio that is required to be maintained by all insurers under the RBC Framework.

#### **CORPORATE SOCIAL RESPONSIBILITY**

The Group has always remained committed to its quest to be a responsible and caring citizen. Towards this end, the Group had set up MAA-Medicare Kidney Charity Fund since 1994 with the aim to provide cheaper kidney dialysis treatment. Over the years, the Group has expanded its network to twelve (12) kidney dialysis centres to cater for the needs of the ever-increasing number of new patients for such subsidised medical services.

The Group has also adopted The Budimas Charitable Foundation in its objective of providing welfare to the under-privileged children and the poor. Currently, the Foundation has adopted ten (10) homes for under-privileged children and orphans with continuous financial support.

Lastly, the Group will continue to allocate resources to further the objectives of these charitable activities in the years ahead to fulfill its corporate social responsibility.

Details of its Corporate Social Responsibility activities are discussed separately in the attached pages.

#### RISK-BASED CAPITAL FRAMEWORK OF THE LOCAL INSURANCE INDUSTRY

During the year, BNM implemented the Risk-Based Capital Framework ("RBC") for insurers effective for annual period beginning on or after 1 January 2009. The RBC requires insurers to maintain capital adequancy level commensurate with its risk profile. This new framework has changed the landscape of insurers managing their risks and investments to achieve better asset-liability matching of insurance funds moving forward.

### CHAIRMAN'S STATEMENT

(continued)



As required under the RBC Framework, the Group's local insurance subsidiary, MAA has adopted a new accounting policy on the valuation of insurance liabilities as specified under the RBC Framework. Since the last two (2) years, MAA has been in discussion with BNM on plans to meet the capital adequancy requirements under the RBC and has accordingly submitted its capital management plans to BNM. MAA obtained approval from BNM for its capital management plan as disclosed in Note 2(a) to the financial statements.

Along with the recent consolidation within the insurance industry, mergers and acquisitions are becoming increasingly relevant for insurance companies that wish to lead in a competitive market place. In this regard, the Company will take the strategic initiative to actively seek a suitable partner in respect of MAA's life insurance business. A strategic partner for the life insurance business will allow us to inject further capital into the life fund to strengthen MAA's capital base and also put MAA in a stronger position to compete in this increasingly competitive market. Further development on this issue will be announced in due course based on progress of the merger and acquisition and activities undertaken.

#### **PROSPECTS**

Bank Negara Malaysia ("BNM") reported in its 2009 Annual Report that in line with the improvement in the recovery of the global economy in the fourth quarter, the Malaysian economy has recovered from the global crisis and turned around to record a positive growth of 4.5% in the same period. Furthermore, this positive trend is expected to continue in 2010 for the Malaysian economy which is projected to grow by 4.5% - 5.5%, although the pace of the global recovery is expected to be gradual and uneven.

The Group expects the operating environment in the financial services sector to remain challenging and competitive, including achieving sufficient investment return in light of the uncertain economic environment to protect capital, remain profitable and meet commitments to customers.

Notwithstanding this, the Group will continue its efforts to review, implement and monitor management action plans in addition to the capital management plans of MAA and also the merger and acquisition of its life insurance fund, to ensure that firstly we are well capitalised and we manage our risks well, including improvement to asset quality; and secondly our products and services remain innovative and competitive to meet the needs of our present and target customers.

#### **ACKNOWLEDGEMENT AND APPRECIATION**

On behalf of the Board of Directors, I would like to thank the management team and staff for their continued commitment, dedication and contributions to ensure the continued growth and success of the Group.

I would also like to take this opportunity to extend our appreciation to the regulatory bodies for their continued guidance and support; to our valued customers, agents, business associates and the shareholders for their invaluable support, confidence and trust they have placed in us.

Finally, I would like to thank my fellow Board members for their stewardship and contribution to the Group.

TUNKU DATO' YA'ACOB BIN TUNKU TAN SRI ABDULLAH

Executive Chairman



#### MALAYSIAN LIFE INSURANCE REVIEW

The Life Insurance Division posted a drop of 8.3% in its total premium income to RM1.1 billion (2008: RM1.2 billion), largely from reduction in first year and single premium business, in particular Fixed Dividend Endowment plan ("FDE") and investment-linked products.

The Life Insurance Division also recorded a net other operating income of RM42.4million (2008: net other operating expenses of RM239.5 million) due mainly to fair value gain of quoted investments amounting to RM60.5 million (2008: fair value loss of RM84.2 million) arising from the better performance of the stock market.

During 2009, no transfer was made from the Life Insurance Fund to the Shareholders' Fund.

Moving forward, MAA will focus on revenue growth through product innovation and distribution creation via recruiting and retaining quality agents. To remain competitive, it will roll-out innovative investment-linked plans suitable to customers in light of the current economic condition while meeting the needs for personal protection and savings. Equally important, MAA will continue to place primary emphasis on agency recruitment, training and business retention to elevate the level of professionalism and knowledge of its agents, to improve sales productivity and concurrently grow the sales force.

#### MALAYSIAN GENERAL INSURANCE REVIEW

The General Insurance Division recorded an increase of 27.9% in gross written premium to RM476.1 million (2008: RM372.1million).

Both motor business and non-motor premiums increased by 34.4% to RM264.5 million (2008: RM196.8 million) and 20.7% to RM211.6 million (2008: RM175.3 million) respectively.

During the year under review, the claim ratio decreased to 68.9% (2008: 73.6%). The improvement was the result of continuous strategic actions taken since previous years to move away from non-profitable business lines. Notwithstanding the improved claims ratio, the Division recorded a higher net other operating income of RM16.9 million (2008: net other operating expenses of RM33.1 million) due mainly to fair value gain of quoted investments amounting to RM15.8 million (2008: fair value loss of RM26.5 million) arising from the better performance of the stock market.

This fair value gain of quoted investments has contributed to the turn around of the General Insurance Division with a profit before tax of RM37.5 million in 2009 from a loss before tax of RM17.6 million in 2008.

#### MALAYSIAN TAKAFUL INSURANCE REVIEW

MAA Takaful commenced operations in July 2007.

In 2009, the Family Takaful registered gross contribution of RM84.7 million (2008: RM76.1 million) mainly from investment-linked products, whilst the General Takaful recorded gross contribution of RM72.7 million (2008: RM33.9 million), mainly from fire and other non-motor classes of business.

In its third full year of operations, the Shareholders' Fund of MAA Takaful recorded a profit before zakat and tax of RM3.0 million (2008: loss before tax of RM2.3 million). The General Takaful Fund recorded a lower loss before tax of RM2.5 million (2008: RM7.8 million)

The Family Takaful Fund recorded an unallocated surplus of RM3.6 million (2008: RM0.9 million) net of surplus transfer of RM1.6 million (2008: nil) to the Shareholders' Fund. As provided in the Section 16(3) of Takaful Act 1984, the Board of Directors of MAA Takaful has approved the distribution of surplus on the Family Takaful Fund amounting to RM3.3 million as recommended by the appointed actuary of the company. This distribution will be shared equally by the company (being the operator) and the participants in accordance with MAA Takaful's surplus distribution policy.

We are proud to announce that in November 2009 MAA Takaful was awarded the "Most Outstanding Takaful Product" for its Takafulink product at the Sixth Kuala Lumpur Islamic Finance Awards Ceremony 2009. The product was well received by

## BUSINESS OPERATIONS

customers as a protection plan with investment/savings feature.

Moving into its third year of operations, MAA Takaful has formulated strategies towards achieving optimised internal processes and systems, while expanding product offering to ensure that customers attain ultimate benefits in terms of efficient services and superior products. MAA Takaful will continue to roll out extensive training programmes for its agency force to enhance professionalism and productivity.

Despite the current challenging economic environment and stiff market competition, MAA Takaful endeavors in rolling out new innovative products, expanding its customer base, recruiting quality and productive agency force and establishing new distribution channels.

#### **MALAYSIAN UNIT TRUST REVIEW**

In 2009, the Malaysian unit trust industry registered an expansion with total Net Asset Value ("NAV") of funds under management increased by 42.6% to RM191.7 billion (2008: RM134.4 billion). Meanwhile, the value of assets under management by fund managers grew by 39.9% in 2009 from a contraction of 15.7% in 2008.

MAAKL Mutual Bhd ("MAAKL"), the unit trust management company of the Group launched a new fund namely the MAAKL U.S Equity Fund during the year with a total initial approved fund size of 600 million units, bringing the total funds under management to twenty four (24).

The total NAV of unit trust funds under management of MAAKL as at end December 2009 amounted to RM1.6 billion (2008: RM1.1 billion), an increase of 45.5% due to strong rebounds in the stock market during the year and in line with the unit trust industry performance.

During the year, MAAKL continued to contribute positively to the results of the Group albeit a slightly lower profit before tax of RM1.1 million (2008: RM1.7 million).

In the effort to expand its distribution network, MAAKL has entered into a distribution agreement with HwangDBS Investment Management Bhd ("HwangDBS") and OSK-UOB Unit Trust Management Bhd ("OSK-UOB") in 2008, where MAAKL will distribute a selection of six funds and seven funds from HwangDBS and OSK-UOB respectively. These total 13 funds will be distributed solely through MAAKL's unit trust advisers. With the addition of HwangDBS and OSK-UOB funds, MAAKL currently offers a comprehensive choice of 37 funds for unit holders to diversify their investments, in particular asset classes that match their risk profiles and investment objectives.

As at end December 2009, the agency force of MAAKL stood at 1,175 agents (2008: 1,070 agents). In its continuing efforts to provide the agents and unit holders the leading edge tools to plan, monitor and manage the performance of the unit trust investments from anywhere, at anytime, via internet connection, MAAKL has further enhanced its award-winning investment planning software, namely MAAKL Home Office with the launch of the third version during the year.

The management proactive strategies to build and strengthen its infrastructure, agency force and distribution network will help to position MAAKL to expand further along with the improvement in market investment conditions.

#### INTERNATIONAL OPERATIONS REVIEW

MAA International Assurance Ltd ("MAAIA"), the Labuan based offshore insurance and investment arm of the Group, recorded a higher gross premium income of RM77.9 million (2008: RM73.0 million). The company recorded a lower loss before tax of RM1.8 million (2008: loss of RM11.7 million). The loss in 2008 was due mainly to loss on disposal of 34% shares in the general insurance subsidiary in Indonesia to the minority shareholder under the shareholders' agreement which amounted to RM6.1 million.

For the fifth consecutive year, both the general insurance business in Indonesia and the Philippines contributed positively to the results of the Group, whilst the life insurance business in Indonesia also registered profit for the fifth consecutive year.

The Group's unit trust business in the Philippines recorded profit in 2009, an improvement from loss in 2008. The profit arose mainly from unrealised foreign exchange gain on seed capital invested into the Euro and Dollar funds as a result of appreciation of Peso against Euro and Dollar currencies. The unit trust industry in the Philippines has predominately been monopolised by banks and other established players that have built their capital base. With the limited resources, the Group has not been successful in trust business in the unit trust sector in the Philippines. Since 2008, the Group has scaled down its operations in the unit trust business in the Philippines for reasons of costs containment and business viability. Towards this end, the Group has been on the lookout for interested partied for possibility of divestment of its investment in the unit trust business in the Philippines.

The Group's associated company, Columbus Capital Pty Ltd ("CCAU") turned around to record profit in 2009 from a loss in 2008. The profit arose mainly from a fair value gain of AUD4.4 million (2008: fair value loss of AUD8.2 million) on the interest rate swap transaction, following the adoption of fair value accounting where off-balance sheet financial instruments are to be valued and recognised accordingly in the books. CCAU commenced operations in 2006 to carry out the business of retail mortgage lending and loan securitisation in Australia. CCAU packaged mortgage loans but does not take on the credit risk as the loans are insured by S&P (AA rated insurers).

#### STATEMENT ON CORPORATE GOVERNANCE

This statement is made pursuant to Paragraph 15.25 of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad ("Listing Requirements") where the Board of Directors of the Company ("Board") is required to make a statement in relation to its compliance with the Malaysian Code on Corporate Governance ("the Code"). The statement below sets out how the Company has applied the Principles and the extent of its compliance with the Best Practices under the Code throughout the financial year ended 31 December 2009.

#### 1. BOARD OF DIRECTORS

#### 1.1 Composition and Size of Board

The Board comprises of 10 Directors as at the date of this Annual Report, of whom 6 are Independent Directors within the meaning of Chapter 1.01 of the Listing Requirements. Thus, the Company has met the requirements of at least 1/3 independent members, who are free from any business or other relationship that could materially interfere with the exercise of its objective and independent judgement.

#### 1.2 Board Balance

The Board is a balanced Board with a complementary blend of expertise with professionals drawn from varied backgrounds; such as banking and finance, legal, accounting and the armed forces, bringing with them, in depth and diversity in experience, expertise and perspectives to the Group's business operations. A brief profile of each of the Directors is presented separately in the Annual Report.

The Independent Non-Executive Directors provide an unbiased and independent view, advice and judgement to take into account the interest, not only of the Group but also of shareholders, employees and communities in which the Group conducts business.

The roles of the Executive Chairman and Group Managing Director/Chief Executive Officer ("Group MD/CEO") are distinct and separate, each has a clearly accepted division of responsibilities to ensure a balance of power and authority. The Executive Chairman is Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah and the Group MD/CEO is Muhamad Umar Swift.

The responsibilities of the Executive Chairman are, inter alia, as follows:

- provides management of and leadership to the Board;
- ensures regular Board meetings are held and ad-hoc Board meetings are convened when necessary;
- ensures that Board members are provided with complete, adequate and timely information;
- chairing the shareholders' meeting;
- acting as the Group's ambassador within the domestic and international market;
- participating in the management committee meetings;
- ensuring and monitoring compliance with policies set by the Board;
- providing opinion to and/or work with the Group MD/CEO on major strategic issues;
- acting as a liaison between the Group and government officials, embassy and foreign investors; and
- being the main spokeperson for the Group

The Group MD/CEO is the most senior executive in the Group. The Group MD/CEO is responsible to ensure the execution of strategic goals, effective operation within the Group, explain, clarify and inform the Board on matters pertaining to the Group and sets the Board agenda for the approval of the Executive Chairman.

#### 1.3 Principal Duties and Responsibilities of the Board

In discharging its stewardship responsibilities, the Board has formally assumed the six (6) specific responsibilities as follows:-

- Reviewing and adopting a strategic plan for the Company;
- Overseeing the conduct of the Company's business to evaluate whether the business is being properly managed;
- Identifying principal risks and ensure the implementation of appropriate systems to manage these risks;
- Succession planning, including appointing, training, fixing the compensation of and where appropriate, replacing senior management;
- Developing and implementing an investor relations programme or shareholders communication policy for the Company; and
- Reviewing the adequacy and the integrity of the Company's internal control systems and management information systems, including systems for compliance with applicable laws, regulations, rules, directives and guidelines.

## STATEMENT ON CORPORATE GOVERNANCE

(continued)

#### 1.4 Board Meeting and Attendance of Directors to Board Meeting

Regular scheduled Board meetings and also ad-hoc Board meetings are held as and when required to receive, deliberate and decide on matters reserved for its decision.

The Board met 9 times during the financial year ended 31 December 2009. The details of the attendance by each of the Directors for the financial year ended 31 December 2009 are as follows:

Members of the Board	No. of Attendance	%
Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah	7/9	78
Muhamad Umar Swift	9/9	100
Yeo Took Keat	9/9	100
Major General Datuk Lai Chung Wah (Rtd)	9/9	100
Dato' Iskandar Michael bin Abdullah	8/9	89
General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd)	8/9	89
Datuk Razman Md Hashim	9/9	100
Tan Sri Ahmad bin Mohd Don	8/9	89
Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah	6/9	67
Dr Zaha Rina Zahari	8/9	89

#### 1.5 Supply of Information

The Directors are provided with the relevant agenda and Board papers in sufficient time prior to Board meetings for their perusal and consideration and to enable them to obtain further explanation and clarification on matters to be deliberated, to facilitate informed decision making.

The Board has unrestricted access to timely and accurate information, which is not only confined to qualitative and quantitative information, but also to other information deemed suitable such as customer satisfaction, products and services quality, market share and market reaction and macro economic performance.

All Directors have access to the advice and services of the Company Secretary and the Senior Management staff in the Group and may obtain independent professional advice at the Company's expense in furtherence of their duties.

The Directors are regularly updated on new statutory as well as regulatory requirements relating to the duties and responsibilities of Directors and the operations of the Group.

#### 1.6 Appointments to the Board

The Nomination Committee, comprising entirely of Independent Non-Executive Directors are responsible for identifying and recommending to the Board suitable nominees for appointment to the Board and Board Committees.

In selecting a suitable candidate, the Nomination Committee takes into account of the size of the Board with a view of determining the impact of the number upon its effectiveness, the available vacancy due to retirement or death of a Director and the required mix of skill, expertise and experience required for an effective Board. The final decision on the appointment of a candidate recommended by the Nomination Committee rests with the whole Board. In making its decision, the Board is guided by a comprehensive Procedure for the Appointment and Removal of Directors, which it previously adopted.

The Board has also implemented a mechanism for the formal assessment on the effectiveness of the Board as a whole and the contribution of each Director to the effectiveness of the Board. This assessment has been carried out for the financial year ended 31 December 2009.

#### 1.7 Re-election

The Articles of Association of the Company provides that at least 1/3 of the Directors will retire by rotation at each Annual General Meeting and that all Directors shall retire once in every 3 years. A retiring Director is eligible for re-election at the Annual General Meeting.

## STATEMENT ON CORPORATE GOVERNANCE

(continued)

Directors who are 70 years of age or above are required to submit themselves for re-appointment annually in accordance with Section 129(6) of the Companies Act, 1965.

The Board ensures that full information is disclosed through the notice of meeting regarding Directors who are retiring and who are willing to serve if re-elected.

#### 1.8 Directors' Training

All new Directors are required to undergo an orientation programme to provide them with the necessary information to enable them to contribute effectively from the outset of their appointment. The orientation programme prescribes internal briefings on the Group's operations and financial performance. All Directors have attended the Mandatory Accreditation Programme prescribed by the Bursa Securities.

During the financial year ended 31 December 2009, the Directors have attended and participated in various programmes and forums which they have individually or collectively considered as relevant and useful in contributing to the effective discharge of their duties as Directors.

The Nomination Committee constantly evaluates the training needs of the Directors and recommends trainings to each Director to enable the Director to discharge his/her duties effectively and proficiently, taking into account the individual needs of each of the Directors.

The programmes or forums attended by the Directors include, inter alia, the following:-

Member of the Board	Programmes/Forums
Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah	<ul> <li>High Level Forum on Corporate Governance Issue</li> <li>MAA National Sales Congress</li> <li>Global Macroeconomics</li> </ul>
Muhamad Umar Swift	<ul> <li>MAA National Sales Congress</li> <li>Talk on 'Evaluating Performance of the Board'</li> <li>High Level Forum on Corporate Governance Issue</li> <li>Updates on Regulatory Framework, Directors Duties and Effective Governance 2009</li> <li>Global Macroeconomics</li> <li>CPA Australia Seminar (Listing Requirements Workshop)</li> <li>2nd Annual Risk and Capital Management for (Re)Insurance</li> <li>National Accountants Conference 2009</li> <li>Bank Negara Malaysia Financial Industry Conference</li> <li>MIDF Investment Forum 2009 in Langkawi</li> <li>Hannover Life Re International – ASEAN Seminar</li> <li>Malaysia-UK Islamic Finance Forum</li> <li>2009 LOMA/LIMRA Strategic Issues Conference</li> <li>Bank Negara Malaysia 3rd IFSB Public Lecture on Financial Policy &amp; Stability</li> <li>2009 Kuala Lumpur Takaful Conference</li> </ul>
Yeo Took Keat	<ul> <li>MAA National Sales Congress</li> <li>High Level Forum on Corporate Governance Issue</li> <li>Updates on Regulatory Framework, Directors Duties and Effective Governance 2009</li> <li>Global Macroeconomics</li> <li>FRS 4: Insurance Contract</li> <li>The National Accountants Conference 2009</li> </ul>
Major General Datuk Lai Chung Wah (Rtd)	<ul> <li>MAA National Sales Congress</li> <li>Talk on 'Evaluating Performance of the Board'</li> <li>Global Macroeconomics</li> </ul>
Dato' Iskandar Michael bin Abdullah	<ul> <li>MAA National Sales Congress</li> <li>Talk on 'Evaluating Performance of the Board'</li> <li>High Level Forum on Corporate Governance Issue</li> <li>Global Macroeconomics</li> </ul>
General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd)	<ul> <li>High Level Forum on Corporate Governance Issue</li> <li>MAA National Sales Congress</li> <li>Global Macroeconomics</li> <li>PricewaterhouseCoopers's briefing on FRS 4, FRS 7 and FRS 8</li> <li>Bank Negara Malaysia Financial Industry Conference</li> <li>The Non-Executive Director Development Series</li> </ul>

Member of the Board	Programmes/Forums
Datuk Razman bin Md Hashim	<ul> <li>Sunway Managers Conference 2008/2009</li> <li>Evaluating Performance of the Board</li> <li>PricewaterhouseCoopers' briefing on FRS 4, FRS 7 and FRS 8</li> <li>Bank Negara Malaysia Financial Industry Conference</li> </ul>
Tan Sri Ahmad bin Mohd Don	<ul> <li>MAA National Sales Congress</li> <li>Talk on 'Evaluating Performance of the Board'</li> <li>High Level Forum on Corporate Governance Issue</li> <li>Global Macroeconomics</li> <li>Directors' Briefing on Livestock Farming</li> <li>PricewaterhouseCoopers' briefing on FRS 4, FRS 7 and FRS 8</li> <li>Bank Negara Malaysia Financial Industry Conference</li> <li>Directors' Training on FRS 7 and FRS 139</li> <li>Modernising Director's Duties and Shareholders' Rights</li> </ul>
Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah	Global Macroeconomics
Dr Zaha Rina Zahari	<ul> <li>Updates on Regulatory Framework, Directors         Duties and Effective Governance 2009</li> <li>Conference on "Islamic Finance and Funds" in Luxembourg</li> <li>PricewaterhouseCoopers' briefing on FRS 4, FRS 7 and FRS 8</li> <li>Bank Negara Malaysia Financial Industry Conference</li> </ul>

### 2. DIRECTORS' REMUNERATION

### 2.1 Determination of Directors' Remuneration and Fees

The remuneration of Directors should commensurate with the level of professional experience, responsibilities and contribution to growth and profitability of the Company.

The remuneration of Directors is decided by the Board on the recommendation of the Remuneration Committee. The Board has adopted a Procedure for Determining the Remuneration of Directors, Chief Executive Officer and Key Senior Officers which sets out the criteria for determining the remuneration of Directors, Chief Executive Officer and Key Senior Officers of the Company.

The remuneration of the Executive Directors, namely the Executive Chairman, Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah, the Group MD/CEO, Muhamad Umar Swift and the Executive Director/Group Chief Operating Officer, Yeo Took Keat ("ED/Group COO") are wholly based on their respective performance evaluation. The performance of the Executive Chairman and the Group MD/CEO is evaluated by the Board whereas the performance of the ED/Group COO is evaluated by the Group MD/CEO.

Non-Executive Directors do not receive remuneration but are paid yearly directors' fees which are approved by the Shareholders at the Annual General Meeting and meeting attendance allowance for each Board and Board Committee meeting. Non-Executive Directors are evaluated based on their responsibilities and experience and the size of the particular companies they participate in.

### 2.2 Disclosure on Remuneration

The remuneration of the Directors of the Company for the financial year ended 31 December 2009 are set out below:

	Executive Directors (RM)	Non-Executive Directors (RM)
Fees	-	315,000
Salaries and allowances	2,942,560	127,750
Bonus	418,000	-
Other Benefits	125,549	<u>-</u>
Total	3.486.109	442,750

The number of Directors whose total remuneration falls within the following bands is as follows:

Range of Remuneration	<b>Executive Directors</b>	Non-Executive Directors
RM50,001 to RM100,000	-	7
RM900,001 to RM950,000	1	-
RM950,001 to RM1,000,000	1	-
RM1,550,001 to RM1,600,000	1	-

(continued)

### 3. BOARD COMMITTEES

The Board has established Board Committees to assist the Board in performing its duties and discharging its responsibilities more efficiently and effectively. The Board Committees operate on Terms of Reference approved by the Board and make regular reports to the Board on their activities. The details of the Board Committees are as follows:-

### 3.1 Audit Committee

An Audit Committee has been established since 13 August 1999 to review the Company's and the Group's financial reporting and ensure the effectiveness of the systems of internal control and compliance.

The Audit Committee comprises 4 Directors, all of whom are Independent Non-Executive Directors. The members of the Audit Committee as at the date of this Annual Report are:-

Chairman: Major General Datuk Lai Chung Wah (Rtd) - Independent Non-Executive Director

Members: Dato' Iskandar Michael bin Abdullah – Independent Non-Executive Director

General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd) – Independent Non-Executive Director

Datuk Razman Md Hashim – Independent Non-Executive Director

The Audit Committee functions on a Terms of Reference approved by the Board. The principal duties and functions of the Audit Committee are as follows:-

- (a) to consider the appointment of the External Auditor, the audit fee and any question of resignation or dismissal;
- (b) to discuss with the External Auditor before the audit commences, the nature and scope of audit, and ensure coordination where more than one audit firm is involved;
- (c) to review the quarterly and year-end financial statements of the Board, focusing particularly on:-
  - (i) any change in accounting policies and practices;
  - (ii) significant adjustments arising from the audit;
  - (iii) the going concern assumption; and
  - (iv) compliance with accounting standards and other legal requirements.
- (d) to discuss problems and reservations arising from the interim and final audits, and any matter the External Auditor may wish to discuss (in the absence of management where necessary);
- (e) to review the External Auditor's management letter and management's response;
- (f) to monitor provision of non-audit services by External Auditors;
- (g) to do the following, in relation to Internal Audit Function:-
  - (i) review the adequacy of the scope, functions, resources and competency and that it has the necessary authority to carry out its work;
  - (ii) review the internal audit programme and results of the internal audit process and, where necessary, ensure that appropriate actions are taken on the recommendations of the internal audit function;
  - (iii) evaluate the appraisal of the performance and remuneration of internal auditors;
  - (iv) approve any appointment or termination of Chief Audit Executive; and
  - (v) take cognizance of resignations of senior staff members.
- (h) to consider any related-party transactions that may arise within the Company or Group;
- (i) to consider the major findings of internal investigations and Management's response; and
- (j) to consider other topics as defined by the Board

The Audit Committee met 6 times during the financial year ended 31 December 2009. The activities of the Audit Committee for the financial year ended 2009 are as set out in the Audit Committee Report.

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### 3.2 Nomination Committee

In compliance with the Listing Requirements, a Nomination Committee was established on 30 August 2001. The Committee comprises 3 Directors, all of whom are Independent Non-Executive Directors. The members of the Nomination Committee as at the date of this Annual Report are:-

Chairman: Dato' Iskandar Michael bin Abdullah - Independent Non-Executive Director

Members: General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd) – Independent-Non Executive Director

Major General Datuk Lai Chung Wah (Rtd) - Independent Non-Executive Director

The Nomination Committee functions on a Terms of Reference approved by the Board. The principal duties and functions of the Nomination Committee are as follows:-

- (a) establishing the scope of work for the Board, Chief Executive Officer and Board Committees;
- (b) recommending and assessing new nominees for Board and Board Committees;
- (c) overseeing the overall composition of the Board in terms of appropriate size, mix of skill, and the balance between Executive Directors, Non-Executive Directors and Independent Non-Executive Directors;
- (d) establishing a mechanism for the formal assessment and assessing the effectiveness of the Board as a whole, individual Directors, Board Committees and the Chief Executive Officer;
- (e) recommending to the Board on the removal of a Director and/or Chief Executive Officer if he is ineffective, errant or negligent in discharging his responsibilities;
- ensuring that all Directors undergo appropriate induction programmes and receive adequate and appropriate continuous training; and
- (g) overseeing the appointment, management of succession planning and performance evaluation of key senior officers and recommending to the Board the removal of key senior officers if they are ineffective, errant and negligent in discharging their responsibilities.

The Nomination Committee meets at least once a year, with additional meetings convened as necessary. The Nomination Committee met 2 times during the financial year ended 31 December 2009.

### 3.3 Remuneration Committee

In compliance with the Listing Requirements, a Remuneration Committee was established on 30 August 2001. The Committee comprises 3 Directors, all of whom are Independent Non-Executive Directors. The members of the Remuneration Committee as at the date of this Annual Report are:-

Chairman: General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd) – Independent Non-Executive Director

Members: Major General Datuk Lai Chung Wah (Rtd) – Independent Non-Executive Director

Dato' Iskandar Michael bin Abdullah - Independent Non-Executive Director

The Remuneration Committee functions on a Terms of Reference approved by the Board. The primary duties and functions of the Remuneration Committee are as follows:-

- (a) recommending a policy and framework for determining the remuneration of Directors, Chief Executive Officer and key senior officers; and
- (b) recommending specific remuneration packages for Directors, Chief Executive Officer and key senior officers.

The Remuneration Committee meets at least once a year, with additional meetings convened as necessary. The Remuneration Committee met once during the financial year ended 31 December 2009.

### 3.4 Risk Management Committee

Under Best Practices AAI of the Code, the Board is expected to identify the principal risks affecting the Company and the Group and ensure the implementation of appropriate systems to manage these risks. A Risk Management Committee was established on 29 May 2003 to evaluate the principal risks affecting the Company and the Group, assess the sufficiency of controls to minimise those risks and if necessary recommend a particular risk to be terminated.

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The Risk Management Committee comprises 4 Directors, all of whom are Independent Non-Executive Directors. The members of the Risk Management Committee as at the date of this Annual Report are:-

Chairman: General Dato' Sri Hj. Suleiman bin Mahmud RMAF (Rtd) – Independent Non-Executive Director

Members: Dato' Iskandar Michael bin Abdullah – Independent Non-Executive Director

Tan Sri Ahmad bin Mohd Don – Independent Non-Executive Director

Major General Datuk Lai Chung Wah (Rtd) – Independent Non-Executive Director

The Risk Management Committee functions on a Terms of Reference approved by the Board. The principal duties and functions of the Risk Management Committee are, inter alia, as follows:-

- (a) setting up a risk management structure;
- reviewing and recommending risk management strategies, policies and framework for identifying, measuring, monitoring and controlling risks;
- (c) ensuring adequate infrastructure, resources and systems are in place for effective risk management; and
- (d) reviewing of management's periodic reports on risk exposure, risk portfolio composition and risk management activities.

The Risk Management Committee met 4 times during the financial year ended 31 December 2009. The activities of the Risk Management Committee for the year 2009 are set out in the Risk Management Statement.

### 4. SHAREHOLDERS

The Board recognises the importance of keeping its stakeholders informed on the development of the Group. The Board has adopted a Corporate Disclosure Policies and Procedure ("CDPP") to ensure that the public receives all material information in a timely manner. Pursuant to the CDPP, the Board has appointed the Executive Chairman and the GMD/CEO to be the Company's Main Spokepersons. A Communication Policy was also implemented to facilitate effective communication between the Company and its shareholders, stakeholders and to the public in general.

### 4.1 Dialogue between Companies and Investors

The Company values dialogue with shareholders as a means of effective communication that enables the Board to convey information about the Group's performance, corporate strategy and other matters affecting shareholders' interests.

The Company holds Investors Briefing every half yearly to update institutional shareholders on the development of the Group and invites questions from the floor. The ED/Group COO who is responsible for investors' relations also holds regular meetings with fund managers and analysts on a personal basis.

Institutional investors can also access the Company's website at www.maa.com.my for the latest corporate information on the Group.

### 4.2 Annual General Meeting

The Annual General Meeting is the principal forum for dialogue with individual shareholders. At the Annual General Meeting, which is generally well attended, shareholders have direct access to the Board and are given the opportunity to ask questions during the open question and answer session prior to moving for adoption of the Company's Audited Financial Statements and Directors' Report for the financial year and other businesses (if applicable). The shareholders are encouraged to ask questions both about the resolutions being proposed and about the Group's operations in general.

Extraordinary General Meetings are held as and when shareholders' approvals are required on specific matters and shareholders are notified of such meetings in accordance with the Listing Requirements.

The Board is also committed to ensure that the shareholders and other investors are well informed of major developments of the Group and the information is also communicated to them through the following channels:-

- (a) the Annual Report;
- (b) various disclosures and announcements made to Bursa Securities, including the quarterly results and annual results; and
- (c) the Company's website at www.maa.com.my through which shareholders and the public in general can gain access to the latest corporate information on the Group.

Further, the Board has appointed Major General Datuk Lai Chung Wah (Rtd) as the Senior Independent Director to whom all concerns may be conveyed.

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### 5. ACCOUNTABILITY AND AUDIT

#### 5.1 Financial Reporting

The Board is responsible to ensure that the Company's and the Group's financial statements are in accordance with the applicable approved accounting standards in Malaysia and the provisions of the Companies Act, 1965.

The Group publishes full financial statements annually, half yearly and quarterly as required by the Listing Requirements.

Before financial statements are released to Bursa Securities, the financial statements are reviewed by the Audit Committee and approved by the Board. The details of the Company's and the Group's financial positions are included in the Financial Statements section of the Annual Report.

### 5.2 Internal Control

### System of Internal Control

The Board maintains a sound system of internal control to safeguard shareholders' investment and the Group's assets. The system of internal control covers not only financial controls but also controls relating to operations, compliance and risk management. The system of internal control involves each key business unit and its management, including the Board, and is designed to meet the business units' particular needs, and to manage the risks to which they are exposed. The system of internal control, by its nature, can only provide reasonable and not absolute assurance against material errors, frauds or losses occuring.

A sound system of internal controls can only operate within a defined organisational and policy framework. The management framework of the Company clearly defined the roles, responsibilities and reporting lines of each business units and support units. Delegations of authority, control processes and operational procedures are documented and disseminated to staff. While all employees have a part to play in upholding the system of internal control, the Company has established certain sections to provide independent oversight and control. These sections include the Internal Audit Department, Legal Affairs & Compliance Department and Risk Management Department.

### **Internal Audit**

The internal audit function is performed by the Internal Audit Department which is independent of the activities it audits and is performed with impartiality, proficiency and due professional care. Its role is to provide independent and objective reports on the organisation's management, records, accounting policies and controls to the Audit Committee. The internal audits include evaluation of the processes by which significant risks are identified, assessed and managed. Such audits also ensure instituted controls are appropriate and are effectively applied to achieve acceptable risk exposures in line with the Group's risk management framework.

### **Legal Affairs & Compliance**

The Legal Affairs section seeks to manage the legal risks of the Company and the Group by ensuring that all legal documentations are properly executed and that the interest of the Company and the Group are protected at all times. It further monitors the quality of legal services provided by external solicitors and acts as a liaison between the Management and the external solicitors.

The Compliance function has specific accountability for instilling and maintaining a strong compliance culture and framework within the Group. The compliance function is undertaken by an independent Compliance section which ensures the Company's compliance with the Listing Requirements and other regulatory requirements.

### **Risk Management**

The Risk Management Department assists the Risk Management Committee in instituting an enterprise risk management framework and infrastructure for the Company and the Group. It further acts as a liaison between the Business Units and the Risk Management Committee in the reporting of key risks of the Company and the Group.

### 5.3 Relationship with External Auditors

The independent External Auditors fill an essential role for the shareholders by enhancing the reliability of the Group's financial statements and giving assurance of that reliability to users of these financial statements. The External Auditors have an obligation to bring any significant defects in the Group's system of control and compliance to the attention of the Management, the Audit Committee and the Board.

It is a policy of the Audit Committee to meet with the External Auditors at least twice a year to discuss their audit plan, audit findings and the financial statements. The Audit Committee also meets with the External Auditors without the presence of the Management whenever it deems necessary.

### 6. COMPLIANCE WITH THE CODE

The Company is in substantial compliance with the Principles and Best Practices of the Code throughout the financial year ended 31 December 2009.

### RISK MANAGEMENT

The Board recognises that risk management is an integral part of the business operations of the Company and its subsidiary companies ("Group") and that the identification and management of risks will enhance the achievement of the Group's business objectives. The Group has implemented an on-going process of identifying, evaluating, monitoring and managing of risks that may affect the achievement of its business objectives. The on-going application of an integrated enterprise wide risk management framework is aimed at enhancing the internal control by ensuring that risks related to the Group are managed through a systematic and consistent risk management process.

#### **Accountability and Responsibilities**

The Company believes that clear accountability and responsibilities are crucial for the management of risks. The risk management framework is premised with three lines of defence that serves as the guiding principles within the Group:-

- 1. The Business Units acting as the "first line of defence" are primarily responsible for identifying, evaluating and managing risks within their Units. The Head of Business Units (i.e., Heads of Department or Heads of subsidiary companies) are responsible to implement and execute appropriate risk mitigation action plan in a timely manner.
- 2. The Business Units are responsible to ensure the execution of appropriate risk reduction action plans. The priority should be accorded to mitigate high and significant risks in order to ensure that their day-to-day business activities are carried out within acceptable risk level.
- 3. The Risk Management team acting as the "second line of defence" conducts risk oversight and supports the risk policies and framework that is approved by the Risk Management Committee. The Risk Management team facilitates in assessing the adequacy of the internal control systems.
- 4. The Audit Committee's key role, supported by the Internal Audit Department, as the "third line of defence" provides an independent assessment of the adequacy and reliability of the risk management processes and compliance among the Business Units with the risk policies, regulatory guidelines and Company's procedures.
- 5. The Board through the Risk Management Committee is ultimately responsible for effective risk oversight and framework within the Group. The Risk Management Committee determines the remit, roles, resources and structure for risk management functions operate effectively and efficiently.

### **Risk Management Process**

The Company has established within its risk management framework a structured approach to enterprise wide risk management. The risk management process encompasses the following four (4) stages:-

### 1. Risk Identification

During the risk identification stage, the Risk Management Department working together with the Business Units set out to identify the Business Units' exposure to current and potential risks that could have an effect on achieving the Group's objectives.

### 2. Risk Evaluation

In this stage, risks identified are evaluated on their probability of occurrence and their impact severity. It is at this stage that the risk profile for each risk is established. The risk factors are rated either as High Risk, Significant Risk, Moderate Risk or Low Risk

### 3. Risk Treatment

This is the stage where each risk is treated according to the risk appetite of the Business Units. The risks can be accepted or minimised or transferred or terminated. Risks are accepted if they are within risk tolerance limits and the controls are sufficient to mitigate the risks. Risks will be minimised if they are within risk tolerance limits and controls can be implemented to minimise the risks. In the case where the risks are not within tolerance limits but the function is important to the business operations, the risk will be transferred to a third party through outsourcing. Where the risks are not within tolerance limits and the function is not crucial to the business operations, the function will be terminated and discontinued.

### 4. Risk Monitoring

Key Risks are monitored through a Risk Management Action Plan. The progress on the implementation of risk policies are reported to the Risk Management Committee from time to time. The Internal Audit Department of the Company play a crucial role in monitoring compliance with the risk management policies and action plans.

#### Activities during the year

In February 2009, the Risk Management Committee and the Board of Directors approved the new Strategic ERM Frameworks aimed at improving the effectiveness of risk management practices within the Group.

The new Framework establishes an organised and integrated approach to support the alignment of the strategy, process, people and technology. It is designed and formulated to integrate the following core components:-

- External Risk Scanning;
- Strategy Mapping and Balanced Scorecard;
- Risk Appetite and Risk Tolerance; and
- Risk Governance Structure (Policy, Process and Communication)

Under the new Framework, the Group Risk Management Department assists the Business Units to adopt a more systematic and holistic approach to identify and manage critical risks.

The Senior Management of the Business Units are guided by the underlying risk appetite principles in assessing trade-off between risks and returns, define risk tolerance boundary and stress level, evaluation and measurement of risks.

Periodically, the Group Risk Management Department will compile data or statistics from the Business Units on the Key Risk Indicators ("KRI"). The Group Risk Management will report the results of the KRI to the Risk Management Committee. This enhances the effectiveness in detecting significant risk and alerts the Senior Management to take preventive or corrective actions.

As part of the Group's effort to comply with the Malaysian Code on Corporate Governance as well as to enhance the overall risk governance structure, the core subsidiary companies namely Malaysian Assurance Alliance Berhad and MAA Takaful Berhad have a dedicated Risk Management team in managing the risk management function. The Head of Risk Management of the subsidiary companies reports to their respective Risk Management Committee.

The Group Risk Management Department will ensure consistent risk management practices and principles are applied within the group of companies, both local and foreign subsidiary companies. The Head of Risk Management from subsidiary companies are required to report to the Group Risk Management Department and the Company's Senior Management for possible major and significant risk that may be detrimental to the Group's financial and operating performance.

With the implementation of the new Strategic ERM Framework, the Group is paving the process to improve the overall risk sensitivity of the capital adequacy framework among the subsidiary companies. This will enhance effectiveness in evaluation of new product pricing, underwriting, capital management and strategy formulation.

### OTHER BURSA SECURITIES

### COMPLIANCE INFORMATION

#### Other Bursa Securities Compliance Information

#### Utilisation of Proceeds Raised from Corporate Proposal

During the financial year ended 31 December 2009, there were no proceeds raised by the Company from any corporate proposal.

### 2. Share Buy-Back

The Company has not purchased any of its own shares during the financial year ended 31 December 2009 and the preceding financial year.

### 3. Options, Warrants or Convertible Securities

During the financial year ended 31 December 2009, there were no options, warrants or convertible securities exercised or converted by the Company.

### 4. American Depository Receipt (ADR) or Global Depository Receipt (GDR)

The Company has not sponsored any ADR or GDR programme for the financial year ended 31 December 2009.

### 5. Sanctions and/or Penalties

Save as disclosed below, there were no sanctions and/or penalties imposed on the Company, its subsidiaries, Directors or management by the relevant regulatory bodies during the financial year ended 31 December 2009:-

- (i) The Company had on 20 October 2009 paid to the Companies Commission of Malaysia ("CCM") a sum of Ringgit Malaysia Two Hundred and Fifty (RM250.00) only for late lodgement of Form 49 in relation to the change of other directorships of Datuk Razman Md Hashim
- (ii) Malaysian Assurance Alliance Berhad ("MAA"), a wholly owned subsidiary of the Company, paid a sum of Ringgit Malaysia One Hundred Forty Three and Cents Forty Eight (RM143.48) to Lembaga Hasil Dalam Negeri for late payment of withholding tax.
- (iii) MAA International Assurance Ltd ("MAAIA"), a wholly owned subsidiary of MAA Corporation Sdn Bhd ("MAA Corp"), which is in turn a wholly owned subsidiary of the Company, paid a sum of Ringgit Malaysia Two Hundred (RM200.00) to Lembaga Hasil Dalam Negeri for late filing of Employer Return (Form E) for year 2004.
- (iv) MAA Corporate Advisory Sdn Bhd ("MAACA"), a wholly owned subsidiary of MAA Corp, which is in turn a wholly owned subsidiary of the Company, paid a sum of Ringgit Malaysia One Hundred and Fifty (RM150.00) to CCM for late filing of the Annual Return, Form 52 and Form 11 for year 2009. MAACA also paid a sum of Ringgit Malaysia Seventeen and Cents Eighty Eight (RM17.88) to the Royal Malaysian Customs Department for late submission of service tax for the months of April and May 2009.

### 6. Non-Audit Fees

During the financial year ended 31 December 2009, there was a non-audit fee of Ringgit Malaysia Twenty Five Thousand (RM25,000.00) paid to external auditors being the fee for engagement as reporting accountants in connection with the proposed disposal of the General Insurance Business of MAA.

### 7. Variation in Results

The Company did not make or announce any profit forecast or projection during the financial year ended 31 December 2009. There was also no variation of 10% or more between the audited results and the unaudited results which were announced for the financial year ended 31 December 2009.

### 8. Profit Guarantees

During the financial year, there were no profit guarantees given by the Company.

### 9. Material Contracts

There was no material contracts (not being entered into in the ordinary course of business) entered into by the Group which involved Directors and shareholders, either still subsisting at the end of the financial year ended 31 December 2009 or entered into since the end of the previous financial year.

### 10. Revaluation Policy

In the financial year ended 31 December 2009, the Company did not own any landed properties. The subsidiary companies that own landed properties revalued their properties in accordance with the applicable accounting standards approved by Malaysian Accounting Standards Board and requirements of the relevant regulatory authorities.

### Recurrent Related Party Transactions of a Revenue or Trading Nature

On 27 May 2009, the Company sought approval for a shareholders' mandate for MAAH Group to enter into Recurrent Transactions (as defined in the Circular to Shareholders dated 7 May 2009) in their ordinary course of business with related parties ("Shareholders' Mandate") as defined in Chapter 10 of the Main Market Listing Requirements of Bursa Securities.

The aggregate value of transactions conducted during the financial year ended 31 December 2009 are:-

Transacting Party	Nature of Transaction	Related Party	Nature of Interest	Value of Transaction (1/1/2009 - 31/12/2009 RM'000
Malaysian Assurance Alliance Berhad (MAA)	Office rental income received and receivable	Mitra Malaysia Sdn Bhd (Mitra)	A company in which TTY* and TY* has deemed interest by virtue of their relationships with TI* who is a brother of TY and TYY. TI has indirect substantial interest in Melewar Leisure Sdn Bhd, the holding company of Mitra	19
		Trace Management Services Sdn Bhd (Trace)	A company in which TYY and TY have deemed interest by virtue of their substantial interest in The Melewar Corporation Berhad, the major shareholder of Trace	121
		Melewar Group Berhad (MGB)	A company in which TYY and TY are directors and major shareholders	67
		MAAKL Mutual Bhd (MAAKL Mutual)	A 70% subsidiary of the Company and 20% owned by Khyra Liberty Sdn Bhd, a company controlled by TY	790
		MAA Bancwell Trustee Berhad (MAA Bancwell)	An associated company and a company in which TYY and TY have deemed interest by virtue of their substantial shareholdings in MGB, a shareholder of MAA Bancwell	48
		Melewar Industrial Group Berhad (MIG)	A company in which TYY and TY are directors. The substantial shareholder of MIG is MESB and MEBVI, companies controlled by TY	256
		Melewar Intergrated Engineering Sdn Bhd (MIE)	A subsidiary of MIG in which TYY is a director. The substantial shareholders of MIG are MESB and Melewar Equities (BVI) Ltd (MEBVI), companies controlled by TY. TYY and TY are directors of MIG	485
		Mperial Power Ltd	A subsidiary of Melewar Steel Engineering Sdn Bhd, which in turn is a subsidiary of MIG. TYY and TY are directors of MIG. The substantial shareholder of MIG is MESB and MEBVI, companies controlled by TY	46
		Melewar Apex Sdn Bhd	A company controlled by Tunku Soraya binti Tunku Tan Sri Abdullah, who is the sister of TYY and TY	54
MAA	Collection agent fees income received and receivable	MAAKL Mutual	A 70% subsidiary of the Company and 20% owned by Khyra Liberty Sdn Bhd, a company controlled by TY	24
MAAH Group	Corporate secretarial and related services fees paid and payable	Trace	A company in which TYY and TY have deemed interest by virtue of their substantial interest in The Melewar Corporation Berhad, the substantial shareholder of Trace	439
MAAH Group	Purchase of air tickets and travel package paid and payable	Mitra	A company in which TY has deemed interest by virtue of his relationship with TI who is a brother of TY and TYY. TI has indirect substantial interest in Melewar Leisure Sdn Bhd, the holding company of Mitra	1,816
Maagnet Systems Sdn Bhd	Provision of Information Technology	MAAKL Mutual	A 70% subsidiary of the Company and 20% owned by Khyra Liberty Sdn Bhd, a company controlled by TY	342
("Maagnet")	Services	MAA Bancwell	An associated company and a company in which TYY and TY have deemed interest by virtue of their substantial shareholdings in MGB, a shareholder of MAA Bancwell	6

### OTHER BURSA SECURITIES

COMPLIANCE INFORMATION (continued)

Transacting Party	Nature of Transaction	Related Party	Nature of Interest	Value of Transaction (1/1/2009 - 31/12/2009 RM'000
MAAH Group	Trustee fees paid and payable	MAA Bancwell	An associated company and a company in which TYY and TY have deemed interest by virtue of their substantial shareholdings in MGB, a shareholder of MAA Bancwell	205
MAAH	Management fee income	MAAKL Mutual	A 70% subsidiary of the Company and 20% owned by Khyra Liberty Sdn Bhd, a company controlled by TY	48
		MAA Bancwell	An associated company and a company in which TYY and TY have deemed interest by virtue of their substantial shareholdings in MGB, a shareholder of MAA Bancwell	2,799
MAA Corporate Advisory Sdn Bhd	Provision of corporate advisory services	MIG Group	A company in which TYY and TY are directors. The substantial shareholder of MIG is MESB and MEBVI, companies controlled by TY	45
Wira Security Services Sdn Bhd	Provision of security services	MIG Group	A company in which TYY and TY are directors. The substantial shareholder of MIG is MESB and MEBVI, companies controlled by TY	284
MAAH	Transportation charges charged	Maybach Logistics Sdn Bhd (Maybach)	A company in which TY has deemed interest by virtue of his direct and indirect substantial interest in MAAH, MIG, Mycron and M3nergy Berhad who are shareholders of Maybach	446

### Definition:

\* TI is Tunku Dato' Seri Iskandar bin Tunku Tan Sri Abdullah TY is Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah TYY is Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah

### Notes:

The transactions with Mithril Berhad are excluded from the list of related party transactions for the financial year ended 31 December 2009. This exclusion is made pursuant to paragraph 10.08(9)(b) of the Listing Requirements of Bursa Securities that Mithril Berhad is not regarded as a related party to MAAH Group as Mithril Berhad is merely an investee company of MAAH and there is no other related party who has a substantial interest in Mithril Berhad except via the substantial interest held by MAAH.

### STATEMENT ON INTERNAL CONTROL

### INTRODUCTION

Paragraph 15.26(b) of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad requires the Board to include in the Company's Annual Report a statement about the state of internal control of the Group. The statement has been prepared in accordance with the "Guidance for Directors of Public Listed Company" issued by Bursa Malaysia.

### **RESPONSIBILITY**

The Board acknowledges that it has overall responsibility for maintaining sound internal control system including reviewing its adequacy and integrity, to safeguard shareholders' interest and Group's assets. However, the system is designed to manage rather than eliminate the risk of failure to achieve business objectives. It can therefore only provide reasonable and not absolute assurance against material misstatement of financial statements or financial losses due to fraud.

The Board, through assistance of the Management, has ensured that there is an on-going process for identifying, evaluating, monitoring and mitigating significant risks that may adversely affect the Group. It has also regularly reviewed the system which encompassed compliance and management information system, during the financial year to ensure that the Group was able to respond appropriately to changes in the business environment and regulatory requirement.

### **KEY INTERNAL CONTROL PROCESSES**

The key processes that have been established to review the adequacy and integrity of the internal control system are as follows:-

### **Risk Management**

The Board recognises the significance of risk management in maintaining sound system of internal control. Accordingly, the Management has adopted Enterprise Risk Management Framework which outlined the vision, mission, policy, structure, responsibilities, processes and corporate risk scorecard. The framework provides the Board and the Management with a tool to anticipate and manage both existing and potential risks, and the risk profiles were regularly updated to account for changes in business environment, law and regulatory requirement throughout the year.

The Board has delegated the responsibility of reviewing the effectiveness of risk management system to the Risk Management Committee, whose authority and responsibility is clearly defined in the terms of reference. The Group Risk Management function monitors and evaluates the system on an ongoing basis and reports to the Risk Management Committee on a quarterly basis. The Chief Risk Officer has communicated the requirement of the framework and trained respective Risk Champion appointed at various business and support units to update risk profiles continuously.

### **Management Committees**

The Chief Executive Officer/Group Managing Director is assisted by the Executive Committee to ensure that daily operations are conducted effectively and in accordance with corporate objectives, strategies, approved budgets, policies, procedures and regulatory requirement. Business Committee, Investment Committee, Governance Working Committee, Human Resource Committee, Information Technology Steering Committee, Risk-Based Capital Committee and Credit Committee are also established within its term of reference to manage and report on business operation, governance and compliance matters on a monthly or quarterly basis.

### Policies and Procedures

The Management has established written policies and procedures which have been approved by the Chief Executive Officer/ Group Managing Director or Board Committees and they have been implemented in respective core business processes throughout the Group. It serves to ensure compliance with internal controls, laws and regulations. Regular reviews and updates have been performed in line with changes in business environment, statutory and regulatory requirements to ensure its relevance and effectiveness. All the policies and procedures issued during the year have been reviewed by Legal, Compliance, Risk Management and Internal Audit function before submission for approval.

### Annual Business Plan and Performance Review

Respective business units submits their business plan and budgets to the Board for approval before commencement of a financial year. Actual performances would be reviewed against the budgets by the Management Committee on a monthly basis thereafter management action plan would be timely carried out. The Board also reviews the business performance reports and compliance report from the Management on a quarterly basis, to ensure that the business has been managed according to the corporate strategies and goals within the regulatory requirements.

### **Internal Audit**

The Internal Audit function conducts operational, financial and information system control audit on branches and subsidiaries within the Group in accordance with annual audit plan approved by the Audit Committee. The internal auditors adopt risk-based approach and employs systematic audit methodology to provide an objective and independent audit assessment on

### STATEMENT ON INTERNAL CONTROL

(continued)

the adequacy and effectiveness of internal controls. The audit also encompasses review on effectiveness of Compliance and Risk Management function within the Group. Internal audit recommendations to mitigate associated risks would be provided for each internal control issues highlighted and follow-up audit would be carried out to ensure that the auditee has implemented the recommendations within agreed timeline. The Chief Audit Executive presents internal audit reports to the Audit Committee for review on a quarterly basis.

### **Audit Committee**

The Audit Committee was set up by the Board within its terms of reference to assist in reviewing Management's financial reports, internal audit reports and external audit reports. The Committee also oversees the independence and resources of the internal audit function besides ensuring that the scope of work is adequate and that the audit has been carried out objectively and effectively by a competent team of auditors.

### **Business Continuity Management**

The Business Continuity Management Committee is established by the Management to manage business continuity programmes for the Group. It has identified major application systems that are critical in supporting daily business operation and conducted Disaster Recovery Test for major subsidiaries twice a year in accordance to the regulatory requirement. The tests have been satisfactorily carried out during the year and results have been reported to Bank Negara Malaysia.

### **Code of Ethics**

Every employee is required to confirm and declare that they would abide by the Group's Code of Ethics. The Code encompasses work conduct, non-disclosure of Group's information, accountability and areas on potential conflict of interests. Employees are also required to declare any potential conflict of interests with regards to their interests or involvement in agency's business including outside the Group.

### **Human Resources Policies and Procedures**

The Management has established Human Resource Policies and Procedures encompassing wide spectrum of human resource management, including recruitment, training, appraisal, promotion, resignation, termination, industrial relation, remuneration and benefits. The policies and procedures have been reviewed periodically and any changes effected are communicated to relevant employees via email or through memorandums on a timely manner. The policies are readily available through the Group's intranet where staff can easily access at their convenience. Job description has also been clearly spelled out for each employee to ensure proper delegation of authorities and responsibilities at various level of the organisation structure. The Human Resource Department has conducted various in-house training programmes and arranged external trainings for Directors and employees throughout the year to enhance their competency in fulfilling their responsibilities and towards the achievement of the Group's goal.

### **Control Self-Assessment**

The Management has embarked on Control Self-Assessment ("CSA") on branches of the insurance business division during the year. As the assessment employs risk and control based methodology, it would assist respective process owners to continuously identify, assess, profile and mitigate its operational, compliance and information system risk systematically. The deployment of CSA, which is facilitated by Internal Audit Department would enable respective process owners to provide assurance on the adequacy and integrity of internal controls on their day to day business activities.

### Conclusion

The Board is of the view that the present internal control system is adequate and effective in mitigating risks to achieve its business objective. This includes major associate companies which are part of the Group. Continuous review of its internal control system would be carried out in line with the changes in its business and regulatory requirement to ensure its effectiveness in safeguarding shareholders' investment and Group's assets.

## DIRECTORS' RESPONSIBILITY STATEMENT

The Directors are responsible for ensuring that the annual audited financial statements of the Company and the Group are drawn up in accordance with the requirements of the applicable approved accounting standards in Malaysia, the provisions of the Companies Act, 1965, Bank Negara Malaysia Guidelines and the Listing Requirements of Bursa Securities.

The Directors are also responsible for ensuring that the annual audited financial statements of the Company and the Group are prepared with reasonable accuracy from the accounting records of the Company and the Group so as to give a true and fair view of the state of affairs of the Company and the Group as at 31 December 2009.

In preparing the annual audited financial statements, the Directors have:

- (a) applied the appropriate and relevant accounting policies on a consistent basis;
- (b) made judgements and estimates that are reasonable and prudent; and
- (c) prepared the annual audited financial statements on a going concern basis.

### **AUDIT COMMITTEE REPORT**

#### MEMBERSHIP AND MEETINGS

The members of the Audit Committee are wholly Independent Non-Executive Directors. The details of members and attendance of meetings held during the financial year ended 31 December 2009 are as follows:

Name of Committee	No. of Meetings Attended
Major General Datuk Lai Chung Wah (Rtd) (Chairman, Independent Non-Executive Director)	6/6
Dato' Iskandar Michael bin Abdullah (Member, Independent Non-Executive Director)	5/6
General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd) (Member, Independent Non-Executive Director)	6/6
Datuk Razman Md Hashim (Member, Independent Non-Executive Director)	5/6

The Company has fulfilled the requirements of Section 15.09 of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad with regards to composition of the Audit Committee. The Committee met according to the schedule of at least once every quarter. The Group Managing Director or Chief Executive Officer, Chief Operating Officer, Independent Non-Executive Directors, External Auditors and members of Senior Management were also invited to attend the meetings. Notice of meeting was given to the Audit Committee members accordingly and minutes of meetings were distributed to the Board members and the Audit Committee Chairman reports to the Board. The Company Secretary, Ms. Lily Yin Kam May is the Secretary to the Audit Committee.

In response to requirement of revised Malaysian Code of Corporate Governance, the Audit Committee has met twice with the external auditor without the presence of the Executive Board members and Senior Management team.

### **TERMS OF REFERENCE**

### Composition

The members of the Audit Committee shall be appointed by the Board from among the Directors of the Company and comprising no fewer than three (3) Directors, of whom all must be Non-Executive Directors, with majority of them being Independent Directors.

The members of the Audit Committee shall elect among them an Independent Non-Executive Director as Chairman of the Audit Committee.

All members of the Audit Committee should be financially literate and at least one member of the Audit Committee:-

- must be a member of the Malaysian Institute of Accountants; or
- if he is not a member of the Malaysian Institute of Accountants, he must have at least three (3) years of working experience and:
  - i. he must have passed the examinations specified in Part 1 of the 1st Schedule of the Accountants Act 1967; or
  - ii. he must be a member of one of the associations of accountants specified in Part II of the 1st Schedule of the Accountants Act 1967; or
- fulfills such other requirements as prescribed or approved by Bursa Malaysia Securities Berhad ("Bursa Malaysia").

No alternate Director shall be appointed as a member of the Audit Committee.

In the event of any vacancy in the Audit Committee resulting in the number of members being reduced to below three (3), the Company must fill the vacancy within three months.

The Board of Directors must review the term of office and performance of the Audit Committee at least once every three (3) years to determine whether the Audit Committee has carried out their duties in accordance with their terms of reference.

### Meetings

The Audit Committee meetings shall be conducted at least four (4) times annually, or more frequently as circumstances dictate. The Senior Management's representatives, Internal Audit representatives, and External Auditors' representatives attend the meetings when appropriate. Other Board members and employees may attend meetings upon invitation of the Audit Committee. The Committee should meet with the External Auditors without Board members present at least twice every year.

### Quorum

A quorum shall consist of a majority of Audit Committee members who are Independent Directors.

### Secretary

The Secretary of the Company shall also be the Secretary of the Audit Committee. The Secretary shall be responsible for drawing up the agenda in consultation with the chairperson and shall be responsible for keeping the minutes of the meeting of the Audit Committee, circulating them to committee members and ensuring compliance with regulatory requirements. The agenda

## AUDIT COMMITTEE REPORT

together with relevant explanatory papers and documents are circulated to the committee members.

#### **Authorities**

The Audit Committee shall, in accordance with a procedure to be determined by the Board of Directors and at the expense of the Company:

- Have explicit authority to investigate any activity within its terms of reference. All employees shall be directed to cooperate as requested by members of the Audit Committee;
- Provided with resources as well as full and unrestricted access to all information which are required to perform its duties;
- Maintain direct communication channels and convene meetings with the Internal Auditors or External Auditors, or both, without the attendance of the Executive Directors and Senior Management team, whenever deemed necessary;
- Obtain, if it considers necessary, external independent professional advice and to invite the attendance of outsiders with relevant experience; and
- Be able to make prompt reports to Bursa Malaysia when the Audit Committee is of the view that a matter reported by it to the Board has not been satisfactorily resolved resulting in breach of listing requirements.

### **Duties and Responsibilities**

The Chairman of the Audit Committee should engage on a continuous basis with Senior Management, such as the Chairman, Chief Executive Officer, Finance Director, Chief Audit Executive and the External Auditors in order to be kept informed of matters affecting the Company. The duties and responsibilities of the Audit Committee are as follows:

- Internal Audit Function
  - To review the adequacy of the scope, functions, resources and competency and ensure that it has the necessary authority to carry out its work;
  - ii. To assess internal audit programmes, processes, results of the audit and whether or not appropriate action has been taken on the recommendations:
  - iii. To evaluate the appraisal on performance and remuneration of Internal Auditors; and
  - iv. To approve the appointment or termination of Chief Audit Executive and take cognizance of resignation of senior staff members.
- External Audit
  - i. To consider the appointment of the External Auditor, the audit fee and any question of resignation or dismissal and make recommendations to the Board;
  - ii. To assess the objectivity, independence, competency and effectiveness of the External Auditors;
  - iii. To review with the External Auditors, the audit scope and plan, major audit findings raised by the external auditors including finding on their evaluation on the system of accounting control;
  - iv. To ensure adequate assistance given to External Auditors without any restrictions on the scope of work or access to required information;
  - v. To monitor and approve non-audit services provided by External Auditors.
- Financial Reporting and Annual Report

To review the quarterly and year-end financial statements prior to recommendation to the Board, focusing particularly on:-

- i. Changes in accounting policies and practices;
- ii. Significant adjustments arising from the audit;
- iii. Going concern assumptions and unusual events; and
- iv. Compliance with applicable accounting standards and other legal and regulatory requirements.
- Related Party Transactions

To monitor and review all related party transactions and conflict of interest situations that may arise within the Group that may raise questions of Management's integrity.

Investigation

Instruct an investigation into any activity or matter within its terms of reference.

### **AUDIT COMMITTEE REPORT**

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Other Matters

To consider such other matters as it considers appropriate or as authorised by the Board.

### **SUMMARY OF ACTIVITIES**

During the financial year ended 31 December 2009, the Audit Committee has carried out its duties as set out in the term of reference. The main activities were as follows:

#### Internal Audit Function

- Reviewed the annual audit plan to ensure adequate scope and coverage over the activities of the Group, focusing mainly
  on high risk areas;
- Reviewed the effectiveness of the audit methodology, adequacy of resources and the competency of the Internal Auditors;
- Reviewed internal audit reports and management response to the audit recommendations;
- Monitored Management's progress on implementation of audit recommendations;
- Reviewed the appraisal on performance and remuneration of Internal Auditors.

#### **External Audit**

- Reviewed the audit scope, audit strategy, audit plan and Audit Report issued for the financial year;
- Assessed the objectivity and independence of the External Auditors during the year;
- Evaluated the performance and effectiveness of the External Auditors and make recommendations to the Board on their
  appointment and audit fee.

### Financial Reporting and Annual Report

Reviewed the quarterly unaudited financial results and annual audited financial statements of the Group to ensure
that financial reporting and disclosure requirements are in compliance with relevant standards and regulations, prior to
recommendation to the Board for approval.

### **Related Party Transactions**

Reviewed related party transactions within the Group.

### INTERNAL AUDIT FUNCTION

The Audit Committee is supported by the Group Internal Audit Department (GIAD) which conducts audit for the whole Group except for Malaysian Assurance Alliance Berhad (MAAB) which is supported by its own Internal Audit Department. In ensuring proper Group audit oversight, Chief Audit Executive of MAA Holdings Berhad attends all the Audit Committee meetings of MAAB throughout the year. Total cost incurred for maintaining Internal Audit function was approximately RM1.33 million comprising mainly salaries, benefits, traveling expenses, training and other overheads.

GIAD assists the Board, Audit Committee and Senior Management in discharging their duties and responsibilities by providing an independent and objective assurance on the adequacy and effectiveness of the internal control system, risk management and governance processes. The annual audit plan was developed based on assessment of the significance of potential risk exposure of respective auditable areas. The audit scope covers operational, financial, compliance and information system control. It seeks to ensure that internal controls embedded in respective business processes are adequate and effective in mitigating associated risks to the level acceptable to the Management. The results of the audit are reported to the Audit Committee on a quarterly basis to highlight major audit internal control issues with significant risk exposure and effectiveness of the existing mitigating internal controls. Follow-up audit would also be carried out to report on the progress of implementation of audit recommendations to the Audit Committee.

During the financial year, the following activities were carried out by Internal Audit Function:

- Developed annual audit plan and prioritisation of auditable areas based on significance of potential risk exposure to the Group results, input from Senior Management and the Audit Committee, and in cognizance of Group business objectives and goals;
- Executed audit of respective business units and processes based on systematic and disciplined risk based audit approach;
- Carried out ad hoc audit assignments and special reviews as requested by Senior Management and Audit Committee;
- Recommended improvements to existing internal control system and work processes;
- · Advised Risk Management Unit on risk factors of various business units with potential impact on Group financial results; and
- Drafted Audit Committee Report and Statement on Internal Control for inclusion into Annual Report for financial year ended 31 December 2009.

### CORPORATE SOCIAL RESPONSIBILITY

Continuous improvement and innovation are amongst the key drivers of the economy; more so when they lead to increased productivity. MAA Holdings Berhad ("MAAH" or "the Company") has always strived to operate on strong ethical values, with its customers' and staff's best interests at heart.

Our corporate social responsibility initiatives are focused on the following:

- Environment
- Workplace
- Community
- Marketplace

### **ENVIRONMENT**

Although the Company's operations have no direct impact on the environment, MAAH is committed to operate in a manner that reduces the consumption of resources and minimise wastage.

#### WORKPLACE

Good employee relations can spur innovation, encourage creativity and promote a more sustainable future. Our agents, consultants and staff, form a vital component of our organisation.

### 1. Health, Safety and Welfare

Our Occupational Safety & Health Administration (OSHA) team looks into all aspects of office safety and health and in 2009, organised nationwide fire drills, health talks, blood donation campaigns and fire safety trainings.

### 2. Employee Training

At MAAH, we believe in helping our people help themselves; it's about building capacity. Mandatory training programmes for the staff are planned to enhance and augment skills and competencies at all levels. These are included in the Company's Balance Score Card and KPIs. Training modules include:

Programme	Purpose
Staff Training Programme	To equip staff with skills necessary for a particular level.  Training is organised according to the following levels:  AVPs & above  Managers & above  Executives & above  Non-Executives  All Staff  New Recruits
Executive Development Programme	To enhance knowledge and skills of staff through a series of self-development programmes.  Training courses are planned according to the following categories:  Assistant Managers and Managers  Executives, Senior Executives and Assistant Managers  Clerks (Grade 1) and Executives  Clerks (Grade 2) and Clerks (Grade 1)
Technical Training Programme	To develop technical skills required to perform staff functional role. This category of training is either planned by our Training & Education Department or organised upon request by the respective departments. Training is organised internally.

The compulsory average training days per staff in a year are as follows:

- AVPs and above; 5 days
- Managers; 4 days
- Assistant Managers & Executives; 3 days
- Non-Executives; 1 day

### CORPORATE SOCIAL RESPONSIBILITY

(continued)

### 3. Agent Training

Training for Life Consultants consisted of the following:

- Training & Development Programmes for Consultants
- Business Development Seminars
- Investment & Risk Management Workshop
- Chartered Insurance Agency Management (CIAM) Conference
- Advanced Selling Skills Workshop

Various other activities were also available for Life Consultants throughout the year, such as:

- Life Camp
- Million Dollar Roundtable (MDRT) Convention
- National Sales Congress

Training for the General Insurance Agency was aimed at enhancing the professionalism of MAA General Consultants. These consisted of the following:

- Professional Claims Handling
- Effective Closing Techniques
- My e-Insurance Training Programme

To elevate the professionalism of the MAA Takaful ("MAAT") Agency Force, a Certificate programme in Takaful Practices was conducted at various MAA branches. The purpose of the training was to provide MAAT Consultants with technical knowledge which covers the basic understanding of conventional Insurance and Takaful, the Takaful Act and updates in the Takaful industry.

### 4. Staff Benefits

Upon confirmation, MAAH provides its staff with various benefits and career advancement opportunities. Depending on the years of service rendered, some of the benefits include Education incentives and reimbursements, loans for Education and Housing, Industrial Training opportunities, Outpatient medical expenses, retirement gratuity, Sports Club membership and Term Life Insurance cover.

No.	Types of Benefits	Eligibility	Remarks
1	Career Advancement	Upon confirmation	n/a
2	Education Incentive upon passing paper	Upon confirmation	Varies according to course attended
3	Education Loan	Executives with at least 3 consecutive years of service	With 4% interest
4	Industrial Training	Undergraduates from local & overseas university	With RM400 monthly allowance
5	Outpatient Medical Expenses	Permanent employees	Unlimited
6	Retirement Gratuity	After 5 years continuous service	Additional of 4% EPF contribution
7	Sports Club	Upon confirmation	Recreational activities for employees
8	Term Life Insurance	Upon confirmation	60 times the monthly salary
9	6.30 Club	Permanent employees	Free dinner every Thursday

### 5. Sports & Wellness Programmes

MAAH is proud of its Sports & Recreational Club. Numerous activities were held throughout the year for its members. The Head Office has a well-equipped gymnasium and swimming pool. Members also enjoy free yoga lessons and aerobic sessions.

The MAA Football Club has been doing great since its promotion to the KL Premier League. In the 2009/2010 season, MAA FC emerged as 1st Runners Up in their debut season and was the only undefeated team in the league.

### 6. Employee Communications Channels

MAA staff is amongst the few in an insurance industry who enjoy a unionised structure, both at the clerical and executive levels. There are continuous and open channels of communications between Management and committee members of both Unions. Staff also has access to the Industrial Relations Officer in the HR department to discuss issues pertaining to their work.

### CORPORATE SOCIAL RESPONSIBILITY

### 7. Company Projects and Innovations Development

The DAT (Department Action Team) Convention is one of the company initiatives towards continuous quality improvement. For the last 15 conventions, the DAT has been conducted in accordance to the Malaysian Productivity Council's Quality Control Circle principles and involves projects initiated by individual departments.

In 2009, a new dimension was added when elements of innovation and creative problem solving were included in the projects. Team 'Arrow 2' from Life Accounts Department won a Gold Medal in the Regional Convention and was certified with the 3-Star certification at the National Convention later that same year.

#### COMMUNITY

MAA is a strong believer in community investment as a complement to its business activities. We believe that the true spirit of giving and caring, goes beyond just donations.

### The Bank Negara Malaysia - Ministry of Finance School Adoption Programme

The School Adoption Programme was first introduced in 1997 by the Ministry of Finance in collaboration with Bank Negara Malaysia ("BNM") and has since evolved to include the private sector. In 2009, MAA took it as an honour to be part of this initiative. The schools under MAA's care are SK Seri Bintang Utara and SMK Cochrane Perkasa in Kuala Lumpur and SMK Seksyen 7, Shah Alam. Each year, companies are required to develop joint-activities with these schools which are regularly monitored by BNM.

### 2. The New Straits Times - Newspaper Sponsorship

MAA also undertook to be part of the New Straits Times newspaper sponsorship programme. The objective is to expose the students to the business and finance articles to ensure a more financially-savvy generation is created.

#### 3. The Budimas Charitable Foundation

In 2009, MAA provided Budimas with a grant of RM200,000. With this contribution, Budimas was able to continue with its mission to help care and feed over 500 children in 10 homes throughout Malaysia. Apart from this, Budimas has also set up its own home called "Pusat Jagaan Kebajikan Budimas Orion", in Petaling Jaya. A total of seven (7) joint fund-raising activities were undertaken by MAA in support of Budimas in 2009.

### 4. MAA-MEDIcare Kidney Charity Fund

MAA-MEDIcare opened its doors to the public in 1994 to help those with end-stage renal failure. Today, there are 12 satellite dialysis centres nationwide providing treatment at hugely subsidised fees.

In 2009, MAA-MEDIcare Kidney Charity Fund (MEDIcare) held the official opening of Wisma MAA-MEDIcare in Jalan Ipoh, to mark the relocation of the 1st ever MAA - MEDIcare Charity Dialysis Centre to the new building. The event was officiated by the Patron of the Fund, D.Y.M.M Yang di-Pertuan Besar of Negeri Sembilan Tuanku Muhriz ibni Almarhum Tuanku Munawir.

The year also saw the official opening ceremony of the PMA Chan Meng Khor-MAA MEDIcare Charity Dialysis Centre which was established in September 2007. The event was officiated by Y.Bhg, Dato' Seri Ong Ka Chuan, an advisor to the PMA Chan Meng Khor.

### **MARKETPLACE**

As business leaders, we understand we have a great opportunity to use our position, influence and connections to effect change at higher levels, including policy decisions.

MAA is of the firm opinion that many important stakeholders are found in the marketplace; our shareholders, suppliers and customers; various organisations, governmental bodies and regulatory bodies.

We believe in interacting responsibly with these stakeholders by developing good products with excellent support service as well as engaging in ethical procurement practices.



### DIRECTORS' REPORT

The Directors have pleasure in submitting their report together with the audited financial statements of the Group and the Company for the financial year ended 31 December 2009.

### **PRINCIPAL ACTIVITIES**

The Company is principally engaged in investment holding and providing management services. The principal activities of the Group consist of general and life insurance businesses, family takaful and all classes of general takaful businesses, investment holding, hire purchase, leasing and other credit activities, unit trust, property management, fund management and investment advisory, security and consultancy services.

There have been no significant changes in the nature of these activities for the Group and the Company during the financial year.

#### FINANCIAL DESILITS

THANCIAL RESULTS	GROUP	COMPANY
	RM'000	RM'000
Profit for the financial year	52,812	24,265

#### **DIVIDENDS**

No dividend was declared or paid since the end of the previous financial year and the Directors do not recommend the payment of any dividend for the current financial year.

### **RESERVES AND PROVISIONS**

All material transfers to or from reserves or provisions during the financial year are shown in the financial statements.

### **DIRECTORS**

Yeo Took Keat

The Directors who have held office during the period since the date of the last report are:

Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah Muhamad Umar Swift

Major General Datuk Lai Chung Wah (Rtd)

Dato' Iskandar Michael bin Abdullah

General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd) Datuk Razman Md Hashim bin Che Din Md Hashim

Tan Sri Ahmad bin Mohd Don

Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah

Dr Zaha Rina binti Zahari

In accordance with Section 129(6) of the Companies Act, 1965, Major General Datuk Lai Chung Wah (Rtd) and Datuk Razman Md Hashim bin Che Din Md Hashim retire and being eligible, offer themselves for re-election.

In accordance with Article 73 of the Company's Articles of Association, Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah, Yeo Took Keat and Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah retire at the forthcoming Annual General Meeting and being eligible, offer themselves for re-election.

## DIRECTORS' REPORT

### **DIRECTORS' INTERESTS**

According to the register of Directors' shareholdings, particulars of interests of Directors who held office at the end of the financial year in shares in the Company are as follows:

		Number of o	ordinary shares of RM1 each		
	At			At	
	1.1.2009	Acquired	Disposed	31.12.2009	
Company					
Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah					
- Direct	1,237,500	-	-	1,237,500	
- Indirect *	104,539,584	-	-	104,539,584	
Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah					
- Indirect *	104,539,584	-	-	104,539,584	
Tan Sri Ahmad bin Mohd Don	1,250,000	805,000	-	2,055,000	
Datuk Razman Md Hashim bin Che Din Md Hashim	150,000	-	-	150,000	
Yeo Took Keat	80,000	-	-	80,000	

<sup>\*</sup> Deemed interested by virtue of Section 6A(4) of the Companies Act, 1965, held through Melewar Equities Sdn Bhd, Melewar Equities (BVI) Ltd and Melewar Khyra Sdn Bhd, companies in which the above mentioned Directors have a direct/indirect interest.

By virtue of the above mentioned Directors' interests in the shares of the Company, they are also deemed to have a substantial interest in the shares of the subsidiary companies of the Company to the extent the Company has an interest.

None of the other Directors in office at the end of the financial year held any interest in shares in, or debentures of, the Company or its related corporations during the financial year.

### **DIRECTORS' BENEFITS**

During and at the end of the financial year, no arrangements subsisted to which the Company is a party, being arrangements with the object or objects of enabling Directors of the Company to acquire benefits by means of the acquisition of shares in, or debentures of, the Company or any other body corporate.

Since the end of the previous financial year, no Director of the Company has received or become entitled to receive a benefit (other than Directors' remuneration, fees paid to a company in which certain Directors have an interest and benefits provided to Directors as disclosed in Note 30 to the financial statements) by reason of a contract made by the Company or a related corporation with the Director or with a firm of which he is a member, or with a company in which he has a substantial financial interest.

### STATUTORY INFORMATION ON THE FINANCIAL STATEMENTS

Before the income statements and balance sheets were made out, the Directors took reasonable steps:

- (a) to ascertain that proper action had been taken in relation to the writing off of bad debts and the making of allowance for doubtful debts and satisfied themselves that all known bad debts had been written off and that adequate allowance had been made for doubtful debts; and
- (b) to ensure that any current assets, other than debts, which were unlikely to realise in the ordinary course of business their values as shown in the accounting records of the Group and Company had been written down to an amount which they might be expected so to realise.

At the date of this report, the Directors are not aware of any circumstances:

- (a) which would render the amounts written off for bad debts or the amounts of the allowance for doubtful debts in the financial statements of the Group and Company inadequate to any substantial extent; or
- (b) which would render the values attributed to current assets in the financial statements of the Group and Company misleading; or
- (c) which have arisen which render adherence to the existing method of valuation of assets or liabilities of the Group and Company misleading or inappropriate.

No contingent or other liability has become enforceable or is likely to become enforceable within the period of twelve months after the end of the financial year which, in the opinion of the Directors, will or may affect the ability of the Group or the Company to meet their obligations when they fall due.

For the purpose of the above paragraph, contingent or other liabilities do not include liabilities arising from contracts of insurance underwritten in the ordinary course of business of the insurance subsidiary companies of the Company.

At the date of this report, there does not exist:

- (a) any charge on the assets of the Group or Company which has arisen since the end of the financial year which secures the liability of any other person; or
- (b) any contingent liability of the Group or Company which has arisen since the end of the financial year.

At the date of this report, the Directors are not aware of any circumstances not otherwise dealt with in this report or the financial statements which would render any amount stated in the financial statements misleading.

In the opinion of the Directors:

- (a) the results of the Group's and the Company's operations during the financial year were not substantially affected by any item, transaction or event of a material and unusual nature, other than as disclosed in Note 21 to the financial statements; and
- (b) there has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material and unusual nature likely to affect substantially the results of the operations of the Group or Company for the financial year in which this report is made, other than as disclosed in Note 2 (a) to the financial statements.

### SIGNIFICANT EVENTS DURING THE FINANCIAL YEAR

(a) On 10 November 2008, the Company announced the entering into a non-binding memorandum of understanding ("MoU") between its wholly-owned subsidiary company, Malaysian Assurance Alliance Berhad ("MAA") and AMG Insurance Berhad ("AMG") to formalise discussions on the proposed acquisition by AMG of the General Insurance Business of MAA at a headline price of RM274.8 million (subject to adjustments), and the acquisition of a 4.9% stake in a 75% owned subsidiary company, MAA Takaful Berhad ("MAA Takaful") for a total consideration of RM16.2 million, equivalent to RM3.30 per share (collectively "Proposed Transactions").

The Proposed Transactions are subject to approvals being obtained from the following:

- (i) Bank Negara Malaysia ("BNM") for the scheme of transfer under the business transfer agreement;
- (ii) Minister of Finance, based on the recommendation of BNM, pursuant to the Insurance Act,1996;
- (iii) Foreign Investment Committee (if required);
- (iv) Securities Commission ("SC") (if required);
- (v) Malaysian High Court for the confirmation of scheme of transfer; and
- (vi) Shareholders of the Company

On 26 February 2009, the Company announced that both MAA and AMG were working towards finalising a business transfer agreement ("BTA") in relation to the proposed disposal of the General Insurance Business of MAA prior to submission of the said agreement to BNM for approval.

## DIRECTORS' REPORT

### SIGNIFICANT EVENTS DURING THE FINANCIAL YEAR (CONTINUED)

On 24 April 2009, the Company announced that the headline price was revised to RM254.8 million (subject to adjustments) and an application to BNM seeking its approval for the proposed disposal of the General Insurance Business of MAA to AMG ("the Proposed Disposal") was submitted. The execution of the BTA was subject to BNM's approval which is currently pending. The Company and MAA had also granted AMG an extension of 120 days to the exclusivity period under the MoU.

On 27 April 2009, the Company submitted an application to the SC on the Proposed Disposal.

On 21 July 2009, the Company announced that the SC approved the Proposed Disposal via its letter dated 20 July 2009 (which was received on 21 July 2009). However, the Proposed Disposal was still subject to the approval from BNM and shareholders of the Company.

On 17 November 2009, the Company announced that after further negotiations, the headline price was revised to RM180 million (subject to adjustments). The revised headline price was arrived at after taking into consideration the standalone value of the General Insurance Business without a strategic co-operation arrangement on the takaful business with MAA Takaful. The profit for the financial year ended 31 December 2009 and prior to the completion date of the General Insurance Business of MAA will be recognised in the books of MAA accordingly.

An application in respect of the revised terms of the Proposed Disposal was submitted to BNM for approval. On 6 January 2010, the Company announced that BNM had via its letter dated 5 January 2010 granted its approval on the Proposed Disposal pursuant to Section 130 of the Insurance Act, 1996. On 12 February 2010, the Company further announced that the SC had approved the revised indicative headline price of RM180 million (subject to adjustments) for the Proposed Disposal via its letter dated 10 February 2010.

- (b) On 13 January 2009, the Board of Directors of the Company announced that its wholly-owned subsidiary company, MAA Corporation Sdn Bhd ("MAA Corp"), had on the same day disposed its entire equity in a dormant subsidiary, Maaple Eldercare Sdn Bhd, for a cash consideration of RM10, being the paid up capital of the company.
- (c) On 24 August 2009, MAA Corp disposed its 100% equity interest in a subsidiary company, Valiant Properties Sdn Bhd ("VPSB") for a cash consideration of RM182,000 (based on VPSB's net assets as at 31 March 2009), arrived at on a willing buyer willing seller basis to K.K. Point Sdn Bhd ("KKSB") via a Sale of Share Agreement entered into on event date, including an amount of RM1,229,000 to be paid by KKSB to MAA Corp as agreed settlement for the inter-company debt as at 31 March 2009 due by VPSB to MAA Corp. The sale was completed on 6 April 2010.
- (d) On 28 December 2009, MAA Corp disposed its 100% equity in six (6) dormant subsidiary companies, namely Jendela Sutera Sdn Bhd, Mytele Direct Sdn Bhd, MAA Cash Converter Sdn Bhd, Daman Development Sdn Bhd, Ukay Sentral Sdn Bhd and MAA Financial Advisors Sdn Bhd, for a cash consideration of RM1 each totaling RM6.

### SIGNIFICANT EVENTS AFTER BALANCE SHEET DATE

The Board of Directors of the Company announced on 29 April 2010 that its wholly-owned subsidiary, MAA, had received approval from BNM vide BNM's letter dated 11 March 2010 for MAA to undertake the necessary measures to meet the minimum supervisory target level of capital adequacy ratio that is required to be maintained by all insurers under the Risk-Based Capital Framework, as further explained in Note 2(a) to the financial statements.

### **AUDITORS**

The auditors, PricewaterhouseCoopers, have expressed their willingness to continue in office.

Signed on behalf of the Board of Directors in accordance with their resolution dated 29 April 2010.

MUHAMAD UMAR SWIFT DIRECTOR

YEO TOOK KEAT DIRECTOR

Kuala Lumpur 29 April 2010

## STATEMENT BY DIRECTORS PURSUANT TO SECTION 169(15) OF THE COMPANIES ACT, 1965

We, Muhamad Umar Swift and Yeo Took Keat, two of the Directors of MAA Holdings Berhad, state that, in the opinion of the Directors, the financial statements set out on pages 62 to 206 are drawn up so as to give a true and fair view of the state of affairs of the Group and the Company as at 31 December 2009 and of the results and the cash flows of the Group and the Company for the financial year ended on that date in accordance with Malaysian Accounting Standard Board ("MASB") Approved Accounting Standards in Malaysia for Entities Other than Private Entities and the provisions of the Companies Act, 1965.

Signed on behalf of the Board of Directors in accordance with their resolution dated 29 April 2010.

MUHAMAD UMAR SWIFT DIRECTOR

YEO TOOK KEAT DIRECTOR

Kuala Lumpur

## STATUTORY DECLARATION PURSUANT TO SECTION 169(16) OF THE COMPANIES ACT, 1965

I, Muhamad Umar Swift, being the director primarily responsible for the financial management of MAA Holdings Berhad, do solemnly and sincerely declare that the financial statements set out on pages 62 to 206 are, in my opinion correct, and I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the Statutory Declarations Act, 1960.

### **MUHAMAD UMAR SWIFT**

Subscribed and solemnly declared by the abovenamed Muhamad Umar Swift at Kuala Lumpur in Malaysia on 29 April 2010, before me.

### **COMMISSIONER FOR OATHS**

## INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF MAA HOLDINGS BERHAD

### REPORT ON THE FINANCIAL STATEMENTS

We have audited the financial statements of MAA Holdings Berhad, which comprises the balance sheet as at 31 December 2009 of the Group and of the Company, and the income statement, statement of changes in equity and cash flow statement for the financial year then ended, and a summary of significant accounting policies and other explanatory notes, as set out on pages 62 to 206.

### Directors' Responsibility for the Financial Statements

The Directors of the Company are responsible for the preparation and fair presentation of these financial statements in accordance with MASB Approved Accounting Standards in Malaysia for Entities Other than Private Entities and the Companies Act, 1965. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

### Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with approved standards on auditing in Malaysia. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgement, including the assessment of risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the Company's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the financial statements have been properly drawn up in accordance with MASB Approved Accounting Standards in Malaysia for Entities Other than Private Entities and the Companies Act, 1965 so as to give a true and fair view of the financial position of the Group and of the Company as at 31 December 2009 and of their financial performance and cash flows for the financial year then ended.

### **Emphasis of Matter**

Without qualifying our opinion above, we draw attention to Note 2(a)(i) to the financial statements, which discloses the status of compliance by the Company's wholly-owned insurance subsidiary, Malaysian Assurance Alliance Berhad ("MAA"), with the regulatory requirements under the Insurance Act, 1996 and Risk-Based Capital Framework, and the actions plans that the Directors of MAA, the Company and a significant shareholder have undertaken and are undertaking to address those regulatory requirements.

### REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

In accordance with the requirements of the Companies Act, 1965 in Malaysia we also report the following:

- In our opinion, the accounting and other records and the registers required by the Act to be kept by the Company, and its subsidiaries of which we have acted as auditors, have been properly kept in accordance with the provisions of the Act;
- (b) We have considered the accounts and the auditors' reports of all the subsidiaries of which we have not acted as auditors, which are indicated in Note 10 to the financial statements;
- We are satisfied that the accounts of the subsidiaries that have been consolidated with the Company's financial statements are in form and content appropriate and proper for the purposes of the preparation of the financial statements of the Group and we have received satisfactory information and explanations required by us for those purposes; and
- (d) The audit reports on the accounts of the subsidiaries did not contain any qualification or any adverse comment made under Section 174(3) of the Act.

## INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF MAA HOLDINGS BERHAD (continued)

### **OTHER MATTERS**

This report is made solely to the members of the Company, as a body, in accordance with Section 174 of the Companies Act, 1965 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

**PRICEWATERHOUSECOOPERS** (No. AF: 1146) **Chartered Accountants** 

Kuala Lumpur 29 April 2010

**SRIDHARAN NAIR** (No. 2656/05/10 (J)) **Chartered Accountant** 

# BALANCE SHEETS AS AT 31 DECEMBER 2009

			GROUP		COMPANY
	Note	2009	2008	2009	2008
		RM'000	RM'000	RM'000	RM'000
ASSETS	•				
GENERAL AND SHAREHOLDERS' FUND ASSETS					
Property, plant and equipment	4(a)	76,558	77,974	2,233	3,169
Intangible assets	5(a)	8,697	8,900	103	148
Investment properties	6(a)	34,810	39,316	-	-
Financial assets					
Investments					
- At fair value through profit or loss	7(a)	20,132	16,048	-	5
- Available-for-sale	7(a)	227,549	75,273	-	-
- Held to maturity	7(a)	-	2,209	-	-
Loans and receivables	8(a)	116,708	143,151	91,647	88,111
Insurance receivables	9(a)	40,672	30,616	-	-
Subsidiary companies	10	-	-	396,855	391,565
Associated companies	11	56,862	58,939	8,814	5,099
Tax recoverable		24,739	21,928	2,667	2,665
Deferred tax assets	12	10,046	12,462	-	-
Fixed and call deposits	38(a)	182,592	253,464	47,103	91,063
Cash and bank balances	39	7,381	5,746	19	19
Assets classified as held for sale	41 _	557,376	537,489		-
TOTAL GENERAL AND SHAREHOLDERS' FUND ASSETS		1,364,122	1,283,515	549,441	581,844
TOTAL LIFE FUND ASSETS		6,490,418	6,221,323	-	-
TOTAL GENERAL TAKAFUL FUND ASSETS		52,641	38,957	-	-
TOTAL FAMILY TAKAFUL FUND ASSETS		126,594	141,842	-	-
TOTAL ASSETS	-	8,033,775	7,685,637	549,441	581,844

# BALANCE SHEETS AS AT 31 DECEMBER 2009 (continued)

			GROUP		COMPANY
	Note	2009	2008	2009	2008
		RM'000	RM'000	RM'000	RM'000
LIABILITIES	-				
GENERAL AND SHAREHOLDERS' FUND LIABILITIES					
Provision for outstanding claims	13(a)	36,434	32,971	-	-
Insurance payables	14(a)	21,373	18,265	-	-
Financial liabilities					
Borrowings					
- Medium term notes – secured	15	200,000	200,000	200,000	200,000
- Term loan - unsecured	16	10,000	20,000	10,000	20,000
- Bank overdrafts - unsecured	17	11,419	11,382	1,976	1,985
Trade and other payables	18(a)	111,429	103,890	11,010	10,911
Derivative liabilities	19	-	46,733	-	46,733
Current tax liabilities		12,049	19,611	-	-
Deferred tax liabilities	12	6,773	5,514	104	129
Liabilities directly associated with					
assets classified as held for sale	41 -	617,932	563,094		-
TOTAL GENERAL AND SHAREHOLDERS' FUND LIABILITIES		1,027,409	1,021,460	223,090	279,758
TOTAL LIFE FUND LIABILITIES		864,228	748,720	-	-
TOTAL GENERAL TAKAFUL FUND LIABILITIES		36,065	33,276	-	-
TOTAL FAMILY TAKAFUL FUND LIABILITIES		20,418	65,131	-	-
	-	1,948,120	1,868,587	223,090	279,758
Premium liabilities	20(a)	26,202	16,582	-	-
Life policyholders' fund	21	5,626,190	5,472,603	-	-
General takaful fund	22(a)	16,596	5,681	-	-
General takaful reserves	24(b)	(20)	-	-	-
Family takaful fund	22(b)	106,163	76,711	-	-
Family takaful reserves	24(c)	13	-	-	-
	-	5,755,144	5,571,577		-
TOTAL HADILITIES	-	7 700 0/4	7.440.174		070 750
TOTAL LIABILITIES	_	7,723,264	7,440,164	223,090	279,758

# BALANCE SHEETS AS AT 31 DECEMBER 2009 (continued)

			GROUP		COMPANY
	Note	2009	2008	2009	2008
	_	RM'000	RM'000	RM'000	RM'000
EQUITY					
Capital and reserves attributable to the					
Company's equity holders					
Share capital	23	304,354	304,354	304,354	304,354
Accumulated losses	24(a)	(28,855)	(81,473)	21,997	(2,268)
Reserves	24(a)	1,065	(11,161)	-	-
	_	276,564	211,720	326,351	302,086
Minority interest		33,947	33,753	-	-
TOTAL EQUITY	_	310,511	245,473	326,351	302,086
TOTAL LIABILITIES AND EQUITY	-	8,033,775	7,685,637	549,441	581,844

# INCOME STATEMENTS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

				COMPANY	
	Note	2009	2008	2009	2008
	-	RM'000	RM'000	RM'000	RM'000
OPERATING REVENUE	25				
- Continuing operations		1,683,180	1,804,353	12,170	17,365
- Discontinued operations	_	498,579	414,677	<u> </u>	-
	-	2,181,759	2,219,030	12,170	17,365
CONTINUING OPERATIONS					
SHAREHOLDERS' FUND					
Investment income	26(a)	8,464	9,530	5,328	9,061
Operating revenue from non-insurance business	27	60,899	62,046	6,842	8,304
Wakalah fee from takaful business	28	53,703	25,748	-	-
Other operating income/(expenses) - net	29(a)	38,698	(42,028)	46,407	(24,885)
Management expenses	30	(128,652)	(100,316)	(21,194)	(17,823)
		33,112	(45,020)	37,383	(25,343)
SURPLUS/(DEFICIT) TRANSFERRED					
FROM/(TO) INSURANCE REVENUE ACCOUNTS:					
General insurance		(3,525)	(5,509)	-	=
Life insurance		2,141	33,796	-	-
Family takaful		1,650	-	-	-
Profit/(loss) from continuing operations	-	33,378	(16,733)	37,383	(25,343)
Finance costs	31	(13,970)	(20,111)	(13,143)	(19,130)
Share of profit of associated companies		3,788	2,131	-	-
PROFIT/(LOSS) BEFORE TAXATION	-	23,196	(34,713)	24,240	(44,473)
Taxation	32(a)	691	(29,137)	25	(13,131)
Zakat	_	(77)			-
PROFIT/(LOSS) FOR THE FINANCIAL					
YEAR FROM CONTINUING OPERATIONS		23,810	(63,850)	24,265	(57,604)

# INCOME STATEMENTS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009 (continued)

			GROUP		COMPANY
	Note	2009	2008	2009	2008
	_	RM'000	RM'000	RM'000	RM'000
DISCONTINUED OPERATIONS					
SHAREHOLDERS' FUND					
Investment income	26(a)	48	2	-	-
Other operating income	29(a)	21	-	-	-
Management expenses	30 _	(272)	(5)	<u> </u>	_
SURPLUS/(DEFICIT) TRANSFERRED		(203)	(3)	-	-
FROM/(TO) INSURANCE REVENUE ACCOUNTS:  General insurance		37,536	(17,635)	-	_
Profit/(loss) from discontinued operations	_	37,333	(17,638)		
Taxation	32(a) _	(8,331)	11,486		-
PROFIT/(LOSS) FOR THE FINANCIAL YEAR FROM DISCONTINUED OPERATIONS		29,002	(6,152)	_	-
PROFIT/(LOSS) FOR THE FINANCIAL YEAR		52,812	(70,002)	24,265	(57,604)
Attributable to:					
- Equity holders of the Company		52,618	(69,307)	24,265	(57,604)
- Minority interest		194	(695)	<u>-</u>	-
	_	52,812	(70,002)	24,265	(57,604)
GROSS DIVIDENDS PER SHARE (sen)	33 _				-
BASIC EARNINGS/(LOSS) PER SHARE ATTRIBUTABLE TO EQUITY HOLDERS OF THE COMPANY (sen)					
- Continuing operations	34	7.8	(20.8)		
- Discontinued operations	34 _	9.5	(2.0)		
	_	17.3	(22.8)		

## GENERAL INSURANCE REVENUE ACCOUNT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

### **CONTINUING OPERATIONS**

							GROUP
	_				Marine,		
			Motor	Motor	Aviation	Misce-	
	Note	Fire RM'000	vehicles RM'000	cycles RM'000	& Transit RM'000	llaneous RM'000	Total RM'000
	_	KIVI UUU	RIVI UUU	KIVI UUU	KIVI UUU	KIVI UUU	KIVI UUU
Gross premium		26,854	4,609	48	17,041	33,687	82,239
Reinsurance	-	(18,670) 8,184	(6,519) (1,910)		<u>(13,424)</u> 3,617	(23,014) 10,673	(61,627)
Net premium		0,104	(1,910)	40	3,017	10,073	20,612
(Increase)/decrease in							
premium liabilities	20(a) _	(126)	(4,402)	(1,194)	1,061	(3,826)	(8,487)
Earned premium		8,058	(6,312)	(1,146)	4,678	6,847	12,125
Net claims incurred	35(a)	(3,014)	3 <i>,</i> 570	7	(2,422)	(6,575)	(8,434)
Net commission	_	(500)	515	(8)	(344)	(2,018)	(2,355)
Underwriting surplus/(deficit) before management expenses	_	4,544	2,227	(1,147)	1,912	(1,746)	1,336
Management expenses	30					-	(7,822)
Underwriting deficit							(6,486)
Investment income	26(b)						982
Other operating income - net	29(b)					_	1,979
Deficit transferred to Income Statements						_	(3,525)
DISCONTINUED OPERATIONS							
Gross premium		57,607	199,589	64,931	31,531	122,486	476,144
Reinsurance	-	(32,235)	(4,717)	(9,449)	(27,986)	(38,736)	(113,123)
Net premium		25,372	194,872	55,482	3,545	83,750	363,021
Decrease/(increase) in							
premium liabilities	20(a)	6,028	(45,449)	(10,514)	(2,254)	3,281	(48,908)
Earned premium		31,400	149,423	44,968	1,291	87,031	314,113
Net claims incurred Net commission	35(b)	(7,247) 1,107	(143,755) (21,288)	(44,096) (5,355)	(384) 279	(18,959) (15,417)	(214,441) (40,674)
Net Cortiffission	-	1,107	(21,200)	(0,000)		(13,417)	(40,074)
Underwriting surplus/(deficit) before management expenses	-	25,260	(15,620)	(4,483)	1,186	52,655	58,998
Management expenses	30					-	(64,952)
Underwriting deficit							(5,954)
Investment income	26(c)						22,387
Other operating income - net	29(c)						21,103
Surplus transferred to Income Statements							37,536

## GENERAL INSURANCE REVENUE ACCOUNT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2008

### **CONTINUING OPERATIONS**

	_						GROUP
	Note -	Fire RM'000	Motor vehicles RM'000	Motor cycles RM'000	Marine, Aviation & Transit RM'000	Misce- llaneous RM'000	Total RM'000
Gross premium Reinsurance	-	26,269 (20,639)	4,958 (7,328)	42	11,639 (8,091)	21,763 (16,455)	64,671 (52,513)
Net premium		5,630	(2,370)	42	3,548	5,308	12,158
(Increase)/decrease in premium liabilities	20(a)	(1,021)	(531)	25	(641)	(1,642)	(3,810)
Earned premium		4,609	(2,901)	67	2,907	3,666	8,348
Net claims incurred Net commission	35(a) -	(1,239) 139	(1,962) 675	(39) (8)	(488) 323	(2,213) (441)	(5,941) 688
Underwriting surplus/(deficit) before management expenses	-	3,509	(4,188)	20	2,742	1,012	3,095
Management expenses	30						(8,021)
Underwriting deficit							(4,926)
Investment income	26(b)						950
Other operating expenses - net	29(b)						(1,533)
Deficit transferred to Income Statements							(5,509)
DISCONTINUED OPERATIONS							
Gross premium Reinsurance	-	56,661 (30,204)	155,090 (5,605)	41,664 (6,039)	32,927 (28,643)	85,733 (35,412)	372,075 (105,903)
Net premium		26,457	149,485	35,625	4,284	50,321	266,172
Decrease/(increase) in premium liabilities	20(a) _	46	5,410	(3,466)	111_	(322)	1,779
Earned premium		26,503	154,895	32,159	4,395	49,999	267,951
Net claims incurred Net commission	35(b)	(6,893) (63)	(136,863) (15,364)	(26,469) (3,256)	(3,714) 739	(22,126) (6,330)	(196,065) (24,274)
Underwriting surplus before management expenses	-	19,547	2,668	2,434	1,420	21,543	47,612
Management expenses	30						(63,013)
Underwriting deficit							(15,401)
Investment income	26(c)						42,600
Other operating expenses - net	29(c)					-	(44,834)
Deficit transferred to Income Statements							(17,635)

# LIFE FUND BALANCE SHEET AS AT 31 DECEMBER 2009

			GROUP
	Note	2009	2008
	_	RM'000	RM'000
ASSETS			
Property, plant and equipment	4(b)	232,475	247,300
Intangible assets	5(b)	3,822	4,190
Investment properties	6(b)	535,355	546,100
Financial assets			
Investments			
- At fair value through profit or loss	7(b)	395,430	128,930
- Available-for-sale	7(b)	3,266,935	2,680,310
- Held to maturity	7(b)	-	481,974
Loans and receivables	8(b)	820,342	899,225
Insurance receivables	9(b)	39,124	38,905
Tax recoverable		9,418	22,503
Deferred tax assets	12	13,495	17,249
Fixed and call deposits	38(b)	459,216	559,483
Cash and bank balances	39	5,441	34,627
Investment-linked fund assets	36(a)	709,365	560,527
TOTAL LIFE FUND ASSETS	-	6,490,418	6,221,323
LIABILITIES			
Provision for outstanding claims	13(b)	37,200	26,782
Provision for life agents' retirement benefits	37	2,780	3,104
Insurance payables	14(b)	686,694	592,197
Trade and other payables	18(b)	117,517	105,085
Current tax liabilities		11,390	10,751
Investment-linked fund liabilities	36(a) <sub>-</sub>	8,647	10,801
TOTAL LIFE FUND LIABILITIES		864,228	748,720
LIFE POLICYHOLDERS' FUND	21	5,626,190	5,472,603
TOTAL LIFE FUND LIABILITIES AND LIFE POLICYHOLDERS' FUND	-	6,490,418	6,221,323

# LIFE INSURANCE REVENUE ACCOUNT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

			GROUP
	Note	2009	2008
		RM'000	RM'000
Gross premium		1,094,980	1,277,931
Reinsurance		(14,978)	(10,114)
Net premium		1,080,002	1,267,817
Gross benefits paid and payable:			
Death		(68,086)	(56,145)
Maturity		(501,191)	(560,444)
Cash Bonus		(255,689)	(220,003)
Surrender		(210,070)	(386,373)
Annuity		(2,731)	(2,144)
Others		(77,742)	(76,146)
Reinsurance recoveries		13,768	14,776
Net benefits paid and payable		(1,101,741)	(1,286,479)
		(21,739)	(18,662)
Commission and aganay synances			
Commission and agency expenses	30	(87,471)	(103,442)
Management expenses	30	(86,696)	(96,794)
		(195,906)	(218,898)
Investment income	26(d)	252,608	251,799
Other operating income/(expenses) - net	29(d)	27,594	(256,190)
Surplus/(deficit) from operations		84,296	(223,289)
Finance costs	31	(19)	(19)
Surplus/(deficit) before taxation		84,277	(223,308)
Taxation	32(b)	(21,853)	1,055
Surplus/(deficit) for the financial year after taxation		62,424	(222,253)
Surplus/(deficit) from investment-linked fund	36(a)	119,234	(141,613)
Foreign exchange reserve from investment-linked fund		442	2,222
Net surplus/(deficit) before changes in policy reserves for the financial year		182,100	(361,644)
Life policyholders' fund at beginning of financial year		5,472,603	5,754,836
Surplus transferred to Income Statements		(2,141)	(33,796)
Movement in fair value for available-for-sale financial assets, net of tax	21	(26,496)	113,422
Movement in asset revaluation reserve, net of tax	21	124	(215)
Life policyholders' fund at end of financial year	21	5,626,190	5,472,603
	-1	5,525,175	2, 2,000

# GENERAL TAKAFUL FUND BALANCE SHEET AS AT 31 DECEMBER 2009

			GROUP
	Note	2009	2008
	_	RM'000	RM'000
ASSETS			
Financial assets			
Investments			
- Available-for-sale	7(c)	4,973	-
Loans and receivables	8(c)	5,185	13,147
Insurance receivables	9(c)	36,405	22,099
Deferred tax assets	12	7	-
Fixed and call deposits	38(c)	5,000	3,500
Cash and bank balances	39	1,071	211
TOTAL GENERAL TAKAFUL FUND ASSETS	_	52,641	38,957
LIABILITIES			
Provision for outstanding claims	13(c)	4,734	1,326
Insurance payables	14(c)	28,184	21,325
Trade and other payables	18(c) _	3,147	10,625
TOTAL GENERAL TAKAFUL FUND LIABILITIES	_	36,065	33,276
PARTICIPANTS' FUND			
General takaful fund	22(a)	16,596	5,681
Reserves	24(b)	(20)	-
	_ \(\alpha\)	16,576	
TOTAL OFNIFDAL TAKAFUL FUND HABILITIES AND DADTICIDANTS FUND		50 ( 41	20.057
TOTAL GENERAL TAKAFUL FUND LIABILITIES AND PARTICIPANTS' FUND	_	52,641	38,957

# GENERAL TAKAFUL FUND REVENUE ACCOUNT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

						GROUP
	Note -	Fire RM'000	Motor vehicles RM'000	Marine, Aviation & Transit RM'000	Misce- llaneous RM'000	Total RM'000
Gross contribution		16,628	7,794	22,003	26,305	72,730
Retakaful						
- Proportional		(12,884)	(1,239)	(20,653)	(18,259)	(53,035)
- Non-proportional	-	(420)	(69)	(23)	(282)	(794)
Net contribution		3,324	6,486	1,327	7,764	18,901
Increase in unearned contribution reserves	20(b) _	(1,752)	(3,602)	(2,128)	(3,433)	(10,915)
Earned contribution/(deficit)		1,572	2,884	(801)	4,331	7,986
Net claims incurred	35(c)	(335)	(1,785)	(320)	(3,210)	(5,650)
Commission earned on retakaful	-	4,547	677	2,730	4,452	12,406
Underwriting surplus before wakalah fee		5,784	1,776	1,609	5,573	14,742
Wakalah fee	28 _	(3,856)	(2,065)	(3,637)	(8,265)	(17,823)
Underwriting surplus/(deficit) before taxation	-	1,928	(289)	(2,028)	(2,692)	(3,081)
Investment income	26(f)					195
Write back of allowance for doubtful debts					_	361
						(2,525)
Taxation	32(c)				_	
						(2,525)
Qardhul Hassan	22(a)				_	2,525
General takaful fund at end of financial year					_	<del>-</del>

# GENERAL TAKAFUL FUND REVENUE ACCOUNT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2008

						GROUP
	Note _	Fire RM'000	Motor vehicles RM'000	Marine, Aviation & Transit RM'000	Misce- llaneous RM'000	Total RM'000
Gross contribution		7,094	1,983	16,607	8,198	33,882
Retakaful						
- Proportional		(5,482)	(974)	(16,552)	(4,851)	(27,859)
- Non-proportional	_	(402)	(48)	(20)	(278)	(748)
Net contribution		1,210	961	35	3,069	5,275
Increase in unearned contribution reserves	20(b) _	(737)	(461)	(2,831)	(1,447)	(5,476)
Earned contribution/(deficit)		473	500	(2,796)	1,622	(201)
Net claims incurred	35(c)	(357)	(349)	(70)	(873)	(1,649)
Commission earned on retakaful	_	1,655	265	1,960	1,267	5,147
Underwriting surplus/(deficit) before wakalah fee		1,771	416	(906)	2,016	3,297
Wakalah fee	28 _	(2,093)	(525)	(4,567)	(3,095)	(10,280)
Underwriting deficit before taxation	_	(322)	(109)	(5,473)	(1,079)	(6,983)
Investment income	26(f)					37
Allowance for doubtful debts					_	(901)
						(7,847)
Taxation	32(c)				-	
						(7,847)
Qardhul Hassan	22(a)				_	7,847
General takaful fund at end of financial year					_	

# FAMILY TAKAFUL FUND BALANCE SHEET FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

			GROUP	
	Note	2009	2008	
	_	RM'000	RM'000	
ASSETS				
Financial assets				
Investments				
- Available-for-sale	7(d)	5,018	-	
Loans and receivables	8(d)	9,588	15,310	
Fixed and call deposits	38(d)	8,231	43,900	
Cash and bank balances	39	10,438	7,453	
Investment-linked fund assets	36(b)	93,319	75,179	
TOTAL FAMILY TAKAFUL FUND ASSETS	_	126,594	141,842	
LIABILITIES				
Provision for outstanding claims	13(d)	3,153	182	
Insurance payables	14(d)	2,785	1,342	
Trade and other payables	18(d)	13,722	63,244	
Deferred tax liabilities	12	5	-	
Investment-linked fund liabilities	36(b)	753	363	
TOTAL FAMILY TAKAFUL FUND LIABILITIES	_	20,418	65,131	
PARTICIPANTS' FUND				
Family takaful fund	22(b)	106,163	76,711	
Reserves	24(c)	13		
	-	106,176	-	
TOTAL FAMILY TAKAFUL FUND LIABILITIES AND PARTICIPANTS' FUND	_	126,594	141,842	

# FAMILY TAKAFUL FUND REVENUE ACCOUNT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

Circuits contribution         Note Retoxability         2009 (RM0000)         2000 (RM0000)           Retoxability         84,714         76,007           Retoxability         22,277         (2145)           Benefits poild and payable:         144,311         (14,751)           Death and disability         (240)         (243)           Death and disability         (240)         (243)           Death and disability         (240)         (243)           Medical         (1,332)         (261)           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -2           Not benefits poild and payable         (19,625)         (15,605)           Walkalah fee         28         (35,800)         (15,406)           Commission earned on retakaful         24         24         26           Investment income         26(0)         23         24           Surplus before taxation before surplus from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165		_		GROUP
Gross contribution         84,714         76,097           Retakaful         2,277         (214)           Retakaful         62,437         75,883           Benefits poid and payable:         3,243         75,883           Benefits poid and payable:         1,43111         (14,751)           Death and disability         (2,420)         (243)           Dread disease         (1,332)         62,32           Medical         (3,482)         (81)           Reinsurance recoveries         1,520            Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses - net         29(f)         22,283         752           Surplus before taxation before surplus from investment - linked fund         36(b)         5,914         46,412           Surplus fortor the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         3		Note		
Retakdful         (2,277)         (214)           Benefits paid and payable:         82,437         75,883           Surrender         (14,311)         (14,751)           Death and disability         (2,420)         (243)           Dread disease         (1,332)         6           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -           Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,980)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,266)         792           Surplus before taxation before surplus from investment – linked fund         36(b)         5,914         46,912           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,165           Surplus for the financicial year         31,102         38		_	RM'000	RM'000
82,437         75,883           Benefits paid and payable:         (14,311)         (14,751)           Death and disability         (2,420)         (243)           Dread disable         (1,332)         -           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -           Net benefits paid and payable         (19,625)         (15,075)           Wakaidh fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment - linked fund         25,188         44,577           Surplus feore taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year affer taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -	Gross contribution		84,714	76,097
Benefits paid and payable.           Surrender         (14,311)         (14,751)           Death and disability         (2,420)         (243)           Dread disease         (1,332)         -           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -           Net benefits poid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         702           Surplus before toxation before surplus from investment – linked fund         25,188         44,577           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year affer taxation         31,102         38,165           Fermily takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38	Retakaful		(2,277)	(214)
Benefits paid and payable.           Surrender         (14,311)         (14,751)           Death and disability         (2,420)         (243)           Dread disease         (1,332)         -           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -           Net benefits poid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         702           Surplus before toxation before surplus from investment – linked fund         25,188         44,577           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year affer taxation         31,102         38,165           Fermily takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38		_		
Surrender         (14,311)         (14,751)           Death and disability         (2,420)         (243)           Dread disease         (1,332)         -           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -           Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses - net         29(f)         (2,288)         (792)           Surplus before taxation before surplus from investment-linked fund         25,188         44,577           Surplus fore taxation         31,102         38,165           Taxation         31,102         38,165           Surplus for the financial year after taxation         31,102         38,165           Surplus for the financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus for the financial year         31,102         38,165           Surplus for the financial year         31,102         38,165			82,437	75,883
Death and disability         (2,420)         (243)           Dread disease         (1,332)         -           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -           Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment – linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year affer taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus tatributable to participants for the financial year         29,452         38,165	Benefits paid and payable:			
Dread disease         (1,332)         -           Medical         (3,482)         (81)           Reinsurance recoveries         1,920         -           Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         792)           Surplus before taxation before surplus from investment - linked fund         25,188         44,577           Surplus/(deficit) from investment-linked fund         3(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Surplus for the financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165	Surrender		(14,311)	(14,751)
Medical         33,482         (81)           Reinsurance recoveries         1,920         -           Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment - linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165	Death and disability		(2,420)	(243)
Reinsurance recoveries         1,920         -           Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment – linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         38,165         38,165	Dread disease		(1,332)	-
Net benefits paid and payable         (19,625)         (15,075)           Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment - linked fund         36(b)         5,914         (6,412)           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165	Medical		(3,482)	(81)
Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment - linked fund         36(b)         5,914         (6,412)           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165	Reinsurance recoveries	_	1,920	
Wakalah fee         28         (35,880)         (15,468)           Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment - linked fund         36(b)         5,914         (6,412)           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165				
Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2.268)         (792)           Surplus before taxation before surplus from investment - linked fund         25,188         44,577           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165	Net benefits paid and payable		(19,625)	(15,075)
Commission earned on retakaful         274         -           Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2.268)         (792)           Surplus before taxation before surplus from investment - linked fund         25,188         44,577           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165				
Investment income         26(g)         250         29           Other operating expenses – net         29(f)         (2.268)         (792)           Surplus before taxation before surplus from investment – linked fund         25,188         44,577           Surplus/(deficit) from investment–linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165	Wakalah fee	28	(35,880)	(15,468)
Other operating expenses – net         29(f)         (2,268)         (792)           Surplus before taxation before surplus from investment – linked fund         25,188         44,577           Surplus/(deficit) from investment-linked fund         36(b)         5,914         (6,412)           Surplus before taxation         31,102         38,165           Taxation         32(c)         -         -           Surplus for the financial year after taxation         31,102         38,165           Family takaful fund at beginning of financial year         76,711         38,546           Surplus for the financial year         31,102         38,165           Surplus transferred to Income Statements         (1,650)         -           Surplus attributable to participants for the financial year         29,452         38,165	Commission earned on retakaful		274	-
Surplus before taxation before surplus from investment - linked fund       25,188       44,577         Surplus/(deficit) from investment-linked fund       36(b)       5,914       (6,412)         Surplus before taxation       31,102       38,165         Taxation       32(c)       -       -         Surplus for the financial year after taxation       31,102       38,165         Family takaful fund at beginning of financial year       76,711       38,546         Surplus for the financial year       31,102       38,165         Surplus transferred to Income Statements       (1,650)       -         Surplus attributable to participants for the financial year       29,452       38,165	Investment income	26(g)	250	29
Surplus/(deficit) from investment-linked fund       36(b)       5,914       (6,412)         Surplus before taxation       31,102       38,165         Taxation       32(c)       -       -         Surplus for the financial year after taxation       31,102       38,165         Family takaful fund at beginning of financial year       76,711       38,546         Surplus for the financial year       31,102       38,165         Surplus transferred to Income Statements       (1,650)       -         Surplus attributable to participants for the financial year       29,452       38,165	Other operating expenses – net	29(f)	(2,268)	(792)
Surplus/(deficit) from investment-linked fund       36(b)       5,914       (6,412)         Surplus before taxation       31,102       38,165         Taxation       32(c)       -       -         Surplus for the financial year after taxation       31,102       38,165         Family takaful fund at beginning of financial year       76,711       38,546         Surplus for the financial year       31,102       38,165         Surplus transferred to Income Statements       (1,650)       -         Surplus attributable to participants for the financial year       29,452       38,165				
Surplus before taxation 31,102 38,165  Taxation 32(c) Surplus for the financial year after taxation 31,102 38,165  Family takaful fund at beginning of financial year 76,711 38,546  Surplus for the financial year 31,102 38,165  Surplus transferred to Income Statements (1,650)  Surplus attributable to participants for the financial year 29,452 38,165	Surplus before taxation before surplus from investment - linked fund		25,188	44,577
Surplus before taxation 31,102 38,165  Taxation 32(c) Surplus for the financial year after taxation 31,102 38,165  Family takaful fund at beginning of financial year 76,711 38,546  Surplus for the financial year 31,102 38,165  Surplus transferred to Income Statements (1,650)  Surplus attributable to participants for the financial year 29,452 38,165	Own by // deficibly from in contrast the best formal	277->	5.014	(/ 410)
Taxation 32(c)	Surplus/(deticit) from investment-linked fund	36(b)	5,914	(6,412)
Taxation 32(c)	Surplus before toyation		31 100	30 145
Surplus for the financial year after taxation 31,102 38,165  Family takaful fund at beginning of financial year 76,711 38,546  Surplus for the financial year 31,102 38,165  Surplus transferred to Income Statements (1,650) -  Surplus attributable to participants for the financial year 29,452 38,165	Sulpius beidie idxalion		31,102	30,103
Surplus for the financial year after taxation 31,102 38,165  Family takaful fund at beginning of financial year 76,711 38,546  Surplus for the financial year 31,102 38,165  Surplus transferred to Income Statements (1,650) -  Surplus attributable to participants for the financial year 29,452 38,165	Taxation	32(c)	-	_
Family takaful fund at beginning of financial year 76,711 38,546  Surplus for the financial year 31,102 38,165  Surplus transferred to Income Statements (1,650) -  Surplus attributable to participants for the financial year 29,452 38,165		32(3) _	31,102	38,165
Surplus for the financial year 31,102 38,165 Surplus transferred to Income Statements (1,650) -  Surplus attributable to participants for the financial year 29,452 38,165		_		
Surplus transferred to Income Statements (1,650) -  Surplus attributable to participants for the financial year 29,452 38,165	Family takaful fund at beginning of financial year		76,711	38,546
Surplus transferred to Income Statements (1,650) -  Surplus attributable to participants for the financial year 29,452 38,165		_		
Surplus attributable to participants for the financial year 29,452 38,165	Surplus for the financial year		31,102	38,165
	Surplus transferred to Income Statements		(1,650)	-
Family takaful fund at end of financial year 22(b) 106,163 76,711	Surplus attributable to participants for the financial year	_	29,452	38,165
	Family takaful fund at end of financial year	22(b) _	106,163	76,711

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

		Attı	ributable to ed				
		Issue	ed and fully				
		po	iid ordinary				
	-	shares of	RM1 each				
		Number	Nominal		Accumulated	Minority	
	Note	of shares	value	Reserves	losses	interest	Total
	-	'000	RM'000	RM'000	RM'000	RM'000	RM'000
2009							
Balance as at 1 January		304,354	304,354	(11,161)	(81,473)	33,753	245,473
Currency translation							
differences arising during							
the financial year	24(a)	-	-	4,905	-	-	4,905
Net change in							
available-for-sale							
financial assets	24(a)	-	-	7,321	-	-	7,321
Profit for the financial year	-	<del>-</del>			52,618	194	52,812
Balance as at 31 December		304,354	304,354	1,065	(28,855)	33,947	310,511
2008							
Balance as at 1 January		304,354	304,354	(4,221)	(12,166)	27,953	315,920
Increase in share of net assets during the financial year		-	-	-	-	6,495	6,495
Currency translation differences arising during the financial year	24(a)	_	_	(5,836)	_	_	(5,836)
Net change in	\ <del>-</del> >			\ <b>/</b>			``` <b>'</b>
available-for-sale							
financial assets	24(a)	-	-	(1,104)	-	-	(1,104)

(70,002)

245,473

The accompanying notes are an integral part of these financial statements.

304,354

304,354

(11,161)

(81,473)

33,753

Loss for the financial year

Balance as at 31 December

# COMPANY STATEMENT OF CHANGES IN EQUITY FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

Issued and fully paid

(57,604)

(2,268)

(57,604)

302,086

		ia ian, pana		
	ordino	ary shares of		
		RM1 each	Distributable	
			(Accumulated	
			losses)/	
	Number	Nominal	retained	
	of shares	value	earnings	Total
	'000	RM'000	RM'000	RM'000
2009				
Balance as at 1 January	304,354	304,354	(2,268)	302,086
Profit for the financial year	-	-	24,265	24,265
Balance as at 31 December	304,354	304,354	21,997	326,351
2008				
Balance as at 1 January	304,354	304,354	55,336	359,690

304,354

304,354

The accompanying notes are an integral part of these financial statements.

Loss for the financial year

Balance as at 31 December

# CONSOLIDATED CASH FLOW STATEMENT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

		GROUP
	2009	2008
	RM'000	RM'000
CASH FLOWS FROM OPERATING ACTIVITIES		
Profit/(loss) for the financial year	52,812	(70,002)
Adjustments for:		
(Gain)/loss on disposal of:		
- investments - net	(14,073)	130,259
- investment properties	(3,868)	(2,895)
Net fair value (gain)/loss of financial assets at fair value through profit or loss	(186,674)	303,660
Fair value loss in investment properties	658	24,953
Fair value loss on interest rate swap	-	22,560
Gain on unwinding of derivatives	(46,733)	-
Property, plant and equipment:		
- depreciation	14,539	17,150
- loss on disposal	476	341
- write off	64	75
Impairment loss on property, plant and equipment	4,446	3,201
Amortisation of intangible assets	3,383	3,736
Amortisation of leases	46	63
Increase in premium liabilities/unearned contribution reserves	68,310	7,507
Life fund surplus/(deficit) before changes in policy reserves	182,100	(361,644)
Transfer of life fund surplus to income statement	(2,141)	(33,796)
Family takaful fund surplus after taxation	31,102	38,165
Transfer of Family takaful surplus to income statement	(1,650)	-
Interest expense	13,989	20,130
Investment income	(310,053)	(332,328)
Share of profit of associated companies	(3,788)	(2,131)
Provision for agents' retirement benefits	152	180
Bad debts (recovered)/written off	(109)	12,750
(Write back of)/allowance for doubtful debts on loans from leasing hire purchase and others	(1,180)	1,638
Allowance for doubtful debt on loans	34,939	13,405
(Write back of)/allowance for doubtful debts on insurance and other receivables	(2,754)	18
Loss on disposal/accretion of shares in subsidiary companies	-	6,249
Unrealised foreign exchange (gain)/loss	(461)	1,246
Tax expense	40,146	5,903
Loss from operations before changes in operating assets and liabilities	(126,322)	(189,607)
Decrease in insurance and other receivables	95,381	38,862
Decrease in loans	24,188	90,368
Increase in insurance, trade and other payables	82,329	147,801
Increase in provision for outstanding claims	27,079	22,711
Decrease in fixed and call deposits	170,443	53,647
Interest paid	(13,989)	(20,130)
Dividends received	20,423	37,118
Interest received	227,545	238,375
Other investment income received	47,101	26,323

# CONSOLIDATED CASH FLOW STATEMENT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009 (continued)

		GROU		
	Note	2009	2008	
		RM'000	RM'000	
CASH FLOWS FROM OPERATING ACTIVITIES (CONTINUED)				
Payments of agents' retirement benefits		(476)	(323)	
Proceeds from disposal of investments		1,461,553	2,892,944	
Purchases of investments		(2,046,426)	(3,318,983)	
Purchase of intangible assets		(3,470)	(4,735)	
Proceeds from disposal of intangible assets		59	-	
Purchases of investment properties		(3,106)	(29,671)	
Proceeds from disposal of investment properties	_	22,024	58,303	
Cash (utilised in)/generated from operations		(15,664)	43,003	
Income taxes paid	-	(2,479)	(21,905)	
NET CASH (OUTFLOW)/INFLOW FROM OPERATING ACTIVITIES	40	(18,143)	21,098	
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchase of property, plant and equipment		(7,704)	(10,814)	
Proceeds from disposal of property, plant and equipment		6,717	4,404	
Decrease/(increase) in investment in associated companies	-	5,769	(3,189)	
NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	40	4,782	(9,599)	
CASH FLOW FROM FINANCING ACTIVITIES				
Repayment of term loans		(10,000)	(10,000)	
NET CASH OUTFLOW FROM FINANCING ACTIVITIES	40	(10,000)	(10,000)	
NET DECREASE/(INCREASE) IN CASH AND CASH EQUIVALENTS	40	(23,361)	1,499	
CURRENCY TRANSLATION DIFFERENCES		4,905	(5,836)	
CASH AND CASH EQUIVALENTS AT BEGINNING OF FINANCIAL YEAR	_	51,347	55,684	
CASH AND CASH EQUIVALENTS AT END OF FINANCIAL YEAR	39,40	32,891	51,347	
	•			

# COMPANY CASH FLOW STATEMENT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009

	COM		
	2009	2008	
	RM'000	RM'000	
CASH FLOWS FROM OPERATING ACTIVITIES			
Profit/(loss) for the financial year	24,265	(57,604)	
Adjustments for:			
Net fair value loss/(gain) of financial assets at fair value through profit or loss	5	(318)	
Gain on disposal of equity securities at fair value through profit or loss	-	(112)	
Property, plant and equipment			
- depreciation	380	559	
- loss on disposal	229	31	
- write off	1	-	
Amortisation of intangible assets  Fair value loss on interest rate swap	46	46 22,560	
Gain on unwinding of derivatives	(46,733)	22,300	
Interest expense	13,143	19,130	
Interest income	(5,328)	(8,161)	
Amortisation of capitalised of MTNs issue expenses	1,949	1,986	
Dividend income	-	(900)	
(Reversal of impairment loss)/impairment loss on associated company	(3,715)	2,871	
Allowance for doubtful debts	130	-	
Tax expense	(25)	13,131	
Loss from operations before changes in operating assets and liabilities	(15,653)	(6,781)	
Decrease in loans	51	128	
Decrease/(increase) in other receivables	36	(458)	
Increase/(decrease) in other payables	4,793	(182)	
(Increase)/decrease in current balances with subsidiary and associated companies	(7,121)	84,220	
Cash (utilised in)/generated from operations	(17,894)	76,927	
Interest paid	(17,837)	(13,274)	
Interest received	1,457	3,284	
Dividends received	-	658	
Income tax paid	(2)	(5)	
NET CASH (OUTFLOW)/INFLOW FROM OPERATING ACTIVITIES	(34,276)	67,590	
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from disposal of property, plant and equipment	407	177	
Purchase of property, plant and equipment	(81)	(1,488)	
Purchase of intangible assets	(1)	(51)	
Decrease/(increase) in fixed and call deposits	43,960	(74,063)	
Proceeds from disposal of investment in quoted equity securities		17,742	
NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	44,285	(57,683)	

# COMPANY CASH FLOW STATEMENT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2009 (continued)

	Note	2009	2008	
		RM'000	RM'000	
CASH FLOW FROM FINANCING ACTIVITIES				
Repayment of term loan		(10,000)	(10,000)	
NET CASH OUTFLOW FROM FINANCING ACTIVITIES		(10,000)	(10,000)	
NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS		9	(93)	
CASH AND CASH EQUIVALENTS AT BEGINNING OF FINANCIAL YEAR		(1,966)	(1,873)	
CASH AND CASH EQUIVALENTS AT END OF FINANCIAL YEAR	39	(1,957)	(1,966)	

31 DECEMBER 2009

#### 1 PRINCIPAL ACTIVITIES AND GENERAL INFORMATION

The Company is principally engaged in investment holding and providing management services. The principal activities of the Group consist of general and life insurance businesses, family takaful and all classes of general takaful businesses, investment holding, hire purchase, leasing and other credit activities, unit trust, property management, fund management and investment advisory, security and consultancy services.

There have been no significant changes in the nature of these activities for the Group and the Company during the financial vear.

The Company is a public limited liability company, incorporated and domiciled in Malaysia and listed on the Main Board of the Malaysia Securities Exchange Berhad.

The registered office and principal place of business of the Company are as follows:

### Registered office

Suite 20.03, 20th Floor Menara MAA 12, Jalan Dewan Bahasa 50460 Kuala Lumpur

### Principal place of business

23rd Floor, Menara MAA 12, Jalan Dewan Bahasa 50460 Kuala Lumpur

The financial statements were authorised for issue by the Board of Directors in accordance with a resolution of the Directors on 12 April 2010.

## 2 SIGNIFICANT ACCOUNTING POLICIES

The following accounting policies have been used consistently in dealing with items which are considered material in relation to the financial statements, unless otherwise stated.

### (a) Basis of preparation

The financial statements have been prepared under the historical cost convention modified by the valuation of investments in the investment-linked business at market value, the fair valuation of investment properties, remeasurement at fair value of available-for-sale financial assets, and financial assets and financial liabilities held at fair value through profit or loss arising from the early adoption of FRS 139 "Financial Instruments – Recognition and Measurements", since the financial year ended 31 December 2005. The financial statements comply with the Financial Reporting Standards ("FRS"), the MASB Approved Accounting Standards in Malaysia for Entities Other than Private Entities and the provisions of the Companies Act, 1965, in all material aspects.

In November 2008, BNM issued detailed guidelines under the Risk-Based Capital ("RBC") Framework for insurers, which is effective for annual periods beginning on or after 1 January 2009. As required under the RBC Framework, the Group's wholly-owned insurance subsidiary company, Malaysian Assurance Alliance Berhad ("MAA") has adopted a new accounting policy on the valuation of insurance liabilities as specified under the RBC Framework.

The impact of adopting this new accounting policy to the Group is disclosed in Notes 2(p), 2(q) and 21 to the financial statements.

The preparation of financial statements in conformity with the FRS requires the Directors to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reported financial year. Although these estimates are based on the Directors' best knowledge of current events and actions, actual results may differ from those estimates.

The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the consolidated financial statements are disclosed in Note 3 to the financial statements.

In preparing the financial statements of the Group and the Company for the financial ended 31 December 2009, the Directors of the Company have taken into consideration the following matters:

31 DECEMBER 2009 (continued

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (a) Basis of preparation (continued)

### (i) Compliance by MAA with insurance regulatory requirements

Following the implementation of the RBC Framework on 1 January 2009, MAA undertook various measures during the financial year to further strengthen its financial and capital base, including actively working to finalise its capital resolution plan, to comply with the following regulatory requirements:

- Section 41 of the Insurance Act, 1996, which states that a licensed insurer should maintain at all times, assets in its insurance fund which is of a value equivalent to or higher than the liabilities of that insurance fund; and
- the minimum supervisory target level capital adequacy ratio ("CAR") of 130% that is required to be maintained by all insurers under the RBC Framework, replacing the admitted assets based computation of margin of solvency.

MAA initially recorded a shortfall in the value of assets over liabilities including long term policy liabilities, in its Life Participating ("Par") fund and Life Annuity fund at 31 December 2009, due to the changes in the basis of valuation of insurance liabilities following the implementation of RBC, which requires explicit provisions to be set aside for future non-guaranteed liabilities which have yet to be declared and vested. MAA also did not comply with the minimum CAR of 130% at that date. MAA however has sufficient assets to cover the vested guaranteed liabilities in both the Life Par fund and Life Annuity fund as at 31 December 2009.

Subsequent to the balance sheet date on 11 March 2010, MAA obtained approval from the insurance regulatory authority for its capital resolution plan, including implementation of the following measures amongst others:

- (1) applying a bonus revision of RM420 million to reduce the non-guaranteed future liabilities of the Life Par Fund as at 31 December 2009;
- (2) assigning surplus assets of RM159 million from the Life Non-Par fund to the Par fund, and RM89 million, consisting of RM18 million from the Life Non-Par fund and RM71 million from the Shareholders' fund, to the Life Annuity fund as at 31 December 2009; and
- (3) injecting proceeds from the proposed sale of the general insurance business in 2010 (as disclosed in Note 41(b) to the financial statements) into the life insurance business.

Following the implementation of the measures stated in (1) and (2) above, the requirements of Section 41 of the Insurance Act, 1996 were subsequently met as of the balance sheet date, 31 December 2009. The Directors of MAA are also of the opinion that based on their projections, the above measures, together with the completion of the sale of the general insurance business in 2010 stated in (3) above, will result in MAA being able to meet the minimum CAR of 130% in the financial year ending 31 December 2010.

In addition, on 10 April 2010, the Directors of the Company and a significant shareholder have provided undertakings to the insurance regulatory authority that they will carry out certain merger and acquisition activities, including the potential sale of MAA, within 12 months of the aforementioned regulatory approval. Part of the proceeds from this exercise will be used to inject capital into MAA to strengthen its capital base, and the repayment of borrowings as stated in Note 2(a)(ii) to the financial statements.

### (ii) Compliance with undertakings/covenants in respect of borrowings of the Company

The Company has provided certain undertakings and covenants in respect of its ownership and control over MAA, relating to Medium Term Notes issued by the Company and a term loan with a licensed bank, as disclosed in Notes 15 and 16 to the financial statements respectively.

As disclosed in Note 2(a)(i) above, the Directors of the Company have provided undertakings to the insurance regulatory authority, which are subject to the consent of the lenders of the respective borrowings. The Company will obtain the necessary consent in due course.

### (iii) Cash flow projections of the Company

As a consequence of the matter disclosed in Note 2(a)(i) above, MAA is not allowed to distribute dividends to the Company until such time that the regulatory conditions have been adequately addressed.

The Directors of the Company have assessed the cash flow projections of the Company for the financial years ending 31 December 2010 and 31 December 2011, and are of the opinion that, there will be sufficient cash flows to enable the Company to meet its financial obligations as and when they fall due, including full repayment of the borrowings if necessary on the basis of the successful completion of the aforementioned merger and acquisition exercise.

Accordingly, the Directors have prepared the financial statements of the Group and the Company on a going concern basis.

31 DECEMBER 2009 (continued)

#### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# (b) Standards, amendments to published standards and interpretations to existing standards that are applicable to the Group and Company but not yet effective

The following are standards, amendments to published standards and interpretations to existing standards that are applicable to the Group and Company but not yet effective and not early adopted by the Group and Company:

- The revised FRS 3 "Business Combinations" (effective prospectively from 1 July 2010). The revised standard continues to apply the acquisition method to business combinations, with some significant changes. For example, all payments to purchase a business are to be recorded at fair value at the acquisition date, with contingent payments classified as debt subsequently re-measured through the income statement. There is a choice on an acquisition-by-acquisition basis to measure the non-controlling interest in the acquiree either at fair value or at the non-controlling interest's proportionate share of the acquiree's net assets. All acquisition-related costs should be expensed. The Group and Company will apply this standard from financial periods beginning on 1 January 2011.
- FRS 8 "Operating Segments" (effective from 1 July 2009) replaces FRS 114<sub>2004</sub> Segment Reporting. The new standard requires a 'management approach', under which segment information is reported in a manner that is consistent with the internal reporting provided to the chief operating decision-maker. The improvement to FRS 8 (effective from 1 January 2010) clarifies that entities that do not provide information about segment assets to the chief operating decision-maker will no longer need to report this information. Prior year comparatives must be restated. The Group and Company will apply this standard from financial periods beginning on 1 January 2010.
- The revised FRS 101 "Presentation of Financial Statements" (effective for annual periods beginning on or after 1 January 2010) prohibits the presentation of items of income and expenses (that is, 'non-owner changes in equity') in the statement of changes in equity. 'Non-owner changes in equity' are to be presented separately from owner changes in equity. All non-owner changes in equity will be required to be shown in a performance statement, but entities can choose whether to present one performance statement (the statement of comprehensive income) or two statements (the income statement and statement of comprehensive income).

Where entities restate or reclassify comparative information, they will be required to present a restated balance sheet as at the beginning comparative period in addition to the current requirement to present balance sheets at the end of the current period and comparative period. The Group and Company will apply this standard from financial periods beginning on 1 January 2010 and it is likely that both the income statement and statement of comprehensive income will be presented as performance statements.

- FRS 123 "Borrowing Costs" (effective from 1 January 2010) which replaces FRS 123<sub>2004</sub>, requires an entity to capitalise borrowing costs directly attributable to the acquisition, construction or production of a qualifying asset (one that takes a substantial period of time to get ready for use or sale) as part of the cost of that asset. The option of immediately expensing those borrowing costs is removed. The improvement to FRS 123 clarifies that the definition of borrowing costs includes interest expense calculated using the effective interest method defined in FRS 139. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.
- The revised FRS 127 "Consolidated and Separate Financial Statements" (effective prospectively from 1 July 2010) requires the effects of all transactions with non-controlling interests to be recorded in equity if there is no change in control and these transactions will no longer result in goodwill or gains and losses. The standard also specifies the accounting when control is lost. Any remaining interest in the entity is re-measured to fair value, and a gain or loss is recognised in the income statements. The Group and Company will apply this standard from financial periods beginning on 1 January 2011. It is not expected to have a material impact on the Group's and Company's financial statements.
- FRS 4 "Insurance Contract" (effective for annual periods beginning on or after 1 January 2010) allows entities to continue with their existing accounting policies for insurance contracts if those policies meet certain minimum criteria. One of the minimum criteria is that the amount of the insurance liability is subject to a liability adequacy test. The Group will apply this standard from financial periods beginning on 1 January 2010. This FRS is not applicable to the Company.
- FRS 7 "Financial Instruments: Disclosures" (effective for annual periods beginning on or after 1 January 2010) provides information to users of financial statements about an entity's exposure to risks and how the entity manages those risks. The improvement FRS 7 clarifies that entities must not present total interest income and expense as a net amount within finance costs on the face of the income statement. The Group and Company will apply this standard from financial periods beginning on 1 January 2010.
- The amendments to FRS 132 "Financial Instruments: Presentation" and FRS 101 (revised) "Presentation of Financial Statements Puttable financial instruments and obligations arising on liquidation" (effective for annual periods beginning on or after 1 January 2010) require entities to classify puttable financial instruments and instruments that impose on the entity an obligation to deliver to another party a prorata share of the net assets of the entity only on liquidation as equity, if they have particular features and meet specific conditions. The Group and Company will apply this standard from financial periods beginning on 1 January 2010.

31 DECEMBER 2009 (continued

#### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

- (b) Standards, amendments to published standards and interpretations to existing standards that are applicable to the Group and Company but not yet effective (continued)
  - FRS 139 "Financial Instruments: Recognition and Measurement" (effective from 1 January 2010) establishes principles for recognising and measuring financial assets, financial liabilities and some contracts to buy and sell non-financial items. Hedge accounting is permitted under strict circumstances. The amendments to FRS 139 provide further guidance on eligible hedged items. The amendments provide guidance for two situations. On the designation of a one-sided risk in a hedged item, the amendment concludes that a purchased option designated in its entirety as the hedging instrument of a one-sided risk will not be perfectly effective. The designation of inflation as a hedged risk or portion is not permitted unless in particular situations. The amendment on reclassification of financial assets permits the reclassifications of financial assets upon meeting certain criterias and introduces extensive disclosure requirements relating to assets reclassified. The improvement to FRS 139 clarifies that the scope exemption in FRS 139 only applies to forward contracts but not options for business combinations that are firmly committed to being completed within a reasonable timeframe. The Group and Company will apply this Standard from financial periods beginning on 1 January 2010.
  - IC Interpretation 9 "Reassessment of Embedded Derivatives" (effective from 1 January 2010) requires an entity to assess whether an embedded derivative is required to be separated from the host contract and accounted for as a derivative when the entity first becomes a party to the contract. Subsequent reassessment is prohibited unless there is a change in the terms of the contract that significantly modifies the cash flows that otherwise would be required under the contract, in which case reassessment is required. The amendment to IC Interpretation 9 and FRS 139 clarifies that if an asset is reclassified under the recent reclassifications amendment, it must be assessed for embedded derivatives at the date of reclassification. The improvement to IC Interpretation 9 (effective from 1 July 2010) clarifies that this interpretation does not apply to embedded derivatives in contracts acquired in a business combination, businesses under common control or the formation of a joint venture. The Group and Company will apply this standard from financial periods beginning on 1 January 2010.
  - IC Interpretation 10 "Interim Financial Reporting and Impairment" (effective from 1 January 2010) prohibits the impairment losses recognised in an interim period on goodwill and investments in equity instruments and in financial assets carried at cost to be reversed at a subsequent balance sheet date. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. This interpretation is not expected to have significant changes to the Group's and the Company's accounting policies.
  - IC Interpretation 17 "Distribution of Non-Cash Assets to Owners" (effective from 1 July 2010) provides guidance on accounting for arrangements whereby an entity distributes non-cash assets to shareholders either as a distribution of reserves or as dividends. FRS 5 has also been amended to require assets to be classified as held for distribution only when they are available for distribution in their present condition and the distribution is highly probable. The Group and Company will apply this standard from financial periods beginning on 1 January 2011. This interpretation is not expected to have significant changes to the Group's and Company's accounting policies.
  - Amendments to FRS 5 "Non-Current Assets Held for Sale and Discontinued Operations" Improvement effective
    from 1 January 2010 clarify that FRS 5 disclosures apply to non-current assets or disposal groups that are classified as
    held for sale and discontinued operations. The Group and Company will apply this standard from financial periods
    beginning on 1 January 2010.
  - Amendments to FRS 107 "Statement of Cash Flows" (effective from 1 January 2010) clarify that only expenditure resulting in a recognised asset can be categorised as a cash flow from investing activities. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group and Company's financial statements.
  - Amendments to FRS 110 "Events After the Balance Sheet Date" (effective from 1 January 2010) reinforce existing
    guidance that a dividend declared after the reporting date is not a liability of an entity at that date given that there
    is no obligation at that time. The Group and Company will apply this standard from financial periods beginning on
    1 January 2010. It is not expected to have a material impact on the Group and Company's financial statements.
  - Amendments to FRS 116 "Property, Plant and Equipment" (consequential amendments to FRS 107 "Statement of cash flows") (effective from 1 January 2010) require entities whose ordinary activities comprise of renting and subsequently selling assets to present proceeds from the sale of those assets as revenue, should transfer the carrying amounts of the assets to inventories when the assets become held for sale. A consequential amendment to FRS 107 states that cash flows arising from purchase, rental and sale of those assets are classified as cash flows from operating activities. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.
  - Amendments to FRS 117 "Leases" (effective from 1 January 2010) clarify that the default classification of the land element in a land and building lease is no longer an operating lease. As a result, leases of land should be classified as either finance or operating, using the general principles of FRS 117. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

- (b) Standards, amendments to published standards and interpretations to existing standards that are applicable to the Group and Company but not yet effective (continued)
  - Amendments to FRS 118 "Revenue" (effective from 1 January 2010) provide more guidance when determining
    whether an entity is acting as a 'principal' or as an 'agent'. The Group and Company will apply this standard from
    financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and
    Company's financial statements.
  - Amendments to FRS 119 "Employee Benefits" (effective from 1 January 2010) clarify that a plan amendment that results in a change in the extent to which benefit promises are affected by future salary Increases is a curtailment, while an amendment that changes benefits attributable to past service gives rise to a negative past service cost if it results in a reduction in the present value of the defined benefit obligation. The definition of return on plan assets has been amended to state that plan administration costs are deducted in the calculation of return on plan assets only to the extent that such costs have been excluded from measurement of the defined benefit obligation. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.
  - Amendments to FRS 127 "Consolidated & Separate Financial Statements" (effective from 1 January 2010) clarify
    that where an investment in a subsidiary that is accounted for under FRS 139 is classified as held for sale under FRS
    5, FRS 139 would continue to be applied. The Group and Company will apply this standard from financial periods
    beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial
    statements.
  - Amendments to FRS 128 "Investments in Associates" (effective from 1 January 2010) clarify that an investment in an associate is treated as a single asset for impairment testing purposes. Reversals of impairment are recorded as an adjustment to the carrying amount of the investment to the extent that the recoverable amount of the associate increases. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.
  - Amendments to FRS 128 "Investments in Associates" and FRS 131 "Interests in Joint Ventures" (consequential amendments to FRS 132 "Financial Instruments: Presentation" and FRS 7 "Financial Instruments: Disclosure" (effective from 1 January 2010) clarify that where an investment in associate or joint venture is accounted for in accordance with FRS 139, only certain, rather than all disclosure requirements in FRS 128 or FRS 131 need to be made in addition to disclosures required by FRS 132 and FRS 7. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.
  - Amendments to FRS 134 "Interim Financial Reporting" (effective from 1 January 2010) clarify that basic and diluted
    earnings per share ("EPS") must be presented in an interim report only in the case when the entity is required to
    disclose EPS in its annual report. The Group and Company will apply this standard from financial periods beginning on
    1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.
  - Amendments to FRS 136 "Impairment of Assets" (effective from 1 January 2010) clarify that the largest cash-generating unit (or group of units) to which goodwill should be allocated for the purposes of impairment testing is an operating segment before the aggregation of segments with similar economic characteristics. The improvement also clarifies that where fair value less costs to sell is calculated on the basis of discounted cash flows, disclosures equivalent to those for value in use should be made. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.
  - Amendments to FRS 138 "Intangible Assets" Improvement effective from 1 January 2010 clarify that a prepayment may only be recognised in the event that payment has been made in advance of obtaining right of access to goods or receipt of services. This means that an expense will be recognised for mail order catalogues when the entity has access to the catalogues and not when the catalogues are distributed to customers. It confirms that the unit of production method of amortisation is allowed. The Group and Company will apply this standard from financial periods beginning on 1 January 2010. The amendment will not have an impact on the Group's and Company's operations, as all intangible assets are amortised using the straight-line method.
  - Amendments to FRS 140 "Investment Property" (effective from 1 January 2010) require assets under construction/development for future use as investment property to be accounted as investment property rather than property, plant and equipment. Where the fair value model is applied, such property is measured at fair value. However, where fair value is not reliably measurable, the property is measured at cost until the earlier of the date construction is completed and fair value becomes reliably measurable. It also clarifies that if a valuation obtained for an investment property held under lease is net of all expected payments, any recognised lease liability is added back in order to determine the carrying amount of the investment property under the fair value model. The Group and Company will apply this improvement from financial periods beginning on 1 January 2010. It is not expected to have a material impact on the Group's and Company's financial statements.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

# (b) Standards, amendments to published standards and interpretations to existing standards that are applicable to the Group and Company but not yet effective (continued)

The followings are standards, amendments to published standards and IC interpretations that are not relevant and not yet effective for the Group's and Company's operations:

- Amendment to FRS 1 "First-time adoption of financial reporting standards" and FRS 127 "Consolidated and separate
  financial statements: Cost of an investment in a subsidiary, jointly controlled entity or associate" (effective from 1
  January 2010)
- Amendments to FRS 2 "Share-based payment: Vesting conditions and cancellations" (effective from 1 January 2010)
- Amendments to FRS 129 "Financial reporting in hyperinflationary economies" (effective from 1 January 2010)
- Amendments to FRS 120 "Accounting for government grants" (effective from 1 January 2010)
- IC Interpretation 11 "FRS 2 Group and treasury share transactions" (effective from 1 January 2010)
- IC Interpretation 12 "Service concession arrangements" (effective from 1 July 2010)
- IC Interpretation 13 "Customer loyalty programmes" (effective from 1 January 2010)
- IC Interpretation 14 "FRS 119 The limit on a defined benefit asset, minimum funding requirements and their interaction" (effective from 1 January 2010)
- IC Interpretation 15 "Agreements for construction of real estates" (effective from 1 July 2010)
- IC Interpretation 16 "Hedges of a net investment in a foreign operation" (effective from 1 July 2010)

### (c) Basis of consolidation

The consolidated financial statements include the financial statements of the Company and all its subsidiary companies made up to the end of the financial year.

### (i) Subsidiary companies

Subsidiary companies are those companies in which the Group has power to exercise control over the financial and operating policies so as to obtain benefits from their activities, generally accompanying a shareholding of more than one half of the voting rights. The existence and effect of potential voting rights that are currently exercisable or convertible are considered when assessing whether the Group controls another entity. Subsidiary companies are consolidated from the date on which control is transferred to the Group and are de-consolidated from the date that control ceases.

Subsidiary companies are consolidated using the purchase method of accounting, except for the acquisition of MAA which was consolidated using the merger method of accounting in accordance with Malaysian Accounting Standard ("MAS") No. 2 - Accounting for Acquisitions and Mergers, the extant accounting standard prevailing at the time of the merger.

For acquisition of subsidiary companies made prior to 1 January 2005, the excess or deficit of the acquisition cost over the fair values of the Group's share of the subsidiary companies' identifiable net assets as at the date of acquisition is written off to reserves in the financial year of acquisition.

Under the merger method of accounting prescribed by MAS 2, the results of the subsidiary companies are presented as if the merger had been effected throughout the current and previous financial years. On consolidation, the difference between the carrying values of the investment in the subsidiary company over the nominal value of the shares acquired is taken to merger reserve.

The Group has taken advantage of the exemption provided by FRS 3 – Business Combinations to apply this Standard prospectively. Accordingly, business combinations entered into prior to 1 January 2008 have not been restated to comply with this Standard. In addition, FRS 3 requires business combinations to be accounted for using purchase accounting method.

Under the purchase method of accounting, the results of subsidiary companies acquired or disposed off during the financial year are included from the date of acquisition up to the date of disposal. The cost of acquisition is measured at the fair values of the assets given, equity instruments issued and liabilities incurred or assumed at the date of exchange, plus costs directly attributable to the acquisition. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date, irrespective of the extent of any minority interests. When more than one exchange transaction is involved, any adjustment to the fair values of the subsidiary's identifiable assets, liabilities and contingent liabilities relating to previously held interest of the Group is accounted for as a revaluation.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (c) Basis of consolidation (continued)

### (i) Subsidiary companies (continued)

The excess of the cost of acquisition over the fair values of the Group's share of the identifiable net assets acquired at the date of acquisition is recorded as goodwill (see Note 2(I)). If the cost of acquisition is less than the fair values of the net assets of the subsidiary company acquired, the difference is recognised directly in the income statements.

Intragroup transactions, balances and unrealised gains on transactions between Group companies are eliminated. Unrealised losses are also eliminated but considered an impairment indicator of the asset transferred. Accounting policies of subsidiaries have been changed to ensure consistency of accounting policies with those of the Group.

The gain or loss on disposal of a subsidiary company is the difference between net disposal proceeds and the Group's share of its net asset as of the date of disposal including the cumulative amount of any exchange differences that relate to the subsidiary company is recognised in the consolidated income statements.

### (ii) Transactions with minority interests

Minority interests represent that portion of the profit or loss and net assets of a subsidiary company attributable to equity interests that are not owned directly or indirectly through subsidiary companies by the parent. It is measured at the minorities' share of the fair values of the subsidiary companies' identifiable assets and liabilities at the acquisition date and the minorities' share of changes in the subsidiary companies equity since that date.

The Group applies a policy of treating transactions with minority interest as transactions with parties external to the Group. Disposals to minority interest result in gains and losses for the Group that are recorded in the income statements. Purchases from minority interest result in goodwill, being the difference between any considerations paid and the relevant shares acquired of the carrying values of net assets of the subsidiary company.

### (d) Associated companies

Associated companies are companies in which the Group exercises significant influence but which it does not control, generally accompanying a shareholding of between 20% to 50% voting rights. Significant influence is the power to participate in the financial and operating policy decisions of the associated companies but not control over those policies. Investments in associated companies are accounted for in the consolidated financial statements using the equity method of accounting. The Group's investments in associated companies include goodwill identified on acquisition, net of any accumulated impairment loss (see Note 2(l)).

Equity accounting involves recognising in the income statements, the Group's share of the results of associated companies for the financial year and its share of post-acquisition movements in reserves, recognised in reserves. The cumulative post-acquisition movement in reserves is adjusted against the carrying amount of the investment. The Group's investments in associated companies are carried in the balance sheet at an amount that reflects its share of the net assets of the associated companies. When the Group's share of losses in an associate company equals or exceeds its interest in the associate company, including any other long term interests that is substance form part of the Group's net investment in the associate company, the Group's interest is reduced to nil and recognition of further losses is discontinued except to the extent that the Group has incurred legal or constructive obligations or made payments on behalf of the associate company.

Unrealised gains on transactions between the Group and its associated companies are eliminated to the extent of the Group's interest in the associated companies; unrealised losses are also eliminated unless the transaction provides evidence of impairment of the asset transferred. Where necessary, in applying the equity method, adjustments are made to the financial statements of associated companies to ensure consistency of accounting policies with those of the Group.

Dilution gains and losses in associates are recognised in the income statements.

For incremental interest in associated company, the date of acquisition is the date at which significant influence is obtained. Goodwill is calculated at each purchase date based on the fair values of assets and liabilities identified. The previously acquired stake is stepped up to fair values and the share of profits and equity movements for the previously acquired stake are not recognised since they are embedded in the step-up.

### (e) Property, plant and equipment

Property, plant and equipment are initially stated at cost or valuation, less accumulated depreciation and accumulated impairment loss. Costs include expenditure that is directly attributed to the acquisition of the asset. Land and buildings are shown at fair values, based on periodic, but at least triennial, valuations by external independent valuers, less subsequent depreciation and impairment losses. The Group may perform additional valuations during the intervening periods where market conditions indicate that the carrying values of the revalued assets are materially higher than the market values.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (e) Property, plant and equipment (continued)

Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset, and the net amount is restated to the revalued amount of the asset. All other property, plant and equipment are stated at cost less accumulated depreciation and impairment loss.

Subsequent cost is included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are charged to the income statements and/or revenue accounts during the financial year in which they are incurred.

Surplus arising on revaluation are credited to revaluation reserve. Any deficit arising from the revaluation is charged against the revaluation reserve to the extent of a previous surplus held in the revaluation reserve for the same asset. In all other cases, a decrease in the carrying amount is charged to income statements and/or revenue accounts.

Freehold land is not depreciated as it has an infinite life. Assets under construction are not depreciated until they are ready for their intended use. Other property, plant and equipment are depreciated on a straight line basis to write off the cost of the assets, or their revalued amounts, to their residual values over their estimated useful lives.

The annual depreciation rates are as follows:

Freehold buildings

Leasehold buildings

Over the remaining leasehold period or 2%, whichever is lower

Plant and machinery

Furniture, fittings and equipment

Motor vehicles

Renovation

2%

Over the remaining leasehold period or 2%, whichever is lower

10% - 20%

10% - 20%

The assets' residual values and useful lives are reviewed at each balance sheet date and adjusted if appropriate at each balance sheet date.

At each balance sheet date, the Group assesses whether there is any indication of impairment. If such indications exist, an analysis is performed to assess whether the carrying amount of the asset is fully recoverable. A write down is made if the carrying amount exceeds the recoverable amount. See accounting policy Note 2(h) on impairment of non-financial assets.

Gains and losses on disposals are determined by comparing proceeds with carrying amounts and are credited or charged to the income statements and/or revenue accounts. On disposal of revalued assets, amounts in revaluation reserve relating to those assets are transferred to retained earnings and/or revenue accounts.

## (f) Investment properties

Investment properties, comprising principally of land and buildings, are held for long term rental yields or for capital appreciation or both, and are not occupied by the Group.

Investments properties are initially stated at cost including related and incidental expenditure incurred and are subsequently carried at fair values. Fair value is based on active market prices, adjusted if necessary, for any difference in the nature, location or condition of the specific asset. If this information is not available, the Group uses alternative valuation methods such as recent prices on less active markets or discounted cash flow projections. The fair values of investment properties are reviewed annually, and a formal valuation by an independent professional valuer is carried out once in every three years or earlier if the carrying values of the investment properties are materially higher than the fair values.

Changes in fair values are recorded in the income statements and/or revenue accounts as part of other income or other expenses.

Property located on land that is held under an operating lease is classified as investment property as long as it is held for long term yields and is not occupied by the Group. The initial cost of the property is the lower of the fair value of the property and the present value of the maximum lease payments. The property is carried at fair value after initial recognition.

On disposal of an investment property or when it is permanently withdrawn from use and no future economic benefits are expected from its disposal, it is derecognised (eliminated from the balance sheet). The difference between net proceeds and the carrying amount is recognised in the income statements and/or revenue accounts in the financial year of the retirement or disposal.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (f) Investment properties (continued)

If an investment property becomes owner-occupied, it is reclassified as property, plant and equipment, and its fair value at the date of reclassification becomes its cost for subsequent accounting purposes.

If an item of property, plant and equipment becomes an investment property because its use has changed, any difference arising between the carrying amount and the fair value of this item at the date of transfer is recognised in equity and/or revaluation reserve of the insurance funds as a revaluation of property, plant and equipment. However, if a fair value gain reverses a previous impairment loss, the gain is recognised in the income statements and/or revenue accounts. Upon the disposal of such investment property, any surplus previously recorded in equity and/or revaluation reserve of the insurance funds is transferred to the retained earnings and/or revenue accounts.

### (g) Financial assets

The Group classifies its financial assets into the following categories: financial assets measured at fair value through profit or loss, loans and receivables, held-to-maturity financial assets and available-for-sale financial assets. The classification depends on the purpose for which the investments were acquired. Management determines the classification of its investments at initial recognition and re-evaluates this at every reporting date.

(i) Financial assets measured at fair value through profit or loss

The Group classifies investments acquired for the purpose of selling in the short-term as held for trading. Derivatives are also classified as held for trading unless they are designated as hedge.

(ii) Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market other than those that the Group intends to sell in the short term or that it has designated as at fair value through profit or loss or available-for-sale.

(iii) Held-to-maturity financial assets

Held-to-maturity financial assets are non-derivative financial assets with fixed or determinable payments and fixed maturities – other than those that meet the definition of loans and receivables – that the Group's management has the positive intention and ability to hold to maturity.

(iv) Available-for-sale financial assets

Available-for-sale financial assets are non-derivative financial assets that are either designated in this category or not classified in any of the other categories.

### Valuation principles

The fair values of Malaysian Government Securities, Government Investment Issues and unquoted corporate securities are based on indicative fair market prices by reference to the Reference Pricing Service provided by Bondweb Malaysia Sdn. Bhd.

The fair values of quoted securities are based on current market prices. If the market for a financial asset is not active, fair value is established by using valuation techniques. These include the use of recent arm's length transactions, reference to other instruments that are substantially the same, discounted cash flow analysis and option pricing models.

For investments in unit and real estate investment trusts, fair value is determined by reference to published bid values.

The fair value of structured deposits and interet-rate-swap is based on the prices quoted by the issuing financial institution.

The fair value of floating rate and over-night deposits with financial institutions is their carrying value. The carrying value is the cost of the deposit or placement and accrued interest or profit. The fair value of fixed interest or yield-bearing deposits is measured at the face value or market value, whichever is lower.

If the fair value cannot be measured reliably, these financial instruments are measured at cost, being the fair value of the consideration paid for the acquisition of the instrument. All transaction costs directly attributable to the acquisition are also included in the cost of the investment.

Investments in subsidiary and associated companies are stated at costs less accumulated impairment losses. Investments in subsidiary companies include amounts owing from subsidiary companies that have no fixed repayment terms, and are interest free. Such amounts are considered to be akin to investment in subsidiary companies. Where an indication of impairment exists, the carrying amount of the investment is assessed and written down immediately to its recoverable amount. See accounting policy Note 2(h) on impairment of assets.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (h) Impairment of assets

#### (i) Financial assets carried at amortised cost

The Group assesses at each balance sheet date whether there is objective evidence that a financial asset or group of financial assets is impaired. A financial asset or group of financial assets is impaired and impairment losses are incurred only if there is objective evidence of impairment as a result of one or more events that have occurred after the initial recognition of the asset (a 'loss event') and that loss event (or events) has an impact on the estimated future cash flows of the financial asset or group of financial assets that can be reliably estimated.

The Group first assesses whether objective evidence of impairment exists individually for financial assets that are individually significant. If the Group determines that no objective evidence of impairment exists for an individually assessed financial asset, whether significant or not, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment of impairment.

If there is objective evidence that an impairment loss has been incurred on loans and receivables or held-to-maturity investments carried at amortised cost, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have been incurred) discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced through the use of an allowance account and the amount of the loss is recognised in the income statements and/or revenue accounts. If a held-to-maturity investment or a loan has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under contract.

For the purpose of a collective evaluation of impairment, financial assets are grouped on the basis of similar credit risk characteristics. Those characteristics are relevant to the estimation of future cash flows for groups of such assets by being indicative of the issuer's ability to pay all amounts due under the contractual terms of the debt instrument being evaluated.

If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised (such as improved credit rating), the previously recognised impairment loss is reversed by adjusting the allowance account. The amount of the reversal is recognised in the income statements and/or revenue accounts.

### (ii) Financial assets carried at fair value

The Group assesses at each balance sheet date whether there is objective evidence that an available-for-sale financial asset is impaired, including in the case of equity investments classified as available for sale, a significant or prolonged decline in the fair value of the security below its cost. If any such evidence exists for available-for-sale financial assets, the cumulative loss – measured as the difference between the acquisition cost and current fair value, less any impairment loss on the financial asset previously recognised in profit or loss – is removed from equity and recognised in the income statements and/or revenue accounts. Impairment losses recognised in the income statements and/or revenue accounts, if in a subsequently reversed. The impairment loss is reversed through the income statements and/or revenue accounts, if in a subsequent period the fair value of a debt instrument classified as available for sale increases and the increase can be objectively related to an event occurring after the impairment loss was recognised in profit or loss.

### (iii) Impairment of other non-financial assets

Assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amounts may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). Non-financial assets that suffered impairment are reviewed for possible reversal of impairment at each reporting date.

An impairment loss is charged to the income statements and/or revenue accounts immediately.

A subsequent increase in the recoverable amount of an asset is treated as reversal of the previous impairment loss and is recognised to the extent of the carrying amount of the asset that would have been determined (net of amortisation and depreciation) had no impairment loss been recognised. The reversal is recognised in the income statements and/or revenue accounts immediately.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (i) Derivative financial instruments

Derivatives are initially recognised at fair value at inception and are subsequently remeasured at their fair value. Fair values are obtained from quoted market prices in active markets, including recent market transactions, and valuation techniques including discounted cash flow models, as appropriate. All derivatives are carried as assets when fair values are positive and as liabilities when fair values are negative.

The method of recognising the resulting gain or loss depends on whether the derivative is designated as a hedging instrument, and if so, the nature of the item being hedged. As the Group's derivative financial instruments do not qualify for hedge accounting, changes in the fair values of all such derivative instruments are recognised immediately in the income statements and/or revenue accounts. Gain or loss upon termination or maturity of the derivative contract is recognised immediately to the income statements and/or revenue accounts.

### (j) Loans and receivables

Loans and receivables, except for those relating to insurance contracts, are recognised initially at fair value and subsequently measured at amortised costs using the effective interest method, less allowance for impairment. An allowance for impairment of loans and receivables is established when there is objective evidence that the Group will not be able to collect all amounts due according to the original terms of receivables. The amount of the allowance is the difference between the assets' carrying amounts and the present value of estimated future cash flows discounted at the effective interest rates. This includes interest that is suspended and/or recognised to the extent of the recoverable amount.

The amount of specific allowance also takes into account the collateral value and recoverable amount of interest due, which may be discounted to reflect the impact of recovery process. The recovery process is estimated to be between one to five years, depending on default condition of the loan, type of collateral and whether under litigations. The amount of the allowance is recognised in the income statements and/or revenue accounts.

Where the collateral is property, the net realisable value for the property is determined by using its fair value which is based on open market value by independent property valuers, adjusted if necessary, for any difference in the nature, location or condition of the specific asset, while share is based on last transacted price. If this information is not available, the Group uses alternative valuation methods such as recent prices on less active markets, adjusted if necessary, for any difference in the nature, location or condition of the specific asset or discounted cash flow projections. The sensitivity analysis is described in Note 8 to the financial statements.

Consistent with previous years, loans are classified as non-performing when repayments of interest are in arrears for more than six (6) months from the first day of default or after maturity date.

### (k) Insurance receivables

For the insurance subsidiary companies with insurance receivables, known bad debts are written-off and specific allowances are made for any premiums including agents balances or reinsurance balances which remain outstanding for more than six months from the date on which they become receivable except for motor premiums for which allowance is made for amounts outstanding for more than 30 days, and for all debts which are considered doubtful.

## (I) Intangible assets

### (i) Goodwill

Goodwill represents the excess of the cost of an acquisition over the fair values of the Group's share of the net identifiable assets of the acquired subsidiary/associate company at the acquisition date. Goodwill on acquisition of subsidiary companies made on or after 1 January 2005 is included in intangible assets.

Goodwill is tested annually for impairment and carried at cost less accumulated impairment losses. Impairment losses on goodwill are not reversed. All goodwill is allocated to cash generating units for the purpose of impairment testing.

### (ii) Management rights

This represents the purchase consideration to acquire the rights to manage unit trust funds. The purchase consideration on the acquired right is capitalised and amortised over a period of 20 years, the period in which the Group expects to recognise the related revenue.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (I) Intangible assets (continued)

### (iii) Computer software

Acquired computer software licences are capitalised on the basis of the costs incurred to acquire and bring to use the specific software. These costs are amortised over their estimated useful lives.

Costs associated with maintaining computer software programmes are recognised as an expense when incurred. Cost that are directly associated with identifiable software systems controlled by the Group and Company, which do not form an integral part of the hardware, and that will probably generate economic benefits exceeding costs beyond one year, are recognised as intangible assets.

Computer software development costs recognised as assets are amortised using straight line method over their estimated useful lives, ranging between 5 to 10 years.

### (m) Non-current assets (or disposal groups) held for sale and discontinued operations

Non-current assets (or disposal groups) are classified as assets held for sale and stated at the lower of carrying amounts and fair value less cost to sell if their carrying amounts are recovered principally through a sale transaction rather than through continuing use.

A component of the Group is classified as a discontinued operation when the criteria to be classified as held for sale have been met or it has been disposed of and such a component represents a separate major line of business or geographical area of operations, is part of a single co-ordinated major line of business or geographical area of operations or is a subsidiary acquired exclusively with a view to resale.

### (n) Employee benefits

### Short-term employee benefits

Wages, salaries, paid annual leave, bonuses and non-monetary benefits, which are short-term employee benefits, are accrued in the financial year in which the associated services are rendered by employees of the Group and Company.

## Post employment benefits

The Group and Company have post-employment benefit schemes for eligible employees, which are defined contribution plans.

A defined contribution plan is a pension plan under which the Group and Company pay fixed contributions or variable contributions as determined yearly, into a separate entity ("a fund"), and will have no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employee benefits relating to employee service in the current and prior financial years.

The Group's and Company's contributions to defined contribution plans, including the Employees' Provident Fund, are charged to the income statements and/or revenue accounts in the financial year to which they relate. Once the contributions have been paid, the Group and Company have no further payment obligations.

### (o) Provision for life agents' retirement benefits

An insurance subsidiary company of the Group operates a retirement benefits scheme for its eligible life agents, calculated in accordance with the terms and conditions as per the respective Agent Retirement Plan Arrangement with the insurance subsidiary company.

The retirement benefits earned by the eligible life agents on and subsequent to year 2001 were funded through investments in an investment-linked business managed by the insurance subsidiary company.

The retirement benefits earned by the eligible life agents who opted to remain in the scheme prior to year 2001 were unfunded and have been recorded as provision for life agents' retirement benefits.

In accordance with the requirements of the FRS 119 - Employee Benefits, the scheme is treated as a funded defined benefit scheme or an unfunded defined benefit scheme as appropriate.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (p) General insurance underwriting results

The general insurance underwriting results are determined for each class of business after taking into account reinsurances, commissions, unearned premiums and claims incurred.

### **Premium income**

Premium income is recognised in a financial year in respect of risks assumed during that particular year. Premiums from direct business are recognised during the financial year upon the issuance of insurance policies. Premiums in respect of risks incepted for which insurance policies have not been raised as of the balance sheet date are accrued at that date.

Inward treaty reinsurance premiums are recognised on the basis of periodic advices received from ceding insurers.

Outward reinsurance premiums are recognised in the same accounting period as the original policy to which the reinsurance relates.

#### **Premium liabilities**

For the insurance subsidiary company regulated by BNM, premium liabilities refer to the higher of:

- (i) the aggregate of the unearned premium reserves ("UPR"); or
- (ii) the best estimate value of the insurer's unexpired risk reserves ("URR") at the valuation date and the Provision of Risk Margin for Adverse Deviation ("PRAD") calculated at the overall company level. The best estimate value is a prospective estimate of the expected future payments arising from future events insured under policies in force as at the valuation date and also includes allowance for the insurer's expense including overheads and cost of reinsurance, expected to be incurred during the unexpired period in administering these policies and settling the relevant claims, and allows for expected future premium refunds.

For insurance subsidiary companies not regulated by BNM, premium liabilities refer to UPR.

UPR represent the portion of the net premiums of insurance policies written that relate to the unexpired periods of the policies at the end of the financial year. In determining the UPR at the balance sheet date, the method that most accurately reflects the actual unearned premium is used, as follows:

- (i) 25% method for marine and aviation cargo, and transit business;
- (ii) 1/24th method for all other classes of general business except for non-annual policies, reduced by the percentage of accounted gross direct business commission to the corresponding premium; and
- (iii) time apportionment method for non-annual policies (including long term inwards treaty business) reduced by the percentage of accounted gross direct business commission to the corresponding premium.

## Claim liabilities

A liability for outstanding claims is recognised in respect of both direct insurance and inward reinsurance. The amounts of outstanding claims are the best estimate of the expenditure required together with related expenses less recoveries to settle the present obligations at the balance sheet date.

Provision is also made for the cost of claims, together with related expenses, incurred but not reported ("IBNR") at the balance sheet date based on an actuarial valuation with a PRAD at a 75% confidence level as required for an insurance subsidiary company regulated by BNM. The RBC Framework introduced with effect from 1 January 2009 includes new features in the estimation of general insurance claims liabilities such as allowing discounting and diversification as well as requiring the actuary to take into account, inflation. In addition, prior to 1 January 2009, claims handling costs were not included in the computation of the outstanding claims provision.

However, this change in accounting policy has no material impact to the Group's financial statements, and hence no prior year adjustments have been made.

### **Acquisition costs**

The costs of acquiring and renewing insurance policies, net of income derived from ceding reinsurance premiums, are recognised as incurred and properly allocated to the periods in which it is probable they give rise to income.

31 DECEMBER 2009 (continued

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (q) Life insurance underwriting results

The surplus transferable from the life fund to the income statements is based on the surplus determined by an annual actuarial valuation of the long term liabilities to policyholders. In the event the actuarial valuation indicates that a transfer is required from the shareholders' fund, the transfer from the income statements to the life insurance fund is made in the financial year of the actuarial valuation.

#### Premium income

Premium income includes premium recognised in the life fund and the investment-linked fund.

Premium income of the Life fund is recognised as soon as the amount of the premium can be reliably measured. First premium is recognised from inception date and subsequent premium is recognised when it is due.

At the end of the financial year, all due premiums are accounted for to the extent that they can be reliably measured.

Outward reinsurance premiums are recognised in the same accounting period as the original policies to which the reinsurance relates.

Premium income of the investment-linked fund includes net creation of units which represents premiums paid by policyholders as payment for a new contract or subsequent payments to increase the amount of that contract. Net creation of units is recognised on a receipt basis.

### Commission and agency expenses

Commission and agency expenses, which are costs directly incurred in securing premium on insurance policies, net of income derived from reinsurers in the course of ceding of premium to reinsurers, are charged to the revenue account in the financial year in which they are incurred.

### **Provision for claims**

Claims and settlement costs that are incurred during the financial year are recognised when a claimable event occurs and/or the insurer is notified.

Recoveries on reinsurance claims are accounted for in the same financial year as the original claims are recognised.

Claims and provisions for claims arising on life insurance policies including settlement costs, less reinsurance recoveries, are accounted for using the case basis method and for this purpose, the benefits payable under a life insurance policy are recognised as follows:

- (a) maturity or other policy benefit payments due on specified dates are treated as claims payable on the due dates;
- (b) death, surrender and other benefits without due dates are treated as claims payable, on the date of receipt of intimation of death of the assured or occurrence of contingency covered.

### Life insurance liabilities

The valuation of life insurance liabilities is made based on the principles determined by the Appointed Actuaries of the insurance and takaful subsidiary companies, having regard to the insurance regulations applicable to the Group's Malaysian and overseas insurance and takaful subsidiary companies respectively. In the case of life policies where the minimum valuation basis is specified under the insurance regulations, a reserve is set up such that it would not fall below the reserve determined on the minimum valuation basis. For other policies where the nature of benefit suggested that the minimum valuation basis is not applicable, a reserve is set up such that this reserve together with future premiums would be sufficient to meet the future policy liabilities.

For the insurance subsidiary company regulated by BNM, following the implementation of the RBC Framework on 1 January 2009, the insurance subsidiary company adopts future cash flow projections that are the gross premium valuation method, in which provision for future deaths, disabilities, administrative expenses, investment returns, bonuses and cancellations are explicitly allowed for in determining the value of future liability. The estimates for future deaths, disabilities, cancellations etc. are derived from the company's past experience, adjusted to reflect expected future trends. For those contracts where the provisions for liabilities are not explicitly prescribed under the RBC Framework, the Appointed Actuary shall set aside such liabilities on an appropriate basis which is disclosed in a valuation report to BNM.

The change in the valuation basis for insurance liabilities has resulted in adjustments within the components of the life policyholders' fund of the insurance subsidiary company regulated by BNM, as disclosed in Note 21 to the financial statements.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (r) General takaful underwriting results

The General takaful fund is maintained in accordance with the requirements of the Takaful Act, 1984 and consists of unearned contribution reserves, and accumulated surplus attributable to participants which represents the participants' share in the net surplus of the General takaful revenue account, distributable in accordance with the terms and conditions prescribed by the Shariah Committee of the subsidiary company engaged in takaful businesses. The General takaful underwriting results are determined for each class of general takaful business after taking into account retakaful, wakalah fee, unearned contributions reserves and claims incurred.

Any deficit in the participants' special account will be made good by the Shareholders' fund via a benevolent loan or Qardhul Hassan.

### Contribution income

Contribution income is recognised in a financial year in respect of risks assumed during that particular year. Contributions from direct business are recognised during the financial year upon the issuance of takaful certificates. Contributions in respect of risks incepted for which takaful certificates have not been raised as of the balance sheet date are accrued at that date.

Outward retakaful contributions are recognised in the same accounting period as the original certificate to which the retakaful relates.

### **Unearned contribution reserves**

Unearned contribution reserves ("UCR") represent the portion of the net contributions of takaful certificate written that relate to the unexpired periods of the certificates at the end of the financial year.

In determining the UCR at the balance sheet date, the method that most accurately reflects the actual unearned contribution is used, as follows:

- 1/365th method for all classes of General takaful business within Malaysia as reduced by the corresponding percentage of accounted gross direct business commission and agency-related expenses not exceeding the limit specified by BNM; and
- time apportionment method for non-annual certificates and first year annual certificates with a cover period of more than one year, reduced by the percentage of accounted gross direct business commission to the corresponding contribution not exceeding the limits specified by BNM.

### **Provision for claims**

A liability for outstanding claims is recognised in respect of both direct takaful and inward retakaful. The amount of outstanding claims is the best estimate of the expenditure required together with related expenses less recoveries to settle the present obligation at the balance sheet date.

Provision is also made for the cost of claims, together with related expenses, incurred but not reported ("IBNR") at the balance sheet date based on an actuarial valuation.

## (s) Family takaful underwriting results

The Family takaful fund is maintained in accordance with the requirements of the Takaful Act, 1984 and includes the amount attributable to participants. The amount attributable to participants represents the accumulated surplus attributable to the participants as determined by an annual actuarial valuation of the Family takaful fund and is attributable in accordance with the terms and conditions prescribed by the Shariah Committee of the subsidiary company engaged in takaful businesses.

Any actuarial deficit in the Family takaful fund will be made good by the Shareholders' fund via a benevolent loan or Qardhul Hassan.

### Contribution income

Contribution income represents contribution recognised in the Family takaful and investment-linked fund.

Contribution income from the Family takaful fund is recognised as soon as the amount can be reliably measured. First contribution is recognised from inception date and subsequent contribution is recognised when it is due. At the end of the financial year, all the contributions are accounted for to the extent that they can be reliably measured.

Outward retakaful contributions are recognised in the same accounting periods as the original certificates to which the retakaful relates.

Contribution income of the investment-linked fund includes net creation of units represent contributions paid by participants as payment for a new contract or subsequent which payments to increase the amount of that contract. Net creation of unit is recognised on a receipt basis.

31 DECEMBER 2009 (continued

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (s) Family takaful underwriting results (continued)

#### Provision for claims

Claims and settlement costs that are incurred during the financial year are recognised when a claimable event occurs and/or the insurer is notified.

Recoveries on retakaful claims are accounted for in the same financial year as the original claims are recognised.

Claims and provisions for claims arising on Family takaful policies including settlement costs, less retakaful recoveries, are accounted for using the case basis method and for this purpose; the benefits payable under a family takaful policy are recognised as follows:

- maturity or other policy benefit payments due on specified dates are treated as claims payable on the due dates;
   and
- (ii) death, surrender and other benefits without due dates are treated as claims payable, on the date of receipt of intimation of death of the assured or occurrence of contingency covered.

### (t) Management expenses, commission expenses and Wakalah fee

Acquisition costs, commissions and management expenses are borne by the Family takaful and General takaful funds respectively in the revenue accounts at an agreed percentage of the gross contribution, in accordance with the principles of Wakalah as approved by the Shariah Committee of the subsidiary company engaged in takaful businesses and agreed between the participants and the subsidiary company, and are allocated to the Shareholders' fund and recognised as income upon issuance of certificates.

### (u) Other revenue recognition

Interest income for financial assets that are not classified as fair value through profit or loss is recognised using the effective interest method. When a receivable is impaired, the Group reduces the carrying amount to its recoverable amount, being the estimated future cash flow discounted at the original effective interest rate of the investment and continues unwinding the discount as interest income.

Other interest income including the amount of amortisation of premiums and accretion of discounts is recognised on a time proportion basis that takes into account the effective yield of the asset.

Profit income of the subsidiary company engaged in takaful businesses is recognised on a time proportion basis that takes into account the effective yield of the asset.

Rental income is recognised on an accrual basis except where default in payment of rent has already occurred and rent due remains outstanding for over six months, in which case recognition of rental income is suspended. Subsequent to suspension, income is recognised on the receipt basis until all arrears have been paid.

Lease rental income net of payment of lease rental expenses made under operating lease of the same properties is recognised on the straight line basis over the lease term.

Dividend income is recognised when the right to receive payment is established.

Management, investment advisory, security and consultancy services fees are recognised when the services are provided.

### (v) Foreign currencies

(i) Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic movement in which the entity operates ("functional currency").

The consolidated financial statements are presented in Ringgit Malaysia which is the Group's functional and presentational currency.

### (ii) Transactions and balances

Translation differences on non-monetary items, such as equities held at fair value through profit or loss are reported as part of the fair value gain or loss. Translation differences on non-monetary items such as equities classified as available-for-sale financial assets are included in the fair value reserve.

Foreign currency transactions in the Group are accounted for at exchange rates prevailing at the transaction dates. Foreign currency monetary assets and liabilities are translated at exchange rates prevailing at the balance sheet date. Exchange differences arising from the settlement of foreign currency transactions and from the translation of foreign currency monetary assets and liabilities are included in the income statements and/or revenue accounts.

31 DECEMBER 2009 (continued)

### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (v) Foreign currencies (continued)

## (iii) Group companies

The results and financial position of all the Group's entities (none of which has the currency of a hyperinflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- assets and liabilities for each balance sheet presented are translated at the closing rate at the date of that balance sheet;
- income and expenses for each income statements are translated at average exchange rates (unless this
  average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction
  dates, in which case income and expenses are translated at the rates on the dates of the transactions); and
- all resulting exchange differences are recognised as a separate component of equity.

On consolidation, exchange differences arising from the translation of the net investment in foreign operations are taken to shareholders' equity. When a foreign operation is partially disposed off or sold, exchange differences that were recorded in equity are recognised in the income statements as part of the gain or loss on sale.

Goodwill and fair value adjustments arising on the acquisition of a foreign entity are treated as assets and liabilities of the foreign entity and translated at the closing rate. This will be applied prospectively.

### (w) Income taxes

Current tax expense is determined according to the tax laws of the jurisdictions in which the Group operates and includes all taxes based upon the taxable profits.

Deferred tax is recognised in full, using the liability method, on temporary differences arising between the amounts attributed to assets and liabilities for tax purpose and their carrying amounts in the financial statements. However, deferred tax is not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss.

Deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against which the deductible temporary differences or unused tax losses can be utilised.

Deferred tax is recognised on temporary differences arising on investments in subsidiary and associated companies except where the timing of the reversal of the temporary difference can be controlled and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred tax is determined using tax rates (and tax laws) that have been enacted or substantially enacted by the balance sheet date and are expected to apply when the related deferred tax asset is realised or the deferred tax liability is settled.

### (x) Zakat

Zakat represents tithes payable by the subsidiary company engaged in takaful businesses to comply with Shariah principles and as approved by the Shariah Committee. Zakat provision is calculated at 2.5% of the profit before zakat and taxation of the subsidiary company for the financial year.

### (y) Finance leases - lessor

When assets are leased out under a finance lease, the present value of the lease payments is recognised as a receivable. The difference between the gross receivable and the present value of the receivable is recognised as unearned finance income. Lease income is recognised over the term of the lease using the sum of digits method.

### (z) Operating leases

Leases in which significant risks and rewards are retained by the lessor are classified as operating leases. Payments made under operating leases (net of any incentive received from the lessor) are charged to the income statements and/or revenue accounts on a straight line basis over the period of the lease.

### (aa) Borrowings

Borrowings are recognised initially at fair value, net of transaction costs incurred. Borrowings are subsequently stated at amortised cost; any difference between the proceeds (net of transaction costs) and the redemption value is recognised in the income statements over the period of the borrowings using the effective interest method.

31 DECEMBER 2009 (continued

#### 2 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (ab) Dividends

Dividends are recognised as liabilities when the obligation to pay is established.

### (ac) Contingent liabilities and contingent assets

The Group does not recognise a contingent liability but discloses its existence in the financial statements. A contingent liability is a possible obligation that arises from past events whose existence will be confirmed by uncertain future events beyond the control of the Group or a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation. A contingent liability also arises in the extremely rare case where there is a liability that cannot be recognised because it cannot be measured reliably.

A contingent asset is a possible asset that arises from past events whose existence will be confirmed by uncertain future events beyond the control of the Group. The Group does not recognise contingent assets but discloses their existence where inflows of economic benefits are probable, but not virtually certain.

#### (ad) Provisions

Provisions are recognised when the Group has a present legal constructive obligation as a result of past events, when it is probable that an outflow of resources will be required to settle the obligation, and when a reliable estimate of the amount can be made.

### (ae) Cash and cash equivalents

Cash and cash equivalents consist of cash and bank balances less bank overdrafts, excluding fixed and call deposits.

### (af) Financial instruments

### **Description**

A financial instrument is any contract that gives rise to both a financial asset of one entity and a financial liability or equity instrument of another enterprise.

A financial asset is any asset that is cash, a contractual right to receive cash or another financial asset from another enterprise, a contractual right to exchange financial instruments with another enterprise under conditions that are potentially favourable, or an equity instrument of another enterprise.

A financial liability is any liability that is a contractual obligation to deliver cash or another financial asset to another enterprise, or to exchange financial instruments with another enterprise under conditions that are potentially unfavourable.

### Recognition method

The particular recognition method adopted for financial instruments recognised on the balance sheet is disclosed in the individual accounting policy note associated with each item.

## (ag) Segment reporting

Segment reporting is presented for enhanced assessment of the Group's risks and returns. Business segments provide products or services that are subject to risk and returns that are different from those of other business segments. Geographical segments provide products or services within a particular economic environment that is subject to risks and returns that are different from those components operating in other economic environments.

Segment revenue, expense, assets and liabilities are those amounts resulting from the operating activities of a segment that are directly attributable to the segment and the relevant portion that can be allocated on a reasonable basis to the segment. Segment revenue, expense, assets and liabilities are determined before intragroup balances and intragroup transactions are eliminated as part of the consolidation process, except to the extent that such intragroup balances and transactions are between group enterprises within a single segment.

## (ah) Assets acquired under hire purchase agreements

Assets financed by hire purchase agreements which transfer substantially all the risks and rewards of ownership to the Group are capitalised as property, plant and equipment and the corresponding obligations are treated as liabilities. The property, plant and equipment capitalised are depreciated on the same basis as owned assets. Finance charges are allocated to the income statements over the period of the agreements to give a constant periodic rate of charge on the remaining hire purchase liabilities.

31 DECEMBER 2009 (continued)

### 3 CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS IN APPLYING ACCOUNTING POLICIES

Estimates and judgements are continually evaluated by the Directors and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

### (a) Critical accounting estimates and assumptions

The Group makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, rarely equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are outlined below.

### (i) Valuation of general insurance claim liabilities

The estimation of claim liabilities or equivalently, the ultimate claims liability arising from claims made under insurance contract, is one of the Group's most critical accounting estimates.

Provision is made for the estimated cost of claims incurred but not settled at the balance sheet date and a provision of risk margin for adverse deviation ("PRAD") for the insurance subsidiary company regulated by BNM. PRAD is the component value of the insurance liabilities that relates to the uncertainty inherent in the best estimates. It is also an additional component to the liability value aimed at ensuring that the value of the insurance liabilities is established at a level such that there is a higher level of confidence (or probability) that the provisions will ultimately be sufficient. This provision consists of estimates of both the expected ultimate cost of claims reported to those insurance subsidiary companies at balance sheet date and for the expected ultimate cost of claims incurred but not yet reported to those insurance subsidiary companies at balance sheet date. The estimated cost of claims includes both direct and indirect expenses that are expected to be incurred in settling those claims.

It can take a significant period of time before the ultimate claims costs can be established with certainty and for some type of policies, incurred but not reported claims form the majority of the balance sheet liability.

Independent external actuaries are engaged to perform the claim liabilities estimation for the Group's insurance subsidiary companies. A number of methods were employed initially in the estimation of ultimate claims reserves using historical experience of those insurance subsidiary companies and other relevant market quantitative and qualitative information. The final estimates were selected after due consideration was given to the strengths and weaknesses of the various methods used and the information available at hand. To mitigate the potential effect of uncertainty, a risk margin was also incorporated into the ultimate claims estimates.

Due to the fact that the ultimate claims liability is dependent upon the outcome of future events such as the size of court awards, the attitudes of claimants towards settlement of their claims, and social and economic inflation, there is an inherent uncertainty in any estimate of ultimate claims liability. As such, there is a limitation to the accuracy of those estimates. In fact, it is certain that actual future losses and loss adjustment expenses will not develop exactly as projected and may vary significantly from the projections.

### (ii) Liabilities of life insurance business

For life insurance contracts of the insurance subsidiary company regulated by BNM, following implementation of the RBC Framework, the Group adopts future cash flow projections that are the gross premium valuation method for the valuation of life insurance liabilities, in which provision for future deaths, disabilities, administrative expenses, investment returns, bonuses and cancellations are explicitly allowed for in determining the value of future liability. The estimates for future deaths, disabilities, cancellations, etc. are derived from the Group's past experience, adjusted to reflect expected future trend. For those contracts where the provisions for liabilities are not explicitly prescribed under the RBC Framework, the Appointed Actuary shall set aside such liabilities on an appropriate basis which is disclosed in a valuation report to BNM.

At such reporting date, these estimates are reassessed for adequacy and changes will be reflected as adjustments to the liability. In addition to the expected outcome, the Group also sets aside capital charges to address other risks not covered above, namely market risk, adverse claim risk and operational risk as prescribed by the RBC Framework.

For life insurance contracts of the other insurance and takaful subsidiary companies not regulated by BNM, estimates are made for future deaths, disabilities, voluntary terminations, investment returns and administration expenses. The Group's estimation is based on expected number of deaths on standard industry and national mortality tables that reflect historical mortality experience, adjusted where appropriate to reflect the Group's unique risk exposure. Provision for future administrative expenses are implicitly allowed for in the conservatism of the estimates for future deaths, disabilities and investment returns. For those contracts where the provisions for liabilities are not explicitly prescribed under the applicable insurance regulations, the Appointed Actuaries shall set aside such liabilities on an appropriate basis which is disclosed in a valuation report to relevant insurance authorities.

At each reporting date, these estimates are reassessed for adequacy and changes will be reflected as adjustments to the liability. In addition to the expected outcome, solvency margins prescribed by regulations are included in these key estimates.

31 DECEMBER 2009 (continued

#### 3 CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS IN APPLYING ACCOUNTING POLICIES (CONTINUED)

### (a) Critical accounting estimates and assumptions (continued)

(iii) Impairment review of available-for-sale and held-to-maturity financial assets

The Group performs an impairment review when changes in circumstances indicate that the carrying amounts of available-for-sale and held-to-maturity financial assets may not be recoverable. The recoverable amount represents the current fair value or present value of the estimated future cash flows discounted at the original effective interest rate expected to arise from the affected financial assets. In arriving at the current fair value or estimated future cash flows, management exercises judgement in estimating the collectible or realisable amounts including extent of credit loss.

(iv) Impairment assessment on non-performing loans

Judgement is applied in determining the amounts that may be recovered from long outstanding non-performing loans via collaterals pledged to those loans. Management has applied a 20% discount on the open market value of prime-located collateral and for non-prime located collateral, the forced sale value as recommended by independent external valuers is used. The assigned values as determined for the non-performing loans are discounted over 3 years for unhindered loans and over 5 years for those hindered loans.

There has not been any significant addition to the loan portfolios held by the Group. The Group, after taking into consideration the current economic environment and the possibility of delay in recovering those outstanding loans, has continued to discount the assigned values of those loans over 3 or 5 years, which is an extension of 1 year as compared to if the assigned value is discounted over a period of 2 or 4 years.

The actual amounts that will be recovered from these non-performing loans are largely dependent on the values that those collaterals can fetch should foreclosure take place or if the borrowers agreed to settlements with the Group, and lastly the time taken to complete recovery of these loans. As such, there is a limitation to the accuracy of those estimates. In fact, it is certain that the actual results as explained above may not develop exactly as projected and may vary significantly from the projections.

(v) Fair value of an investment property

The Group's investment properties are stated at fair value, as stated in Note 2(f) of the significant accounting policies.

Included in an insurance subsidiary company's Life Participating fund is an investment property consisting of a piece of vacant land in Malaysia which is valued at RM171,000,000 as at the balance sheet date, based on a valuation performed by an independent property valuer on 1 December 2009. Several events occurred during the current financial year, whereas at the balance sheet date, the outcomes of these events are still unresolved or uncertain. These events, which include a legal suit by residents of the surrounding area against the local council, and a proposed draft local plan by the same local council, have cast uncertainties over the fair value of the said property.

Accordingly, the insurance subsidiary company has obtained confirmations from the independent property valuer and a legal opinion on the legal suit subsequent to the balance sheet date. On the premise of the legal opinion and the confirmation letter from the valuer which reaffirmed the fair value of the property, the Directors are of the view that the fair value of the property of RM171,000,000 is fairly stated.

(vi) Actuarial liabilities for Family Takaful fund

For Family Takaful plans, the actuarial liabilities are determined by the Appointed Actuary and were set up based on the type of products as follows:

(aa) Investment-Linked Personal Risk Investment Account ("PRIA Investment-Linked")

This is the risk fund that involves investment-linked certificates including unit deducting riders. The Tabarru' rates are dripped from Participant Investment Account ("PIA") to this risk fund on a monthly basis. The liabilities in this fund are calculated as unearned contribution reserve, which is half of the total monthly drip at the valuation date. In addition to this liability, IBNR reserve is also included for Critical Illness and Medical unit deducting riders. From the experience study, 2 months average claims were assumed in calculating IBNR.

(bb) Ordinary Personal Risk Investment Account ("PRIA Ordinary Life")

This fund consists of two products, Cancer Care and SmartMedic.

Cancer Care is a guaranteed renewable medical takaful product with an additional death benefit. The contribution reserve is calculated at 45% of unearned gross cancer contribution using 1/24th method. For the death benefit, a net contribution valuation reserve is calculated using DGI94 mortality table discounted at 4% per annum. In addition, 2 months of average claims are set aside for IBNR.

31 DECEMBER 2009 (continued)

#### 3 CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS IN APPLYING ACCOUNTING POLICIES (CONTINUED)

### (a) Critical accounting estimates and assumptions (continued)

(vi) Actuarial liabilities for Family Takaful fund (continued)

For Family Takaful plans, the actuarial liabilities are determined by the Appointed Actuary and were set up based on the type of product as follows: (continued)

(bb) Ordinary Personal Risk Investment Account ("PRIA Ordinary Life") (continued)

SmartMedic is an individual H&S product with guaranteed renewability up to age 80. It also provides an additional benefit, Funeral Expense, which is payable upon death due to all causes. The contribution reserve is calculated at 30% or 60% of unearned gross medical contribution using 1/24th method for first policy year and renewal policy year respectively. Reserve for Funeral Expense benefit is calculated at 80% of unearned gross funeral expense contribution using 1/24th method. An additional provision of 2 months of average claims are set aside as IBNR.

Reserves for SmartMedic are adjusted to reflect the 50% retained portion after reinsurance arrangement.

(cc) Group Fund Risk Investment Account ("GFRIA")

Currently there are 3 products in this fund, which are Group Term Takaful, Comprehensive Group Takaful Scheme and Group Mortgage Protection Plan.

The net liability for Group Term Takaful has been calculated on Unexpired Risk Reserve ("URR") basis using 1/24th method, with the risk rates assumed to be 130% of LIAM risk rates.

For Comprehensive Group Takaful Scheme, the reserve is calculated at 100% of unearned contribution using 1/24th method.

The reserving method used for Group Mortgage Protection Plan is based on statutory requirement. The present value of future benefits is discounted at 4% using 90% of DGI94 mortality table on the retained portion of the risk.

At subsequent reporting dates, these estimates will be reassessed for adequacy and reasonableness and changes will be made accordingly.

### (vii) Impairment review of Qardhul Hassan

The subsidiary company that carries on takaful businesses performs an impairment review whenever changes in circumstances indicate that the carrying amount of Qardhul Hassan may not be recoverable. The recoverable amount represents the estimated future surplus generating from the General takaful fund.

In arriving at the estimated future surplus, management has applied projected growth in contributions based on the subsidiary company's business plan. The underwriting surplus was arrived at after deducting underwriting outgo. Claim outgo was projected based on the subsidiary company's experience and industry information. The subsidiary company has incorporated current retakaful arrangement in the estimation of net contributions, claims recovery and retakaful commissions. The surplus generated from General takaful fund includes investment income from investment assets of the fund projected based on current return on investment.

Assumptions used in estimating the future surplus from the General takaful fund include business growth projection that is based on the subsidiary company's strategy as a new entrant in the industry and the takaful industry forecast growth of 16% to 20% per annum.

### (b) Critical judgement in applying the entity's accounting policies

In determining and applying accounting policies, judgement is often required in respect of items where the choice of specific policy could materially affect the reported results and financial position of the Group and Company. The Directors are of their view that currently there are no accounting policies which requires significant judgement to be exercised.

## PROPERTY, PLANT AND EQUIPMENT

## (a) GENERAL AND SHAREHOLDERS' FUNDS

					Furniture,			Assets	
		Freehold	Freehold	Plant and	fittings and	Motor		under	
	Note	land	buildings	machinery	equipment	vehicles	Renovation	construction	Total
	_	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP									
Net book value									
At 1 January 2009		14,544	50,339	136	1,976	5,733	1,578	3,668	77,974
Additions at cost		-	-	-	860	708	265	990	2,823
Disposals at net book value		-	_	-	(15)	(930)	(32)	-	(977)
Write off at net book value		-	_	-	(18)	(4)	(38)	-	(60)
Currency translation									
differences		-	_	-	_	(6)	-	-	(6)
Depreciation charge for									
the financial year		-	(1,228)	(10)	(1,025)	(899)	(297)	-	(3,459)
Transferred from assets classified as held for sale		-	-	-	263	-	-	-	263
At 31 December 2009	-	14,544	49,111	126	2,041	4,602	1,476	4,658	76,558
Net book value									
At 1 January 2008		14,544	51,567	145	5,450	7,104	3,168	3,668	85,646
Additions at cost		-	_	3	1,205	2,498	365	-	4,071
Disposals at net book value		-	_	-	(26)	(760)	(61)	-	(847)
Write off at net book value		-	_	-	(19)	(52)	-	-	(71)
Currency translation									
differences		-	-	-	(5)	(35)	(5)	-	(45)
Depreciation charge for									
the financial year		-	(1,228)	(12)	(2,110)	(1,503)	(659)	-	(5,512)
Transferred to assets classified as held for sale	41(b)	_	_	-	(2,519)	(1,519)	(1,230)	-	(5,268)
At 31 December 2008	` ´ -	14,544	50,339	136	1,976	5,733	1,578	3,668	77,974

## PROPERTY, PLANT AND EQUIPMENT (CONTINUED)

### (a) GENERAL AND SHAREHOLDERS' FUNDS (CONTINUED)

	Furniture,						Assets	
	Freehold	Freehold	Plant and	fittings and	Motor		under	
Note	land	buildings	machinery	equipment	vehicles	Renovation	construction	Total
_	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP								
At 31 December 2009								
Cost	-	-	183	11,248	11,375	2,574	7,456	32,836
Valuation	14,544	51,567	-	-	-	-	-	66,111
Accumulated impairment loss	-	-	-	(65)	(55)	-	(2,798)	(2,918)
Accumulated depreciation		(2,456)	(57)	(9,142)	(6,718)	(1,098)		(19,471)
Net book value	14,544	49,111	126	2,041	4,602	1,476	4,658	76,558
At 31 December 2008								
Cost	-	-	183	30,972	16,208	10,764	6,466	64,593
Valuation	14,544	51,567	-	-	-	-	-	66,111
Accumulated impairment loss	-	-	-	(65)	(55)	-	(2,798)	(2,918)
Accumulated depreciation	-	(1,228)	(47)	(26,412)	(8,901)	(7,956)	-	(44,544)
Transferred to assets classified as held for sale 41(b)	_			(2,519)	(1,519)	(1,230)		(5,268)
Net book value	14,544	50,339	136	1,976	5,733	1,578	3,668	77,974

The net book value of assets acquired under hire purchase agreements was RM1,862,000 (2008: RM2,305,000).

## PROPERTY, PLANT AND EQUIPMENT (CONTINUED)

## (a) GENERAL AND SHAREHOLDERS' FUNDS (CONTINUED)

	Furniture, fittings and equipment	Motor vehicles	Renovation	Total
	RM'000	RM'000	RM'000	RM'000
COMPANY			Nun GGG	
Net book value				
At 1 January 2009	356	2,690	123	3,169
Additions at cost	65	-	16	81
Disposals at net book value	-	(636)	-	(636)
Write off at net book value	(1)	-	-	(1)
Depreciation charge for the financial year	(99)	(262)	(19)	(380)
At 31 December 2009	321	1,792	120	2,233
At 31 December 2009				
Cost	916	2,627	189	3,732
Accumulated depreciation	(595)	(835)	(69)	(1,499)
Net book value	321	1,792	120	2,233
Net book value				
At 1 January 2008	279	2,122	47	2,448
Additions at cost	183	1,212	93	1,488
Disposals at net book value	(2)	(206)	-	(208)
Depreciation charge for the financial year	(104)	(438)	(17)	(559)
At 31 December 2008	356	2,690	123	3,169
At 31 December 2008				
Cost	862	4,383	173	5,418
Accumulated depreciation	(506)	(1,693)	(50)	(2,249)
Net book value	356	2,690	123	3,169

The net book value of assets acquired under hire purchase agreements was RM761,000 (2008: RM887,000).

## PROPERTY, PLANT AND EQUIPMENT (CONTINUED)

## (b) LIFE FUND

					Furniture,			
		Freehold	Freehold	Leasehold	fittings and	Motor		
	Note	land	buildings	buildings	equipment	vehicles	Renovation	Total
		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP								
Net book value								
At 1 January 2009		52,228	161,467	11,701	8,154	880	12,870	247,300
Additions at cost		-	1,166	-	1,416	86	1,580	4,248
Transferred to investment properties	6(b)	(77)	(197)	-	-	-	-	(274)
Disposals at net book value		(1,336)	(1,642)	(2,788)	(18)	(126)	-	(5,910)
Write off at net book value		-	-	-	(4)	-	-	(4)
Impairment loss		-	(1,944)	-	-	-	-	(1,944)
Reversal of revaluation surplus								
on disposal	21	(54)	(93)	(48)	-	-	-	(195)
Revaluation surplus during the								
financial year	21	-	334	-	-	-	-	334
Depreciation charge for the								
financial year			(3,857)	(288)	(2,629)	(552)	(3,754)	(11,080)
At 31 December 2009		50,761	155,234	8,577	6,919	288	10,696	232,475
Net book value								
At 1 January 2008		52,228	167,662	15,826	8,846	2,819	12,151	259,532
Additions at cost		-	260	-	2,181	226	4,076	6,743
Disposals at net book value		-	-	(2,846)	(4)	(1,030)	(18)	(3,898)
Write off at net book value		-	-	-	(4)	-	-	(4)
Impairment loss		-	(2,565)	(636)	-	-	-	(3,201)
Reversal of revaluation surplus								
on disposal	21	-	-	(234)	-	-	-	(234)
Depreciation charge for the								
financial year			(3,890)	(409)	(2,865)	(1,135)	(3,339)	(11,638)
At 31 December 2008		52,228	161,467	11,701	8,154	880	12,870	247,300

#### PROPERTY, PLANT AND EQUIPMENT (CONTINUED)

#### (b) LIFE FUND (CONTINUED)

	Freehold	Freehold	Leasehold	Furniture, fittings and	Motor		
	land	buildings	buildings	equipment	vehicles	Renovation	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP							
At 31 December 2009							
Cost	-	-	-	62,546	4,949	51,891	119,386
Valuation	50,761	164,358	9,366	-	-	-	224,485
Accumulated depreciation		(9,124)	(789)	(55,627)	(4,661)	(41,195)	(111,396)
Net book value	50,761	155,234	8,577	6,919	288	10,696	232,475
At 31 December 2008							
Cost	-	-	-	61,155	5,095	50,310	116,560
Valuation	52,228	165,536	12,485	-	-	-	230,249
Accumulated depreciation		(4,069)	(784)	(53,001)	(4,215)	(37,440)	(99,509)
Net book value	52,228	161,467	11,701	8,154	880	12,870	247,300

Certain land and buildings of the insurance subsidiary companies were revalued in 2009 by independent valuation experts where the fair values were determined by reference to observable prices in an active market or recent market transactions on arm's length terms, adjusted if necessary, for any differences in the nature, location or condition of the specific asset.

Had the freehold land and freehold and long term leasehold buildings been carried at historical cost less accumulated depreciation and impairment loss, the carrying amounts that would have been included in the financial statements as at the balance sheet as follows:

	Sharet	General and Shareholders' funds		Life fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Freehold land	14,544	14,544	43,827	45,164
Freehold and leasehold buildings	49,111	50,339	153,146	161,275
	63,655	64,883	196,973	206,439

The titles to certain properties of the life fund held by an insurance subsidiary company, amounting to RM25,446,000 (2008: RM27,974,000) are in the process of being transferred to the insurance subsidiary company. Risks, rewards and effective titles to these properties have been passed to the insurance subsidiary company upon unconditional completion of the acquisition of those properties. The insurance subsidiary company has submitted the relevant documents to the authorities for transfer of legal titles to them and is awaiting the process and finalisation of these transfers to be completed.

#### **INTANGIBLE ASSETS**

#### (a) GENERAL AND SHAREHOLDERS' FUNDS

	Management	Computer	
	rights	software	Total
	RM'000	RM'000	RM'000
GROUP	-		
Net book value			
At 1 January 2009	5,148	3,752	8,900
Additions at cost	-	1,348	1,348
Disposals at net book value	-	(59)	(59)
Amortisation charge for the financial year	(347)	(1,153)	(1,500)
Transferred from assets classified as held for sale	<u> </u>	8	8
At 31 December 2009	4,801	3,896	8,697
At 31 December 2009			
Cost	7,000	7,024	14,024
Accumulated amortisation	(2,199)	(3,128)	(5,327)
Net book value	4,801	3,896	8,697
Net book value			
At 1 January 2008	5,495	3,484	8,979
Additions at cost	-	3,566	3,566
Amortisation charge for the financial year	(347)	(1,520)	(1,867)
Transferred to assets classified as held for sale (Note 41(b))	<del>-</del>	(1,778)	(1,778)
At 31 December 2008	5,148	3,752	8,900
At 31 December 2008			
Cost	7,000	10,161	17,161
Accumulated amortisation	(1,852)	(4,631)	(6,483)
Transferred to assets classified as held for sale (Note 41(b))		(1,778)	(1,778)
Net book value	5,148	3,752	8,900

#### **INTANGIBLE ASSETS (CONTINUED)**

#### (a) GENERAL AND SHAREHOLDERS' FUNDS (CONTINUED)

	Compu	ter software
	2009	2008
	RM'000	RM'000
COMPANY		
Net book value		
At 1 January	148	143
Additions at cost	1	51
Amortisation charge for the financial year	(46)	(46)
At 31 December	103	148
At 31 December		
Cost	231	230
Accumulated amortisation	(128)	(82)
Net book value	103	148
(b) LIFE FUND		
GROUP		
Net book value		
At 1 January	4,190	4,890
Additions at cost	1,515	1,169
Amortisation charge for the financial year	(1,883)	(1,869)
At 31 December	3,822	4,190
At 31 December		
Cost	10,883	9,368
Accumulated amortisation	(7,061)	(5,178)
Net book value	3,822	4,190

The intangible assets of the Group consist of computer software and management rights.

#### Computer software

Computer software consists mainly of development costs and costs that are directly associated with identifiable software systems controlled by the Group, that do not form the integral part of the hardware, and that will probably generate economic benefits exceeding costs beyond one year.

#### Management rights

Management rights represent the acquired rights to manage unit trust funds ("the Rights"). Pursuant to the Sale of Business Agreement dated 5 August 2003 between MAAKL Mutual Bhd ("MAAKL"), a 70% owned subsidiary company of MAA Corporation Sdn Bhd which is in turn a wholly owned subsidiary company of the Company, and MBf Unit Trust Management Berhad ("MUTMB"), MAAKL acquired the Rights from MUTMB to manage four unit trust funds ("the Funds") managed by MUTMB. The Funds are MAAKL Equity Index Fund, MAAKL Value Fund, MAAKL Mutual Balanced Fund and MAAKL Syariah Index Fund. The effective date of the transfer of the management of the Funds was on 1 December 2003.

The Rights are amortised over a straight line basis, over a period of 20 years (2008: 20 years), the period in which the Group expects to recognise the related revenue. The remaining expected unamortised period at the balance sheet date is 14 (2008: 15) years.

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

#### **6 INVESTMENT PROPERTIES**

#### (a) GENERAL AND SHAREHOLDERS' FUNDS

		GROUP		COMPANY
_	2009	2008	2009	2008
-	RM'000	RM'000	RM'000	RM'000
Balance as at 1 January	39,316	37,696	-	_
Additions at cost	787	12,207	-	-
Disposals	(5,821)	(7,855)	-	-
Fair value gain/(loss)	67	(1,486)	-	-
Currency translation differences	461	(1,246)	<del>-</del>	-
Balance as at 31 December	34,810	39,316		-
Comprising:				
Freehold land and buildings	11,287	17,429	-	-
Leasehold land and buildings	23,523	21,887	-	-
	34,810	39,316		-
(b) LIFE FUND				
				GROUP
		_	2009	2008
		_	RM'000	RM'000
Balance as at 1 January			546,100	599,656
Additions at cost			2,045	17,464
Transferred from property, plant and equipment (Note 4(b))			274	-
Disposals			(12,339)	(47,553)
Fair value loss		_	(725)	(23,467)
Balance as at 31 December		_	535,355	546,100
Comprising:				
Freehold land and buildings			378,525	383,165
Leasehold land and buildings		_	156,830	162,935
		_	535,355	546,100

The titles to certain investment properties of the General and Shareholders' fund and the Life fund of an insurance subsidiary company, amounting to RM15,010,000 (2008: RM14,629,000) and RM74,176,000 (2008: RM85,379,000) respectively, are in the process of being transferred to the insurance subsidiary company. Risks, rewards and effective titles to these investment properties have been passed to the insurance subsidiary company upon unconditional completion of the acquisition of those properties. The insurance subsidiary company has submitted the relevant documents to the authorities for transfer of legal titles to them and is awaiting the process and finalisation of these transfers to be completed.

#### **INVESTMENTS**

The Group's financial assets are summarised by measurement category in the following presentation:

#### (a) GENERAL AND SHAREHOLDERS' FUNDS

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
At fair value through profit or loss	20,132	16,048	-	5
Available-for-sale	227,549	75,273	-	-
Held to maturity		2,209		
	247,681	93,530		5

The Group's current portion of financial assets is RM4,591,000 (2008: RM2,718,000), with the remaining portion being noncurrent. The assets included in each of the categories above are detailed in the tables below:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Financial assets held at fair value through profit or loss				
Equity securities				
- Quoted	947	774	-	5
- Unquoted	24	1,297		-
	971	2,071		5
Corporate debt securities				
- Quoted	6,050	6,487		-
Unit trusts				
- Unquoted	5,704	5,369		=
Investment-linked units				
- Unquoted	7,407	2,121		
Total financial assets at fair value through profit or loss	20,132	16,048		5

Financial assets at fair value through profit and loss above are held for trading.

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

#### 7 INVESTMENTS (CONTINUED)

#### (a) GENERAL AND SHAREHOLDERS' FUNDS (CONTINUED)

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Available-for-sale financial assets				
Equity securities				
- Unquoted	26,716	25,883	-	-
Corporate debt securities				
- Unquoted	135,202	36,370	-	-
Malaysian Government Securities/				
Government Investment Issues	60,631	-	-	-
Investment-linked units				
- Unquoted	5,000	13,020		
Total available-for-sale financial assets	227,549	75,273		-
Held to maturity financial assets				
Corporate debt securities				
- Unquoted		2,209		
Total held to maturity financial assets		2,209		

Financial assets held to maturity are not presented on the Group's balance sheet at their fair values. The fair values of the held to maturity assets are nil (2008: RM2,276,000) as at 31 December 2009. Fair values for held to maturity debt securities are based on market prices or broker/dealer price quotations. Where the information is not available, fair value has been estimated using quoted market prices for securities with similar credit maturity and yield characteristics.

The Group has reclassified financial assets held to maturity to available-for-sale with effect from 1 January 2009. The reclassification was carried out to allow for sale of those assets arising from a change in the Group's intention to hold those assets to maturity due to changes in the credit risk of the assets.

Included in the above balances as at 31 December 2009 are Malaysian Government Securities, Government Investment Issues and corporate debt securities amounting to RM71,000,000 that are assigned from the Shareholders' fund of an insurance subsidiary company to partially rectify the deficit of assets over liabilities of the Annuity fund in the Life Insurance Fund until the deficiency ceases in that insurance subsidiary company, as disclosed in Note 2(a) to the financial statements. In the previous financial year, the Shareholders' fund of that insurance subsidiary company had assigned fixed and call deposits amounted to approximately RM71,000,000 to partially rectify the deficit of assets over liabilities of the Annuity fund in the Life Insurance Fund until the deficiency ceases, as disclosed in Note 38 (a) to the financial statements.

#### **INVESTMENTS** (CONTINUED)

#### LIFE FUND AND LIFE FUND - INVESTMENT-LINKED FUND

				GROUP
				Life fund-
		Life fund	investment-	linked fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
At fair value through profit or loss	395,430	128,930	532,956	366,136
Available-for-sale	3,266,935	2,680,310	-	-
Held to maturity		481,974		
	3,662,365	3,291,214	532,956	366,136

The Group's current portion of financial assets is RM158,097,000 (2008: RM571,800,000), with the remaining portion being non-current. The assets included in each of the categories above are detailed in the tables below:

				GROUP
				Life fund-
		Life fund	investment-	linked fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Financial assets held at fair value through profit or loss				
Equity securities				
- Quoted	365,427	68,903	392,907	179,914
- Unquoted		2,092		
	365,427	70,995	392,907	179,914
Unit trusts				
- Quoted	9,004	7,683	10,928	7,714
- Unquoted				33,824
	9,004	7,683	10,928	41,538
Corporate debt securities				
- Quoted	19,350	18,104	4,401	-
- Unquoted		30,890	114,823	141,123
	19,350	48,994	119,224	141,123
Malaysian Government Securities/				
Government Investment Issues	-	-	5,123	-
Investment-linked units				
- Unquoted	1,649	1,258	4,774	3,561
Total financial assets at fair value through profit or loss	395,430	128,930	532,956	366,136

Financial assets at fair value through profit and loss above are held for trading.

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

#### 7 INVESTMENTS (CONTINUED)

#### (b) LIFE FUND AND LIFE FUND - INVESTMENT-LINKED FUND (CONTINUED)

				GROUP
				Life fund-
		Life fund	investment-	linked fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Available-for-sale financial assets				
Equity securities				
- Unquoted	2,091	-	-	-
Corporate debt securities				
- Quoted	30,426	-	-	-
- Unquoted	3,202,854	2,328,117	-	-
Less: Accumulated impairment loss	(86,115)	(57,519)		
	3,147,165	2,270,598	<del>-</del> -	<del>-</del>
Malaysian Government Securities/				
Government Investment Issues	117,679	409,712		
Total available-for-sale financial assets	3,266,935	2,680,310		-
Held to maturity financial assets				
Corporate debt securities				
- Unquoted	-	445,465	-	-
Less: Accumulated impairment loss		(18,577)		
	<del>-</del>	426,888	<del>-</del> -	<del>-</del>
Malaysian Government Securities/				
Government Investment Issues		55,086		
Total held to maturity financial assets		481,974		

Financial assets held to maturity are not presented on the Group's balance sheet at their fair values. The fair values of the held to maturity assets are nil (2008: RM475,088,000) as at 31 December 2009.

Fair values for held to maturity debt securities are based on market prices or broker/dealer price quotations. Where the information is not available, fair value has been estimated using quoted market prices for securities with similar credit maturity and yield characteristics.

The Group has reclassified financial assets held to maturity to available-for-sale with effect from 1 January 2009. The reclassification was carried out to allow for sale of those assets arising from a change in the Group's intention to hold to those assets to maturity due to changes in the credit risk of the assets.

Included in the above balances as at 31 December 2009 are Malaysian Government Securities, Government Investment Issues and corporate debt securities amounting to RM177,000,000 that are assigned from the Life Non-participating fund of an insurance subsidiary company to rectify the deficit of assets over liabilities of the Life Participating Fund of RM159,000,000 and Life Annuity Participating fund of RM18,000,000 until the deficiency ceases in that insurance company, as disclosed in Note 2(a) to the financial statements.

#### **INVESTMENTS** (CONTINUED)

			GROUP
		2009	2008
		RM'000	RM'000
(c)	GENERAL TAKAFUL FUND		
	Available-for-sale	4,973	-
	Available-for-sale financial assets		
	Malaysian Government Guaranteed financing	4,973	
	Total available-for-sale financial assets	4,973	
(d)	FAMILY TAKAFUL FUND		
	Available-for-sale	5,018	
	Available-for-sale financial assets		
	Malaysian Government Guaranteed financing	5,018	
	Total available-for-sale financial assets	5,018	-
(e)	FAMILY TAKAFUL FUND - INVESTMENT-LINKED FUND		
	At fair value through profit or loss	37,524	13,829
	Financial assets held at fair value through profit or loss		
	Equity securities		
	- Quoted	24,192	10,841
	Islamic debt securities	10.000	0.000
	- Unquoted	13,332	2,988
	Total financial assets held at fair value through profit or loss	37,524	13,829

Financial assets at fair value through profit or loss above are held for trading.

#### LOANS AND RECEIVABLES

#### (a) GENERAL AND SHAREHOLDERS' FUNDS

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Loans arising from:				
Mortgage loans	8,252	14,194	233	276
Other secured loans	24,320	24,342	-	18
Unsecured loans	313	182	22	12
	32,885	38,718	255	306
Allowance for doubtful debts	(11,410)	(14,672)		
Net loans	21,475	24,046	255	306
Loans from leasing, hire purchase and others	104,424	106,272	-	-
Allowance for doubtful debts	(67,135)	(68,505)		-
Net loans from leasing, hire purchase and others	37,289	37,767	<u> </u>	
	58,764	61,813	255	306
Receivables:				
Trade receivables of non- insurance				
subsidiary companies	6,375	7,323	-	-
Amount due from subsidiary companies	-	-	84,293	79,630
Amount due from associated companies	11,488	11,594	1,239	1,209
Investment income due and accrued	3,199	1,574	77	107
Amount due from Life fund (Note 18(b))	-	11,413	-	-
Amount due from Family takaful fund				
- Investment-linked fund (Note 18(e))	1	3	-	-
Qardhul Hassan (Note 22(a),(b))	11,112	8,132	-	-
Wakalah fee receivable (Note 18(c),18(d))	7,740	28,697	-	-
Surplus receivables from Family takaful fund (Note 18(d))	1,650	-	-	-
Manager's stocks	4,530	4,186	-	-
Other receivables, deposits and prepayments	11,849	8,416_	5,783	6,859
	57,944	81,338	91,392	87,805
	116,708	143,151	91,647	88,111

Qardhul Hassan represents a benevolent loan to the General takaful fund and the Family takaful fund to make good the underwriting deficit in the respective funds. The amount is unsecured, not subject to any profit element and has no fixed terms of repayment.

The net loans and net loans from leasing, hire purchase and others can be analysed as follows:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Receivable within 12 months	35,497	48,135	65	70
Receivable after 12 months	23,267	13,678	190	236
	58,764	61,813	255	306

#### LOANS AND RECEIVABLES (CONTINUED)

#### (b) LIFE FUND AND LIFE FUND - INVESTMENT-LINKED FUND

				GROUP
				Life fund-
		Life fund	investment-	-linked fund
	2009	2008	2009	2008
Loans arising from:	RM'000	RM'000	RM'000	RM'000
Loans dising norn.				
Policy loans	340,913	322,737	-	-
Mortgage loans	341,624	393,059	-	-
Other secured loans	196,076	208,827	-	-
Unsecured loans	579	712		-
	879,192	925,335	-	-
Allowance for doubtful debts	(174,518)	(165,103)		-
Net loans	704,674	760,232	<del>-</del> -	-
Receivables:				
Outstanding proceeds from disposal of investments	15,466	17,603	-	-
Investment income due and accrued	45,236	43,560	1,902	1,905
Amount due from Life fund-Investment				
-linked fund (Note 18(b))	3,187	7,963	-	-
Amount due from Shareholders' fund (Note 18(a))	23,513	37,690	-	-
Amount due from Life fund (Note 18(b))	-	-	2,957	7,795
Prepaid lease rentals	3,558	5,249	-	-
Other receivables, deposits and prepayments	24,708	26,928	728	3,842
	115,668	138,993	5,587	13,542
	820,342	899,225	5,587	13,542
The net loans can be analysed as follows:				
				GROUP
		life fund	in voolmaant	Life fund-
	2009	Life fund	investment- 2009	2008
	2009	2006 RM'000	2009 RM'000	2008 RM'000
			000	
Receivable within 12 months	686,625	747,361	-	-
Receivable after 12 months	18,049	12,871		-
	704,674	760,232		-

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

#### 8 LOANS AND RECEIVABLES (CONTINUED)

		GROUP
	2009	2008
	RM'000	RM'000
(c) GENERAL TAKAFUL FUND		
Receivables:		
Profit and dividend receivable	64	2
Amount due from Shareholders' fund (Note 18(a))	4,593	4,108
Amount due from Family takaful fund (Note 18(d))	-	905
Qardhul Hassan receivable from Shareholders' fund (Note 18(a))	528	8,132
	5,185	13,147
(d) FAMILY TAKAFUL FUND		
Receivables:		
Profit and dividend receivable	70	-
Amount due from Shareholders' fund (Note 18(a))	8,687	15,221
Qardhul Hassan receivable from Shareholders' fund (Note 18(a))	455	-
Other receivables, deposits and prepayments	376	89
	9,588	15,310
(e) FAMILY TAKAFUL FUND - INVESTMENT-LINKED FUND		
Receivables:		
Profit and dividend receivable	332	107
Amount due from Family takaful fund (Note 18(d))	4,887	42,616
Other receivables, deposits and prepayments	25	
	5,244	42,723

Included in the total loans portfolio net of allowance for doubtful debts of an insurance subsidiary company as at 31 December 2009 are non-performing loans ("NPL") amounting to approximately RM20,846,000 (2008: RM23,470,000) and RM341,467,000 (2008: RM413,750,000) in the General and Shareholders' funds and Life fund respectively, Concurrently, included in the total loans portfolio net of allowance for doubtful debts of the subsidiary company engaged in hire purchase, leasing and other credit activities as at 31 December 2009 are NPL amounting to approximately RM21,364,000 (2008: RM13,259,000) in the Shareholders' fund. These NPL were collateralised by properties and/or shares as pledged by the borrowers.

The subsidiary companies have assessed the value of the collaterals or agreed settlements plans and have made additional allowances for doubtful debts where appropriate. Should the market value or adjusted value on the collateral deviate by 10% or the recovery process be delayed by a year, particularly those loans with properties as collaterals, there may be a potential shortfall of approximately RM2,050,000 and RM33,095,000 for the NPL of the insurance subsidiary company in the General and Shareholders' fund, and Life fund respectively, and RM2,485,000 (2008: RM332,000) for the NPL of the subsidiary company engaged in hire purchase, leasing and other credit activities.

#### LOANS AND RECEIVABLES (CONTINUED)

				GROUP
		General and		
	Share	holders' fund		Life fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
(i) Outstanding loans before allowance				
for doubtful debts analysed by				
loan type are as follows:				
Policy loans	-	-	340,914	322,739
Term loans	123,880	126,304	514,823	582,110
Housing loans	233	276	23,013	19,745
Leasing	10,889	15,969	-	-
Hire purchase	1,911	2,141	-	-
Staff loans	396	300	442	741
	137,309	144,990	879,192	925,335
(ii) Outstanding loans before allowance for doubtful debts analysed by types of customers are as follows:				
Policyholders	-	-	352,347	335,032
Business enterprises	130,065	136,080	457,125	524,181
Staff	629	576	1,575	2,480
Agents	-	-	1,263	1,357
Individuals	6,615	8,334	66,882	62,285
	137,309	144,990	879,192	925,335
(iii) Outstanding loans before allowance				
for doubtful debts analysed by				
economic purpose are as follows:				
Policy loans	-	-	340,914	322,737
Constructions	29,289	28,511	72,083	72,629
Purchase of landed properties/securities	36,886	52,691	323,050	332,391
Purchase of property, plant and equipment other than land and buildings	12,800	18,110	263	429
Personal use	4,817	5,167	200	334
Working capital	35,218	39,203	142,682	196,815
Others	18,299	1,308		
	137,309	144,990	879,192	925,335

#### LOANS AND RECEIVABLES (CONTINUED)

				GROUP
	-	General and		
	Shareholders' fund			Life fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
(iv) Movement of NPL before allowance				
for doubtful debts are as follows:				
Outstanding loans before allowance				
for doubtful debts at the beginning year	120,454	262,505	573,701	641,946
Classified as non-performing during				
the financial year	25,532	407	5,836	18,145
Classified as performing during the financial year (*)	(15,053)	-	-	-
Interest movement	53	(258)	817	1,217
Recovered during the financial year	(11,920)	(133,451)	(69,124)	(82,456)
Transferred to assets classified as				
held for sale (Note 41(b)(l)(ii))	-	(35)	-	-
Amounts written off	(190)	(9,262)		
	118,876	119,906	511,230	578,852

Included in the NPL portfolio of the subsidiary company engaged in hire purchase, leasing and other credit activities, is an amount of approximately RM15,022,000 (2008: Nil) which was reclassified as performing loans arising from a loan restructuring exercise during the financial year.

				GROUP
		Seneral and		
	Sharel	olders' fund		Life fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
(v) Movement in the allowance for				
doubtful debts for NPL are as follows:				
Balance at the beginning of financial year	83,177	83,388	165,103	151,110
Classified as performing during the financial year	-	-	(4,402)	-
Allowance made during the financial year	8,795	4,127	14,795	13,993
Amounts written back in respect of recoveries		(7,286)	(3,077)	-
Amounts written back in respect of restructured of loan	(7,830)	-	-	-
Transfer to assets classified as held for sale				
(Note 41(b)(ii))	-	(35)	-	-
Bad debts written off	(190)	(1,226)	(5,733)	
Balance at the end of financial year	76,666	83,177	169,763	165,103

#### LOANS AND RECEIVABLES (CONTINUED)

					GROUP
			eneral and		OROGI
		Shareh	olders' fund		Life fund
		2009	2008	2009	2008
		RM'000	RM'000	RM'000	RM'000
(vi)	Outstanding NPL before allowance				
	for doubtful debts analysed by				
	loan type are as follows:				
	Term loans	106,361	102,306	504,857	573,329
	Housing loans	-	-	6,373	5,389
	Leasing	10,889	15,969	-	-
	Hire purchase	1,626	1,631	-	-
	Staff loans				134
		118,876	119,906	511,230	578,852
(vii)	Outstanding NPL before allowance				
	for doubtful debts analysed by				
	type of customers are as follows:				
	Policyholders	-	-	4,929	4,754
	Business enterprises	112,639	112,606	457,124	515,396
	Staff	-	-	-	134
	Agents	-	-	634	636
	Individuals	6,237	7,300	48,543	57,932
		118,876	119,906	511,230	578,852
(viii)	Outstanding NPL before allowance				
	for doubtful debts analysed by				
	economic purpose are as follows:				
	Constructions	29,289	11,438	72,083	71,935
	Purchase of landed properties/securities	36,826	41,298	296,443	309,949
	Purchase of property, plant and equipment				
	other than land and buildings	12,516	17,600	-	-
	Personal use	4,096	3,927	22	155
	Working capital	35,218	44,689	142,682	196,813
	Others	931	954		
		118,876	119,906	511,230	578,852
(ix)	Aging of NPL before allowance				
	for doubtful debts is as follows:				
	Up to 1 year	41,730	51,750	5,910	81,776
	1 to 5 years	75,641	53,560	410,575	466,764
	More than 5 years	1,505	14,596	94,745	30,312
		118,876	119,906	511,230	578,852

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

#### 8 LOANS AND RECEIVABLES (CONTINUED)

Loans from leasing, hire purchase and others included loans to the following related parties:

		GROUP
	2009	2008
	RM'000	RM'000
Mithril Berhad	-	5,042
Mithril Saferay Sdn Bhd	-	1
Mithril Marketing Sdn Bhd	8,353	8,372
Mithril Clay Manufacturing Berhad	10,889	15,969
	19,242	29,384
Allowance for doubtful debts	(19,242)	(21,943)
Net loans	-	7,441

The relationships of the above related parties are disclosed in Note 44 to the financial statements.

Included in amounts due from subsidiary companies are interest-bearing advances to subsidiary companies amounting to RM67,049,000 (2008: RM65,907,000). The interest-bearing advances bear interest rates ranging from 4.35% to 8.0% (2008: 4.35% to 9.0%) per annum and are currently rolled over on a monthly basis.

Included in other receivables, deposits and prepayment are advance rental payments to a related party, Mithril Berhad amounting to RM7,430,000 (2008: RM1,700,000).

The estimated fair values of loans and receivables are the discounted amount of the estimated future cash flows expected to be received. Expected future cash flows are discounted at effective interest rates to determine the fair values, as shown below:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Loans arising from:				
- mortgage loans	298,119	394,739	209	241
- other secured loans	121,118	148,417	-	-
Loans from leasing, hire purchase and others	41,762	39,159		
	460,999	582,315	209	241

The weighted average effective interest rates of non-current receivables were as follows:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Mortgage loans	10.5	10.2	5.8	5.8
Other secured loans	11.1	11.1	-	-
Unsecured loans	4.4	4.4	5.0	5.0
Loans from leasing, hire purchase and others	9.0	1.7	-	-

#### **INSURANCE RECEIVABLES**

			COMPANY
		2009	2008
		RM'000	RM'000
(a)	GENERAL AND SHAREHOLDERS' FUNDS		
	Due premiums including agents, brokers and co-insurers balances	5,331	5,779
	Due from reinsurers and cedants	37,187	25,246
		42,518	31,025
	Allowance for doubtful debts	(1,846)	(409)
		40,672	30,616
(b)	LIFE FUND		
	Due premiums including agents, brokers and co-insurers balances	39,061	38,905
	Due from reinsurers and cedants	63	
		39,124	38,905
(c)	GENERAL TAKAFUL FUND		
	Due contributions including agents, brokers and co-takaful balances	36,945	23,000
	Allowance for doubtful debts	(540)	(901)
		36,405	22,099

#### 10 SUBSIDIARY COMPANIES

COMPANY	
2008	2009
RM'000	RM'000
391,565	396,855

Interest in subsidiary companies

Included in interest in subsidiary companies are amounts due from subsidiary companies of RM30,446,000 (2008: RM 25,156,000) which are akin to investments in subsidiary companies.

Details of the subsidiary companies are as follows:

	Country of	Group's effective interest		
Name of company	incorporation	2009	2008	Principal activities
		%	%	
Malaysian Assurance Alliance Berhad ("MAA")	Malaysia	100	100	General and life insurance businesses
MAA Corporation Sdn Bhd ("MAA Corp")	Malaysia	100	100	Investment holding and general trading
MAA Takaful Berhad	Malaysia	75	75	General Takaful and Family Takaful businesses
Subsidiary companies of MAA Corp				,
MAA-Medicare Sdn Bhd	Malaysia	100	100	Operation of charitable dialysis centres
MAA Credit Sdn Bhd	Malaysia	100	100	Hire purchase, leasing and other credit activities
Malaysian Alliance Property Services Sdn Bhd	Malaysia	100	100	Property management services
MAA International Assurance Ltd	Labuan, Malaysia	100	100	Offshore insurance and reinsurance businesses
MAAKL Mutual Bhd	Malaysia	70	70	Unit trust funds management
MAA Holdings (BVI) Ltd	British Virgin Islands	100	100	Providing insurance technical and financial consultancy services
MAA Corporate Advisory Sdn Bhd	Malaysia	100	100	Providing corporate advisory and consultancy services

#### 10 SUBSIDIARY COMPANIES (CONTINUED)

	Country of	Group's			
Name of company	incorporation	2009	2008	Principal activities	
		%	%		
Subsidiary companies of MAA Corp (continued)					
Wira Security Services Sdn Bhd	Malaysia	100	100	Providing security services and trading in security equipment	
Maagnet Systems Sdn Bhd	Malaysia	100	100	Providing information technology consultancy services	
Meridian Asset Management Holdings Sdn Bhd	Malaysia	51	51	Investment holding	
MAA International Corporation Ltd	Labuan, Malaysia	100	100	Investment holding	
Chelsea Parking Services Sdn Bhd	Malaysia	100	100	Operating, maintaining and managing car parks	
Multioto Services Sdn Bhd	Malaysia	100	100	Provision of motor breakdown assistance services	
MAA Universal Sdn Bhd	Malaysia	100	100	Multi-level marketing business	
MAA International Investments Ltd	Labuan, Malaysia	100	100	Investment holding	
Menang Bernas Sdn Bhd	Malaysia	100	100	Restaurant operator	
MAA Fire-X Sdn Bhd	Malaysia	55	55	Providing fire risk assessment and prevention services	
Ukay Sentral Sdn Bhd	Malaysia	-	100	Dormant	
Jendela Sutera Sdn Bhd	Malaysia	-	100	Dormant	
Valiant Properties Sdn Bhd	Malaysia	100	100	Property development	
Daman Development Sdn Bhd	Malaysia	-	100	Dormant	
MyTele Direct Sdn Bhd	Malaysia	-	100	Dormant	
Maaple Eldercare Sdn Bhd	Malaysia	-	100	Dormant	

#### 10 SUBSIDIARY COMPANIES (CONTINUED)

		Country of	Group's e		
	Name of company	incorporation	2009	2008	Principal activities
			%	%	
	Subsidiary companies of MAA Corp (continued)				
	MAA Cards Sdn Bhd	Malaysia	100	100	Dormant
	MAA Financial Advisors Sdn Bhd	Malaysia	-	100	Dormant
	MAA Cash Converter Sdn Bhd	Malaysia	-	100	Dormant
#	High Sphere Sdn Bhd	Malaysia	100	100	Dormant
	Subsidiary companies of MAA Corporate Advisory Sdn Bhd				
	MAACA Labuan Ltd	Labuan, Malaysia	51	51	Providing offshore corporate advisory and consultancy services
	MAACA Corporate Services Sdn Bhd	Malaysia	100	100	Providing corporate advisory and consultancy services
	MPE Private Equity Sdn Bhd	Malaysia	100	100	Dormant
	Subsidiary company of Maagnet Systems Sdn Bhd				
	MAAGNET – SSMS Sdn Bhd	Malaysia	100	100	Providing information technology consultancy services
	Subsidiary companies of Meridian Asset Management Holdings Sdn Bhd				
#	Meridian Asset Management Sdn Bhd	Malaysia	51	51	Fund management and investment advisory services
#	Meridian Asset Management (Asia) Ltd	British Virgin Islands	51	51	Fund management and investment advisory services

#### 10 SUBSIDIARY COMPANIES (CONTINUED)

	Group's effective Country of interest				
	Name of company	incorporation	2009	2008	Principal activities
			%	%	
	Subsidiary companies of MAA International Assurance Ltd				
#	P.T. MAA Life Assurance	Indonesia	99.5	99.5	Life insurance business
#	P.T. MAA General Assurance	Indonesia	83	83	General insurance business
	Subsidiary companies of MAA International Investments Ltd				
#	MAA Mutualife Philippines, Inc.	Philippines	100	100	Unit trust funds management
#	Columbus Capital Singapore Pte Ltd	Singapore	100	100	Investment holding
#	Subsidiary company of MAA International Corporation Ltd  MAA Corporate & Compliance Phils. Inc.	Philippines	100	100	Investment holding and
-	, s. s. s. s s. q. s.			3	providing management services

A company that is 70% owned by the Company, 20% owned by a company controlled by a Director of the Company and the balance 10% owned by certain Directors of the Company.

Subsidiary companies not audited by PricewaterhouseCoopers.

#### 11 ASSOCIATED COMPANIES

			GROUP
	2009		2008
Carrying	Market	Carrying	Market
value	value	value	value
RM'000	RM'000	RM'000	RM'000
36,609	6,407	36,609	2,380
(31,025)		(31,025)	
5,584	_	5,584	
58,150		63,919	
(6,409)	_	(6,409)	
51,741	_	57,510	
(165)		(69)	
(298)	_	(4,086)	
56,862	_	58,939	
			GROUP
	_	2009	2008
	_	RM'000	RM'000
		70,624	86,101
	_	3,788	2,131
			573,258
			101,162
			(460,441) (155,040)
	_	56,862	58,939
	value RM'000 36,609 (31,025) 5,584 58,150 (6,409) 51,741 (165) (298)	Carrying Warket value RM'000 RM'000  36,609 6,407 (31,025) 5,584  58,150 (6,409) 51,741 (165) (298)	Carrying value         Market value value         Carrying value           RM'000         RM'000         RM'000           36,609         6,407         36,609           (31,025)         (31,025)           5,584         5,584           58,150         63,919           (6,409)         (6,409)           51,741         57,510           (165)         (69)           (298)         (4,086)           56,862         58,939           2009         RM'000           70,624         3,788           495,492         110,593           (414,610)         (134,613)

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

#### 11 ASSOCIATED COMPANIES (CONTINUED)

The Group has not recognised losses from the associated company, Mithril Berhad ("Mithril"), as the investment has been written down to a nominal carrying amount of RM1 in 2004, the year of acquisition. In addition, the Group has not recovered the extent of net liabilities which the Group had acquired in the year of acquisition. The net liabilities that the Group had acquired then amounted to RM16,477,000.

The share of post acquisition losses in Mithril not recognised is as follows:

		GROUP
	2009	2008
	RM'000	RM'000
At beginning of financial year	18,673	12,704
Share of post acquisition (profit)/loss during the financial year	(6)	5,969
At end of financial year	18,667	18,673

On 12 March 2009, the Group's interest in Mithril reduced from 33.29% to 29.89% as a result of the conversion of RM12,518,187 lredeemable Cumulative Preference Shares ("ICCPS") to 12,518,187 million ordinary shares of RM1 each in Mithril by holders of the ICCPS.

On 7 April 2009, holders of the Irredeemable Convertible Unsecured Loan Stock ("ICULS") of Mithril converted RM59,779,500 ICULS to 59,779,500 ordinary shares of RM1 each in Mithril, which further diluted the Group's interest in Mithril from 29.89% to 20.08%.

The gain on dilution of interest in Mithril, which has not been recognised in the financial statements due to the aforementioned cumulative post-acquisition losses and acquired net liabilities, is as follows:

		GROUP
	2009	2008
	RM'000	RM'000
At beginning financial year	8,220	8,220
Gain on dilution of investments during the financial year	21,426	-
At end of financial year	29,646	8,220

				COMPANY
		2009		2008
	Carrying	Market	Carrying	Market
	value	value	value	value
	RM'000	RM'000	RM'000	RM'000
Quoted shares, at cost	30,536	5,910	30,536	2,195
Less: Accumulated impairment loss	(24,626)	_	(28,341)	
	5,910		2,195	
Unquoted shares, at cost	2,904		2,193	
	8,814	_	5,099	

#### 11 ASSOCIATED COMPANIES (CONTINUED)

Details of the associated companies are as follows:

		Country of	Group's	effective interest	
	Name of company	incorporation	2009	2008	Principal activities
			%	%	
*	Nishio Rent All (M) Sdn Bhd	Malaysia	30	30	Renting of construction and industrial equipment
	MAA Bancwell Trustee Berhad	Malaysia	49	49	Trust fund management and trust services
*	Mithril Berhad	Malaysia	20	33	Investment holding
*	Maybach Logistics Sdn Bhd	Malaysia	45	45	Provision of transportation and logistics
	Associated company of MAA International Assurance Ltd				
	MAA General Assurance Philippines, Inc	Philippines	40	40	General insurance business
	Associated company of Columbus Capital Singapore Pte Ltd				
	Columbus Capital Pty Limited	Australia	48	48	Retail mortgage lending and loan securitisation

The financial year-ends of these associated companies are not co-terminus with the Group. However, for purposes of consolidation, these associated companies had prepared financial statements as at the same balance sheet date as the financial statements of the Group.

#### 12 DEFERRED TAX

Deferred tax assets and liabilities are offset when there is a legally enforceable right to set off current tax assets against current tax liabilities and when the deferred taxes relate to the same tax authority.

The following amounts, determined after appropriate offsetting, are shown in the balance sheet:

						GROUP
		eneral and ders' funds		Life fund		Life fund- vestment- nked fund
	2009	2008	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Deferred tax assets	10,046	12,462	13,495	17,249	121	7,968
Deferred tax liabilities	(6,773)	(5,514)			(3,269)	(122)
	3,273	6,948	13,495	17,249	(3,148)	7,846
At 1 January	6,948	20,332	17,249	16,514	7,846	(4,162)
(Charged)/credited to income statements/						
revenue accounts (Note 32(a),(b)) :						
- property, plant and equipment	925	471	913	976	-	-
- investments and loans	(6,160)	210	(6,568)	9,589	(10,994)	12,008
- unabsorbed tax losses	(382)	(3,766)	-	-	-	-
- unabsorbed capital allowances	2	(201)	-	-	-	-
- derivative liabilities	-	(6,285)	-	-	-	-
- others	(195)	609	19	17		-
	(5,810)	(8,962)	(5,636)	10,582	(10,994)	12,008
Transferred from/(to) assets classified as						
held for sale (Note 41(b))	3,588	(3,588)	<del>-</del>	-		
	(2,222)	(12,550)	(5,636)	10,582	(3,148)	12,008
(Charged)/credited to reserve accounts:						
- available-for-sale reserve	(1,489)	(785)	1,887	(9,863)	-	-
- asset revaluation reserve	-	-	(11)	19	-	-
Currency translation differences	36	(49)	6	(3)		
At 31 December	3,273	6,948	13,495	17,249	(3,148)	7,846

#### 12 DEFERRED TAX (CONTINUED)

						GROUP
		neral and lers' funds	Life fund			Life fund- vestment- nked fund
	2009	2008	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Subject to income tax:						
Deferred tax assets (before offsetting)						
Property, plant and equipment						
- to income statements/revenue accounts	2,244	1,378	3,464	2,551	-	-
Investments and loans	355	4,000	20,685	24,894	121	7,968
Unabsorbed tax losses	9,467	9,849	-	-	-	-
Unabsorbed capital allowances	19	17	-	-	-	-
Others	1,541	1,719	62	37		-
	13,626	16,963	24,211	27,482	121	7,968
Offsetting	(3,580)	(913)	(10,716)	(10,233)	-	-
Transferred to assets classified as						
held for sale (Note 41(b))		(3,588)				-
Deferred tax assets (after offsetting)	10,046	12,462	10,495	17,249	121	7,968
Deferred tax liabilities (before offsetting)						
Property, plant and equipment						
- to asset revaluation reserve	-	-	(170)	(159)	-	-
- to income statements/revenue accounts	(673)	(732)	-	-	-	-
Available-for-sale reserve	(2,371)	(882)	(8,187)	(10,074)	-	-
Investments and loans	(7,309)	(4,813)	(2,359)		(3,269)	(122)
	(10,353)	(6,427)	(10,716)	(10,233)	(3,269)	(122)
Offsetting	3,580	913	10,716	10,233		-
Deferred tax liabilities (after offsetting)	(6,773)	(5,514)	-	-	(3,269)	(122)

#### 12 DEFERRED TAX (CONTINUED)

						GROUP				
	tak					Family fund		Inv		aful fund- vestment- nked fund
	2009	2008	2009	2008	2009	2008				
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000				
Deferred tax assets	7	-	-	-	39	551				
Deferred tax liabilities		-	(5)	-	_	-				
	7	-	(5)		39	551				
At 1 January	-	-	-	-	551	(34)				
(Charged)/credited to income statements (Note 32 (c))										
- investments	-	-	-	-	(512)	585				
	-	-	-	-	(512)	585				
(Charged)/credited to available-for-sale										
reserve	7		(5)							
	7		(5)		39	551				
Subject to income tax:										
Deferred tax assets										
(before and after offsetting)										
Investments	-	-	-	-	39	551				
Available-for-sale reserve	7									
	7			-	39	551				
Deferred tax liabilities										
(before and after offsetting)										
Available-for-sale reserve			(5)							
		<u> </u>	(5)	-		-				

#### 12 DEFERRED TAX (CONTINUED)

		COMPANY
	2009	2008
	RM'000	RM'000
Deferred tax liabilities	(104)	(129)
At 1 January	(129)	13,002
(Charged)/credited to income statements (Note 32(a)):		
- property, plant and equipment	25	(28)
- investments	-	(6,613)
- unabsorbed capital allowances	-	(205)
- derivative liabilities	-	(6,285)
	25	(13,131)
At 31 December	(104)	(129)
Subject to income tax:		
Deferred tax liabilities (before and after offsetting)		
Property, plant and equipment	(104)	(129)
The amount of deductible temporary differences and unused tax losses (both of which hadeferred tax assets are recognised in the balance sheet are as follows:	nave no expiry date) f	or which no
		GROUP
	2009	2008
	RM'000	RM'000
Deductible temporary differences	23,885	36,784
Unabsorbed tax losses	19,234	15,649
Unabsorbed capital allowances	13,385	15,144
	56,504	67,577

The deferred tax liabilities arising from the temporary differences associated with the unallocated surplus carried forward of the Group's Life fund to be transferred to the Shareholders' fund have not been disclosed in the financial statements due to the subjectivity in determining the amount to be transferred.

#### 13 PROVISION FOR OUTSTANDING CLAIMS

			GROUP
		2009	2008
		RM'000	RM'000
(a)	GENERAL AND SHAREHOLDERS' FUNDS		
	Provision for outstanding claims	67,649	64,473
	Less: Recoverable from reinsurers	(31,215)	(31,502)
	Net outstanding claims	36,434	32,971
(b)	LIFE FUND		
	Provision for outstanding claims	42,490	33,209
	Less: Recoverable from reinsurers	(5,290)	(6,427)
	Net outstanding claims	37,200	26,782
(c)	GENERAL TAKAFUL FUND		
	Provision for outstanding claims	21,273	2,835
	Less: Recoverable from retakaful companies	(16,539)	(1,509)
	Net outstanding claims	4,734	1,326
(d)	FAMILY TAKAFUL FUND		
	Provision for outstanding claims	4,025	182
	Less: Recoverable from retakaful companies	(872)	
	Net outstanding claims	3,153	182

#### 14 INSURANCE PAYABLES

		GROUP
	2009	2008
	RM'000	RM'000
(a) GENERAL AND SHAREHOLDERS' FUNDS		
Due to reinsurers and cedants	16,238	12,443
Reinsurers' deposits withheld	5,135	5,822
	21,373	18,265
(b) LIFE FUND		
	(74.000	570.145
Due to agents, brokers and co-insurers	674,989	579,145
Due to reinsurers and cedants  Premium deposits	3,695 8,010	3,920 9,132
riemium deposiis		
	686,694	592,197
(c) GENERAL TAKAFUL FUND		
Due to agents, brokers and co-takaful	4,541	1,173
Due to retakaful companies and cedants	23,431	19,851
Retakaful deposits withheld	212	301
	28,184	21,325
(d) FAMILY TAKAFUL FUND		
Due to retakaful companies and cedants	748	106
Contribution deposits	2,037	1,236
	2,785	1,342

#### **MEDIUM TERM NOTES - SECURED**

	GROUP/COMPANY		
	2009	2008	
	RM'000	RM'000	
RM200 million Medium Term Notes ("MTN")	200,000	200,000	
Analysis of the MTNs:			
Payable between 1 year to 2 years	60,000	30,000	
Payable between 2 years to 5 years	140,000	170,000	
	200,000	200,000	

In the financial year ended 31 December 2007, the Company issued RM200 million nominal amount of Medium Term Notes ("MTN") up to a tenure of 5 years in a total of 3 tranches, comprising 2 tranches with a nominal value of RM30 million each and 1 tranche with a nominal value of RM140 million, to the primary subscribers. The tenure of the MTNs ranges from 3 to 5 years from the date of issue and bear interest rates ranging from 4.45% to 4.51% per annum, payable semi-annually in advance, beginning from the date of issue and every 6 months thereafter.

The MTNs are secured by a bank guarantee facility from DBS Bank Ltd, Labuan Branch ("DBS") up to the maximum aggregate principal amount of United States Dollars equivalent to RM200 million. The bank guarantee bears a commission of 1.0% per annum, payable annually in advance, beginning from the date of issue and thereafter annually on each anniversary of the issue date. The Company has further provided undertakings to DBS under the bank guarantee facility, which amongst others include undertakings not to dispose of any part of the business and assets of its wholly-owned insurance subsidiary company, MAA, and not to dilute the Company's interest in MAA without the prior consent of DBS.

The MTNs were constituted by a trust deed dated 13 October 2006 between the Company and the trustee, to act for the benefit of the noteholders. Under the trust deed, the Company provided covenants to the trustee for the benefit of the noteholders. The covenants include amongst others not to dispose of the business or assets of MAA except where such disposal is to an investor of good standing and acknowledged reputation in the insurance industry who has the expertise, skills and strategic direction necessary to significantly enhance the value of MAA's business with the Company maintaining control of both the management and Board of Directors of MAA, and also the Company shall at all times remain the legal and beneficial owner of at least 51% interest in MAA, unless the prior consent of the noteholders by way of ordinary resolution or the trustee has been obtained in accordance with the terms of the trust deed.

During the financial year, interest rates of MTNs charged were in the range of 4.45% to 4.51% (2008: 4.45% to 4.51%) per annum.

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

#### 16 TERM LOAN - UNSECURED

	GROUP/COMPANY		
	2009	2008	
	RM'000	RM'000	
Term loan: - Unsecured	10,000	20,000	
Payable within 1 year	10,000	10,000	
Payable between 1 year to 2 years		10,000	
	10,000	20,000	

The unsecured term loan of RM20,000,000 from a licensed bank of the Company bears an interest rate of 2.0% per annum above the prevailing base lending rate (2008: 2.0%). During the financial year, the interest rate charged was 7.55% to 8.50% (2008: 8.50% to 8.75%) per annum. The loan was originally to be settled by a bullet repayment in June 2008. It was extended in June 2008 for a further two years with progressive principal repayment and will be settled in full by June 2010.

In connection with the extended terms of the term loan, the Company has signed the following deeds of assignment with the said bank in June 2008:

- (a) Assignment of the dividend proceeds payable to the Company by its subsidiary companies, MAA and MAA Corp, during the extended loan period;
- (b) Assignment of the repayment of loans from its subsidiary companies, MAA Credit Sdn Bhd and MAA Corp, to the Company. The assignment of loan repayment shall exclude management and administrative fees for the services rendered by the Company to the said subsidiary companies; and
- (c) Assignment and charge over the Sinking Fund Account.

The Company has further provided covenants to the licensed bank under the terms of the term loan, which amongst others include:

- (i) to maintain its equity interests in MAA and MAA Corp such that they shall remain subsidiary companies at all times during the tenure of the term loan;
- (ii) not to incur additional indebtedness other than the term loan and its existing borrowings without prior consent of the licensed bank; and
- (iii) not to dispose of any of the Company's assets other than in the ordinary course of business or trade without prior consent of the licensed bank.

#### 17 BANK OVERDRAFTS - UNSECURED

The unsecured bank overdraft facility of the Company has a limit of RM2 million and bears an interest rate of 2.0% (2008: 2.0%) per annum above the prevailing base lending rate. During the financial year, the interest rates charged were 7.55% to 8.50% (2008: 8.50% to 8.75%) per annum.

The unsecured bank overdraft facility of a subsidiary company has a limit of RM10 million and bears an interest rate of 2.5% (2008: 2.5%) per annum above the prevailing base lending rate. During the financial year, the interest rates charged were 8.05% to 9.0% (2008: 9.0% to 9.25%) per annum.

The unsecured bank overdraft facilities of the Shareholders' fund, General fund and Life fund of an insurance subsidiary company of the Company have limits of RM2.0 million, RM2.0 million and RM2.0 million (2008: RM2.0 million, RM2.0 million and RM2.0 million) respectively. During the financial year, the interest rates charged was 7.05% (2008: 8.30%) per annum. There were no overdrawn facilities utilised at the balance sheet date by the insurance subsidiary company.

#### 18 TRADE AND OTHER PAYABLES

#### (a) GENERAL AND SHAREHOLDERS' FUNDS

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Trade payables from non-insurance				
subsidiary companies	34,369	2,378		
Other payables:				
Amounts due to a Director	2,200	1,934	-	-
Amount due to related companies	-	110	-	-
Amount due to Life fund (Note 8(b))	23,513	37,690	-	-
Amount due to General takaful fund (Note 8(c))	4,593	4,108	-	-
Amount due to Family takaful fund (Note 8(d))	8,687	15,221	-	-
Qardhul Hassan payable to General				
takaful fund (Note 8(c))	528	8,132	-	-
Qardhul Hassan payable to Family				
takaful fund (Note 8(d))	455	-	-	-
Defined contribution retirement plan payable	1,361	1,140	247	241
Accrual for unutilised staff leave	905	1,006	213	311
Hire purchase creditors	1,001	1,417	332	561
Commission payable	4,910	2,595	-	-
Other payables and accruals	28,907	28,159	10,218	9,798
	77,060	101,512	11,010	10,911
	111,429	103,890	11,010	10,911

Amounts due to a Director by subsidiary companies are unsecured, interest free and have no fixed terms of repayment.

The hire purchase creditors can be analysed as follows:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Payable within 1 year	505	498	240	229
Payable between 2 years to 5 years	496	919	92	332
	1,001	1,417	332	561

The hire purchase creditors of the Group and the Company bear interest rates ranging from 2.3% to 3.9% (2008: 2.3% to 3.9%) per annum and 2.4% to 2.8% per annum (2008: 2.4% to 2.8%) respectively.

#### 18 TRADE AND OTHER PAYABLES (CONTINUED)

#### (b) LIFE FUND AND LIFE FUND - INVESTMENT-LINKED FUND

				GROUP
		Life fund	investment-	Life fund- linked fund
-	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Other payables:				
Accrued interest payable	41,660	39,564	-	-
Unclaimed monies	10,284	9,200	-	-
Amount due to Shareholders' fund (Note 8(a))	-	11,413	-	-
Amount due to Life fund - Investment-linked				
fund (Note 8(b))	2,957	7,795	-	-
Amount due to Life fund (Note 8(b))	-	-	3,187	7,963
Defined contribution retirement plan payable	782	810	-	-
Accrual of unutilised staff leave	1,020	949	-	-
Rental deposits	3,858	3,747	-	-
Other payables and accruals	56,956	31,607	1,821	1,851
-	117,517	105,085	5,008	9,814
				GROUP
			2009	2008
		_	RM'000	RM'000
GENERAL TAKAFUL FUND				
Other payables:				
Wakalah fee payable to Shareholders' fund (Note 8(a))			1,826	10,564
Other payables and accruals			1,321	61
		_	3,147	10,625

(c)

#### 18 TRADE AND OTHER PAYABLES (CONTINUED)

19

			GROUP
		2009	2008
		RM'000	RM'000
(d)	FAMILY TAKAFUL FUND		
	Other payables:		
	Wakalah fee payable to Shareholders' fund (Note 8(a))	5,914	18,133
	Amount due to General takaful fund (Note 8(c))	-	905
	Amount due to Family takaful fund – Investment-linked fund (Note 8(e))	4,887	42,616
	Qardhul Hassan payable to Shareholders' fund	455	-
	Surplus payable to Shareholders' fund (Note 8(a))	1,650	-
	Other payables and accruals	816	1,590
		13,722	63,244
(-,	Other payables:		
	Other payables:		
	Amount due to Shareholders' fund (Note 8(a))	1	3
	Other payables and accruals	701	342
		702	345
DEI	RIVATIVE LIABILITIES		
DEI	RIVATIVE LIABILITIES		
		GROUP,	COMPANY 2008
		2009 RM'000	Z008 RM'000
	erest rate derivative (at fair value) terest rate swap		46,733

The interest rate swap transaction with notional amount of RM200,000,000 entered into by the Company with a licensed bank bears interest rates of average 3 months USD LIBOR and MUNI BMA Index. During the financial year, the average 3 months USD LIBOR and MUNI BMA Index ranged from 0.74% to 1.43% (2008: 2.92% to 5.21%) per annum and 0.43% to 0.90% (2008: 2.11% to 3.54%) per annum respectively.

During the financial year, the Company has terminated its interest swap, resulting in a gain on unwinding of derivatives, amounting to RM46,733,000, which has been recognised in the income statement for the current financial year.

#### 20 PREMIUM LIABILITIES/UNEARNED CONTRIBUTION RESERVES

#### (a) GENERAL FUND

#### **CONTINUING OPERATIONS**

				Marine,		
		Motor	Motor	Aviation	Misce-	
	Fire	vehicles	cycles	& Transit	llaneous	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP						
2009						
At beginning of financial year	4,505	6,686	14	1,564	3,813	16,582
Currency translation differences	1,101	(159)	(1,189)	1,144	236	1,133
Increase/(decrease) in premium liabilities	126	4,402	1,194	(1,061)	3,826	8,487
At end of financial year	5,732	10,929	19	1,647	7,875	26,202
2008						
At beginning of financial year	3,297	7,022	27	610	2,670	13,626
Currency translation differences	187	(867)	12	313	(499)	(854)
Increase/(decrease) in premium liabilities	1,021	531	(25)	641	1,642	3,810
At end of financial year	4,505	6,686	14	1,564	3,813	16,582

### 20 PREMIUM LIABILITIES/UNEARNED CONTRIBUTION RESERVES (CONTINUED)

### (a) GENERAL FUND (CONTINUED)

### **DISCONTINUED OPERATIONS**

				Marine,		
		Motor	Motor	Aviation	Misce-	
	Fire	vehicles	cycles	& Transit	llaneous	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP						
2009						
At beginning of financial year	10,571	58,956	16,960	5,762	21,487	113,736
(Decrease)/increase in premium liabilities	(6,028)	45,449	10,514	2,254	(3,281)	48,908
•						
At end of financial year	4,543	104,405	27,474	8,016	18,206	162,644
2008						
At beginning of financial year	10,617	64,366	13,494	5,873	21,165	115,515
At beginning of financial year	10,017	04,300	13,494	3,673	21,100	115,515
(Decrease)/increase in premium liabilities	(46)	(5,410)	3,466	(111)	322	(1,779)
At end of financial year	10,571	58,956	16,960	5,762	21,487	113,736

### (b) GENERAL TAKAFUL FUND

GROUP	Fire RM'000	Motor vehicles RM'000	Aviation & Transit RM'000	Marine, Misce- Ilaneous RM'000	Total RM'000
2009					
At beginning of financial year	737	541	2,831	1,572	5,681
Increase in reserves (Note 22(a))	1,752	3,602	2,128	3,433	10,915
At end of financial year	2,489	4,143	4,959	5,005	16,596
2008					
At beginning of financial year	-	80	-	125	205
Increase in reserves (Note 22(a))	737	461	2,831	1,447	5,476
At end of financial year	737	541	2,831	1,572	5,681

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

### 21 LIFE POLICYHOLDERS' FUND

With effect from 1 January 2009, liabilities of insurance business are determined in accordance with the RBC Framework for the insurance subsidiary company regulated by BNM. Prior to 1 January 2009, life insurance liabilities were assessed using prescribed fixed interest rates for discounting purposes, future benefits and future income were assessed without considering the relevant expenses, and fixed mortality assumptions. The RBC Framework had introduced a new measurement basis for life insurance liabilities, requiring insurers to assess insurance liabilities based on current assumptions, reflecting the best estimates at the time increased with a margin for risk and adverse deviation. This includes the consideration of all cash flows, including estimates of future expenses.

The above changes in the valuation basis have resulted in the following retrospective adjustments within the components of the life policyholders' fund:

At 1 January 2008	As previously stated RM'000	Effects of change in accounting policies RM'000	As restated RM'000
Actuarial liabilities	5,192,686	943,860	6,136,546
Unallocated surplus/(deficit)	551,816	(943,860)	(392,044)
At 1 January 2009			
Actuarial liabilities	5,027,397	523,572	5,550,969
Unallocated surplus/(deficit)	321,665	(523,572)	(201,907)
			GROUP
		2009	2008
		RM'000	RM'000
Life policyholders' fund consists of:			
Actuarial liabilities		5,553,373	5,550,969
Unallocated deficit		(24,352)	(201,907)
Available-for-sale reserve		95,211	121,707
Asset revaluation reserve		1,958	1,834
		5,626,190	5,472,603

### 21 LIFE POLICYHOLDERS' FUND (CONTINUED)

			GROUP
		2009	2008
		RM'000	RM'000
Actuar	ial liabilities		
At beg	ginning of financial year		
- as pre	eviously stated	5,027,397	5,192,686
- chan	ge in accounting policies	523,572	943,860
- as res	stated	5,550,969	6,136,546
Add:	Decrease in policy reserves		
	- on normal business during the financial year	(206,969)	(361,977)
	Bonus allocated to participating policyholders,		
	including interim bonus from normal surplus	209,373	230,312
	Change in accounting policies	-	(420,288)
		2,404	(551,953)
Less:	Interim bonus	_	(33,624)
At end	l of financial year	5,553,373	5,550,969
Unallo	cated surplus/(deficit)		
At beg	ginning of financial year		
- as pre	eviously stated	321,665	551,816
- chan	ge in accounting policies	(523,572)	(943,860)
- as res	stated	(201,907)	(392,044)
Add:	Surplus arising during the financial year	389,069	33,957
Less:	Bonus allocated to participating policyholders,		
	including interim bonus from normal surplus	(209,373)	(230,312)
	Change in accounting policies	-	420,288
	Surplus transferred to Income Statements	(2,141)	(33,796)
		177,555	190,137
At end	of financial year	(24,352)	(201,907)

### 21 LIFE POLICYHOLDERS' FUND (CONTINUED)

		GROUP
	2009	2008
	RM'000	RM'000
Available-for-sale reserve		
At beginning of financial year	121,707	8,285
Movement in fair value for available-for-sale financial assets, net of tax	(26,496)	113,422
At end of financial year	95,211	121,707
Asset revaluation reserve		
At beginning of financial year	1,834	2,049
Realisation of revaluation surplus on disposal of self-occupied properties, net of tax	(183)	(215)
Revaluation surplus during the financial year, net of tax	307	-
	124	(215)
At end of financial year	1,958	1,834

The available-for-sale reserve represents the fair value gains from available-for-sale securities of the Life fund.

The asset revaluation reserve represents the surplus arising from the revaluation of self-occupied freehold land and buildings and leasehold buildings of the Life fund. This reserve cannot be transferred to the Shareholders' fund except to the extent approved by the insurance regulatory authority.

Available-for-sale reserve, asset revaluation reserve and unallocated surplus/(deficit) represent the total reserves available in the Life fund. As at 31 December 2009, the Life fund has sufficient available-for-sale reserves and asset revaluation reserves to cover the unallocated deficit in the Life fund.

### 22 (a) GENERAL TAKAFUL FUND

		GROUP
	2009	2008
	RM'000	RM'000
At beginning of financial year	5,681	205
Underwriting deficit for the financial year	(2,525)	(7,847)
Increase in Qardhul Hassan (Note 8(a))	2,525	7,847
Increase in unearned contribution reserves (Note 20(b))	10,915	5,476
At end of financial year	16,596	5,681

Included in the above is the transfer of funds made during the financial year from the Shareholders' fund of the takaful subsidiary company to the General takaful fund of RM2,525,000 (2008: RM7,847,000) under the Qardhul Hassan principle as disclosed in Note 2(r). As at 31 December 2009, the total Qardhul Hassan payable by the General takaful fund to Shareholders' fund amounted to RM10,657,000 (2008: RM8,132,000).

### (b) FAMILY TAKAFUL FUND

		GROUP
	2009	2008
	RM'000	RM'000
Participants' Account ("PA")		
At beginning of financial year	74,816	38,481
Add: Increase in PA	17,829	36,335
At end of financial year	92,645	74,816
Participants' Special Account ("PSA")		
At beginning of financial year	1,027	18
Add: Increase in PSA	8,939	1,009
At end of financial year	9,966	1,027
Liabilities to participants at end of the financial year	102,611	75,843

### 22 (b) FAMILY TAKAFUL FUND (CONTINUED)

		GROUP
	2009	2008
	RM'000	RM'000
Unallocated surplus		
At beginning of financial year	868	47
Surplus attributable to the participants for the financial year	29,452	38,165
Increase in liabilities to participants	(26,768)	(37,344)
Unallocated surplus at end of the financial year	3,552	868
Family Takaful fund at end of the financial year:		
Liabilities to participants	102,611	75,843
Unallocated surplus	3,552	868
	106,163	76,711

Included in the above is a transfer of funds of RM455,000 (2008: Nil) from the Shareholders' fund of the takaful subsidiary company to Family takaful fund under the Qardhul Hassan principle as disclosed in Note 2(s). As at 31 December 2009, the total Qardhul Hassan payable by the Family takaful fund to the Shareholders' fund amounted to RM455,000 (2008: Nil).

### SHARE CAPITAL

	GROUP	/COMPANY
	2009	2008
	RM'000	RM'000
Authorised ordinary shares of RM1 each:		
At beginning and end of financial year	500,000	500,000
Issued and fully paid ordinary shares of RM1 each:		
At beginning and end of financial year	304,354	304,354

### 24 RESERVES

### (a) GENERAL AND SHAREHOLDERS' FUNDS

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
(Accumulated losses)/retained earnings	(28,855)	(81,473)	21,997	(2,268)
Reserves				
- Foreign exchange reserve	(5,927)	(10,832)	-	-
- Available-for-sale reserve	6,992	(329)	-	-
	1,065	(11,161)		
	(27,790)	(92,634)	21,997	(2,268)
Movement in (accumulated losses)/ retained earnings				
At beginning of financial year	(81,473)	(12,166)	(2,268)	55,336
Profit/(loss) for the financial year	52,618	(69,307)	24,265	(57,604)
At end of financial year	(28,855)	(81,473)	21,997	(2,268)
Movement in foreign exchange reserve				
At beginning of financial year	(10,832)	(4,996)	-	-
Currency translation differences				
arising during the financial year	4,905	(5,836)		
At end of financial year	(5,927)	(10,832)	<u> </u>	-
Movement in available-for-sale reserve				
At beginning of financial year	(329)	775	-	-
Movement in far value for available-for-sale				
financial assets, net of tax	3,844	2,373	-	-
Transferred from/(to) assets classified				
as held for sale (Note 41(b)(II))	3,477	(3,477)		
	7,321	(1,104)		
At end of financial year	6,992	(329)		

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

### 24 RESERVES (CONTINUED)

#### (a) GENERAL AND SHAREHOLDERS' FUNDS (CONTINUED)

The available-for-sale reserve represents the fair value gains or losses from available-for-sale financial assets of the General and Shareholders' fund.

The retained earnings represent the amount available for dividend distribution to the equity shareholders of the Company.

Under the single-tier tax system which came into effect from the year of assessment 2008, companies are not required to have tax credits under Section 108 of the Income Tax Act, 1967 for dividend payment purposes. Dividends paid under this system are tax exempt in the hands of shareholders. Companies with Section 108 credits as at 31 December 2007 may continue to pay franked dividends until the Section 108 credits are exhausted or 31 December 2013, whichever is earlier, unless they opt to disregard the Section 108 credits to pay single-tier dividends under the special transitional provisions of the Finance Act 2007.

As at 31 December 2009, subject to agreement with the tax authorities, the Company has:

- (a) tax exempt income of approximately RM18,223,000 (2008: RM18,223,000), arising from tax exempt dividends received and a chargeable income related to the financial year ended 31 December 1999 which was waived in accordance with Section 8 of the Income Tax (Amendment) Act, 1999.
- (b) tax credit under Section 108 of the Income Tax Act, 1967 and a balance in the exempt account to declare dividends amounting to RM89,090,000 (2008: RM89,096,000) and RM88,000 (2008: RM88,000) respectively.

			GROUP
		2009	2008
		RM'000	RM'000
(b)	GENERAL TAKAFUL FUND		
	Available-for-sale reserve	(20)	-
	Movement in available-for-sale reserve		
	At beginning of financial year	-	-
	Movement in fair value for available-for-sale financial assets, net of tax	(20)	-
	At end of financial year	(20)	
(c)	FAMILY TAKAFUL FUND		
	Available-for-sale reserve	13	
	Movement in available-for-sale reserve		
	At beginning of financial year	-	-
	Movement in fair value for available-for-sale financial assets, net of tax	13	<del>-</del>
	At end of financial year	13	_

The available-for-sale reserve represents the fair value gains or losses from available-for-sale financial assets of General takaful and Family takaful fund.

25 OPERATING REVENUE

GROUP

						Ŏ	CONTINUING OPERATIONS	PERATIONS	DISCO	DISCONTINUED OPERATIONS	ERATIONS
	Shareholders' fund RM'000	General fund RM:000	Life fund RM:000	Life fund Investment -linked fund RM'000	General takaful fund RM:000	Family takaful fund RM:000	Family takaful fund -Investment -linked fund RM'000	Total RM:000	Shareholders' fund RM'000	General fund RM'000	Total RM:000
2009											
Gross premium/contribution	ı	82,239	974,603	120,377	72,730	84,714	ı	1,334,663	1	476,144	476,144
Investment income (Note 26)	8,464	982	252,608	24,030	195	250	1,089	287,618	48	22,387	22,435
Interest income from hire purchase, leasing and other credit activities	7,765	1	1	1	ı	ı	1	7,765	,	1	ı
Income from property management, unit trust fund management, security services and consultancy services	53,134	1	1	ı	1	•	1	53,134	•	1	
	69,363	83,221	1,227,211	144,407	72,925	84,964	1,089	1,683,180	48	498,531	498,579
2008											
Gross premium/contribution	•	64,671	1,068,314	209,617	33,882	76,097	1	1,452,581	•	372,075	372,075
Investment income (Note 26)	6,530	950	251,799	26,245	37	29	1,136	289,726	2	42,600	42,602
Interest income from hire purchase, leasing and other credit activities	1,163	1	1	1	1	1		1,163	1	1	
Income from property management, unit trust fund management, security services and consultancy services	60,883	'	'		1	'		60,883		1	'
	71,576	65,621	1,320,113	235,862	33,919	76,126	1,136	1,804,353	2	414,675	414,677

Gross premium stated in the life insurance revenue account comprises both gross premium income from the Life fund and the investment-linked fund.

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### 25 OPERATING REVENUE (CONTINUED)

Investment income (Note 26(a))			5,328	9,061
Management fee income (Note 27)			6,842	8,304
		_	12,170	17,365
		-	12,170	17,000
INVESTMENT INCOME				
			CONTINUING (	OPERATIONS .
		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
(a) SHAREHOLDERS' FUND				
Interest income from:				
Financial assets				
Malaysian Government Securities/				
Government Investment Issues				
- available-for-sale	507	-	-	-
Corporate debt securities				
- at fair value through profit or loss	2,654	1,429	-	-
- at available-for-sale	151	-	-	-
Loans and receivables				
- mortgage loans	15	21	15	21
- other secured and unsecured loans	415	619	2	1
- other receivables	-	-	3,901	5,167
Fixed and call deposits	4,108	6,100	1,410	2,972
	7,850	8,169	5,328	8,161
Amortisation of premiums from:				
Financial assets				
Malaysian Government Securities/				
Government Investment Issues				
- available-for-sale	(63)	<del>-</del> -	-	-
Gross dividends from equity securities				
of corporations:				
- at fair value through profit or loss	200	1,249	-	900
- available-for-sale	98			_
	298	1,249		900

COMPANY

2008

RM'000

2009

RM'000

			CONTINUING	PERATIONS
		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
(a) Shareholders' fund (Continued)				
Gross rental income	126	32	-	-
Less: Rates and maintenance for				
investment properties	<u> </u>	(16)		-
	126	16		-
Others	253	96	-	-
	8,464	9,530	5,328	9,061
			2009 RM'000	2008 RM'000
			2009 RM'000	
Interest income from:				_
Fixed and call deposits			48	2
			48	2
			CONTINUING	PERATIONS
				GROUP
			2009	2008
D) GENERAL FUND			RM'000	RM'000
Interest income from:				
Fixed and call deposits			978	950
Gross rental income			4	
			982	950

(c)

	DISCONTINUED (	OPERATIONS .
		GROUP
	2009	2008
	RM'000	RM'000
GENERAL FUND		
Interest income from:		
Financial assets		
Malaysian Government Securities/Government Investment Issues		
- available-for-sale	2,862	3,936
- held to maturity	-	351
Cagamas papers		
- at available-for-sale	-	414
Corporate debt securities		
- at fair value through profit or loss	288	944
- available-for-sale	13,578	6,368
- held to maturity	-	609
Loans and receivables		
- mortgage loans	54	20,142
- other secured and unsecured loans	15	2,953
Fixed and call deposits	3,037	4,811
	19,834	40,528
Accretion of discounts/(amortisation of premiums) from:		
Financial assets		
Malaysian Government Securities/Government Investment Issues		
- available-for-sale	(579)	(991)
- held to maturity	-	(122)
Corporate debt securities		
- available-for-sale	783	277
- held to maturity		(42)
	204	(878)
Gross dividends from equity securities of corporations		
- at fair value through profit or loss	799	1,742
•		<u> </u>
Gross rental income	3,399	2,839
Less: Rates and maintenance for investment properties	(1,849)	(1,631)
	1,550	1,208
	22,387	42,600
	<del></del> -	

	CONTINUING OPERATIO	
		GROUP
	2009	2008
	RM'000	RM'000
LIFE FUND		
Interest income from:		
Financial assets		
Malaysian Government Securities/Government Investment Issues		
- available-for-sale	12,813	25,384
- held to maturity	-	3,078
Cagamas papers		
- available-for-sale	-	5,451
Corporate debt securities		
- at fair value through profit or loss	820	2,652
- available-for-sale	125,265	60,902
- held to maturity	-	17,528
Loans and receivables		
- mortgage loans	13,618	21,851
- policy loans	21,241	22,526
- other secured and unsecured loans	9,735	18,358
Fixed and call deposits	16,955	32,288
	200,447	210,018
Financial assets  Malaysian Government Securities/Government Investment Issues	(1.450)	(1.550)
- available-for-sale	(1,452)	(1,558)
- held to maturity	-	(560)
Cagamas papers		00
- available-for-sale	-	23
Corporate debt securities		/0
- at fair value through profit or loss	-	69
- available-for-sale	40,448	11,642
- held to maturity		11,312
	38,996	20,928
Gross dividends from:		
- equity securities of corporations at fair value through profit or loss	7,109	16,320
		41
- unit trust		16,361
- unit trust	7,109	10,301
Gross rental income	21,885	18,899
	21,885 (15,829)	18,899 (14,407)
Gross rental income	21,885	

		CONTINUING	PERATIONS
			GROUP
		2009	2008
		RM'000	RM'000
(e)	LIFE FUND - INVESTMENT-LINKED FUND		
	Interest income from:		
	Financial assets at fair value through profit or loss		
	- Malaysian Government Securities/Government Investment Issues	47	250
	- Corporate debt securities	7,417	7,377
	Fixed and call deposits	4,602	3,585
		12,066	11,212
	Gross dividends from equity securities of corporations		
	- at fair value through profit or loss	11,964	15,033
	an ram value innesign premier issue	24,030	26,245
(f)	GENERAL TAKAFUL FUND		
	Profit from:		
	Financial assets		
	Malaysian Government Guaranteed financing		
	- available-for-sale	63	-
	Fixed and call deposits	132	37
		195	37
(g)	FAMILY TAKAFUL FUND		
	Profit from:		
	Financial assets		
	Malaysian Government Guaranteed financing		
	- available-for-sale	66	-
	Fixed and call deposits	184	29
		250	29
(h)	FAMILY TAKAFUL FUND - INVESTMENT-LINKED FUND		
	Profit from:		
	Financial assets		
	Islamic debt securities		
	- at fair value through profit or loss	281	25
	Fixed and call deposits	395	472
		676	497
	Gross dividends income from equity securities of corporations		
	- at fair value through profit or loss	413	639
		1,089	1,136

### 27 OPERATING REVENUE FROM NON-INSURANCE BUSINESS

			CONTINUING	PERATIONS
		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Revenue from non-insurance businesses:				
- management fee income	2,809	4,609	6,842	8,304
- unit trust fund management fee income	16,436	15,118	-	-
- unit trust fund initial service fee	9,593	11,178	-	-
- interest income from hire purchase, leasing				
and other credit activities	7,765	1,163	-	-
- billings for securities services	18,933	20,869	-	-
- others	5,363	9,109		
	60,899	62,046	6,842	8,304

### 28 WAKALAH FEE FROM TAKAFUL BUSINESS

	General takaful	General	Family	
		takaful		
	fund	fund	Total	
	RM'000	RM'000	RM'000	
2009				
Management expenses	7,300	8,464	15,764	
Commission expenses	10,523	27,416	37,939	
	17,823	35,880	53,703	
2008				
Management expenses	4,711	4,721	9,432	
Commission expenses	5,569	10,747	16,316	
	10,280	15,468	25,748	

### 29 OTHER OPERATING INCOME/(EXPENSES) - NET

	CONTINUING OPERA			<b>OPERATIONS</b>
		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
SHAREHOLDERS' FUND				
Gain/(loss) on disposal of:				
Financial assets				
Equity securities				
- at fair value through profit or loss	-	112	_	112
Corporate debt securities				
- at fair value through profit or loss	(1)	_	_	_
- available-for-sale	29	_	_	_
Investment-linked units	29	_	_	_
- available-for-sale	1,538	-	-	-
	1,566	112	-	112
Net fair value gain/(loss) of financial assets				
at fair value through profit or loss:				
- equity securities	(5)	318	(5)	318
- corporate debt securities	275	(2,068)	-	-
- unit trusts	8	(22)		-
	278	(1,772)	(5)	318
Net impairment loss on unquoted				
corporate debt securities				
- available-for-sale	(100)	-	-	-
Net fair value loss on investment properties	-	(97)	-	-
Reversal of /(allowance for) impairment loss				
on associated company	-	-	3,715	(2,871)
Property, plant and equipment				
- loss on disposal	(359)	(66)	(229)	(31)
- written off	(60)	(71)	(1)	-
Fair value loss on interest rate swap	-	(22,560)	-	(22,560)
Gain on unwinding of derivatives	46,733	-	46,733	-
Termination charge on interest rate swap	(4,500)	-	(4,500)	-
Commission paid and payable to unit trust agents	(11,205)	(12,051)	-	-
Allowance for doubtful debts on loans	-	(16)	-	-

			CONTINUING	OPERATIONS
		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
(a) Shareholders' fund (Continued)				
Write back of/(allowance for) doubtful debts				
on loans from leasing, hire purchase and others - net	1,180	(1,638)	-	-
Bad debts recovered - net	233	311	-	-
Loss on disposal of shares in a subsidiary company	-	(5,879)	-	-
Loss on accretion of shares in subsidiary companies	-	(370)	-	-
Others	4,932	2,069	694	147
Other operating income/(expenses) – net	38,698	(42,028)	46,407	(24,885)
			DISCONTINUED (	
			2009	GROUP 2008
			RM'000	RM'000
Others			21	-
			CONTINUING	OPERATIONS
				GROUP
			2009	2008
(b) GENERAL FUND			RM'000	RM'000
Net fair value gain/(loss) of financial assets at fair value - equity securities	through profit or loss	:	_	(619)
- investment-linked units			499	(017)
			499	(619)
Net fair value gain (/lea) on investor and many ortice			407	(1.014)
Net fair value gain/(loss) on investment properties			407	(1,014)
Property, plant and equipment				
- gain on disposal			77	-
Others			996	100
Other operating income/(expenses) - net			1,979	(1,533)

(c)

GENERAL FUND  Gain/(loss) on disposal of: Financial assets Equity securities - at fair value through profit or loss Corporate debt securities - at fair value through profit or loss - available-for-sale Malaysian Government Securities/Government Investment Issues - available-for-sale Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss: - equity securities - corporate debt securities	2009 RM'000	GROUP 2008 RM'000
Gain/(loss) on disposal of:  Financial assets  Equity securities  - at fair value through profit or loss  Corporate debt securities  - at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities		
Gain/(loss) on disposal of:  Financial assets  Equity securities  - at fair value through profit or loss  Corporate debt securities  - at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities	RM'000	RM'000
Gain/(loss) on disposal of:  Financial assets  Equity securities  - at fair value through profit or loss  Corporate debt securities  - at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities		
Financial assets  Equity securities  - at fair value through profit or loss  Corporate debt securities  - at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities		
Equity securities  - at fair value through profit or loss  Corporate debt securities  - at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities		
- at fair value through profit or loss  Corporate debt securities  - at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities		
Corporate debt securities  - at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities		
- at fair value through profit or loss  - available-for-sale  Malaysian Government Securities/Government Investment Issues  - available-for-sale  Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss:  - equity securities	3,018	(7,424)
- available-for-sale  Malaysian Government Securities/Government Investment Issues - available-for-sale Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss: - equity securities		
Malaysian Government Securities/Government Investment Issues - available-for-sale Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss: - equity securities	(40)	447
- available-for-sale Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss: - equity securities	447	(98)
Investment properties  Net fair value gain/(loss) of financial assets at fair value through profit or loss: - equity securities		
Net fair value gain/(loss) of financial assets at fair value through profit or loss: - equity securities	(178)	112
- equity securities	1,473	1,432
- equity securities	4,720	(5,531)
- equity securities		
	11,952	(20,938)
	2,601	(4,030)
- investment-linked units	1,216	(1,561)
		(1,001)
	15,769	(26,529)
Net impairment loss on unquoted corporate debt securities		
- available-for-sale	(472)	-
Net fair value loss on investment properties	(340)	(375)
Property, plant and equipment		
- loss on disposal	(181)	(32)
Write back of doubtful debts on loans	3,263	604
Non-performing loans written off	-	(13,179)
Unrealised (loss)/gain on foreign exchange	(138)	233
Others	(1,518)	(25)
Other operating income/(expenses) - net	\.,= . <del>-</del> ,	

		CONTINUING OPERATIO	
			GROUP
		2009	2008
		RM'000	RM'000
(d)	LIFE FUND		
	Gain/(loss) on disposal of:		
	Financial assets		
	Equity securities		
	- at fair value through profit or loss	6,484	(110,888)
	Corporate debt securities		
	- at fair value through profit or loss	(105)	1,518
	- available-for-sale	1,601	(2,354)
	Unit trusts		
	- at fair value through profit or loss	-	75
	Malaysian Government Securities/Government Investment Issues		
	- available-for-sale	(1,054)	(160)
	Investment properties	2,395	1,463
	investment properties	9,321	(110,346)
			(110,010)
	Net fair value gain/(loss) of financial assets at fair value through profit or loss:		
	- equity securities	55,563	(83,691)
	- corporate debt securities	7,462	(3,327)
	- unit trusts	421	(741)
	- investment-linked units		(946)
		63,837	(88,705)
	Net impairment loss on unquoted corporate debt securities		
	- available-for-sale	(12,228)	(22,545)
	Net fair value loss on investment properties	(725)	(23,467)
	Realisation of revaluation surplus on disposal of self-occupied properties	183	215
	Property, plant and equipment		
	- loss on disposal	(13)	(243)
	- written off	(4)	(4)
	- impairment loss	(1,944)	(3,201)
	Allowance for doubtful debts on loans	(38,202)	(13,993)
	Others	7,369	6,099
	Other operating income/(expenses) - net	27,594	(256,190)
	-		

	CONTINUING OPERATIO	
		GROUP
	2009	2008
	RM'000	RM'000
(e) LIFE FUND - INVESTMENT-LINKED FUND		
Gain/(loss) on disposal of:		
Financial assets		
Equity securities		
- at fair value through profit or loss	2,801	(11,714)
Corporate debt securities		
- at fair value through profit or loss	(195)	410
Malaysian Government Securities/Government Investment Issues		
- at fair value through profit or loss	-	249
Unit trusts		
- at fair value through profit or loss	1	(19)
Structured deposits	-	(84)
	2,607	(11,158)
Net fair value gain/(loss) of financial assets at fair value through profit or loss:		
- equity securities	105,210	(142,266)
- corporate debt securities	5,239	(4,615)
- Malaysian Government Securities/Government Investment issues	· -	(29)
- unit trusts	2,595	(1,554)
- structured deposit	2,987	-
- investment-linked units	(1,114)	(7,721)
	114,917	(156,185)
Net impairment loss on unquoted corporate debt securities		
- at fair value through profit or loss	(2,195)	_
Others	(10,048)	(10,679)
Other operating income/(expenses) - net	105,281	(178,022)

		CONTINUING C	PERATIONS
			GROUP
		2009	2008
		RM'000	RM'000
(f)	FAMILY TAKAFUL FUND		
	Policy fee expenses	(2,018)	(788)
	Switching fee expenses	(1)	(4)
	Others	(249)	
	Other operating expenses - net	(2,268)	(792)
(g)	FAMILY TAKAFUL FUND - INVESTMENT-LINKED FUND		
	Net fair value gain/(loss) of financial assets at fair value through profit or loss		
	- equity securities	6,393	(7,312)
	- Islamic debt securities	(24)	7
		6,369	(7,305)
	Loss on disposal of guested equities at fair value through profit or loss	(273)	(441)
	Loss on disposal of quoted equities at fair value through profit or loss		, ,
	Tharawat expenses Others	(696)	(330)
	Officers		(1)
	Other operating income/(expenses) - net	5,400	(8,077)

### 30 MANAGEMENT EXPENSES

				C	ONTINUING O	PERATIONS
						GROUP
	Shareho	olders' fund	Ge	eneral fund		Life fund
	2009	2008	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Staff costs (including						
Executive Directors):						
- salaries and bonus	48,909	46,046	3,344	2,668	28,253	31,773
- defined contribution						
retirement benefits	4,916	4,243	7	11	4,627	5,696
	53,825	50,289	3,351	2,679	32,880	37,469
Depreciation of property,						
plant and equipment	1,988	2,291	141	116	11,080	11,638
Amortisation of intangible assets	1,493	1,208	-	-	1,883	1,869
Amortisation of leases	-	-	-	-	46	63
Auditors' remuneration						
- statutory audit	311	272	6	6	432	223
- other services	25	-	-	-	-	_
- under provision in						
prior financial year	63	49	-	-	46	27
Auditors' remuneration						
paid to other audit firms	37	26	21	17	24	17
Fees paid to a company						
in which certain Directors						
have an interest	298	304	1	1	71	83
(Write back of)/ allowance						
for doubtful debts	(314)	1,850	(6)	520	-	_
Bad debts written off	124	118	-	-	-	_
Office rental	282	385	613	789	6,492	6,679
Rental of office equipment	696	470	5	4	657	635
Training expenses	1,095	370	149	146	1,874	2,230
Repairs and maintenance	117	115	-	1	5,116	5,453
EDP expenses	1,296	700	1	-	6,508	7,850
Advertising, promotional						
and entertainment	3,320	2,632	273	288	5,752	6,460
Motor vehicle and						
travelling expenses	2,960	5,005	218	211	1,972	1,999
Printing and stationery	1,152	1,107	78	77	1,804	2,080
Postage, telephone, telex and fax	739	826	32	202	2,401	2,412
Management fees	-	32	-	-	3,634	4,981
Commission expenses of						
takaful business	38,905	17,499	-	-	-	_
Professional fees	1,680	2,919	-	-	72	184
Foreign exchange loss/(gain)	630	(1,794)	1,224	1,117	224	369
Other expenses	17,930	13,643	1,715	1,847	3,728	4,073
	128,652	100,316	7,822	8,021	86,696	96,794

### 30 MANAGEMENT EXPENSES (CONTINUED)

### **DISCONTINUED OPERATIONS**

**GROUP** 

	Shareholders' fund		General fund	
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Staff costs (including Executive Directors):				
- salaries and bonus	_	_	31,142	29,228
- defined contribution retirement benefits	-	-	7,179	6,902
		<del>-</del>	38,321	36,130
Depreciation of property, plant and equipment	-	_	1,330	3,105
Amortisation of intangible assets	-	-	7	659
Impairment loss on property, plant and equipment	-	-	2,502	-
Auditors' remuneration				
- statutory audit	2	2	159	85
- under provision in prior financial year	-	-	23	13
Fees paid to a company in which certain				
Directors have an interest	1	1	68	80
Write back of allowance for doubtful debts	-	-	(2,073)	(1,487)
Office rental	-	-	2,068	2,100
Rental of office equipment	-	-	618	576
Training expenses	-	-	826	927
Repairs and maintenance	-	-	2,029	2,083
EDP expenses	-	-	3,044	3,552
Advertising, promotional and entertainment	-	-	4,460	6,108
Motor vehicle and traveling expenses	1	-	2,497	2,344
Printing and stationery	-	-	5,260	2,540
Postage, telephone, telex and fax	-	-	911	1,381
Management fees	-	-	1,006	682
Other expenses	268	2	1,896	2,135
	272	5	64,952	63,013

### 30 MANAGEMENT EXPENSES (CONTINUED)

Included in management expenses were emoluments receivable by Directors of the Group during the financial year:

				CON	TINUING OP	ERATIONS
						GROUP
	Sharehol	ders' fund	ers' fund General fund		Life fun	
	2009	2008	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Executive Directors:						
- salaries	4,312	4,246	37	27	37	27
- bonus	774	1,016	5	2	5	2
- defined contribution retirement benefits	747	810	-	-	-	-
- other emoluments	2	3	-	-	-	-
Non-executive Directors:						
- fees	774	804	82	41	218	256
- other emoluments	226	271			32	46
	6,835	7,150	124	70	292	331
						ONTINUED ERATIONS
				-		GROUP
				-	Gei	neral fund
					2009	2008
					RM'000	RM'000
Non-executive Directors:						
- fees					140	140
- other emoluments					31	46

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### 30 MANAGEMENT EXPENSES (CONTINUED)

	CONTINUING C	PERATIONS
		COMPANY
	2009	2008
	RM'000	RM'000
Staff costs (including Executive Directors):		
- staff costs	8,651	7,710
- defined contribution retirement benefits	1,471	1,241
	10,122	8,951
Depreciation of property, plant and equipment	380	559
Amortisation intangible assets	46	46
Auditors' remuneration		
- statutory audit	70	41
- under provision in prior financial year	29	10
- other services	25	-
Fees paid to a company in which certain Directors have an interest	161	185
Office rental payable to a subsidiary company	670	567
Rental of office equipment	624	408
Advertising and entertainment expenses	818	843
Motor vehicle and travelling expenses	865	994
Professional fee	590	609
Amortisation of capitalised MTNs issue expenses	1,949	1,986
Allowance for doubtful debts	130	-
Other expenses	4,715	2,624
	21,194	17,823

Included in management expenses were emoluments receivable by Directors of the Company during the financial year:

	COMPANY		
	2009	2008	
	RM'000	RM'000	
Executive Directors:	•		
- salaries	2,508	2,508	
- bonus	418	418	
- defined contribution retirement benefits	435	435	
Non-executive Directors:			
- fees	315	380	
- other emoluments	128	129	
	3,804	3,870	

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

### 30 MANAGEMENT EXPENSES (CONTINUED)

The estimated monetary value of benefits provided to Directors during the financial year by way of usage of the Group's and Company's assets amounted to RM227,800 (2008: RM242,000) and RM125,600 (2008: RM150,400) respectively.

The Directors of the Company in office during the financial year were as follows:

Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah Major General Datuk (Rtd) Lai Chung Wah Dato' Iskandar Michael bin Abdullah General Dato' Sri Hj Suleiman bin Mahmud RMAF (Rtd) Yeo Took Keat Datuk Razman Md Hashim bin Che Din Md Hashim Tan Sri Ahmad bin Mohd Don Muhamad Umar Swift Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah Dr Zaha Rina binti Zahari

#### 31 FINANCE COSTS

			CONTINUING C	PERATIONS
				GROUP
	Shareh	olders' fund		Life fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Interest on term loan	1,343	2,213	-	-
Interest on bank overdrafts	912	1,039	-	-
Hire purchase interest	66	77	-	-
Interest on medium term notes	8,993	9,017	-	-
Interest on interest rate swap – net	598	5,696	-	-
Bank guarantee commission	2,025	2,000	-	-
Others	33	69	19	19
	13,970	20,111	19	19

	COMPANY		
	2009	2008	
	RM'000	RM'000	
Interest on term loan	1,343	2,213	
Interest on bank overdrafts	152	173	
Hire purchase interest	20	31	
Interest on medium term notes	8,993	9,017	
Interest on interest rate swap - net	598	5,696	
Bank guarantee commission	2,025	2,000	
Others	12		
	13,143	19,130	

The interest rates charged during the financial year for medium term notes, term loan and bank overdrafts are disclosed in Notes 15, 16, and 17 to the financial statements respectively.

### 32 TAXATION

(a)

(a)	CONTINUING OPERATIONS			CONTINUED OPERATIONS
		eneral and ders' funds	G	eneral fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Current tax	(618)	11,460	2,448	(2,771)
Deferred tax (Note 12)	(73)	17,677	5,883	(8,715)
Tax (income)/expenses	(691)	29,137	8,331	(11,486)
Current tax				
Current financial year	1,895	11,342	2,101	2,500
(Over)/under accrual in prior financial years	(2,513)	118	347	(5,271)
	(618)	11,460	2,448	(2,771)
Deferred tax				
Origination and reversal of temporary differences	(809)	12,474	5,883	(8,715)
(Over)/under accrual in prior financial years	(5)	2	-	-
Benefits from previously unrecognised tax loss	741	-	-	-
Reversal of previously recognised deferred tax assets	-	5,201	-	-
	(73)	17,677	5,883	(8,715)
	(691)	29,137	8,331	(11,486)
				COMPANY
		-	2009	COMPANY 2008
		_	RM'000	RM'000
Deferred tax (Note 12)			(25)	13,131
Tax (income)/expenses		-	(25)	13,131
		-	•	
Deferred tax				
Origination and reversal of temporary differences		-	(25)	13,131
		-	(25)	13,131

### 32 TAXATION (CONTINUED)

(b)

(b)		C	ONTINUING O	PERATIONS
		Life fund	Life fund-Invest d -linked	
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Current tax	16,217	9,527	(917)	1,844
Deferred tax (Note 12)	5,636	(10,582)	10,994	(12,008)
Tax expenses/(income)	21,853	(1,055)	10,077	(10,164)
Current tax				
Current financial year	16,675	9,762	450	2,454
Over accrual in prior financial years	(458)	(235)	(1,367)	(610)
	16,217	9,527	(917)	1,844
Deferred tax				
Origination and reversal of temporary differences	5,636	(10,582)	10,994	(12,008)
	5,636	(10,582)	10,994	(12,008)

(c)

				C	CONTINUING O	PERATIONS
	General takaful fund		Fan	nily takaful fund	Family ta Investment-l	kaful fund- inked fund
	2009	2008	3 2009 2008	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Current tax	-	_	-	-	63	56
Deferred tax (Note 12)					512	(585)
Tax expense/(income)					575	(529)

The taxation of the Family takaful fund, General takaful fund and Family takaful fund - Investment-linked fund is based on the method prescribed under the Income Tax Act, 1967.

#### 32 TAXATION (CONTINUED)

Numerical reconciliation between the average effective tax rate and the statutory tax rate:

		GROUP
	2009	2008
	%	%
Malaysian tax rate	25	26
Tax effects of:		
- expenses not deductible for tax purposes	(19)	(4)
- income not taxable for tax purposes	(21)	-
- tax losses not recognised	32	(30)
- reversal of previously recognised deferred tax assets	-	(36)
- over accrual in prior financial year	(4)	10
Average effective tax rate	13	(34)

Numerical reconciliation between the average effective tax rate and the statutory tax rate:

	COMPANY	
	2009	2008
	%	%
Malaysian tax rate	25	26
Tax effects of:		
- expenses not deductible for tax purposes	27	(11)
- income not taxable for tax purposes	(52)	-
- change in tax rate	-	(2)
- reversal of previously recognised deferred tax assets		(43)
Average effective tax rate		(30)

The taxation charge in the income statement of the Group relates to income attributable to the Company and the Group's General and Shareholders' funds.

The taxation charge on the Group's Life fund is based on the method prescribed under the Income Tax Act, 1967 for life business, where the income tax in the Life fund is calculated at 8% on investment income.

### 33 DIVIDENDS

The Board of Directors do not recommend the payment of any dividend in respect of the financial year ended 31 December 2009.

### **EARNINGS OR LOSS PER SHARE - GROUP**

The basic earnings or loss per ordinary share has been calculated by dividing the Group's net profit or loss from continuing and discontinued operations as stated below over the weighted average number of ordinary shares of the Company in issue during the financial year of 304,354,000 shares (2008: 304,354,000 shares).

	2009	2008
	RM'000	RM'000
Profit/(loss) for the financial year from continuing operations	23,810	(63,850)
Profit/(loss) for the financial year from discontinued operations	29,002	(6,152)

The effects on the basic earnings per ordinary share for the financial year ended 31 December 2009 arising from the assumed conversion of redeemable convertible secured loan stocks of the associated company of the Group is antidilutive. Accordingly, the diluted earnings per ordinary share for the financial year ended 31 December 2009 have not been presented.

### 35 NET CLAIMS INCURRED

### (a) GENERAL FUND

### **CONTINUING OPERATIONS**

				Marine,		
		Motor	Motor	Aviation	Misce-	
	Fire	vehicles	cycles	& Transit	llaneous	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP						
2009						
Gross claims paid less salvage	6,888	20,455	18	12,201	25,154	64,716
Reinsurance recoveries	(5,066)	(24,035)		(10,321)	(18,885)	(58,307)
Net claims paid	1,822	(3,580)	18	1,880	6,269	6,409
Net claims liabilities:						
At end of financial year	3,252	28,659	(2)	995	3,530	36,434
Currency translation differences	(778)	(168)	1	(206)	(287)	(1,438)
At beginning of financial year	(1,282)	(28,481)	(24)	(247)	(2,937)	(32,971)
Net claims incurred	3,014	(3,570)	(7)	2,422	6,575	8,434
2008						
Gross claims paid less salvage	10,743	19,545	46	3,737	6,465	40,536
Reinsurance recoveries	(10,128)	(20,702)	-	(3,364)	(4,150)	(38,344)
Net claims paid	615	(1,157)	46	373	2,315	2,192
Net claims liabilities:						
At end of financial year	1,282	28,481	24	247	2,937	32,971
Currency translation differences	141	220	1	27	136	525
At beginning of financial year	(799)	(25,582)	(32)	(159)	(3,175)	(29,747)
Net claims incurred	1,239	1,962	39	488	2,213	5,941

### 35 NET CLAIMS INCURRED (CONTINUED)

### (b) GENERAL FUND

### **DISCONTINUED OPERATIONS**

				Marine,		
		Motor	Motor	Aviation	Misce-	
	Fire	vehicles	cycles	& Transit	llaneous	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
GROUP						
2009						
Gross claims paid less salvage	46,174	151,040	35,395	6,898	33,878	273,385
Reinsurance recoveries	(35,331)	(8,987)	(5,084)	(5,524)	(10,837)	(65,763)
Net claims paid	10,843	142,053	30,311	1,374	23,041	207,622
Net claims liabilities:						
At end of financial year	9,405	186,165	66,876	5,698	38,962	307,106
At beginning of financial year	(13,001)	(184,463)	(53,091)	(6,688)	(43,044)	(300,287)
Net claims incurred	7,247	143,755	44,096	384	18,959	214,441
2008						
Gross claims paid less salvage	21,403	126,682	30,643	7,023	32,375	218,126
Reinsurance recoveries	(10,130)	(4,108)	(5,534)	(4,828)	(9,172)	(33,772)
Net claims paid	11,273	122,574	25,109	2,195	23,203	184,354
Net claims liabilities:						
At end of financial year	13,001	184,463	53,091	6,688	43,044	300,287
At beginning of financial year	(17,381)	(170,174)	(51,731)	(5,169)	(44,121)	(288,576)
Net claims incurred	6,893	136,863	26,469	3,714	22,126	196,065

### 35 NET CLAIMS INCURRED (CONTINUED)

### (c) GENERAL TAKAFUL FUND

### **CONTINUING OPERATIONS**

	Fire RM'000	Motor vehicles RM'000	Marine, Aviation & Transit RM'000	Misce- llaneous RM'000	Total RM'000
GROUP					
2009					
Gross claims paid less salvages Retakaful recoveries	(916)	1,091 (418)	1,061 (938)	2,379 (1,214)	5,728 (3,486)
Net claims paid	281	673	123	1,165	2,242
Net outstanding claims: At end of financial year At beginning of financial year Net claims incurred	367 (313) 335	1,383 (271) 1,785	223 (26) 320	2,761 (716) 3,210	4,734 (1,326) 5,650
2008					
Gross claims paid less salvages Retakaful recoveries	143 (87)	122 (34)	582 (538)	292 (118)	1,139
Net claims paid	56	88	44	174	362
Net outstanding claims: At end of financial year At beginning of financial year	313 (12)	271 (10)	26 -	716 (17)	1,326 (39)
Net claims incurred	357	349	70	873	1,649

### 36 INVESTMENT-LINKED FUND

### (a) LIFE FUND

) LIFE FUND		OPOUR
	2009	GROUP 2008
	RM'000	RM'000
BALANCE SHEET		
ASSETS		
Financial assets		
Investments		
- at fair value through profit or loss (Note 7(b))	532,956	366,136
Loans and receivables (Note 8(b))	5,587	13,542
Tax recoverable	4,003	4,159
Deferred tax assets (Note 12)	121	7,968
Fixed and call deposits (Note 38(b))	157,415	163,156
Cash and bank balances (Note 39)	9,283	5,566
	709,365	560,527
LIABILITIES		
Trade and other payables (Note 18(b))	5,008	9,814
Current tax liabilities	370	865
Deferred tax liabilities (Note 12)	3,269	122
	8,647	10,801
NET ASSET VALUE OF FUNDS	700,718	549,726
REPRESENTED BY:		
UNITHOLDERS' ACCOUNT		
At beginning of financial year	549,726	695,262
Net creation/(cancellation) of units	31,440	(5,699)
Net surplus/(deficit) for the financial year after taxation	119,234	(141,613)
Foreign exchange reserve	442	2,222
	700,842	550,172
Distribution during the financial year	(124)	(446)
At end of financial year	700,718	549,726
INCOME STATEMENT		
Investment income (Note 26(e))	24,030	26,245
Other operating income/(expenses) - net (Note 29(e))	105,281	(178,022)
Surplus/(deficit) before taxation	129,311	(151,777)
Taxation (Note 32(b))	(10,077)	10,164
Net surplus/(deficit) for the financial year after taxation	119,234	(141,613)
	<del></del>	

### 36 INVESTMENT-LINKED FUND (CONTINUED)

### (b) FAMILY TAKAFUL FUND

FAMILY TAKAPUL FUND		GROUP
	2009	2008
	RM'000	RM'000
BALANCE SHEET		
ASSETS		
Financial assets		
Investments		
- at fair value through profit or loss (Note 7(c))	37,524	13,829
Loan and receivables (Note 8(e))	5,244	42,723
Tax recoverable	64	65
Deferred tax assets (Note 12)	39	551
Fixed and call deposits (Note 38(e))	50,376	18,003
Cash and bank balances (Note 39)	72	8
	93,319	75,179
LIABILITIES		
Trade and other payables (Note 18(e))	702	345
Current tax liabilities	51	18
	753	363
NET ASSET VALUE OF FUNDS	92,566	74,816
REPRESENTED BY:		
UNITHOLDERS' ACCOUNT		
At beginning of financial year	74,816	38,481
Net creation of units	11,836	42,747
Net surplus/(deficit) for the financial year after taxation	5,914	(6,412)
At end of financial year	92,566	74,816
INCOME STATEMENT		
Investment income (Note 26(h))	1,089	1,136
Other operating income/(expenses) (Note 29(g))	5,400	(8,077)
Surplus/(deficit) before taxation	6,489	(6,941)
Taxation (Note 32 (c))	(575)	529
Net surplus/(deficit) for the financial year after taxation	5,914	(6,412)

#### PROVISION FOR LIFE AGENTS' RETIREMENT BENEFITS

		GROUP
		Life fund
	2009	2008
	RM'000	RM'000
At beginning of financial year	3,104	3,247
Provision for the financial year	152	180
Utilised during the financial year	(476)	(323)
At end of financial year	2,780	3,104
Payable within 12 months	895	1,124
Payable after 12 months	1,885	1,980
	2,780	3,104
The amount recognised in the balance sheet is analysed as follows:		
Present value of funded obligations	25,750	21,047
Fair value of plan assets	(25,750)	(21,047)
Status of funded plan	-	-
Present value of unfunded obligations	2,780	3,104

The expense recognised in the life insurance revenue account under commission and agency expenses is analysed as follows:

GROUP	
Life fund	
2008	
RM'000	
30	
150	
180	
	2008 RM'000 30 150

The actual return on plan assets was RM1,973,000 (2008: RM829,000).

The present value of funded obligations is always equal to the fair value of plan assets of the funded retirement benefit scheme as the actual payment to agents is based on actual fair value of plan assets at the time of retirement. The insurance subsidiary company assumes that all agents who have served the company for more than 10 years will continue to serve the company until their retirement age and are eligible for the retirement benefit.

### NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2009 (continued)

### 38 FIXED AND CALL DEPOSITS

### (a) GENERAL AND SHAREHOLDERS' FUNDS

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Fixed and call deposits with:		,		-
Licensed banks	182,592	253,464	47,103	91,063

Included in the above balances as at 31 December 2008 are fixed deposits amounting to approximately RM71,000,000 that were assigned from the Shareholders' fund of an insurance subsidiary company to rectify the deficit of assets over liabilities of the Annuity fund of RM57,000,000 in the Life Insurance Fund until the deficiency ceases. The excess in assignment was to provide additional support to the Life Insurance Fund. As at 31 December 2009, the assignment of assets from Shareholders' fund of MAA has been converted to Malaysian Government Securities, Government Investment Issues and corporate debt securities as disclosed in Note 7(a) to the financial statements.

### (b) LIFE FUND AND LIFE FUND - INVESTMENT-LINKED FUND

				GROUP
		Life fund	Investment	Life fund- linked fund
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Fixed and call deposits with:				
Licensed banks	324,281	381,323	157,415	163,156
Other corporations	134,935	178,160		-
	459,216	559,483	157,415	163,156
				GROUP
			2009	2008
			RM'000	RM'000
(c) GENERAL TAKAFUL FUND				
Fixed and call deposits with:				
Licensed banks		_	5,000	3,500
(d) FAMILY TAKAFUL FUND				
Fixed and call deposits with:				
Licensed banks		_	8,231	43,900
(e) FAMILY TAKAFUL FUND – INVESTMENT-LINKED FUND				
Fixed and call deposits with:				
Licensed financial corporations			10,984	18,003
Licensed banks			39,392	-
		_	50,376	18,003

The maturity structures of the above fixed and call deposits and the interest rates are disclosed in Note 46 to the financial statements.

#### 39 CASH AND CASH EQUIVALENTS

		GROUP		COMPANY
	2009	2008	2009	2008
-	RM'000	RM'000	RM'000	RM'000
Cash and bank balances:				
- General and Shareholders' funds	7,381	5,746	19	19
- Life fund	5,441	34,627	-	-
- Life fund - Investment-linked fund (Note 36(a))	9,283	5,566	-	-
- General takaful fund	1,071	211	-	-
- Family takaful fund	10,438	7,453	-	-
- Family takaful fund - Investment-linked fund (Note 36(b))	72	8		
	33,686	53,611	19	19
Bank overdrafts:				
- General and Shareholders' funds	(11,419)	(11,382)	(1,976)	(1,985)
	22,267	42,229	(1,957)	(1,966)
Assets classified as held for sale (Note 41(a),(b))	10,624	9,118		
_	32,891	51,347	(1,957)	(1,966)

The cash and cash equivalents of the Life fund and Family takaful fund are applicable only to meet such part of the liabilities and expenses of the Life fund and Family takaful fund as are properly so attributable.

#### 40 CASH FLOW SEGMENT INFORMATION

								GROUP
	General fund RM'000	Shareholders' fund RM'000	Life fund RM'000	Life fund- Investment linked-fund RM'000	General takaful fund RM'000	Family takaful fund RM'000	Family takaful fund- Investment linked-fund RM'000	Total RM'000
2009								
Cash flows from: Operating activities Investing activities Financing activities	2,668 (983) - 1,705	2,652 3,842 (10,000) (3,506)	(31,109) 1,923 - (29,186)	3,717 - - 3,717	860 - - - 860	2,985 - - 2,985	64	(18,143) 4,782 (10,000) (23,361)
Net increase/(decrease) in cash and cash equivalents	1,705	(3,506)	(29,186)	3,717	860	2,985	64	(23,361)
Currency translation differences	-	4,905	-	-	-	-	-	4,905
Cash and cash equivalents: At beginning of financial year At end of financial year	10,584	(7,102) (5,703)	34,627 5,441	5,566 9,283	211 1,071	7,453 10,438	8 72	51,347 32,891
2008								
Cash flows from: Operating activities Investing activities Financing activities	221 (372) - (151)	12,471 (6,139) (10,000) (3,668)	20,093 (3,088) - 17,005	(5,379) - - - (5,379)	(471) - - - (471)	(5,796) - - (5,796)	(41) - - (41)	21,098 (9,599) (10,000) 1,499
Net (decrease)/increase in cash and cash equivalents	(151)	(3,668)	17,005	(5,379)	(471)	(5,796)	(41)	1,499
Currency translation differences	-	(5,836)	-	=	-	-	-	(5,836)
Cash and cash equivalents:								
At beginning of financial year	10,735	2,402	17,622	10,945	682	13,249	49	55,684
At end of financial year	10,584	(7,102)	34,627	5,566	211	7,453	8	51,347

#### DISCONTINUED OPERATIONS AND DISPOSAL GROUP CLASSIFIED AS HELD FOR SALE

			GROUP
	Shareholders'	General	_
	fund	fund	Total
	RM'000	RM'000	RM'000
2009			
Assets classified as held for sale	1,455	555,921	557,376
Liabilities classified as held for sale	3	617,929	617,932
2008			
Assets classified as held for sale	-	537,489	537,489
Liabilities classified as held for sale		563,094	563,094

#### (a) SHAREHOLDERS' FUND

The disposal group classified as held for sale is in respect of the proposed disposal of 100% equity interest in Valiant Properties Sdn Bhd ("VPSB") by MAA Corporation Sdn Bhd ("MAA Corp"), a wholly-owned subsidiary of the Company to K.K. Point Sdn Bhd ("KKSB") via a Sale of Share Agreement on 24 August 2009, as disclosed in Note 47(c) to the financial statements, for a cash consideration of RM182,000 (based on VPSB's net assets as at 31 March 2009) arrived at on a willing-buyer willing-seller basis, including an amount of RM1,229,000 to be paid by KKSB to MAA Corp as agreed settlement for the inter-company debt as at 31 March 2009 due by VPSB to MAA Corp. The Proposed Disposal was completed on 6 April 2010.

Accordingly the related assets and liabilities of VPSB identified for disposal have been classified under assets and liabilities held for sale.

The components of assets and liabilities held for sale and the related net cash flows attributable to the discontinued operations are as follows:

		2009
		RM'000
(l)	Assets classified as held for sale comprise:	
	Loans and receivables	2
	Fixed and call deposits	1,400
	Cash and bank balances	53
	Total	1,455
(11)	Liabilities classified as held for sale comprise:	
	Trade and other payables	3
(III)	Net cash flows attributable to the discontinued operations comprise:	
	Net inflow from operating activities	46
	Net inflow from investing activities	2
	Total net cash inflows	48

31 DECEMBER 2009 (continued)

#### 41 DISCONTINUED OPERATIONS AND DISPOSAL GROUP CLASSIFIED AS HELD FOR SALE (CONTINUED)

#### (b) GENERAL FUND

The disposal group classified as held for sale is in respect of the proposed disposal of the General Insurance Business of MAA to AMG following the signing of a non-binding memorandum of understanding ("MOU") between the company on 10 November 2008 as disclosed in Note 47 (a) to the financial statements ("the Proposed Disposal"). The Proposed Disposal is expected to be completed in the next financial year.

On 5 January 2010, BNM granted its approval for the Proposed Disposal pursuant to Section 130 of the Insurance Act, 1996 with a revised headline price of RM180 million ("Disposal Consideration") (subject to adjustments) and the SC approved the Proposed Disposal via its letter dated 10 February 2010. The Disposal Consideration based on a willing-buyer willing-seller basis was arrived at after taking into consideration the standalone value of the General Insurance Business of MAA without a strategic cooperation arrangement on takaful business with MAA Takaful, after taking into consideration the net asset value of General Insurance Business of approximately RM104.4 million based on the audited financial statements as at 31 December 2007. The profit for the financial years ended 31 December 2008 and 31 December 2009, and prior to the completion date of the General Insurance Business of MAA will be recognised in the books of MAA accordingly.

Accordingly the related assets and liabilities of the General Insurance Business identified for the disposal have been classified under assets and liabilities held for sale.

The components of assets and liabilities held for sale and the related net cash flows attributable to the discontinued operations are as follows:

#### (I) Assets classified as held for sale comprise:

	2009	2008
	RM'000	RM'000
Property, plant and equipment (Note 4(a))	3,959	5,268
Intangible assets (Note 5(a))	1,522	1,778
Financial assets		
Investments (i)		
- at fair value through profit and loss	28,692	26,431
- available-for-sale	312,343	262,322
- held to maturity	-	14,456
Loans and receivables		
- loans (ii)	1,065	2,063
- other receivables (iii)	7,991	8,860
Insurance receivables (iv)	48,083	61,611
Tax recoverable	-	7,132
Deferred tax assets (Note 12)	-	3,588
Fixed and call deposits	141,695	134,862
Cash and bank balances	10,571	9,118
Total	555,921	537,489

#### 41 DISCONTINUED OPERATIONS AND DISPOSAL GROUP CLASSIFIED AS HELD FOR SALE (CONTINUED)

#### (b) GENERAL FUND (CONTINUED)

(I) Assets classified as held for sale comprise (continued):

		2009 RM'000	2008 RM'000
(i)	The analysis of investments is as follows:		
	At fair value through profit or loss		
	Equity securities		
	- Quoted	28,692	22,860
	Investment-linked units		
	- Unquoted		3,571
	Total	28,692	26,431
	Available-for-sale		
	Corporate debt securities		
	- Unquoted	234,404	193,364
	Malaysian Government Securities	77,939	68,958
	Total	312,343	262,322
	Held to maturity		
	Corporate debt securities		
	- Unquoted	-	9,431
	Malaysian Government Securities	<u> </u>	5,025
	Total	<del>-</del> -	14,456
(ii)	The analysis of loans is as follows:		
	Mortgage loans	953	1,781
	Other secured loans	73	285
	Unsecured loans	39	32
		1,065	2,098
	Allowance for doubtful debts (Note 8(iv),(v))		(35)
	Total	1,065	2,063
(iii)	The analysis of other receivables is as follows:		
	Assets held under Malaysian Motor Insurance Pool	3,484	1,032
	Investment income due and accrued	3,269	4,130
	Deposits, prepayments and other receivables	1,238	3,698
	Total	7,991	8,860

#### 41 DISCONTINUED OPERATIONS AND DISPOSAL GROUP CLASSIFIED AS HELD FOR SALE (CONTINUED)

#### (b) GENERAL FUND (CONTINUED)

(I) Assets classified as held for sale comprise (continued):

		2009 RM'000	2008 RM'000
	(iv) The analysis of insurance receivables is as follows:	KIVI OOO	RIVI OOO
	Due premium including agents, brokers and co-insurers balances	58,283	72,107
	Due from reinsurers and cedants	11,729	13,506
		70,012	85,613
	Allowance for doubtful debts	(21,929)	(24,002)
	Total	48,083	61,611
(II)	Liabilities classified as held for sale comprise:		
	Provision for outstanding claims (v)	307,106	300,287
	Insurance payables (vi)	77,453	82,086
	Other payables (vii)	70,726	63,030
	Current tax liabilities	-	478
	Premium liabilities (Note 20(a))	162,644	113,736
	Available-for-sale reserve (Note 24(a))		3,477
	Total	617,929	563,094
	(v) The analysis of provision for outstanding claims is as follows:		
	Gross claims	445,928	435,202
	Less: Recoverable from reinsurers	(138,822)	(134,915)
		307,106	300,287
	(vi) The analysis of insurance payables is as follows:		
	Due to agents, brokers and co-insurers	32,983	32,297
	Due to reinsurers and cedants	26,827	34,631
	Reinsurers' deposits withheld	17,643	15,158
		77,453	82,086
	(vii) The analysis of other payables is as follows:		
	Cash collaterals held for bond business	51,010	45,513
	Unclaimed money	3,332	3,887
	Other payables and accruals	16,384	13,630
		70,726	63,030
(III)	Net cash flows attributable to the discontinued operations comprise:		
	Net inflow/(outflow) from operating activities	2,235	(749)
	Net outflow from investing activities	(782)	(194)
	Total net cash inflow/(outflow)	1,453	(943)

31 DECEMBER 2009 (continued

#### 42 CAPITAL AND OTHER COMMITMENTS

Capital expenditure not provided for in the financial statements is as follows:

				GROUP	
		General and Shareholders' funds		Life fund	
	2009	2008	2009	2008	
	RM'000	RM'000	RM'000	RM'000	
Authorised and contracted for:					
- property, plant and equipment	3,624	2,813	-	-	
- investment properties	45		15,045	17,194	
	3,669	2,813	15,045	17,194	
Authorised and not contracted for:					
- property, plant and equipment	-	67	-	-	

#### 43 CONTINGENT LIABILITIES

During the financial year ended 31 December 2005 ("FY 2005"), Meridian Asset Management Sdn Bhd ("MAM"), a subsidiary company of MAA Corp, had commenced legal proceedings against a custodian of its fund under management to recover, inter alia, the loss of investment moneys of its clients, MAA and Kumpulan Wang Amanah Pencen ("KWAP") of RM19.6 million and RM7.3 million respectively placed with the custodian ("Custodian"). The Custodian had filed an Application under Order 14A of the Rules of High Court ("Order 14A Application") to dismiss the case but the Order 14A Application was dismissed by the Court. The Custodian has filed an appeal against the decision. On 26 June 2008, the Custodian's Application for Stay of Proceedings was dismissed with costs and the Court had fixed 16 September 2008 for Pre Trial Case Management. On 16 September 2008, the Court directed the matter to be tried together with MAA's case. On 23 January 2009, the Court allowed MAM's application to amend the Statement of Claim to include the damages suffered by MAM but disallowed the amendment to include an associate company of the Custodian as the Second Defendant. The matter is now fixed for Pre Trial Case Management on 23 March 2010.

MAM had also during FY 2005 commenced legal proceedings against its former employee and other related parties to the former employee to recover, inter alia, the loss of investment moneys of its clients, MAA and KWAP together with interest and general damages. The matter is now fixed for trial on 28 June 2010 to 1 July 2010.

MAA had during the financial year ended 31 December 2006 commenced legal proceedings against the Custodian for negligence to recover, inter alia, its loss of investment moneys amounting to RM19.6 million. The Custodian has served a Third Party Notice to bring MAM as a third party to the legal proceedings. The case is now fixed for Pre Trial Case Management on 23 March 2010.

In November 2007, KWAP had commenced legal proceedings against MAM to recover, inter alia, its loss of investment moneys amounting to RM7.3 million together with interest. KWAP had filed an Application under Order 14 of the Rules of the High Court ("Order 14 Application"). The Order 14 Application was dismissed by Court on 23 September 2008. On 20 July 2009, MAM obtained leave from the Court to file and serve the Third Party Notice to the Custodian. The case is now fixed for Pre Trial Case Management on 23 March 2010.

The Directors of the Company, supported by legal advice to MAM, are of the opinion that MAM has a good chance in both their cases against the Custodian and the former employee and other parties related to the former employee. Its solicitors are also of the opinion that MAM has a good defence to the case taken by KWAP against MAM and even if MAM is found to be liable for the loss, it would be able to recover the same from the Custodian and/or its former employee and other parties related to the former employee. However, for prudence purposes, MAA has made full allowance of RM19.6 million relating to its investments in the financial year ended 31 December 2005. This allowance remains in the current financial year.

#### 44 SIGNIFICANT RELATED PARTY DISCLOSURES

#### Related parties and relationships

The subsidiary and associated companies of the Company are disclosed in Notes 10 and 11 to the financial statements respectively.

The other related parties of, and their relationships with the Group and the Company are as follows:

Related party	Relationship
Melewar Equities Sdn Bhd	Substantial shareholder of the Company
Melewar Khyra Sdn Bhd	Substantial shareholder of the Company
Trace Management Services Sdn Bhd	Company controlled by certain Directors of the Company
Melewar Group Berhad	Company controlled by certain Directors of the Company
Melewar Industrial Group Berhad ("MIG")	Company controlled by certain Directors of the Company
Mitra Malaysia Sdn Bhd	Company controlled by person connected to certain Directors of the Company
Melewar Apex Sdn Bhd	Company controlled by person connected to certain Directors of the Company
Mycron Steel Berhad	A subsidiary company of MIG
Melewar Integrated Engineering Sdn Bhd	A subsidiary company of MIG
Mperial Power Ltd	A subsidiary company of MIG
Melewar Steel Tube Sdn Bhd	A subsidiary company of MIG
Melewar Steel Mills San Bhd	A subsidiary company of MIG
M3nergy Berhad	An associated company of MIG
Mithril Berhad ("Mithril")	An associated company of the Group
Mithril Saferay Sdn Bhd	A subsidiary company of Mithril
Mithril PVC Sdn Bhd	A subsidiary company of Mithril
Mithril FRP Industrial Sdn Bhd	A subsidiary company of Mithril
Maybach Logistics Sdn Bhd	An associated company of the Company
MAA Bancwell Trustee Berhad	An associated company of the Group
MAA Key Executive Retirement Scheme ("MAAKER")	Retirement fund for the benefits of employees of the Group

During the financial year, the Group and the Company undertook various transactions with its subsidiary companies, associated companies and other companies deemed related parties as disclosed above.

#### 44 SIGNIFICANT RELATED PARTY DISCLOSURES (CONTINUED)

#### Significant related party transactions

The significant related party transactions during the financial year are as follows:

	GROUP			COMPANY	
	2009	2008	2009	2008	
	RM'000	RM'000	RM'000	RM'000	
Transactions with subsidiary companies:					
Interest income from advances to subsidiary companies	-	-	3,901	5,167	
Management fee income from subsidiary companies	-	-	4,043	3,705	
*Rental expense payable to a subsidiary company	-	-	(670)	(567)	
*Rental income receivable from related parties:					
Trace Management Services Sdn Bhd	121	121	-	-	
Melewar Group Berhad	67	66	-	-	
Melewar Integrated Engineering San Bhd	485	381	-	-	
Mithril Berhad	1,214	1,481	-	-	
Melewar Industrial Group Berhad	256	213	-	-	
Mperial Power Ltd	46	76	-	-	
Melewar Apex Sdn Bhd	54	45	-	-	
*Other transactions with related parties:					
Purchase of air tickets and travel packages					
from Mitra Malaysia Sdn Bhd	(1,816)	(2,521)	(9)	(29)	
Company secretarial and related fees payable					
to Trace Management Services Sdn Bhd	(439)	(469)	(161)	(185)	
Rental expenses payable to Mithril Berhad	(4,177)	(6,800)	-	-	
*Interest income receivable from related parties:					
Mithril Berhad	248	339	-	-	
Transactions with associated companies:					
*Trustee fee payable by MAAKER to					
MAA Bancwell Trustee Berhad	(205)	(196)	-	-	
Management fee income receivable from					
MAA Bancwell Trustee Berhad	-	-	2,799	4,599	
Transportation charges payable to					
Maybach Logistics Sdn Bhd	(446)	(334)	(446)	(334)	
Retirement benefit fund contributed to MAAKER	(583)	(612)	(84)	(113)	

31 DECEMBER 2009 (continued)

#### 44 SIGNIFICANT RELATED PARTY DISCLOSURES (CONTINUED)

Significant related party transactions (continued)

	GROUP			COMPANY	
	2009	2008	2009	2008	
	RM'000	RM'000	RM'000	RM'000	
*Security services fee receivable from related parties:					
Mycron Steel Berhad	159	159	-	-	
Melewar Steel Tube Sdn Bhd	116	115	-	-	
Melewar Steel Mills Sdn Bhd	9	61	-		

<sup>\*</sup> Related party transactions on terms and conditions equivalent to those in arm's length transactions with unrelated parties.

#### Related party receivables/payables

The balances with related parties at the financial year end are disclosed in Note 8 to the financial statements. Other significant balances with other related parties at the financial year end are as below:

Investments in related parties, namely Melewar Industrial Group Berhad, M3nergy Berhad and Mycron Steel Berhad's quoted equity securities and Mithril Berhad's quoted corporate debt securities (included in Note 7 to the financial statements):

	General and Shareholders' funds			Life fund		
	2009 2008		2009	2008		
	RM'000	RM'000	RM'000	RM'000		
At carrying value:						
- Quoted equity securities	946	769	10,977	8,704		
- Quoted corporate debts securities	6,050	6,405	17,230	18,104		
At end of financial year	6,996	7,174	28,207	26,808		

In addition, Executive Directors and key management personnel received remuneration for services rendered during the financial year. The total compensation paid to the Group and the Company's Executive Directors and key management personnel as well as fees paid to Directors were as follows:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Salaries and other short-term employee benefits	12,322	12,426	3,495	3,585
Defined contribution retirement benefits	1,487	1,445	435	435
	13,809	13,871	3,930	4,020

#### SIGNIFICANT RELATED PARTY DISCLOSURES (CONTINUED)

The financial year end balances with key management personnel were as follows:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Amounts receivable from mortgage loans	651	1,176	233	276
Amounts payable to a director	2,200	1,934	-	-

The amount receivable from mortgage loans are secured against the properties pledged, with fixed repayment terms and bearing interest at the rates ranging from 5% to 8.5% per annum (2008: 5% to 8.5% per annum).

The amounts payable to a Director are unsecured, interest free and with no fixed terms of repayment.

#### SEGMENTAL INFORMATION

#### (a) Business segments

The Group operates in three main business segments:

- Life insurance underwriting life insurance business, including investment-linked business
- General insurance underwriting all classes of general insurance business
- Unit trust fund management management of unit trust funds

Other operations of the Group mainly comprise investment holding, takaful businesses, hire purchase, leasing and other credit activities, unit trusts, property management and investment advising, security and consultancy services, none of which are of a significant size to be reported separately.

Intersegment sales comprise property management, fund management, security and consultancy services provided to the insurance business segments on an arms-length basis.

#### 45 SEGMENTAL INFORMATION (CONTINUED)

#### (a) Business segments (continued)

							Discontinued		
				Continu	ing operations		operations		
		Life insurance			Shareholders'		Shareholders'		
		Non-	General	Unit trust	fund	General	fund		
	Investment	investment	insurance	fund	and other	Insurance	and other		
	-linked fund	-linked fund	fund	management	operations	fund	operations	Eliminations	Group
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
2009									
Operating revenue									
External revenue	144,407	1,227,211	83,221	26,452	201,889	498,531	48	-	2,181,759
Inter-segment sales		3,670			16,572	200	500	(20,942)	-
Total operating revenue	144,407	1,230,881	83,221	26,452	218,461	498,731	548	(20,942)	2,181,759
Results									
Segment results	119,234	58,871	(4,087)	3,703	37,330	33,512	264	(561)	248,266
Transfer to life reserve	(119,234)	(58,321)							(177,555)
Profit/(loss) from									
operations	-	550	(4,087)	3,703	37,330	33,512	264	(561)	70,711
Finance costs Share of profit of									(13,970)
associated companies									3,788
Taxation									(7,640)
Zakat									(77)
Profit for the financial year									52,812
Others interest with an									
Other information									
Segment assets	709,365	5,778,251	73,965	59,089	616,336	740,647	1,455	(2,195)	7,976,913
Investments in									
associated companies									56,862
Total assets									8,033,775
Segment liabilities/total liabilities	8,647	6,481,772	77,856	38,869	376,729	739,388	3	-	7,723,264
Capital expenditure	-	4,248	319	608	1,896	-	-	-	7,071
Depreciation of property, plant and equipment	-	11,080	141	350	1,638	1,330	-	-	14,539

#### 45 SEGMENTAL INFORMATION (CONTINUED)

#### (a) Business segments (continued)

				Continui	ng operations		Discontinued operations		
		Life insurance			Shareholders'		Shareholders'		
	-	Non-	General	Unit trust	fund	General	fund		
	Investment	investment	insurance	fund	and other	Insurance	and other		
	-linked fund	-linked fund	fund	management	operations	fund	operations	Eliminations	Group
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
2008									
Operating revenue									
External revenue	235,862	1,320,113	65,621	26,830	155,927	414,675	2	-	2,219,030
Inter-segment sales		3,194	_		18,114	478	-	(21,786)	-
Total operating revenue	235,862	1,323,307	65,621	26,830	174,041	415,153	2	(21,786)	2,219,030
Results									
Segment results	(141,613)	(59,671)	(6,045)	3,817	(37,251)	(22,387)	(3)	(1,369)	(264,522)
Transfer from life reserve	141,613	88,538					-		230,151
(Loss)/profit from operations	-	28,867	(6,045)	3,817	(37,251)	(22,387)	(3)	(1,369)	(34,371)
Finance costs									(20,111)
Share of profit of associated companies									2,131
Taxation									(17,651)
								•	
Loss for the financial year									(70,002)
Other information									
Segment assets	560,527	5,655,680	56,669	30,663	658,317	667,805	206	(3,169)	7,626,698
Investments in associated companies									58,939
Total assets									7,685,637
Segment liabilities/total liabilities	10,801	6,213,179	71,670	6,161	575,235	563,094	24	-	7,440,164
Capital expenditure	-	6,743	310	155	3,242	364	-	-	10,814
Depreciation of property, plant and equipment		11,638	116	327	1,964	3,105	-		17,150

31 DECEMBER 2009 (continued)

#### 45 SEGMENTAL INFORMATION (CONTINUED)

#### (b) Geographical segments

The Group operates mainly in Malaysia, Indonesia, Philippines and Australia. In determining the geographical segments of the Group, revenue is based on the geographical location of customers. Total assets and capital expenditure are based on the geographical location of assets.

	Opera	ling revenue		Total assets	Capital e	expenditure
	2009	2008	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Malaysia	2,073,444	2,091,517	7,978,686	7,611,343	552	10,199
Indonesia	108,178	127,353	49,055	69,210	6,519	615
Others	137	160	6,034	5,084		-
	2,181,759	2,219,030	8,033,775	7,685,637	7,071	10,814

#### 46 MANAGEMENT OF FINANCIAL RISK

#### Financial risk management objectives and policies

The Group's activities expose it to a variety of financial risks, including underwriting risk, credit risk, settlement risk, market risk, equity price risk, liquidity risk, foreign currency exchange risk and operational risk.

The Group carried out its financial risk management through internal control systems, standard operating procedures, investment strategies and adherence to all rules and regulations as stipulated by the Guidelines for Investments issued by BNM, Labuan Offshore Financial Services Authority and the Ministry of Finance, Indonesia, for its local and overseas insurance subsidiary companies.

The Board regularly reviews these risks and approves policies for managing each of these risks.

#### **Underwriting risk**

For the Group's insurance subsidiary companies, underwriting risk represents the inherent risk in insurance of incurring higher claims costs than expected. This is due to the random nature of claims, changes in legal or economic conditions or behavioural patterns affecting the frequency and severity of claims.

The Group seeks to manage underwriting risks through the following means:

- Maintaining a measure of conservatism with respect to the adequacy of insurance premium rate levels and provisions with respect to insurance liabilities;
- Writing a balanced mix and spread of business, geographically and between classes of business;
- Observing underwriting guidelines, which cover exclusions, loadings and cover limits; and
- Transferring risk through a program of reinsurance that seeks to limit the exposure to any one risk or life as well as protect
  the overall retained portfolio from a general deterioration in claims as well as catastrophic events.

#### Credit risk

Credit risk is the risk of loss from the default by a debtor or counter party, by failing to repay principal and interest in a timely manner. Credit risks arise in the Group's lending and investment activities.

In lending and investment activities, the Group undertakes credit analysis whereby the credit standing of borrowers, structure of loans and the general risk entered into are assessed and evaluated.

Minimum credit quality applies to investments carried out by the Group in private debt securities with a minimum rating of BBB-/BBB3 (at date of investment) accorded by reputable rating agencies. The Group however intends to maintain a minimum A/A2 portfolio average under current returns objectives. The Group does not solely depend on the ratings provided but as in all credit applications, reviews the credit based on publicly available information together with in-house analysis based on information provided by the borrowers/issuers, peer group comparisons, industry comparisons and other quantitative tools.

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

#### Credit risk (continued)

Debtor recoverability and risk concentration monitoring, including on-going monitoring of the financial standing of these debtors or counter parties, are part of credit risk management of the Group to ensure that the Group is exposed to minimal credit risk. For the Group's insurance subsidiary companies, allowance for doubtful debts is made on those loans (or part of remaining amounts) where the level of required security has been impaired.

The Group's credit risk exposure in the insurance subsidiary companies is analysed as follows:

	Corporate debt securities					
	Fair v	alue through				
		profit or loss	Avail	able-for-sale		
	Quoted	Unquoted	Quoted	Unquoted	Loans	
	RM'000	RM'000	RM'000	RM'000	RM'000	
Carrying amounts – Analysed by rating						
2009						
Government Guaranteed	-	-	-	642,083	-	
AAA	-	23,591	-	840,870	-	
AA	-	70,871	-	1,383,864	-	
A	26,142	17,279	-	458,570	-	
BBB	-	-	-	31,955	-	
BB or lower	-	-	-	530	-	
D	-	1,246	-	37,406*	-	
Pl	-	-	-	14,548	-	
Non-investment grade	3,659	15,168	30,426	76,519	727,214	
	29,801	128,155	30,426	3,486,345	727,214	
2008						
Government Guaranteed	-	-	669,708	26,384	-	
AAA	-	18,646	520,331	73,659	-	
AA	-	96,794	999,126	211,691	-	
A	24,509	20,697	242,375	101,412	-	
BBB	-	27,505	6,493*	-	-	
BB or lower	-	2,262	25,929*	23,173	-	
D	-	182	-	-	-	
Pl	-	-	-	-	-	
Non-investment grade	82	8,915	36,370	2,209	786,341	
	24,591	175,001	2,500,332	438,528	786,341	

Full allowance for diminution in value of investments was made for one (1) defaulted corporate debt security. Additional allowances for diminution in value of investments were made for two (2) defaulted corporate debt securities due to shortfall in fair value of collaterals. These allowances were offset with a partial write back of allowance of a defaulted corporate debt security due to surplus in fair value of collaterals.

The above rating categories are based on the grading by reputable rating agencies.

31 DECEMBER 2009 (continued)

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

Credit risk (continued)

			Corporate d	ebt securities	
	Fair v	alue through		_	
		profit or loss	Avail	lable-for-sale	
	Quoted	Unquoted	Quoted	Unquoted	Loans
	RM'000	RM'000	RM'000	RM'000	RM'000
Carrying amounts – Analysed by industry					
2009					
Agriculture, forest, fisheries	-	182	-	20,553	31,235
Construction	-	571	-	59,209	-
Finance	-	33,097	-	1,786,182	23,582
Industrial/Manufacturing	29,801	-	-	2,035	-
Infrastructure	-	40,797	-	637,982	-
Power	-	34,786	-	637,309	-
Property	-	-	-	8,141	267,195
Trading/Services	-	15,168	30,426	95,707	2,645
Technology	-	-	-	-	-
Consumer products	-	1,064	-	46,398	-
Others		2,490		192,829	402,557
	29,801	128,155	30,426	3,486,345	727,214
2008					
Agriculture, forest, fisheries	-	-	-	4,253	31,235
Construction	-	-	89,193	30,864	-
Finance	-	36,586	1,389,148	26,387	18,901
Industrial/Manufacturing	24,591	9,012	167,685	28,179	-
Infrastructure	-	7,861	210,260	216,794	-
Power	-	10,253	366,204	127,835	-
Property	-	14,168	104,365	-	287,413
Trading/Services	-	14,926	56,361	4,219	36,352
Technology	-	82,195	117,116	-	-
Consumer products	-	-	-	-	-
Others					412,440
	24,591	175,001	2,500,332	438,531	786,341

The Group's insurance subsidiary company encountered occurrence of rating default events for three (3) unquoted corporate debt securities during the financial year, bringing the occurrence of rating default events to eight (8) unquoted corporate debt securities since financial year ended 2005. During the financial year, one of the defaulted debt securities has been restructured by replacing with the corporate debt securities issued by the issuer's holding company rated at B+. The renegotiated terms of one of the securities are on the discussion stage. As for the other seven (7) unquoted corporate debt securities, the bondholders are pursuing recovery actions through negotiations and taking legal actions against the issuers. During the financial year, one (1) unsecured corporate debt security was fully written down to RM1.00.

31 DECEMBER 2009 (continued)

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

#### Settlement risk

Settlement risk arises when one party fails to deliver the terms of a contract/financial instruments with another party at the time of settlement or any timing differences in settlement between the two parties. All transactions currently entered into are mainly with approved counter parties for settlement methods that minimises the risks.

#### Market risk

Market risk is the risk of loss due to adverse changes or volatility of prices in financial markets on the Group's investments.

Interest rate risk is the market risk due to movements in interest rates and may affect valuation and reinvestment issues to the Group. The Investment Committee actively monitors such developments as well as discusses changes in maturity profiles of assets and liabilities to minimise overall mismatch.

Interest rate exposure also arises from the Group's borrowings. The Group finances its operations through a mixture of internally generated funds and borrowings. Borrowings are managed through the use of fixed and floating rate debts.

The following table provides information about financial assets and financial liabilities, showing the weighted average effective interest rate and the contractual maturing date for each class of interest-bearing financial instrument in the balance sheet.

_								GROUP
				Interest	-bearing/co	ontractual		
	_				mat	urity date		Weighted
								average
	Non-						Total	effective
	interest	Up to			4 to 5	Above	carrying	interest
	bearing	1 year	2 years	3 years	years	5 years	amount	rate
_	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	%
2009								
Financial assets								
Financial assets at fair value								
through profit or loss:								
Malaysian Government Securities	s/							
Government Investment Issues	-	-	5,123	-	-	-	5,123	2.55
Equity securities								
- quoted	783,473	-	-	-	-	-	783,473	
- unquoted	24	-	-	-	-	-	24	
Corporate debt securities								
- quoted	-	-	-	23,280	6,521	-	29,801	3.55
- unquoted	-	13,714	6,080	2,830	35,028	70,503	128,155	6.23
Unit trusts and								
investment-linked units								
- quoted	19,932	-	-	-	-	-	19,932	
- unquoted	19,534						19,534	
-	822,963	13,714	11,203	26,110	41,549	70,503	986,042	

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

_								GROUP
				Interes	t-bearing/c ma	ontractual aturity date		Weighted
_	Non- interest bearing RM'000	Up to 1 year RM'000	2 years RM'000	3 years RM'000	4 to 5 years RM'000	Above 5 years RM'000	Total carrying amount RM'000	average effective interest rate %
2009 (Continued)								
Financial assets (Continued)								
Financial assets at available- for-sale:								
Malaysian Government Securities/ Government Investment Issues Equity securities	-	-	41,188	19,812	117,310	9,991	188,301	3.78
<ul> <li>unquoted</li> <li>Corporate debt securities</li> </ul>	28,807	-	-	-	-	-	28,807	
- quoted	-	5,002	5,035	5,064	10,072	5,253	30,426	5.02
<ul> <li>unquoted</li> <li>Unit trusts and</li> <li>investment-linked units</li> </ul>	503	128,093	209,775	116,348	521,068	2,276,154	3,251,941	6.12
- unquoted	5,000						5,000	
_	34,310	133,095	255,998	141,224	648,450	2,291,398	3,504,475	
Loans:								
Policy loans	-	340,913	-	-	-	-	340,913	7.57
Mortgage loans	-	259,770	1,735	1,600	2,907	8,305	274,317	10.48
Other secured loans	-	106,699	1,919	1,412	398	-	110,428	11.09
Unsecured loans	4	707,589	3,700	3,023	3,350	8,483	726,149	4.40
Other receivables:								
Investment income due and								
accrued Lease, hire-purchase and other	50,803	-	-	-	-	-	50,803	
loan receivables	-	14,508	1,045	21,623	95	18	37,289	8.96
Others	22,602	93,970					116,572	
_	73,405	108,478	1,045	21,623	95	18	204,664	
Fixed and call deposits		824,872	37,958		<u>-</u>		862,830	2.45

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

								GROUP
-				Interest	-bearing/co	ontractual		<u> </u>
	_					urity date		Weighted
	Non- interest bearing	Up to 1 year	2 years	3 years	4 to 5 years	Above 5 years	Total carrying amount	average effective interest rate
<b>2009</b> (Continued)	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	<u>%</u>
2007 (Corninged)								
Financial assets (Continued)								
Cash and bank balances							33,686	
Other financial assets*							116,201	
Total financial assets							6,434,047	
Other assets								
Property, plant and equipment Investment properties Intangible assets Associated companies Tax recoverable Deferred tax assets Other receivables Assets classified as held for sale Total assets  Financial liabilities  Medium term notes - secured Term loan - unsecured Bank overdrafts - unsecured Hire purchase creditors Other payables	225,637	30,000 10,000 11,419 505	30,000 - - 428 -	140,000 - - 51 -	- - - 17 - -	- - -	309,033 570,165 12,519 56,862 38,224 23,708 31,841 557,376 8,033,775 200,000 10,000 11,419 1,001 225,637	4.50 7.69 7.66 2.44
Other financial liabilities*	225,637	51,924	30,428	140,051	17		448,057	
Total financial liabilities							6,598,481 7,046,538	
							7,0-0,000	
Other liabilities								
Current tax liabilities Deferred tax liabilities Other payables Liabilities directly associated with Total liabilities	assets class	ified as held	d for sale				23,860 10,047 24,887 617,932 7,723,264	

Disclosure information for financial assets and liabilities that relate to rights and obligations arising under employee benefits, insurance contracts and leases are not shown as it is excluded from the scope of FRS Standard 132 - Financial Instruments: Disclosure and Presentation.

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

_								GROUP
				Interes	t-bearing/a			W-!
					mo	aturity date		Weighted average
	Non- interest	Up to			4 to 5	Above	Total carrying	effective interes
	bearing	1 year	2 years	3 years	years	5 years	amount	rate
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	% %
2008			,					
Financial assets								
Financial assets at fair value through profit or loss:								
Equity securities								
- quoted	260,432	-	-	-	-	-	260,432	
- unquoted	3,389	-	-	-	-	-	3,389	
Corporate debt securities		2.27	<u> </u>		01.5:-		04-07	= -
- quoted	-	3,262	24	58	21,247	75.005	24,591	7.04
- unquoted	-	35,420	35,357	10,835	18,354	75,035	175,001	6.0
Unit trusts and								
investment-linked units	15.007						15.007	
- quoted	15,397	-	-	-	-	-	15,397	
- unquoted _	46,133 325,351	38,682	35,381	10,893	39,601	75,035	<u>46,133</u> 524,943	
Financial assets at available-								
for-sale:								
Malaysian Government Securities/								
Government Investment Issues	-	287,924	30,378	20,388	51,120	19,902	409,712	4.00
Equity securities								
- unquoted	25,883	-	-	-	-	-	25,883	
Corporate debt securities								
- unquoted	-	185,779	98,032	184,678	314,500	1,523,979	2,306,968	6.0
Unit trusts and								
investment-linked units	12 000						12 000	
- unquoted _	13,020						13,020	
-	38,903	473,703	128,410	205,066	365,620	1,543,881	2,755,583	
Financial assets at held to maturity:								
Malaysian Government Securities/	,							
Government Investment Issues	-	35,089	-	19,997	-	-	55,086	4.00
Corporate debt securities - unquoted	-	30,385	-	33,092	36,455	329,165	429,097	6.01
· _		65,474		53,089	36,455	329,165	484,183	
_					30,400	027,100	,100	

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

				Interes	t-bearing/co	ontractual		GROUP
					_	turity date		Weighted
<b>2008</b> (Continued)	Non- interest bearing RM'000	Up to 1 year RM'000	2 years RM'000	3 years RM'000	4 to 5 years RM'000	Above 5 years RM'000	Total carrying amount RM'000	average effective interest rate %
Financial assets (Continued)								
Loans:								
Policy loans Mortgage loans Other secured loans Unsecured loans	- - - - -	322,737 310,227 137,703 282 770,949	987 124 53	936 79 13 1,028	1,297 68 111 1,476	9,629 27 5 9,661	322,737 323,076 138,001 464 784,278	7.57 10.15 11.09 4.40
Other receivables:								
Investment income due and accrued	47,148	_	_	_	_	_	47,148	
Lease, hire-purchase and other loan receivables	-	24,547	6,044	1,915	3,427	1,834	37,767	1.65
Others	163,568 210,716	2,274 26,821	6,044			1,834	165,842 250,757	
	210,710		0,044	1,710		1,004	200,707	
Fixed and call deposits		916,527			124,979		1,041,506	3.21
Cash and bank balances							53,611	
Other financial assets*							92,631	
Total financial assets							146,242	
Other assets								
Property, plant and equipment Investment properties							325,274 13,090	
Intangible assets Associated companies							585,416 58,939	
Tax recoverable							48,655	
Deferred tax assets Other receivables							38,230 91,052	
Assets classified as held for sale							537,489	
Total assets							7,685,637	

#### MANAGEMENT OF FINANCIAL RISK (CONTINUED)

								GROUP
				Interest	t-bearing/co	ontractual		
					mat	urity date		Weighted
								average
	Non-						Total	effective
	interest	Up to			4 to 5	Above	carrying	interest
	bearing	1 year	2 years	3 years	years	5 years	amount	rate
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	<u>%</u>
2008 (Continued)								
Financial liabilities								
Medium term notes - secured	-	-	30,000	30,000	140,000	-	200,000	4.50
Term loan - unsecured	-	10,000	10,000	-	-	-	20,000	8.83
Bank overdrafts - unsecured	-	11,382	-	-	-	-	11,382	8.50
Hire purchase creditors	-	498	658	193	68	-	1,417	2.43
Derivative liabilities	46,733	-	-	-	-	-	46,733	
Other payables	217,475						217,475	
	264,208	21,880	40,658	30,193	140,068		497,007	
Other financial liabilities*							6,269,071	
Total financial liabilities							6,766,078	
Other liabilities								
Current tax liabilities							31,245	
Deferred tax liabilities							5,636	
Other payables							74,111	
Liabilities directly associated with	n assets classi	fied as held	for sale				563,094	
Total liabilities							7,440,164	

Disclosure information for financial assets and liabilities that relate to rights and obligations arising under employee benefits, insurance contracts and leases are not shown as it is excluded from the scope of FRS Standard 132 - Financial Instruments: Disclosure and Presentation.

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

								COMPANY
				Interest	-bearing/co	ontractual		
					mat	turity date		Weighted
	Non- interest bearing RM'000	Up to 1 year RM'000	2 years RM'000	3 years RM'000	4 to 5 years RM'000	Above 5 years RM'000	Total carrying amount RM'000	average effective interest rate %
2009								
Financial assets								
Loans:								
Mortgage loans	-	46	48	52	87	-	233	5.83
Unsecured loans		19	3				22	5.00
		65	51	52	87		255	
Other receivables:								
Amounts due from subsidiary companies	17,244	67,049	-	-	-	-	84,293	5.86
Amounts due from associated company	1,239	-	-	_	_	-	1,239	
Investment income due and								
accrued	77	-				-	77	
	18,560	67,049					85,609	
Fixed and call deposits		47,103		<del></del> -			47,103	2.24
Cash and bank balances							19	
							132,986	
Other assets								
Property, plant and equipment Intangible assets Investment in subsidiary							2,233 103	
and associated companies							405,669	
Tax recoverable							2,667	
Others receivables							5,783	
Total assets							549,441	

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

								COMPANY
		•		Interest	t-bearing/co	ontractual		
					mat	turity date		Weighted
								average
	Non-						Total	effective
	interest	Up to			4 to 5	Above	carrying	interest
	bearing	1 year	2 years	3 years	years	5 years	amount	rate
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	<u>%</u>
2009 (Continued)								
Financial liabilities								
Medium term notes - secured	-	30,000	30,000	140,000	-	-	200,000	4.50
Term loan - unsecured	-	10,000	-	-	-	-	10,000	7.69
Bank overdraft - unsecured	-	1,976	-	-	-	-	1,976	7.66
Hire purchase creditors		240	92				332	2.44
		42,216	30,092	140,000	<u> </u>		212,308	
Other liabilities								
Deferred tax liabilities							104	
Others payables							10,678	4.22
Total liabilities							223,090	

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

								COMPANY
		100		Interest	t-bearing/co	ontractual		
						urity date		Weighted
								average
	Non-						Total	effective
	interest	Up to			4 to 5	Above	carrying	interest
	bearing	1 year	2 years	3 years	years	5 years	amount	rate
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	%
2008								
Financial assets								
Financial assets at fair value through profit or loss:								
Quoted equity securities								
of corporations	5	-				_	5	
Loans:								
Mortgage loans Other secured and unsecured	-	43	94	139	-	-	276	5.80
loans		27	3				30	5.00
		70	97	139_			306	
Other receivables:								
Amounts due from								
subsidiary companies	13,723	65,907	-	-	-	-	79,630	6.14
Amounts due from								
associated company	1,209	-	-	-	-	-	1,209	
Investment income due and								
accrued	107	<del>-</del>					107	
	15,039	65,907	-				80,946	
Fixed and call deposits		91,063					91,063	3.45
Cash and bank balances							19	
							172,339	
Other assets								
							0.7.5	
Property, plant and equipment							3,169	
Intangible assets							148	
Investment in subsidiary							304 444	
and associated companies  Tax recoverable							396,664 2,665	
Others receivables							6,859	
Total assets							581,844	

31 DECEMBER 2009 (continued)

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

Market risk (continued)

							(	COMPANY
		-		Interest	-bearing/co	ntractual	-	
	-				mat	urity date		Weighted
								average
	Non-						Total	effective
	interest	Up to			4 to 5	Above	carrying	interest
	bearing	1 year	2 years	3 years	years	5 years	amount	rate
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	<u></u>
2008 (Continued)								
Financial liabilities								
Medium term notes - secured	-	-	30,000	30,000	140,000	-	200,000	4.50
Term loan - unsecured	-	10,000	10,000	-	-	-	20,000	8.83
Bank overdraft - unsecured	-	1,985	-	-	-	-	1,985	8.50
Hire purchase creditors	-	229	240	92	-	-	561	2.43
Derivative liabilities	46,733		_				46,733	
	46,733	12,214	40,240	30,092	140,000		269,279	
Other liabilities								
Deferred tax liabilities							129	
Others payables							10,350	
Total liabilities							279,758	

#### Equity price risk

The equity investment portfolio of the Group is exposed to movements in equity markets. The Group monitors its equity price risk through regular stress testing. The Group uses historical stock betas, index levels and equity prices, and estimates the volatility and correlation of each of these share prices and index levels to calculate the gain or loss that could occur over a defined period of time, given a certain index level.

The Group uses derivative financial instruments (index futures contracts) as a means of hedging against the impact of negative market movements on the value of assets in the portfolio so as to reduce and eliminate risks. The Group's policy is to trade in derivatives only to hedge existing financial market risk and not for the purpose of speculation.

In respect of the risks associated with the use of derivative financial instruments, price risk is controlled through the setting of exposure limits, which are subject to detailed monitoring and review.

#### Liquidity risk

Liquidity risk is the risk that the Group is unable to meet its financial obligations when due. To ensure and avoid such occurrences, an adequate cushion in the form of cash and very liquid investments are always maintained. The Group also ensures the availability of funding through an adequate amount of committed credit facilities. The Group monitors on a weekly basis all known obligations outstanding together with unplanned obligation reserve (as projected by the actuary) for the insurance subsidiary companies, to monitor mismatches in the investment portfolio. In addition, the Company prepares cash flow projections including regular monitoring to assess adequacy of funds to meeting repayment obligations of its borrowings.

#### Foreign currency risk

The Group has overseas subsidiary and associated companies that operate in Indonesia, British Virgin Islands, Philippines, Singapore and Australia whose revenue and expenses are denominated in Indonesian Rupiah, United States Dollar, Peso, Singapore Dollar and Australia Dollar respectively. It also has subsidiary companies that operate in Labuan whose revenue and expenses are denominated mainly in United States Dollar. In order to protect the Group's exposure to the exchange rate movements of the foreign currencies against Ringgit Malaysia, the Group finances its net investments in the foreign subsidiary and associated companies by means of composition of Ringgit Malaysia and United States Dollar denominated funds based on assessment of the exchange rate exposure.

The Group also has transactional currency exposures entered into by subsidiary companies, mainly in United States Dollar.

31 DECEMBER 2009 (continued)

#### 46 MANAGEMENT OF FINANCIAL RISK (CONTINUED)

#### Operational risk

Operational risk includes risks that arise from internal processes of an organisation. These may result from inadequacies or failures in processes, controls or project due to fraud, unauthorised activities, error, omission, inefficiency, system failure or from external event. Operational risk is less direct than credit and market risks, but managing them is critical, particularly in a rapidly changing environment with increasing transaction volumes. In order to reduce or mitigate these risks, the Group has comprehensive operating policies and procedures manuals which have been approved by the Board of Directors. Furthermore, the Group has established a Compliance Department (which included a Risk Management Unit) and Internal Audit Department to review and check the current procedures adhere to all rules and regulations and the procedures manuals.

#### Fair values

The carrying amounts of the financial assets and liabilities of the Group and the Company as at the balance sheet date approximate their fair values, except as set out below:

		GROUP		COMPANY
	2009	2008	2009	2008
	RM'000	RM'000	RM'000	RM'000
Amount due from subsidiary companies	-	-	84,293	79,630
Amount due from associated companies	11,488	11,594	1,239	1,209
Amount due to related companies		(110)	-	-

It is not practicable to determine the fair values of amounts due from subsidiary, associated and related companies because these balances have no fixed terms of repayment and are repayable on demand.

#### 47 SIGNIFICANT EVENTS DURING THE FINANCIAL YEAR

(a) On 10 November 2008, the Company announced the entering into a non-binding memorandum of understanding ("MoU") between its wholly-owned subsidiary company, Malaysian Alliance Assurance Berhad ("MAA") and AMG Insurance Berhad ("AMG") to formalise discussions on the proposed acquisition by AMG of the General Insurance Business of MAA at a headline price of RM274.8 million (subject to adjustments), and the acquisition of a 4.9% stake in a 75% owned subsidiary company, MAA Takaful Berhad ("MAA Takaful") for a total consideration of RM16.2 million, equivalent to RM3.30 per share (collectively "Proposed Transactions").

The Proposed Transactions are subject to the approvals being obtained from the following:

- (i) Bank Negara Malaysia ("BNM") for the scheme of transfer under the business transfer agreement;
- (ii) Minister of Finance, based on the recommendation of BNM, pursuant to the Insurance Act,1996;
- (iii) Foreign Investment Committee (if required);
- (iv) Securities Commission ("SC") (if required);
- (v) Malaysian High Court for the confirmation of scheme of transfer;
- (vi) Shareholders of the Company

On 26 February 2009, the Company announced that both MAA and AMG were working towards finalising a business transfer agreement ("BTA") in relation to the proposed disposal of the General Insurance Business of MAA prior to submission of the said agreement to BNM for approval.

On 24 April 2009, the Company announced that the headline price was revised to RM254.8 million (subject to adjustments) and an application to BNM seeking its approval for the proposed disposal of the General Insurance Business of MAA to AMG ("the Proposed Disposal") was submitted. The execution of the BTA was subject to BNM's approval which is currently pending. The Company and MAA had also granted AMG an extension of 120 days to the exclusivity period under the MoU.

31 DECEMBER 2009 (continued)

#### 47 SIGNIFICANT EVENTS DURING THE FINANCIAL YEAR (CONTINUED)

On 27 April 2009, the Company submitted an application to the SC on the Proposed Disposal.

On 21 July 2009, the Company announced that the SC approved the Proposed Disposal via its letter dated 20 July 2009 (which was received on 21 July 2009). However, the Proposed Disposal was still subject to the approval from BNM and shareholders of the Company.

On 17 November 2009, the Company announced that after further negotiations, the headline price was revised to RM180 million (subject to adjustments). The revised headline price was arrived at after taking into consideration the standalone value of the General Insurance Business without a strategic cooperation arrangement on the takaful business with MAA Takaful. The profit for the financial year ended 31 December 2009 and prior to the completion date of the General Insurance Business of MAA will be recognised in the books of MAA accordingly.

An application in respect of the revised terms of the Proposed Disposal was submitted to BNM for approval. On 6 January 2010, the Company announced that BNM had via its letter dated 5 January 2010 granted its approval on the Proposed Disposal pursuant to Section 130 of the Insurance Act, 1996. On 12 February 2010, the Company further announced that the SC had approved the revised indicative headline price of RM180 million (subject to adjustments) for the Proposed Disposal via its letter dated 10 February 2010.

- (b) On 13 January 2009, the Board of Directors of Company announced that its wholly-owned subsidiary company, MAA Corporation Sdn Bhd ("MAA Corp"), had on the same day disposed its entire equity in a dormant subsidiary, Maaple Eldercare Sdn Bhd, for a cash consideration of RM10, being the paid up capital of the company.
- (c) On 24 August 2009, MAA Corp disposed its 100% equity interest in a subsidiary company Valiant Properties Sdn Bhd ("VPSB") for a cash consideration of RM182,292 (based on VPSB's net assets as at 31 March 2009), arrived at on a willing buyer willing seller basis to K.K. Point Sdn Bhd ("KKSB") via a Sale of Share Agreement entered into on event date, including an amount of RM1,228,805 to be paid by KKSB to MAA Corp as agreed settlement for the inter-company debt as at 31 March 2009 due by VPSB to MAA Corp. The sale was completed on 6 April 2010.
- (d) On 28 December 2009, MAA Corp disposed its 100% equity in six (6) dormant subsidiary companies, namely Jendela Sutera Sdn Bhd, Mytele Direct Sdn Bhd, MAA Cash Converter Sdn Bhd, Daman Development Sdn Bhd, Ukay Sentral Sdn Bhd and MAA Financial Advisors Sdn Bhd, for a cash consideration of RM1 each totaling RM6.

#### 48 SIGNIFICANT EVENTS AFTER BALANCE SHEET DATE

The Board of Directors of the Company announced on 29 April 2010 that its wholly-owned subsidiary, MAA, had received approval from BNM vide BNM's letter dated 11 March 2010 for MAA to undertake the necessary measures to meet the minimum supervisory target level of capital adequacy ratio that is required to be maintained by all insurers under the Risk-Based Capital Framework, as further explained in Note 2(a) to the financial statements.

#### 49 COMPARATIVE BALANCES

Certain amounts have been reclassified for 2008 comparative balances in order to conform to the current financial year's presentation.

	As		
	previously		As
	stated	Reclassification	restated
	RM'000	RM'000	RM'000
LIFE BALANCE SHEET – GROUP			
Life policyholders' fund	5,349,062	123,541	5,472,603
Reserves			
- Available - for - sale reserves	121,707	(121,707)	-
- Asset revaluation reserves	1,834	(1,834)	-

### LIST OF SUBSTANTIAL SHAREHOLDERS' AND DIRECTORS' SHAREHOLDINGS AS AT 30 APRIL 2010

#### SUBSTANTIAL SHAREHOLDERS

Name	No. of Shares Held	% of Issued Capital
Tunku Dato' Ya'acob bin Tunku Tan Sri Abdullah ("TY") Indirect Interest	105,777,084	34.75 <sup>‡</sup>
Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah ("TYY") Indirect Interest	105,777,084	34.75*
Khyra Legacy Berhad ("Khyra") Indirect Interest	105,777,084	34.75‡

#### **DIRECTORS' SHAREHOLDINGS**

#### **Number of Shares Held**

Name	Direct	%	Indirect	%
TY	<del>-</del>	-	105,777,084	34.75#
TYY	-	-	105,777,084	34.75*
Tan Sri Ahmad bin Mohd Don	2,055,000	0.67	-	-
Datuk Razman Md Hashim	150,000	0.05	-	-
Yeo Took Keat	80,000	0.02	-	-

#### <u>Notes:</u>

<sup>\*</sup> Khyra is a company controlled by TY. Khyra is the ultimate holding company of Melewar Equities Sdn Bhd, Melewar Equities (BVI) Ltd and Melewar Khyra Sdn Bhd.

<sup>\*</sup> Under Section 6A(4) of the Companies Act 1965, TYY is deemed interested in Khyra's deemed interest in MAAH by virtue of his family relationship with TY.

## LIST OF TOP TEN MATERIAL PROPERTIES AS AT 31 DECEMBER 2009

No.	LOCATION OF PROPERTIES	TENURE	LAND / BUILT UP AREA (sm)	DESCRIPTION/ EXISTING USE	APPROX. AGE OF BUILDING (YEAR)	NET BOOK VALUE (RM'000)	DATE OF ACQUISITION(A)/ REVALUATION(R)
1	Menara MAA, No. 12, Jalan Dewan Bahasa, 50460 Kuala Lumpur	Freehold	71,526	A 19-storey office building with 2 levels basement car park, for head office use and rental	10	209,905	24.12.2007(R)
2	Mukim of Ulu Kelang, District of Gombak, State of Selangor	Freehold	249,449	2 Plots of vacant land		171,200	01.12.2009(R)
3	Menara MAA, No. 15, Jalan Dato Abdullah Tahir,80300 Johor Bahru, Johor Darul Takzim	Freehold	63,569	A 26-storey office building with mezzanine floor and 7-storey car park, for branch office use and rental	7	120,000	01.12.2009(R)
4	Prima Klang Avenue Office Block (Block A) at Jalan Kota, Mukim Bandar Kelang, Selangor Darul Ehsan	Leasehold for 99 years expiring on 17.08.2103	11,595	A 7-storey office block under contruction - 95% completed.		48,668	26.01.2006 (A)
5	Menara MAA, No. 170, Jalan Argyll,10250 Pulau Pinang,	Freehold	22,014	A 13-storey office building with 5-storey car park, for branch office use and rental	10	34,500	14.10.2009(R)
6	Menara MAA, Lot 5318, Jalan Lintang, 70200 Seremban, Negeri Sembilan Darul Khusus	Freehold	20,082	22-storey office building for rental	4.3	24,000	20.10.2009(R)
7	Mile 10, Jalan Apas Tawau, Sabah	Leasehold for 99 years expiring on 10.04.2060	1,235,545	1 Plot of vacant land		17,772	03.11.2009(R)
8	Taman Amansutra, Jalan Amansutra, Off Jalan Lintas, Kota Kinabalu, Sabah.	Leasehold for 99 years expiring on 31.12.2103	27,711	75 Units city houses	4	17,500	31.08.2009(R)
9	Wisma MAA Medicare, No. 183, Jalan Ipoh, 51200 Kuala Lumpur	Freehold	4,552	A 7-storey office building for rental	48	15,895	12.11.2009(R)
10	The Garage, No. 2 Penang Road, 10000 George Town, Penang	Freehold	6,311	4 parcels of commercial lot erected with a renovated single storey building and a renovated double storey detached house for rental:		13,742	01.12.2009(R)
			2,538	Renovated single storey building	120		
			1,124	Detached house	80		
			904	2 Plots of vacant land			
						673,182	

# STATISTICS OF SHAREHOLDINGS AS AT 30 APRIL 2010

RM500,000,000 Authorised Capital Issued and Paid-up Capital RM304,353,752 Class of Shares Ordinary Shares of RM1.00 each Total Number of Shares Issued 304,353,752 Number of Shareholders 9,479

#### Breakdown of shareholdings

Size of Holdings	No. of Holders	% of Holders	No. of Shares	% of Shares
1-99	207	2.18	8,273	0.00
100 – 1,000	1,121	11.83	923,112	0.30
1,001 – 10,000	5,527	58.31	27,578,421	9.06
10,001 – 100,000	2,363	24.93	70,673,234	23.22
100,001 and below 5%	258	2.72	108,654,672	35.70
5% and above	3	0.03	96,516,040	31.71
	9,479	100.00	304,353,752	100.00

#### List of Top Thirty Shareholders

Na	me	No. of Shares Held	% of Issued Capital
1.	AMSEC Nominees (Tempatan) Sdn Bhd Beneficiary: AmBank (M) Berhad for Melewar Equities Sdn Bhd	38,013,030	12.49
2.	OSK Nominees (Tempatan) Sdn Berhad Beneficiary: Pledged Securities Account for Melewar Khyra Sdn Bhd	31,565,066	10.37
3.	Melewar Equities (BVI) Ltd	26,937,944	8.85
4.	AmanahRaya Trustees Berhad Beneficiary: Skim Amanah Saham Bumiputera	9,958,700	3.27
5.	OSK Nominees (Tempatan) Sdn Berhad Beneficiary: Pledged Securities Account for Melewar Khyra Sdn Bhd	8,761,044	2.88
6.	Lembaga Tabung Angkatan Tentera	5,866,666	1.93
7.	Citigroup Nominees (Asing) Sdn Bhd Beneficiary: Nom HK for Kegani Pacific Ltc Fund L.P.	2,608,400	0.86
8.	Citigroup Nominees (Asing) Sdn Bhd Beneficiary: Exempt an for OCBC Securities Private Limited (Client A/C-NR)	2,284,186	0.75
9.	Lee Kek Ming	2,208,000	0.73
10.	Mayban Nominees (Tempatan) Sdn Bhd Beneficiary: Pledged Securities Account for Wang Choon Seang	1,899,400	0.62
11.	Public Nominees (Tempatan) Sdn Bhd Beneficiary: Pledged Securities Account for Lim Gim Leong (E-KLC)	1,815,300	0.60

## STATISTICS OF SHAREHOLDINGS AS AT 30 APRIL 2010 (continued)

Name	No. of Shares Held	% of Issued Capital
12. Public Nominees (Tempatan) Sdn Bhd Beneficiary: Pledged Securities Account for Wang Choon Seang (E-TMR)	1,776,400	0.58
13. HSBC Nominees (Asing) Sdn Bhd Beneficiary: Exempt an for HSBC Private Bank (Suisse) S.A. (Spore TST AC CL)	1,575,000	0.52
14. Juliana Koh Suat Lay	1,550,000	0.51
15. Permodalan Nasional Berhad	1,340,300	0.44
16. MAA Bancwell Trustee Berhad Beneficiary: As Beneficial Owner	1,261,400	0.41
17. Lee Fook Kheun	1,225,500	0.40
18. Nirmala Navinchandra Shah	1,154,600	0.38
19. MAA Bancwell Trustee Berhad Beneficiary: MAAKER Fund	1,114,800	0.37
20. AMSEC Nominees (Tempatan) Sdn Bhd Beneficiary: Pledged Securities Account for Lee Boon Siong	1,100,000	0.36
21. Teo Kin Swee	1,044,400	0.34
22. G.T.Y. Holdings Sdn Bhd	1,000,000	0.33
23. Teh Chor Tik	1,000,000	0.33
24. Teh Bee Gaik	999,432	0.33
25. CitiGroup Nominees (Asing) Sdn Bhd Beneficiary: CBNY for Dimensional Emerging Markets Value Fund	888,700	0.29
26. HSBC Nominees (Asing) Sdn Bhd Beneficiary: Exempt an for Credit Suisse (SG BR-TST-ASING)	880,000	0.29
27. RHB Capital Nominees (Tempatan) Sdn Bhd Beneficiary: Pledged Securities Account for Jiantilal Jethalal a/I Jethalal Valji (CEB)	860,000	0.28
28. AllianceGroup Nominees (Tempatan) Sdn Bhd Beneficiary: Pledged Securities Account for Pong Ching Keong (8048178)	800,000	0.26
29. Dennis Koh Seng Huat	800,000	0.26
<ol> <li>HSBC Nominees (Asing) Sdn Bhd         Beneficiary: Exempt an for The Hong Kong and Shanghai Banking Corporation Limited (HBFS-I CLT ACCT)</li> </ol>	759,600	0.25
TOTAL	153,047,868	50.29





Incorporated in Malaysia

No. of ordinary shares held	

I/We,(Full Name in block letters)	NRIC No./Co. No./CDS No. :	
of		
Name of proxy, NRIC No. & Address 1		No. of shares to be represented by proxy
2		

or failing him/her, the Chairman of the Meeting as my/our proxy to vote for me/us and my/our behalf at the Twelfth Annual General Meeting of the Company to be held at the **Auditorium**, **Podium 1**, **Menara MAA**, **No. 12 Jalan Dewan Bahasa**, **50460 Kuala Lumpur on Monday**, **28 June 2010 at 10.00 a.m.** and at any adjournment thereof on the following resolutions referred to in the Notice of 12th AGM. My/our proxy is to vote as indicated below:

		FIRST PROXY		SECOND PROXY	
		For	Against	For	Against
Resolution 1	To approve the payment of Directors' fees for the period from July 2010 until the forthcoming Annual General Meeting to be held in 2011 to be payable quarterly in arrears				
	To re-elect the following Directors of the Company who are retiring pursuant to Article 73 of the Company's Articles of Association:-				
Resolution 2	(i) Tunku Datoʻ Yaʻacob bin Tunku Tan Sri Abdullah				
Resolution 3	(ii) Mr Yeo Took Keat				
Resolution 4	(iii) Tunku Yahaya @ Yahya bin Tunku Tan Sri Abdullah				
	To re-elect the following directors who are retiring pursuant to Section 129(6) of the Companies Act, 1965:-				
Resolution 5	(i) Major General Datuk Lai Chung Wah (Rtd)				
Resolution 6	(ii) Datuk Razman Md Hashim bin Che Din Md Hashim				
Resolution 7	To re-appoint Messrs PricewaterhouseCoopers as Auditors of the Company and to authorise the Directors to fix their remuneration				
Resolution 8	To approve the Renewal of Existing Shareholders' Mandate and Proposed New Shareholders' Mandate for Recurrent Related Party Transactions				

(Please indicate with a "\( \sigma''\) or "\( X''\) in the space provided how you wish your vote to be cast. If no instruction as to voting is given, the proxy will vote or abstain from voting at his/her discretion).

Dated this	dav of	2010	
			Signature/Common Seal

#### NOTES:

- Applicable to shares held through a nominee account.
- A member entitled to attend and vote at a meeting of the Company is entitled to appoint not more than two (2) proxies to attend and vote in his/her stead. A proxy may but need not be a member of the Company, and the provision of the Section 149(1)(b) of the Companies Act, 1965 shall not apply to the Company.
- Where a member appoints two (2) proxies, the appointment shall be invalid unless he/she specifies the proportion of his/her shareholdings to be presented by each proxy.
- A member of the Company who is an authorised nominee as defined under the Securities Industry (Central Depositories) Act 1991, may appoint one (1) proxy in respect of each securities account.
- The instrument appointing a proxy, shall be in writing under the hand of the appointer or his attorney duly authorised in writing, and in the case of a corporation, either under seal or under hand of an officer or attorney duly authorised.
- 6. The instrument appointing a proxy must be deposited at the Company's Registered Office, Suite 20.03, 20th Floor, Menara MAA, No. 12, Jalan Dewan Bahasa, 50460 Kuala Lumpur, not less than 48 hours before the time appointed for holding the meeting or any adjournment thereof.
- 7. Any alteration in the form of proxy must be initialed
- 8. Form of Proxy sent through facsimile transmission shall not be accepted.

- 9. For the purpose of determining a member who shall be entitled to attend this 12th AGM, the Company shall be requesting Bursa Malaysia Depository Sdn Bhd in accordance with Article 51(b), 51(c) and 51(d) of the Company's Articles of Association and Section 34(1) of the Securities Industry (Central Depositories) Act, 1991 to issue a General Meeting Record of Depositors as at 23 June 2010. Only a depositor whose name appears on the Record of Depositors as at 23 June 2010 shall be entitled to attend the said meeting or appoint proxy(ies) to attend and/or vote on his/her behalf.
- 10. Explanatory notes to Special Business of the Agenda 6 :-
  - (a) Proposed Renewal of Existing Shareholders' Mandate and Proposed New Shareholders' Mandate for Recurrent Related Party Transactions of a Revenue or Trading Nature ("RRPTs")

The Proposed Resolution 8, if passed, will empower the Company to conduct recurrent related party transactions of a revenue or trading nature which are necessary for the Group's day-to-day operations, and will eliminate the need to convene separate general meetings from time to time to seek shareholders' approval. This will substantially reduce administrative time, inconvenience and expenses associated with the convening of such meetings, without compromising the corporate objectives of the Group or adversely affecting the business opportunities available to the Group.

The detailed information on Recurrent Related Party Transactions is set out in the Circular dated 4 June 2010 which is despatched together with this Annual Report.

**STAMP** 

The Secretary
MAA HOLDINGS BERHAD
Suite 20.03, 20th Floor, Menara MAA
12, Jalan Dewan Bahasa
50460 Kuala Lumpur

Fold here

### MAA HOLDINGS BERHAD

(Incorporated In Malaysia)

Menara MAA, 22nd Floor, No. 12 Jalan Dewan Bahasa, 50460 Kuala Lumpur. Tel: 03 2146 8000 Fax: 03 2142 5489 maa.com.my